

Suzan DeBusk Paiva  
Assistant General Counsel



Verizon Pennsylvania Inc.  
1717 Arch Street, Floor 17NW  
Philadelphia, PA 19103

October 27, 2010

**RECEIVED**

**OCT 27 2010**

**PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street – Filing Room (2 North)  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Re: Patricia Caggiano v. Verizon Pennsylvania Inc.;  
Docket No. C-2010-2205591 **CERTIFICATE OF SATISFACTION**

Dear Secretary Chiavetta:

Enclosed for filing with the Commission are the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that Verizon Pennsylvania Inc. ("Verizon PA") has satisfied the issues raised in the Formal Complaint filed by Ms. Patricia Caggiano, Docket No. C-2010-2205591.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Ms. Patricia Caggiano files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2010-2205591 shall be withdrawn and the Commission's file closed.

Verizon PA is filing this Certificate of Satisfaction in lieu of its Answer in this matter. Should Ms. Caggiano later object to this filing, Verizon PA reserves its right to file an Answer at that time.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

A handwritten signature in cursive script that reads "Suzan D. Paiva met".

Suzan D. Paiva  
Counsel for Verizon Pennsylvania Inc.

SDP/meb  
Enclosures

cc: Office of Administrative Law Judge  
Patricia Caggiano

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

RECEIVED

OCT 27 2010

Patricia Caggiano,

Complainant

v.

VERIZON PENNSYLVANIA INC.,

Respondent

:  
:  
:  
:  
:  
:  
:  
:  
:  
:  
:

Docket No. C-2010-2205591

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

---

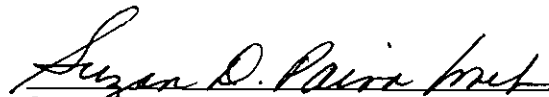
**CERTIFICATE OF SATISFACTION**

---

I, Suzan D. Paiva, an attorney representing Verizon Pennsylvania Inc. ("Verizon PA") in this matter, hereby certify that the issues raised in the Formal Complaint filed by Ms. Patricia Caggiano, with the Pennsylvania Public Utility Commission ("Commission") and assigned Docket No. C-2010-2205591 have been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Ms. Caggiano files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2010-2205591 shall be withdrawn and the Commission's file closed.

Verizon PA is filing this Certificate of Satisfaction in lieu of its Answer in this matter. Should Ms. Caggiano, later object to this filing, Verizon PA reserves its right to file an Answer at that time.



Suzan D. Paiva  
Attorney ID No. 53853  
Verizon Pennsylvania Inc.  
1717 Arch Street, 17<sup>th</sup> floor  
Philadelphia, PA 19103  
215-563-2658 (Facsimile)

DATE: October 27, 2010

Counsel for Verizon Pennsylvania Inc.

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing document upon the party listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

Service by First Class U.S. Mail:

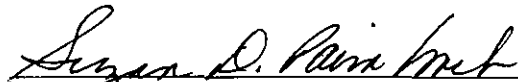
Patricia Caggiano  
4216 Castor Avenue  
Philadelphia, PA 19124

**RECEIVED**

OCT 27 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Dated this 27<sup>th</sup> day of October, 2010.



Suzan D. Paiva  
Counsel for Verizon Pennsylvania Inc.

From: Origin ID: REDA (215) 466-8365  
Marie E. Barker  
Verizon  
1717 Arch St  
MailCode N/A  
Philadelphia, PA 19103



J18291016940225

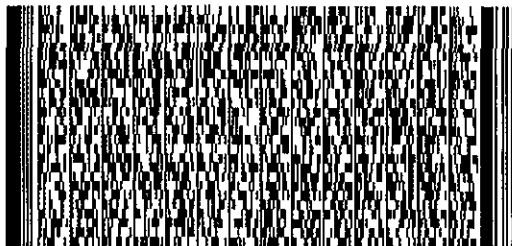
Ship Date: 27OCT10  
ActWgt: 0.5 LB  
CAD: 9730472/WBUS0200

Delivery Address Bar Code



Ref # PR10156464  
Invoice #  
PO #  
Dept #

SHIP TO: (717) 787-8009 BILL THIRD PARTY  
**Rosemary Chiavetta Secretary  
PA Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd floor  
HARRISBURG, PA 17120**

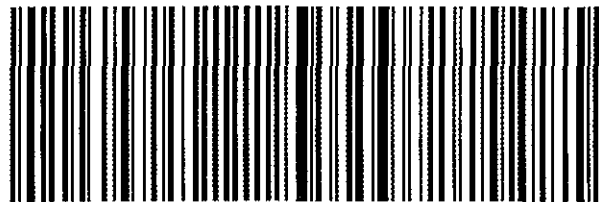


TRK# 7940 5298 0540  
0201

FRI - 29 OCT A1  
\*\* 2DAY \*\*

17120  
PA-US  
MDT

**SH MDTA**



MAC104E/0780

## FEDEX SHIPPING LABEL

### Legal Terms and Conditions

Tendering packages by using this system constitutes your agreement to the service conditions for the transportation of your shipments as found in the applicable FedEx Service Guide, available upon request. FedEx will not be responsible for any claim in excess of the applicable declared value, whether the result of loss, damage, delay, non-delivery, misdelivery, or misinformation, unless you declare a higher value, pay an additional charge, document your actual loss and file a timely claim. Limitations found in the applicable FedEx Service Guide apply. Your right to recover from FedEx for any loss, including intrinsic value of the package, loss of sales, income interest, profit, attorney's fees, costs, and other forms of damage whether direct, incidental, consequential, or special is limited to the greater of \$100 or the authorized declared value. Recovery cannot exceed actual documented loss. Maximum for items of extraordinary value is \$500, e.g. jewelry, precious metals, negotiable instruments and other items listed in our Service Guide. Written claims must be filed within strict time limits, see applicable FedEx Service Guide. FedEx will not be liable for loss or damage to prohibited items in any event or for your acts or omissions, including, without limitation, improper or insufficient packaging, securing, marking or addressing, or the acts or omissions of the recipient or anyone else with an interest in the package. See the applicable FedEx Service Guide for complete terms and conditions. To obtain information regarding how to file a claim or to obtain a Service Guide, please call 1-800-GO-FEDEX (1-800-463-3339).