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September 28, 2010

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Franco Cappabianca v. UGI Utilities, Inc.
Complaint Docket No. C-2009-2137371

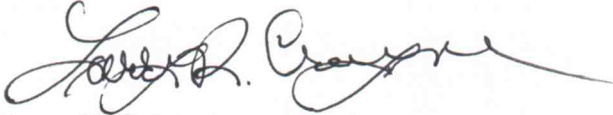
Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

UGI has agreed to reduce the \$4041.93 amount owed to the sum of \$3600.00. Complainant agrees to pay the \$3600.00 amount at the rate of \$100.00 per month for the period of 36 months. Payments may be accelerated if so desired. Complainant is satisfied and does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

cc: Franco Cappabianca
HC 3 Box 3133
Albrightsville, PA 18210