

October 14, 2010

D. Anne Wilson
111 Washington Street
Parkesburg, Pennsylvania 19365

SECRETARY OF THE COMMISSION
400 North Street
2ND Floor; Keystone Building
Harrisburg, Pennsylvania 17105-3265

RE: EXCEPTIONS TO FILE # C-2009-2137790

Attn: Secretary of the Commission:

Enclosed are the exceptions for the above file/case number.

Thank you.



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**EXCEPTIONS BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

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SECRETARY'S BUREAU

October 9, 2010

EXCEPTIONS OF

D. Anne Wilson, Complainant)	
v.)	C-2009-2137790
PECO Energy Company, Respondent)	

The following is a list of exceptions for the above complaint.

Under: FINDINGS OF FACT:

1. Respondent is stating and requesting billing for 111 Washington Avenue property; Respondent is using wrong address. Respondent is using two different address for billing Complainant.
2. The Respondent is listing the Complainant as Anne Wilson, The Complainant initially signed with PECO under the name of D. Anne Wilson not Anne, using Anne was not an authorized name.
3. Respondent stated the alleged \$1,280.04 was a forgiven amount; however, Respondent stated that the Respondent reapplied this amount of \$1,280.04 to the Complainant's alleged balance several years later without notice.

4. In either case this amount would not suffer such an enormous amount due to the fact that the Respondent/PECO has several different programs that help in assistance with customers that meet certain requirements. These requirements are meet by the Complainant. Customers and Complainant are granted grants from the Respondent/PECO and the balance is forgiven; under the "hardship fund" once an amount is forgiven it is not allowed to be reapplied back to the account again as stated that the \$1,280.04 and other alleged balances were; per Ms. McCollum. However, Complainant still contends that this is an incorrect amount. Respondent's payments are meet by Complainant, LIHEAP funds and Hardship funds. Complainant is billing billed an excessive amount. There are two or more different addresses.

5. Respondent/PECO is requesting payments for five to six different balances for same time and billing periods, i.e.:

- (1) \$581.54 - September 28th, 2010 & October , 2010
- (2) \$617.09* + current billing of [\$35.55; Sept .2010] = (\$652.54) on September 21st, 2010
- (3) \$2,897.84* + current billing of [\$35.55; Sept.2010] = (\$2.933.39)on September 8th, 2010
- (4) \$2,938.94 - September 2010 -same billing period as (2) & (3)
- (5) \$312.84 - March 30, 2010 - same billing period
- (6) \$188. 40 - March 10, 2010 - same billing period
- (7) \$2,958.80 - October 2010

Additional Payments to Respondent/PECO

6. Ms. McCollum stated that she spoke to the Complainant several times and made several payment arraignments. That is untrue. Complainant has never spoken to Ms. McCollum at any time prior to the hearing. Ms. McCollum's stories and her testimony are very conflicting and vary in truth.

7. Ms. McCollum stated that the Complainant's exhibit of the Respondent's '0' balance receipt was not acceptable because it came from an amount that was forgiven and then placed on a freeze and there was no other billing statements to verify that a '0' balance had occurred. Enclosed is a copy of the billing statement that followed the '0' balance with an overpayment listed on the billing statement. There are no additional charges and the amount was current.

- **8. At the conclusion of the hearing of the Respondent/Dana McCollum, (PECO) agreed that as long as the \$400.00 was received from the LIHEAP program the balance would be forgiven on Complainant's account.

9. Prior to the hearing, Complainant had made several attempts to receive the LIHEAP funds to be returned to Respondent/PECO for payment. On the December 21, 2009 LIHEAP application, the request for the LIHEAP cash grant was to be granted to the Respondent/PECO. Per LIHEAP, the LIHEAP grant was sent to the wrong vendor.

10. January 29th, 2010, Complainant sent written request for LIHEAP benefits to be returned to PECO Energy. LIHEAP funds initially went to wrong vendor.(copy enclosed)

11. April 15th, 2010, Complainant submitted another request for LIHEAP benefits to go directly to Respondent/PECO Energy.(copy enclosed)

12. August 2010, Complainant did another follow-up and tried to check status of LIHEAP funds to return from LIHEAP to Respondent/PECO for payment on Complainant's account. LIHEAP funds initially went to wrong vendor. (The name Doris A. Wilson is used under LIHEAP.)

13. On September 28th, 2010, Complainant did another follow-up and filed another request with the follow-up to LIHEAP, checking the status for payment benefits required to go to

PECO Energy.

****14.** On September 28th, 2010 Complainant spoke to the central LIHEAP office and discussed the payment issue of returning the LIHEAP grant for the season of 2009-2010 to go directly to her PECO account. Complainant was informed that the LIHEAP funds were available and the Respondent/PECO would be notified and distributed to.

****15.** On October 13th, 2010 Complainant spoke again to the LIHEAP and gave all necessary information again for the payment of the grant to be paid to PECO as soon as possible. **LIHEAP confirmed that the Respondent/ PECO would be notified of payment.**

16. Complainant has kept payments regular and current.

* Two different billings and balances with same current billing added:

+ [\$35.55; Oct.2010] = (\$652.54)

+ [\$35.55; Oct.2010] = (\$2.933.39)



Emergency and Repairs: 1-800-841-4141. This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Energy equipment. For all other business, call 1-800-494-4000.

Page 2

Name: ANNE WILSON
Service Address: 111 WASHINGTON ST, PARKESBURG
Phone Number: 610-857-9748
Account Number: 69683-00900
Issue Date: 08/08/2008

43.04
+ 19.18

\$ 62.22

Current Period ... continued

Transmission Charges	236 kwh	X	0.00050	0.12
Distribution Charges	236 kwh	X	0.03700	8.73
Transition Charges	236 kwh	X	0.00420	0.99
State Tax Adjustment				-0.31
Total current charges				\$19.18

Other Basic Charges

LIHEAP payment	\$126.00			
Special payment agreement				\$21.35
Overpayment				\$-39.65
Total other charges				\$-18.30
Total debit balance				\$62.22

Message Center

You are on the Customer Assistance Program (CAP) Rate. You are saving money by paying CAP Rate bill.

Thank you very much for your payment..

New charges contain estimated total state taxes of \$7.59, including \$3.85 for State Gross Receipts Tax. PECO Energy's new charges contain \$6.44 Intangible Transition Charges.

To learn more about the new bill format, please visit www.pecoservice.com.

5/11
\$ 62.22
- 18.30

\$ 43.92

pd \$46.70
1119
cleared 9/2/08

5/11
62.22
- 46.70

15.52
Lynch
inspector

Return only this portion with your check made payable to PECO. Please write your account number on your check.



An Exelon Company

- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

Monday through Friday 8:30 AM to 5:00 PM
1-800-494-4000

900 1 AB 0.351 0159000900000188 004 01 GX8W00 1 07092008

ANNE WILSON
111 WASHINGTON ST
PARKESBURG PA 19365-1141



Account Number
69683-00900

Payment Receipt Stamp

Payment Amount

PECO Energy Co.
PO BOX 13439
Philadelphia PA 19101



This downpayment amount
is due immediately.

\$0.00

00000000000000000000

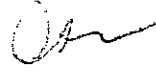


6968300900000000000082120000005

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file
cc

TO: Dept of Public Welfare
Chester CAO
100 James Buchanan Dr
Thorndale, PA 19372-1132

FROM: Wilson, Doris 
111 Washington
Parkesburg, PA 19365

DATE: January 29, 2010

RE: RECORD ID: 15/0312435
NOTICE ID: 9002456714

→①CASH GRANT -- TO -- PECO ENERGY ELECTRIC COMPANY

→②CRISIS GRANT -- TO -- RHOADS ENERGY, CORP.

The LIHEAP - CASH GRANT BENEFITS have already been assigned and requested to go to PECO ENERGY ELECTRIC COMPANY OF PHILADELPHIA ACCOUNT # 69683-00900.

The CRISIS - BENEFITS (\$400.00) were to go to RHOADS Energy Corp. for emergency fuel oil; which was in the amount of \$397.16. (copy of receipt enclosed).

Per Rhoads Energy Corp (Zekes) (610)857-4406, per Jennifer, any additional amount will be returned to the Public of Welfare CAO to LIHEAP; so it can be returned to PECO ENERGY ELECTRIC OF PHILADELPHIA.

PLEASE INFORM RHOADS, (Jennifer @ 610-857-4406 Zekes) THAT THE LIHEAP BENEFITS GRANT IS TO BE RETURNED TO YOUR OFFICE AND DISTRIBUTED BACK TO PECO ENERGY ELECTRIC FOR PAYMENT TO PECO ENERGY ELECTRIC.

THANK YOU.

CC: RHOADS ENERGY/ZEKES
PECO ENERGY ELECTRIC CO.

Enc: ①Another copy of PECO's billing statement (latest one)
②Copy of Rhoads Energ. Receipt
③Copy of CAO benefit statement

mail Hand Delivered file cc

RECEIVED

2010 OCT 20 AM 9:38

PA.P.U.C.
SECRETARY'S BUREAU

TO: Liheap Department
Chester CAO
100 James Buchanan Dr
Thorndale, PA 19372-1132

FROM: Wilson, Doris A. *Dor*
111 Washington
Parkesburg, PA 19365

DATE: April 15, 2010

RE: RECORD ID: 15/0312435
NOTICE ID: 9002456714

→ CASH GRANT -- TO -- PECO ENERGY

This is a follow-up re: LIHEAP - CASH GRANT BENEFITS in the full amount: Requested to go to PECO ENERGY COMPANY - PECO'S ACCOUNT # 69683-00900.

Peco has not yet received the cash grant benefits re: the above account number. PECO's account number is 69683-00900.

Enclosed is another copy of PECO's billing statement for payment. It is the latest copy of PECO's billing statement.

THANK YOU.

- Enc: ① Copy of PECO's billing statement (latest one)
- ② Copy of CAO benefit statement request for payment

(This notice) RECEIVED FROM Wilson Doris DATE 4/15/10 NO 770659

ADDRESS Peco

FOR RENT
 FOR 610-466-1130

ACCOUNT		HOW PAID	
AMT. OF ACCOUNT		CASH	
AMT. PAID		CHECK	
BALANCE DUE		MONEY ORDER	

BY Liheap *15*

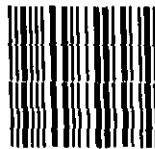
Receipt of
This notice
from J.H.E.A.B.
re: PECO

TOPS FORM 458086

DAW
111 Washington St
Parkesburg, PA 19365



1000

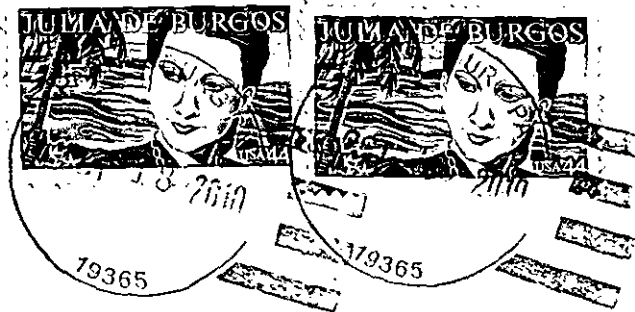


17105

U.S. POSTAGE
PAID
PARKESBURG, PA
19365
OCT 18 10
AMOUNT

\$0.00

00089719-02



RECEIVED

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