

Suzan DeBusk Paiva  
Assistant General Counsel



Verizon Pennsylvania Inc.  
1717 Arch Street, Floor 17NW  
Philadelphia, PA 19103

October 26, 2010

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street – Filing Room (2 North)  
P.O. Box 3265  
Harrisburg, PA 17105-3265

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OCT 26 2010  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Re: Margaret Adams v. Verizon Pennsylvania Inc.;  
Docket No. C-2010-2180820 **CERTIFICATE OF SATISFACTION**

Dear Secretary Chiavetta:

Enclosed for filing with the Commission are the original and four (4) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that Verizon Pennsylvania Inc. ("Verizon PA") has satisfied the issues raised in the Formal Complaint filed by Margaret Adams, Docket No. C-2010-2180820.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(a).

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

A handwritten signature in cursive script that reads "Suzan D. Paiva meb".

Suzan D. Paiva  
Counsel for Verizon Pennsylvania Inc.

SDP/meb  
Enclosures

cc: Office of Administrative Law Judge  
Margaret Adams  
Cynthia Lehman, Mediator

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Margaret Adams	:				
				:	
		Complainant,		:	
				:	
		v.		:	Docket No. C-2010-2180820
				:	
Verizon Pennsylvania Inc.,				:	
				:	
		Respondent		:	

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**CERTIFICATE OF SATISFACTION**

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I, Margaret Adams, the Complainant in the above-captioned matter, hereby certify that Verizon Pennsylvania Inc. has satisfied the issues raised in the Formal Complaint filed by us with the Pennsylvania Public Utility Commission ("Commission") and assigned Docket No. C-2010-2180820 to be withdrawn and the Commission's file in this matter be closed.

Margaret Adams  
Margaret Adams

10-21-10  
Date

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## CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the party listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

Service by First Class U.S. Mail:

Margaret Adams  
87A Foundryville Road  
Berwick, PA 18603

Dated this 26<sup>th</sup> day of October, 2010.



Suzan D. Paiva  
Counsel for Verizon Pennsylvania Inc.

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