

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

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Madeline Zayas vs. :  
UGI Utilities, Inc. : Docket No.  
Billing Dispute. ; C-2010-2152590  
Initial Telephonic :  
Hearing :  
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Pages 1 through 9 Hearing Room 2018  
Piatt Building  
301 Fifth Avenue  
Pittsburgh, Pennsylvania 15222

Thursday, September 23, 2010

Met, pursuant to notice, at 10:00 a.m.

BEFORE:

Mark A. Hoyer, Administrative Law Judge

APPEARANCES:

Madeline Zayas (pro se)  
118 College Avenue, Apt. 1  
Lancaster, Pennsylvania 17603

Larry R. Crayne, Esq.  
238 Johnston Road  
Pittsburgh, Pennsylvania 15241  
(For UGI Utilities, Inc.)

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## INDEX TO WITNESSES

WITNESSES	DIRECT	CROSS	REDIRECT	RECROSS
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(No witnesses were called.)

## E X H I B I T S

NUMBER                      FOR IDENTIFICATION                      IN EVIDENCE

(No exhibits were introduced.)

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