

Suzan DeBusk Paiva
Assistant General Counsel



Verizon Pennsylvania Inc.
1717 Arch Street, Floor 17NW
Philadelphia, PA 19103

September 14, 2010

Kim Hafner, Legal Division Supervisor
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Formal C-2010-2195549, Gary Gaskins v. Verizon Pennsylvania Inc.

Dear Ms. Hafner:

We are requesting an extension of time to file an answer in the above referenced formal complaint. We have been working with the customer to resolve the issues in this matter and need additional time to settle this complaint. We are trying to reach Mr. Gaskins again to see if we can settle this matter but have been unsuccessful. Our initial answer date is Wednesday, September 15, 2010 and we would like to extend that until Wednesday, October 6, 2010.

Thank you for your consideration in this matter.

Very truly yours,

Suzan D. Paiva
Assistant General Counsel

cc. Gary Gaskins

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