

Suzan DeBusk Paiva
Assistant General Counsel



Verizon Pennsylvania Inc.
1717 Arch Street, Floor 17NW
Philadelphia, PA 19103

September 9, 2010

Kim Hafner, Legal Division Supervisor
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Formal C-2010-2191781, Charles & Roberta Tame v. Verizon Pennsylvania Inc.

Dear Ms. Hafner:

We are requesting another extension of time to file an answer in the above referenced formal complaint. We are still working with the customer to resolve the repair issues and need additional time to settle this complaint. The customer is in agreement with this extension request. Our answer is due Tuesday, September 14, 2010 and we would like to extend that until Tuesday, October 5, 2010.

Thank you for your consideration in this matter.

Very truly yours,

Suzan D. Paiva
Assistant General Counsel

RECEIVED
OFFICE OF C.A.L.J.
10 SEP 13 AM 9:44
PA PUC

cc. Charles & Roberta Tame

SECRETARY'S BUREAU
PA PUC
2010 OCT 14 AM 8:46

RECEIVED