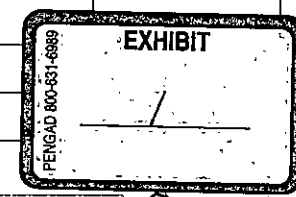


Customer Name **NELSON, MARK A**  
 Address **241 SHENANDOAH DR**  
**PITTSBURGH PA 15235-2053**  
 Account Number **3000916459002**

 Investigator \_\_\_\_\_ DLC Analyst \_\_\_\_\_  
 Case Number \_\_\_\_\_ Mail Drop \_\_\_\_\_  
 From **09/02/2005** To **09/02/2010**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
09/08/2005				Payment					\$63.84 cr				\$326.86	
09/13/2005				Late Charge					\$4.09				\$330.95	
09/13/2005	09/12/2005	32	4887	Act - DLC	984	30.8	181	3	\$101.68	10/04/2005			\$432.63	
10/06/2005				Payment					\$63.84 cr				\$368.79	
10/13/2005				Late Charge					\$4.61				\$373.40	
10/13/2005	10/12/2005	30	4953	Act - DLC	792	26.4	87	78	\$83.63	11/03/2005			\$457.03	
11/11/2005				Late Charge					\$5.66				\$462.69	
11/11/2005	11/10/2005	29	5004	Act - DLC	612	21.1		437	\$66.09	12/05/2005			\$528.78	
12/07/2005				Payment					\$127.68 cr				\$401.10	
12/13/2005				Late Charge					\$5.01				\$406.11	
12/13/2005	12/12/2005	32	5069	Act - DLC	780	24.4		992	\$82.46	01/03/2006			\$488.57	
01/09/2006				Payment					\$63.84 cr				\$424.73	
01/13/2006				Late Charge					\$6.04				\$430.77	
01/13/2006	01/12/2006	31	5130	Act - DLC	732	23.6		965	\$77.74	02/06/2006			\$508.51	
02/01/2006				Payment					\$63.84 cr				\$444.67	
02/13/2006				Late Charge					\$5.56				\$450.23	
02/13/2006	02/10/2006	29	5188	Act - DLC	696	24.0		852	\$74.13	03/06/2006			\$524.36	
03/08/2006				Payment					\$63.84 cr				\$460.52	
03/14/2006				Late Charge					\$5.76				\$466.28	
03/14/2006	03/13/2006	31	5289	Act - DLC	1,212	39.1		961	\$124.31	04/04/2006			\$590.59	
04/05/2006				Payment					\$63.84 cr				\$526.75	



Type Descriptions: Act - Actual Bill    Est - Estimated Bill    DLC - Duquesne Light Company    SUP - Supplier

C-2010-2153441

Customer Name **NELSON, MARK A**  
 Address **241 SHENANDOAH DR**  
**PITTSBURGH PA 15235-2053**  
 Account Number **3000916459002**

Investigator \_\_\_\_\_ DLC Analyst \_\_\_\_\_  
 Case Number \_\_\_\_\_ Mail Drop \_\_\_\_\_  
 From **09/02/2005** To **09/02/2010**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
04/12/2006				Late Charge					\$6.58				\$533.33	
04/12/2006	04/11/2006	29	5431	Act - DLC	1,704	58.8		680	\$172.16	05/03/2006			\$705.49	
05/09/2006				Payment					\$63.84 cr				\$641.65	
05/12/2006				Late Charge					\$8.74				\$650.39	
05/12/2006	05/11/2006	30	5493	Act - DLC	744	24.8		216	\$78.82	06/05/2006			\$729.21	
06/06/2006				Payment					\$63.84 cr				\$665.37	
06/13/2006				Late Charge					\$8.32				\$673.69	
06/13/2006	06/12/2006	32	5571	Act - DLC	936	29.3	57	193	\$97.48	07/05/2006			\$771.17	
07/10/2006				Payment					\$63.84 cr				\$707.33	
07/13/2006				Late Charge					\$8.84				\$716.17	
07/13/2006	07/12/2006	30	5649	Act - DLC	936	31.2	139	5	\$97.48	08/03/2006			\$813.65	
08/14/2006				Late Charge					\$10.06				\$823.71	
08/14/2006	08/11/2006	30	5745	Act - DLC	1,152	38.4	328		\$118.48	09/05/2006			\$942.19	
08/15/2006				Payment					\$63.84 cr				\$878.35	
09/07/2006				Payment					\$63.84 cr				\$814.51	
09/13/2006				Late Charge					\$10.18				\$824.69	
09/13/2006	09/12/2006	32	5815	Act - DLC	840	26.3	135	27	\$88.14	10/04/2006			\$912.83	
10/10/2006				Payment					\$63.84 cr				\$848.99	
10/12/2006				Late Charge					\$11.28				\$860.27	
10/12/2006	10/11/2006	29	5870	Act - DLC	660	22.8	7	175	\$70.63	11/02/2006			\$930.90	
11/01/2006				Payment					\$63.84 cr				\$867.06	

Type Descriptions  
 Act - Actual Bill    Est - Estimated Bill    DLC - Duquesne Light Company    SUP - Supplier

Customer Name NELSON, MARK A  
 Address 241 SHENANDOAH DR  
 PITTSBURGH PA 15235-2053  
 Account Number 3000916459002

Investigator \_\_\_\_\_ DLC Analyst \_\_\_\_\_  
 Case Number \_\_\_\_\_ Mail Drop \_\_\_\_\_  
 From 09/02/2005 To 09/02/2010

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool Htg		Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
11/10/2006				Late Charge					\$10.84				\$877.90	
11/10/2006	11/09/2006	29	5991	Act - DLC	1,452	50.1		546	\$147.64	12/04/2006			\$1,025.54	
12/06/2006				Payment					\$63.84 cr				\$961.70	
12/12/2006				Late Charge					\$12.02				\$973.72	
12/12/2006	12/11/2006	32	6122	Act - DLC	1,572	49.1		742	\$156.88	01/02/2007			\$1,130.60	
01/03/2007				Payment					\$52.82 cr				\$1,077.78	
01/12/2007				Late Charge					\$13.47				\$1,091.25	
01/12/2007	01/11/2007	31	6232	Act - DLC	1,320	42.6		735	\$136.21	02/05/2007			\$1,227.46	
02/01/2007				Payment					\$74.86 cr				\$1,152.60	
02/12/2007				Late Charge					\$14.41				\$1,167.01	
02/12/2007	02/09/2007	29	6368	Act - DLC	1,632	56.3		1,201	\$184.63	03/05/2007			\$1,351.64	
03/13/2007				Late Charge					\$16.72				\$1,368.36	
03/13/2007	03/12/2007	31	6465	Act - DLC	1,164	37.5		1,131	\$136.10	04/03/2007			\$1,504.46	
03/14/2007				Payment					\$63.84 cr				\$1,440.62	
04/11/2007				Payment					\$63.84 cr				\$1,376.78	
04/12/2007				Late Charge					\$18.01				\$1,394.79	
04/12/2007	04/11/2007	30	6521	Act - DLC	672	22.4	1	550	\$82.20	05/03/2007			\$1,476.99	
05/11/2007				Payment					\$63.84 cr				\$1,413.15	
05/11/2007				Late Charge					\$18.24				\$1,431.39	
05/11/2007	05/10/2007	29	6574	Act - DLC	636	21.9	9	299	\$78.18	06/04/2007			\$1,509.57	
06/06/2007				Payment					\$63.84 cr				\$1,445.73	

Type Descriptions  
 Act - Actual Bill      Est - Estimated Bill      DLC - Duquesne Light Company      SUP - Supplier

Customer Name **NELSON, MARK A**  
 Address **241 SHENANDOAH DR**  
**PITTSBURGH PA 15235-2053**  
 Account Number **3000916459002**

Investigator \_\_\_\_\_ DLC Analyst \_\_\_\_\_  
 Case Number \_\_\_\_\_ Mail Drop \_\_\_\_\_  
 From **09/02/2005** To **09/02/2010**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Degree Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
06/12/2007				Late Charge					\$18.07				\$1,463.80	
06/12/2007	06/11/2007	32	6644	Act - DLC	840	26.3	123	83	\$101.64	07/03/2007			\$1,565.44	
07/11/2007				Payment					\$63.84 cr				\$1,501.60	
07/12/2007				Late Charge					\$19.34				\$1,520.94	
07/12/2007	07/11/2007	30	6711	Act - DLC	804	26.8	178	10	\$98.75	08/02/2007			\$1,619.69	
08/13/2007				Late Charge					\$20.00				\$1,639.69	
08/13/2007	08/10/2007	30	6787	Act - DLC	912	30.4	250		\$111.07	09/04/2007			\$1,750.76	
08/16/2007				Payment					\$63.84 cr				\$1,686.92	
09/12/2007				Late Charge					\$21.09				\$1,708.01	
09/12/2007	09/11/2007	32	6875	Act - DLC	1,056	33.0	242	7	\$127.51	10/03/2007			\$1,835.52	
09/20/2007				Payment					\$63.84 cr				\$1,771.68	
10/09/2007				Payment					\$63.84 cr				\$1,707.84	
10/11/2007				Late Charge					\$22.15				\$1,729.99	
10/11/2007	10/10/2007	29	6936	Act - DLC	732	25.2	95	73	\$90.53	11/01/2007			\$1,820.52	
11/12/2007				Payment					\$63.84 cr				\$1,756.68	
11/12/2007				Late Charge					\$22.48				\$1,779.16	
11/12/2007	11/09/2007	30	7011	Act - DLC	900	30.0	3	419	\$109.71	12/03/2007			\$1,888.87	
12/12/2007				Late Charge					\$23.33				\$1,912.20	
12/12/2007	12/11/2007	32	7109	Act - DLC	1,176	36.8		837	\$141.20	01/02/2008			\$2,053.40	
12/13/2007				Payment					\$63.84 cr				\$1,989.56	
01/14/2008				Late Charge					\$24.87				\$2,014.43	

## Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

Customer Name **NELSON, MARK A**  
 Address **241 SHENANDOAH DR**  
**PITTSBURGH PA 15235-2053**  
 Account Number **3000916459002**

Investigator \_\_\_\_\_ DLC Analyst \_\_\_\_\_  
 Case Number \_\_\_\_\_ Mail Drop \_\_\_\_\_  
 From **09/02/2005** To **09/02/2010**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
01/14/2008	01/11/2008	31	7196	Act - DLC	1,044	33.7		861	\$130.71	02/04/2008			\$2,145.14	
01/15/2008				Payment					\$63.84 cr				\$2,081.30	
02/12/2008				Late Charge					\$25.71				\$2,107.01	
02/12/2008	02/11/2008	31	7284	Act - DLC	1,056	34.1		1,082	\$140.56	03/04/2008			\$2,247.57	
02/19/2008				Payment					\$63.84 cr				\$2,183.73	
03/12/2008				Late Charge					\$26.98				\$2,210.71	
03/12/2008	03/11/2008	29	7362	Act - DLC	936	32.3		1,041	\$125.38	04/02/2008			\$2,336.09	
04/11/2008				Late Charge					\$28.54				\$2,364.63	
04/11/2008	04/10/2008	30	7443	Act - DLC	972	32.4		654	\$129.94	05/05/2008			\$2,494.57	
05/13/2008				Late Charge					\$30.17				\$2,524.74	
05/13/2008	05/12/2008	32	7470 0038	Act - DLC	780	24.4	3	276	\$105.65	06/03/2008			\$2,630.39	
06/12/2008				Late Charge					\$31.49				\$2,661.88	
06/12/2008	06/11/2008	30	0114	Act - DLC	912	30.4	104	167	\$122.74	07/03/2008			\$2,784.62	
07/14/2008				Late Charge					\$33.02				\$2,817.64	
07/14/2008	07/11/2008	30	0199	Act - DLC	1,020	34.0	150	17	\$137.19	08/04/2008			\$2,954.83	
08/12/2008				Late Charge					\$34.74				\$2,989.57	
08/12/2008	08/11/2008	31	0300	Act - DLC	1,212	39.1	234	1	\$161.69	09/02/2008			\$3,151.26	
09/11/2008				Late Charge					\$36.76				\$3,188.02	
09/11/2008	09/10/2008	30	0382	Act - DLC	984	32.8	138	15	\$132.61	10/02/2008			\$3,320.63	
10/13/2008				Late Charge					\$38.42				\$3,359.05	
10/13/2008	10/10/2008	30	0446	Act - DLC	768	25.6	33	133	\$105.03	11/03/2008			\$3,464.08	

## Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

Customer Name **NELSON, MARK A**  
 Address **241 SHENANDOAH DR**  
**PITTSBURGH PA 15235-2053**  
 Account Number **3000916459002**

Investigator \_\_\_\_\_ DLC Analyst \_\_\_\_\_  
 Case Number \_\_\_\_\_ Mail Drop \_\_\_\_\_  
 From **09/02/2005** To **09/02/2010**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Degree Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
11/11/2008				Late Charge					\$39.73				\$3,503.81	
11/11/2008	11/10/2008	31	0519	Act - DLC	876	28.3	1	462	\$118.82	12/02/2008			\$3,622.63	
12/12/2008				Late Charge					\$41.21				\$3,663.84	
12/12/2008	12/11/2008	31	0596	Act - DLC	924	29.8		961	\$124.96	01/05/2009			\$3,788.80	
01/14/2009				Late Charge					\$42.78				\$3,831.58	
01/14/2009	01/13/2009	33	0680	Act - DLC	1,008	30.5		1,095	\$135.47	02/04/2009			\$3,967.05	
02/12/2009				Late Charge					\$44.47				\$4,011.52	
02/12/2009	02/11/2009	29	0759	Act - DLC	948	32.7		1,208	\$127.54	03/05/2009			\$4,139.06	
03/13/2009				Late Charge					\$46.06				\$4,185.12	
03/13/2009	03/12/2009	29	0829	Act - DLC	840	29.0		887	\$113.80	04/06/2009			\$4,298.92	
04/14/2009				Late Charge					\$47.49				\$4,346.41	
04/14/2009	04/13/2009	32	0897	Act - DLC	816	25.5		646	\$110.75	05/05/2009			\$4,457.16	
05/13/2009				Late Charge					\$48.87				\$4,506.03	
05/13/2009	05/12/2009	29	0954	Act - DLC	684	23.6	32	248	\$93.97	06/03/2009			\$4,600.00	
06/12/2009	06/11/2009	30	1031	Act - DLC	924	30.8	73	84	\$124.55	07/06/2009			\$4,724.55	
06/22/2009				Payment					\$198.00 cr				\$4,526.55	
07/14/2009				Late Charge					\$51.60				\$4,578.15	
07/14/2009	07/13/2009	32	1125	Act - DLC	1,128	35.3	141	4	\$150.64	08/04/2009			\$4,728.79	
07/20/2009				Payment					\$199.00 cr				\$4,529.79	
08/13/2009				Late Charge					\$53.48				\$4,583.27	
08/13/2009	08/12/2009	30	1224	Act - DLC	1,188	39.6	189	1	\$158.29	09/03/2009			\$4,741.56	

## Type Descriptions

Act - Actual Bill	Est - Estimated Bill	DLC - Duquesne Light Company	SUP - Supplier
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Customer Name **NELSON, MARK A**  
 Address **241 SHENANDOAH DR**  
**PITTSBURGH PA 15235-2053**

Investigator \_\_\_\_\_ DLC Analyst \_\_\_\_\_

Case Number \_\_\_\_\_ Mail Drop \_\_\_\_\_

 Account Number **3000916459002**

 From **09/02/2005** To **09/02/2010**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Degree Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
08/18/2009				Payment					\$200.00 cr				\$4,541.56	
09/14/2009				Late Charge					\$55.46				\$4,597.02	
09/14/2009	09/11/2009	30	1317	Act - DLC	1,116	37.2	160	21	\$149.10	10/05/2009			\$4,746.12	
09/30/2009				Payment					\$200.00 cr				\$4,546.12	
10/13/2009				Late Charge					\$56.13				\$4,602.25	
10/13/2009	10/12/2009	31	1390	Act - DLC	876	28.3	37	191	\$118.53	11/03/2009			\$4,720.78	
11/11/2009	11/10/2009	29	1454	Act - DLC	768	26.5		474	\$104.76	12/02/2009			\$4,825.54	
12/14/2009				Late Charge					\$58.92				\$4,884.46	
12/14/2009	12/11/2009	31	1531	Act - DLC	924	29.8		690	\$125.39	01/04/2010			\$5,009.85	
01/05/2010				Payment					\$325.00 cr				\$4,684.85	
01/14/2010				Late Charge					\$57.82				\$4,742.67	
01/14/2010	01/13/2010	33	1632	Act - DLC	1,212	36.7		1,300	\$164.19	02/04/2010			\$4,906.86	
02/12/2010	02/11/2010	29	1715	Act - DLC	996	34.3		1,053	\$136.23	03/08/2010			\$5,043.09	
02/22/2010				Payment					\$164.19 cr				\$4,878.90	
03/01/2010				Ret Chk Amt					\$57.82				\$4,936.72	
03/01/2010				Ret Chk Amt					\$58.92				\$4,995.64	
03/01/2010				Ret Chk Amt					\$47.45				\$5,043.09	
03/01/2010				Ret Chk Fee					\$20.00				\$5,063.09	
03/01/2010				Adjustment					\$0.00				\$5,063.09	
03/05/2010				Payment					\$164.19 cr				\$4,898.90	
03/15/2010	03/12/2010	29	1783	Act - DLC	816	28.1		945	\$112.85	04/05/2010			\$5,011.75	

## Type Descriptions

Act - Actual Bill	Est - Estimated Bill	DLC - Duquesne Light Company	SUP - Supplier
-------------------	----------------------	------------------------------	----------------

Customer Name **NELSON, MARK A**  
 Address **241 SHENANDOAH DR**  
**PITTSBURGH PA 15235-2053**  
 Account Number **3000916459002**

Investigator \_\_\_\_\_ DLC Analyst \_\_\_\_\_  
 Case Number \_\_\_\_\_ Mail Drop \_\_\_\_\_  
 From **09/02/2005** To **09/02/2010**

Date	Reading Date	Days	Meter Rdg(s)	Type	Cons	Avg Dly Cons	Degree Day Cool	Day Htg	Bill / Pymt / Adj Amount	Due Date	Ltr of Credit	Backout Amount	Balance	Cmts
04/14/2010	04/13/2010	32	1849	Act - DLC	792	24.8	20	439	\$109.75	05/05/2010			\$5,121.50	
05/13/2010	05/12/2010	29	1910	Act - DLC	732	25.2	12	281	\$101.96	06/03/2010			\$5,223.46	
05/18/2010				Payment					\$249.08 cr				\$4,974.38	
06/14/2010	06/11/2010	30	1993	Act - DLC	996	33.2	114	47	\$134.97	07/06/2010			\$5,109.35	
07/14/2010	07/13/2010	32	2113	Act - DLC	1,440	45.0	276	10	\$188.84	08/04/2010			\$5,298.19	
08/12/2010	08/11/2010	29	2264	Act - DLC	1,812	62.5	334		\$235.92	09/02/2010			\$5,534.11	

## Type Descriptions

Act - Actual Bill

Est - Estimated Bill

DLC - Duquesne Light Company

SUP - Supplier

**DUQUESNE LIGHT COMPANY**  
**CHRONOLOGICAL SUMMARY OF PUC ORDERS & PAYMENT AGREEMENTS**

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Mark A. Nelson  
241 Shenandoah Drive  
Penn Hills, PA 15235  
3000916569002

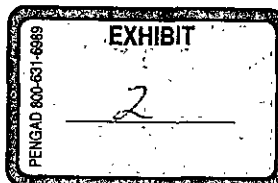
**TYPE:** BCS Decision No. 2614105  
**DATE:** 11-5-09  
**ACCOUNT BALANCE:** \$4,720.78  
**TERMS:** Budget bill plus \$197 begin 12/09 due date  
**COMPLIANCE:** No

---

**TYPE:** Payment Agreement  
**DATE:** May 29, 2009  
**ACCOUNT BALANCE:** \$4,600.00  
**TERMS:** Budget bill plus \$75 begin 6/09 due date  
**COMPLIANCE:** No  
Reset 6/18/09; 7/16/09; 8/14/09; 9/30/09

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**RECEIVED**  
2010 SEP 30 AM 9:26  
PA PUC  
SECRETARY'S BUREAU



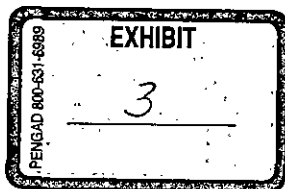
C-2010-2153441

3000916459002 CC 065 LST-BL 08 RD CYC 08 BL CYC 08 < F> SERV START 01/24/03  
 NELSON MARK A STATUS ACTIVE DS FNA LAST-TRAN 08/17/10  
 241 SHENANDOAH DR RT/RDR 010 000 DISPUTE EXP 02/24/10  
 PITTSBURGH PA 15235-2053 412 744 4559 C&C RNTPROP NO  
 \*\*\*\*\* 01-20 CAMM ACTION INFORMATION \*\*\*\*\* 09/02/10 \*\*\* 1550 \*\*  
 TRIGGER

..DATE..	MESSAGE.....	NAME	TIME	ENTERED
99 99 99	2007-10-11 CACS BILL MESSAGE C5	PCSTR164	2238	10/11/07
99 99 99	SUPPLIER DATA WAS SENT ON 09/23/2007	PCSPM200	1345	09/23/07
99 99 99	2007-09-12 CACS BILL MESSAGE C5	PCSTR164	2244	09/12/07
99 99 99	VIA E-MAIL:ADVD LENDER,MR NELSON IS ON A PMT	D WOODS	1638	09/11/07
	PLAN PER THE COURTS BUT THE AGREEMENT IS			
	ALWAYS TO PAY FOR WHAT ONE USES AND MR NELSON			
	PLAN PYS HALF OF WHAT HE USES..MR NELSON HAS			
	THE OPTION TO HAVE PMT INCREASED TO MATCH HIS			
	USAGE...THIS ACCOUNT IS REPORTED ACCURATELY			
99 99 99	CSR ACCESS TO ACCOUNT PER CSRCAMM	D WOODS	1442	09/11/07
99 99 99	SUPPLIER DATA WAS SENT ON 08/26/2007	PCSPM200	1412	08/26/07
99 99 99	2007-08-13 CACS BILL MESSAGE C3	PCSTR164	2228	08/13/07
99 99 99	SUPPLIER DATA WAS SENT ON 07/22/2007	PCSPM200	1343	07/22/07

\* \* \* ARE THERE MORE RECORDS YES \* \* \*  
 DSPLY 21 KEY TO NEW SS DSPLY KEY

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ZHIS 6214 7696 \*\* History Data \*\* 09/02/10 03.44P USD EN  
 010101 3000916459002 NFN INQ DSP FWD NEXT 3000916459002  
 MARK A NELSON \* CRNT AMT : 235.92 WE HAVE:  
 \* DLNQ AMT : 5278.19  
 241 SHENANDOAH DR \* TOTAL DUE: 5514.11 RESP COLL: ACP1  
 \* TERM AMT : 5278.19 HOLD DATE: 03/01  
 PITTSBURGH PA 152352053 \* DISP AMT : 4906.86 STATUS: ACTIVE  
 PV 412-744-4559 001 \* ALERT CDS: \_ \_ F SSN: 166588160  
 BV 412-237-7283 002 4178 05/14/10

UR:110509 PUC:110509

TXN/PMT	DATE	TIME	AC	P	C	RTE	PROMISE	CTE	COLL	DEL	AMT
	09/02/10	0344P							7696		5278

05/21/09 1212P RV T25 \* 2243 4506

\*\*\*\*\*

MAKE SURE P/A BASED ON \$4600 BALANCE

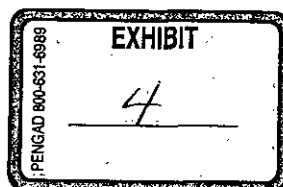
05/21/09 1212P RV X D T01 2243 4506

05/21/09 1212P DE B33 \* 2243 4506

BANKRUPTCY COMPLETED, OK TO FOLLOW NORMAL COLLECTIONS

1-MORE 2-MEN 3-OFF 4-NOT 5-SEC 6-LG 7-HIS 8-PRI 9-TX 10-NXT 11-LKU 13-MAP 14-DM

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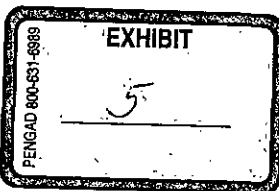
3000916459002 CC 065 LST-BL 08 RD CYC 08 BL CYC 08 < F> SERV START 01/24/03  
 NELSON MARK A STATUS ACTIVE DS FNA LAST-TRAN 08/17/10  
 241 SHENANDOAH DR RT/RDR 010 000 DISPUTE EXP 02/24/10  
 PITTSBURGH PA 15235-2053 412 744 4559 C&C RNTPROP NO  
 \*\*\*\*\* 01-43 P/A FINANCIAL INFO \*\*\*\*\* 09/02/10 \*\*\* 1538 \*

NAME (LAST, FIRST, I)	BIRTH DATE	AGE	SOC-SEC-NUM	REL	INCOME	S	VR	VERF-DATE
NELSON MARK A	01 01 1966	43	166 58 8160	A	2700	A		
COACH NELSON SHIRLEY	08 19 1984	25	195 64 6472	J			N	
C1	03 12 1994	15	000 00 0000	C			N	
C2	04 12 2009	0	000 00 0000	C			N	
C3	05 27 1992	17	000 00 0000	H			N	
NELSON EUGENE JR	05 16 1945	64	184 36 4307	F			N	
NELSON CAROL ANN	02 18 1950	59	205 40 6386	E	320	P		

===== FINANCIAL INFO CREATED ON 10/22/2009 13.56.20 =====  
 NEW FPI. . . : 1 ACCT GRADE: H MED CERTS: 0 LOGON ID....: BROCK3  
 P/A FPI. . . : P/A CREATED: 09 30 09 STATUS: B 10 12 09 TOTAL INCOME: 3020  
 BANKRUPT CD: DATE: LAST NSF DATE: PCT INCOME CHGD: - 6  
 \* \* \* ARE THERE MORE RECORDS YES \* \* \*

DSPLY 00 KEY TO NEW SS DSPLY KEY

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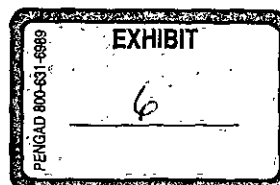
## INCOME GUIDELINES EFFECTIVE 2009

Use the following guidelines to determine income level for ALL payment agreements, change in income situations, and restoration guidelines.

	Level 1	Level 2	Level 3	Level 4
Family Size	Gross Monthly Income Poverty<150%	Gross Monthly Income Poverty<250%	Gross Monthly Income Poverty<300%	Gross Monthly Income Poverty>300%
1 Person	No more than \$1,301	No more than \$2,168	No more than \$2,601	\$2,602 or more
2 Persons	No more than \$1,751	No more than \$2,918	No more than \$3,501	\$3,502 or more
3 Persons	No more than \$2,201	No more than \$3,668	No more than \$4,401	\$4,402 or more
4 Persons	No more than \$2,651	No more than \$4,418	No more than \$5,301	\$5,302 or more
5 Persons	No more than \$3,101	No more than \$5,168	No more than \$6,201	\$6,202 or more
6 Persons	No more than \$3,551	No more than \$5,918	No more than \$7,101	\$7,102 or more
7 Persons	No more than \$4,001	No more than \$6,668	No more than \$8,001	\$8,002 or more
8 Persons	No more than \$4,451	No more than \$7,418	No more than \$8,901	\$8,902 or more
Each Additional Person	Add: \$450	Add: \$750	Add: \$900	Add: \$901

**CUSTOMERS WHO ARE AGE 62 AND OLDER ARE ELIGIBLE FOR CAP IF THEIR INCOME IS 200% BELOW THE POVERTY LEVEL. FOLLOW THE GUIDELINES BELOW:**

1 Person	2 Persons	3 Persons	4 Persons	5 Persons	6 Persons	7 Persons	8 Persons	Each Additional Person
\$1,735	\$2,335	\$2,935	\$3,535	\$4,135	\$4,735	\$5,335	\$5,935	Add: \$620



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