

Philadelphia Gas Works

800 West Montgomery Avenue, Philadelphia, PA 19122



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October 20, 2010

Ms. Yvonne Davis
45 E. Slocum Street
Philadelphia, PA 19119-2147

RE: Yvonne Davis vs. PGW, Docket No. C – 2010 – 2202571

Dear Ms. Davis:

Pursuant to the settlement conference between Jennifer Raksnis- Customer Review Officer and you on October 19, 2010, this correspondence confirms the terms of settlement in the above captioned matter.

In the interest of good customer relations and in complete settlement of all issues in this matter, the parties acknowledge and agree to the following:

1. This matter concerns the Service Address located at 45 E. Slocum Street, Philadelphia, PA, PGW Account Number 07 – 4444 – 4971.
2. Beginning with the November 2010 due date, you will be entered into a payment agreement of \$124 budget plus \$26 towards your arrears monthly. You understand that the budget is subject to revision.
3. You have indicated that you are satisfied with the resolution of this matter.

If you need additional information about this matter, please contact me at my direct-dial number above.

Thank you for you time in this matter.

Sincerely,

A handwritten signature in blue ink that reads "Danielle Ross". The signature is written in a cursive, flowing style.

Danielle Ross

cc: Jennifer Raksnis (PGW Mail)
Anne Marie Cromley (PGW Mail)
Linda Pereira (PGW Mail)