

C-2010-2203033

To whom it may Concern:

10/16/10

I Christine Williams who resides at 313 10th Avenue Brenton NJ 07504. I received a shut off notice from PPL. They keep I was going in the Budget billing program. I told them I'm on a budget because I have three children that receive SSI and it goes to the Adversity Alliance. I sent in the paperwork of the public Commission Utility Company and I receive 225.00 a month for utility's amount that I pay water, gas, electric along along. I have a Case open Case # 271717. I ask them to put me in the budget billing program when the PUC said I was ^{not} eligible for the program.

They told me I was already in a program. I didn't que up. I call back and that when someone put me as applicant. Now I have a shut off notice for Oct 21/10. Could you please stop the shut off notice and tell them I sign up for the Rehab program. They called them and they took me out of the budget billing program so I could go on I had. I also request their letter from their lawyer because they they I'm going to court. I never received a Court date. I know from PPL name Tammy called me but I can't get in touch they never call me back. I left a message on their answering machine they do want to resolve the complaint. I appreciate your help in this matter.

Thank you
C Williams

CHRISTINE WILLIAMS
313 10TH AVE
SCRANTON PA 18504-2606

October 11, 2010



Bill Account No: 87461-11060

10-DAY SHUT-OFF NOTICE
AVISO DE SUSPENCION DE SERVICIO

Your Electric Service May Be Shut Off !

Because your bill is past due, we will shut off the service to
313 10TH AVE, SCRANTON PA 18504 on or after 8:00 AM on 10-21-2010. We
may act on this notice for up to 60 days.

We will NOT Shut off your electric service if you do ONE of the following:

- Call us at 800-358-6623 to arrange to pay your past due bill of \$ 871.04.
- Pay the amount you owe on your payment plan. Call us at 800-358-6623 for this amount.
- Show us a paid receipt for the past due amount.
- Call 800-358-6623 right away if you dispute this bill or to provide us with household income and occupant information. You may be eligible for a payment agreement or special assistance programs.

If we shut off your electric service, you may have to pay all of the following before we can turn your service on:

Past Due Bill	\$ 871.04
Security Deposit	\$ 235.00
Turn-on Charge	\$ 15.00 - \$ 21.00
Total	\$ 1,121.04

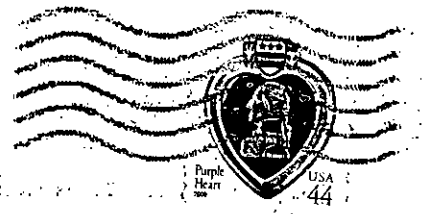
- To talk about your bill, please call our office at 1-800-358-6623.

LIHEAP/CRISIS GRANTS ARE AVAILABLE:

You may qualify for a cash grant to pay your energy bill. Go to www.pplelectric.com and click for LIHEAP eligibility guidelines and information under "BREAKING NEWS". You may also call us at 800-358-6623, or your local county assistance office, for more information.

Chester Williams
313 10th Avenue
Scranton PA 18502

SCRANTON PA 185
18 OCT 2010 PM 1 T



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2010 OCT 19 AM 10:17

PA.P.U.C.
SECRETARY'S BUREAU

Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg PA 17105-3265

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