

10/16/04

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA. 17105-3265

RECEIVED
2010 OCT 20 AM 9:52
PA.P.U.C.
SECRETARY'S BUREAU

RE: BCS 2413600

Dear Mr. McNulty:

F-2010-2180860

Please note the attached copy of a letter, I received from PECO.

The attached letter describes some additional "information" developed by PECO, regarding their claim of "unpaid charges" on my account. On October 8, 2010, I received call from PECO regarding the information contained in the attached letter.

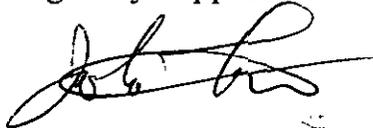
I am not familiar with ANY of the amounts that are mentioned in their letter. I have no understanding of the "offer" to "credit my account for \$67.85 !!

The amount showing on my most recent bill is \$112.19 ???

This amount is designated as "CHARGES FROM PREVIOUS BILL". ?

I am convinced that PECO has my account "mixed up" with another of their customers. At one time, there was another "John Taylor", who lived in Ardmore.

Please do whatever you can to finally resolve this issue.
I greatly appreciate all of your efforts.



JOHN TAYLOR
124 Simpson Road
Ardmore, PA 19003



PECO Energy Company
2301 Market Street, S15-1
P.O. Box 8699
Philadelphia, PA 19101-8699

www.exeloncorp.com

An Exelon Company

RECEIVED

2010 OCT 20 AM 9:52

October 12, 2010

PA.P.U.C.
SECRETARY'S BUREAU

John Taylor
124 Simpson Rd
Ardmore, PA 19003

Acct# 55529-01407

Dear Mr. Taylor:

We have received the Formal Complaint that you filed with the Pennsylvania Public Utility Commission at Docket #F-2010-2180860. Per your request following our telephone conversation on Friday October 8, 2010 regarding settlement of your formal complaint, hopefully the following information may resolve your complaint.

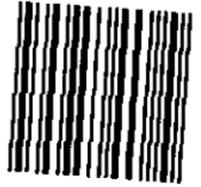
- The amount of \$171.02 you are questioning on your bill represents the previous month's account balance plus an accumulation of late charge assessment and is designated on the bill as: "Charges from previous bill".
- You filed an Informal complaint with the Bureau of Consumer Services at BCS #2413600 on 7/08/08 and the account balance was \$268.47
- A decision was issued on 03/24/09 that the disputed \$171.02 amount on the customer's bill represents the previous month's account balance plus an accumulation of late charge assessments and is designated on the bill as "charges from previous bill". The bills are correct as rendered. The account balance was \$176.11. The case was dismissed.
- In an effort to resolve your complaint, the Company is willing to credit your account \$67.85 in assessed late charges from August 2004.

If you are satisfied with the information provided and there is no need to further pursue this matter or have additional concerns, please contact me at (215) 841-6401 or the attorney of record, Tishekia Williams at (215) 841-6841.

Very truly yours,

Dana McCollum
Regulatory Assessor

U.S. POSTAGE PAID
ARDMORE, PA 19003
OCT 18 '10
AMOUNT
\$0.88
00017700-02



UNITED STATES
POSTAL SERVICE

1000

17105

RECEIVED

2010 OCT 20 AM 9:52

PA.P.U.C.
SECRETARY'S BUREAU

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

JOHN TAYLOR
124 Simpson Road
Ardmore, PA 18003