

Suzan DeBusk Paiva
Assistant General Counsel



Verizon Pennsylvania Inc.
1717 Arch Street, Floor 17NW
Philadelphia, PA 19103

October 21, 2010

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Filing Room (2 North)
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Robert Serlin v. Verizon Pennsylvania Inc.;
Docket No. C-2010-2170400 **CERTIFICATE OF SATISFACTION**

Dear Secretary Chiavetta:

Enclosed for filing with the Commission are the original and four (4) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that Verizon Pennsylvania Inc. ("Verizon PA") has satisfied the issues raised in the Formal Complaint filed by Robert Serlin, Docket No. C-2010-2170400.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(a).

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

A handwritten signature in cursive script that reads "Suzan D. Paiva met".

Suzan D. Paiva
Counsel for Verizon Pennsylvania Inc.

SDP/meb
Enclosures

cc: Office of Administrative Law Judge
Robert Serlin
Herbert Nurick, Mediator

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Robert Serlin

Complainant,

v.

Verizon Pennsylvania Inc.,

Respondent


Docket No. C-2010-2170400

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**CERTIFICATE OF SATISFACTION PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

I, Robert Serlin, the Complainant in the above-captioned matter, hereby certify that Verizon Pennsylvania Inc. has satisfied the issues raised in the Formal Complaint filed by us with the Pennsylvania Public Utility Commission ("Commission") and assigned Docket No. C-2010-2170400 to be withdrawn and the Commission's file in this matter be closed.



Robert Serlin

10/19/2010
Date

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the party listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

Service by First Class U.S. Mail:

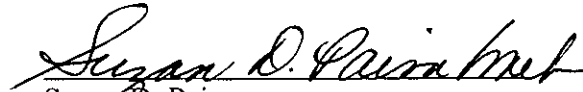
Robert Serlin
18 Penarth Road
Bala Cynwyd, PA 19004

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**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Dated this 21st day of October, 2010.



Susan D. Paiva
Counsel for Verizon Pennsylvania Inc.

From: Origin ID: REDA (215) 466-8385
Marie E. Barker
Verizon
1717 Arch St
MailCode N/A
Philadelphia, PA 19103



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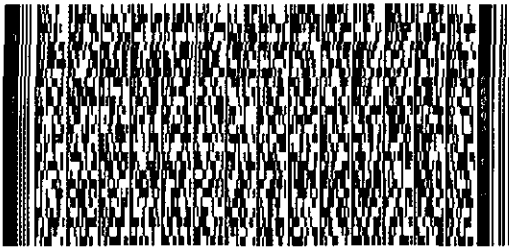
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SHIP TO: (717) 787-8009 BILL THIRD PARTY
**Rosemary Chiavetta Secretary
PA Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd floor
HARRISBURG, PA 17120**

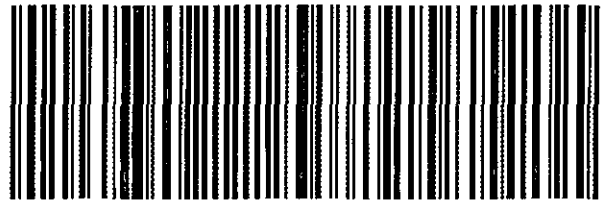


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