


MALCOLM J. GROSS  
PAUL A. MCGINLEY  
HOWARD S. STEVENS  
DONALD LaBARRE, JR.  
J. JACKSON EATON, III  
MICHAEL A. HENRY  
PATRICK J. REILLY  
ANNE K. MANLEY  
SUSAN ELLIS WILD†  
VICTOR F. CAVACINI  
THOMAS E. REILLY, JR.  
STUART T. SHMOOKLER  
ROBERT A. ALPERT  
ALLEN I. TULLAR  
RAYMOND J. DeRAYMOND  
THOMAS A. CAPEHART  
JOHN F. GROSS  
KIMBERLY G. KRUPKA  
KIMBERLY A. SPOTTS-KIMMEL

**GROSS**   
**McGINLEY**<sup>LLP</sup>  
ATTORNEYS AT LAW

[www.grossmcginley.com](http://www.grossmcginley.com)

Please reply to:  
Allentown Office  
Kimberly G. Krupka  
kkrupka@grossmcginley.com

ERROL C. DEANS, JR. \*  
ANDREW H. RALSTON, JR.  
PETER J. DRUCKENMILLER, JR.  
MICHAEL J. BLUM \* \*  
SAMUEL E. COHEN\*  
EWALDE M. COOK

OF COUNSEL  
DAVID C. KEEHN  
MICHAEL J. PIOSA

\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA  
◊Also admitted in CT

September 20, 2010

**RECEIVED**

SEP 20 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
P O Box 3265, 400 North St  
Harrisburg PA 17105-3265

**RE: Lola Heiss & Edgar Harrop v PPL Electric Utilities Corporation  
No. F-2010-2198612**

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a fully executed copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,



KIMBERLY G. KRUPKA

KGK/dm

Enclosures

cc: Lola Heiss & Edgar Harrop (w/enc)  
Kimberly A Galligani (w/ enc); *via email*  
Tami L. Roland (w/ enc); *via email*  
Kristin M. Cressman (w/ enc); *via email*

00342194.DOC

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LOLA HEISS AND EDGAR HARROP,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2010-2198612

**RECEIVED**

SEP 20 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainants are Lola Heiss and Edgar Harrop.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant have acknowledged satisfaction to PPL:

(a) Complainant, Edgar Harrop, and Respondent, PPL, agree that Complainant understand that on his next bill with budget consolidation his budget amount will change to \$200 and Complainant will owe PPL his budget bill of \$200 plus \$15 towards arrearages. Complainant further cancelled his generation with Dominion

and will have PPL as his generation supplier effective 10/6/2010, as will be noted on the November bill

(b) Complainant withdraws his Complaint.

5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of his objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

**RECEIVED**

SEP 20 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Dated: September 20, 2010  
at Allentown, Pennsylvania

Respectfully submitted,

PPL Electric Utilities Corporation

By: 

KIMBERLY G. KRUPKA, ESQUIRE

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

LOLA HEISS AND EDGAR HARROP,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2010-2198612

**RECEIVED**

SEP 20 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**CERTIFICATE OF SERVICE**

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF LOLA HEISS AND EDGAR HARROP, was mailed to counsel/complainant of record on behalf of Complainant by first class United States mail, postage on this the 20<sup>th</sup> day of September, 2010:

LOLA HEISS AND EDGAR HARROP  
12 NEW ROAD  
ELVERSON, PA 19520

By:

  
KIMBERLY G. KRUPKA, ESQUIRE  
I.D. # 83071

Attorney for Respondent

PPL Electric Utilities Corporation  
33 South 7<sup>th</sup> Street, P.O. Box 4060  
Allentown, PA 18105

Phone (610) 820-5450; Fax (610) 820-6006