

MALCOLM J. GROSS  
PAUL A. MCGINLEY  
HOWARD S. STEVENS  
DONALD LaBARRE, JR.  
J. JACKSON EATON, III  
MICHAEL A. HENRY  
PATRICK J. REILLY  
ANNE K. MANLEY  
SUSAN ELLIS WILD†  
VICTOR F. CAVACINI  
THOMAS E. REILLY, JR.  
STUART T. SHMOOKLER  
ROBERT A. ALPERT  
ALLEN I. TULLAR  
RAYMOND J. DeRAYMOND  
THOMAS A. CAPEHART  
JOHN F. GROSS  
KIMBERLY G. KRUPKA  
KIMBERLY A. SPOTTS-KIMMEL

**GROSS**   
**McGINLEY**  
ATTORNEYS AT LAW

[www.grossmcginley.com](http://www.grossmcginley.com)

Please reply to:  
Allentown Office  
Kimberly G. Krupka  
kkrupka@grossmcginley.com

ERROL C. DEANS, JR. \*  
ANDREW H. RALSTON, JR.  
PETER J. DRUCKENMILLER, JR.  
MICHAEL J. BLUM \*\*  
SAMUEL E. COHEN\*  
CATHERINE L. KOLLETØ  
EWALDE M. COOK

OF COUNSEL  
DAVID C. KEEHN  
MICHAEL J. PIOSA

\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA  
ØAlso admitted in CT

September 27, 2010

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Glory Ward v. PPL Electric Utilities Corporation**  
**No. C-2010-2162437**

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/ejm  
Enclosures

cc: Administrative Law Judge Ember S Jandebaur (w/ enc); via telefax only  
Glory Ward (w/ enc)  
Kimberly A. Galligani (w/ enc); *via email*  
Heather Daddio (w/ enc); *via email*  
Kristin M. Cressman (w/ enc); *via email*

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

GLORY D. WARD,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2010-2162437

**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainant is Glory Ward.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:
  - (a) Complainant, Glory Ward, and Respondent, PPL, agree that PPL will apply a credit of \$208 to Complainant's account. Beginning with the bill due October 2010, Complainant will pay her current monthly bill plus \$20 per month towards arrearages, until all arrearages are paid in full.
  - (b) Complainant withdraws her Complaint.

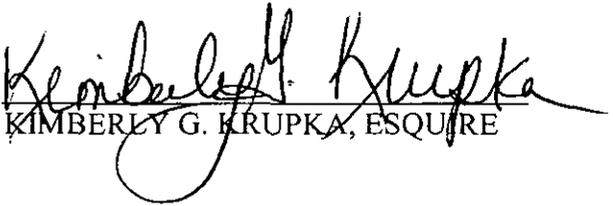
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5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of his objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: September 27, 2010  
at Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

GLORY D. WARD,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2010-2162437

CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF GLORY WARD, was mailed to counsel/complainant of record on behalf of Complainant by first class United States mail, postage on this the 27<sup>th</sup> day of September, 2010.

GLORY WARD  
213 N 15<sup>TH</sup> ST  
FIRST FLOOR  
ALLENTOWN PA 18102

GROSS McGINLEY, LLP

By:   
KIMBERLY G. KRUPKA, ESQUIRE  
I.D. # 83071  
Counsel for Respondent  
PPL Electric Utilities Corporation  
33 South 7<sup>th</sup> Street, P.O. Box 4060  
Allentown, PA 18105  
Phone (610) 820-5450; Fax (610) 820-6006

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