

Date: 10-27-10wed

Claudia Powell  
3406 Crystal St.  
Phila., Pa. 19134

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Room B-20, North Office Building  
Harrisburg, Pa. 17105-3265

Re: Claudia Powell v. PGW, Docket No. F-2010-2199889

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code 5.61, Complainant, Claudia Powell, hereby files a response to (PGW) original Answer to the above captioned matter.

On March 1, 2009, I moved into a rented house at 3406 Crystal street, Phila., Pa. 19134. This was my first time renting a housing as well as paying for utility bills. The gas was on along with the electric and water. The electric bill was forwarded immediately to my address, the water bill I paid along with the rent, and I figured the gas bill would be sent. As stated by (PGW), I wasn't contacted until August 5, 2009 (5) months later, that the

gas was being shut off for failing to pay. On August 7, 2009, I went to (PGW) to restore my services, and I agreed to pay for the (USAGE) from March to August 2009. PGW claims this usage is in the amount of \$638.08 pg. 2. That is where we have our disagreement.

My Usage bill average \$40.00 to \$50.00 a month, as shown in the statement account. Initially, I paid \$123.23 8-14-09, and the bill remained at \$638.08. To show good faith, I still continue to pay \$488.00 to lower that balance. Now that balance has increased to \$1,422.62 for late penalties on the \$638.00.

What (P.G.W.) is not showing you in their exhibits is the (USAGE) bills from March to August 2009 for each month. To estimate how much gas I used in those months, I have to compare with the gas bills I paid in those months of 2010. AT the bottom page of their statement account for the months of May, June, July, my gas bill usage was (63.66 May) (43.80 June) (34.99 July) of 2010. From March to August a period of five (5) months could not possibly add up to \$638.08. My USAGE bill doesn't add up to that amount in one (1) year. Now that bill has ballooned to \$1,422.00 is outrageous.

In closing, I'm still willing to pay for the (USAGE) from March to August 5, 2009; even though, I have been paying extra for the past year.

Also, I still strongly believe I should not have to pay for inflated interest on late fees on a incorrect bill.

Date: 10-27-10 wed

Sincerely,  
Claudia Powell

F-2010-2199889

CERTIFICATE OF SERVICE

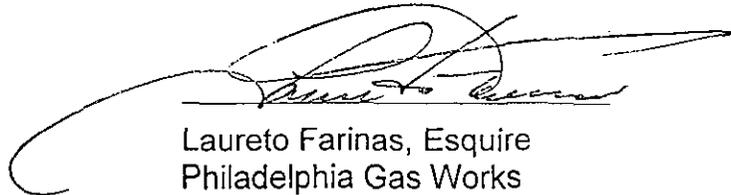
I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY  
OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED  
BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE  
§1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

Ms. Claudia Powell  
3406 Crystal Street  
Philadelphia, PA 19134

October 11, 2010



Laureto Farinas, Esquire  
Philadelphia Gas Works  
800 W. Montgomery Avenue  
Philadelphia, PA 19122  
(215) 684-6982



Claudia Powell

3406 Crystal St  
Philadelphia, PA 19134  
441

RECEIVED

2010 OCT 29 AM 9:02

F.A.P.U.C.  
SECRETARY'S BUREAU

PHILADELPHIA PA 191

27 OCT 2010 PM 10 7

Rosemary Chavetta Secretary  
Pennsylvania Public Utility Commission  
Room B-20 North Office Building  
Harrisburg PA 17105-3265

171053265

