

10/29/10
BCS#: 2761090

P-2010-2179522

2996 Clearview Road
Allison Park, PA 15101

October 25, 2010

Pennsylvania Public Utility Commission
Post Office Box 3265
Harrisburg, PA 17105-3265

Pennsylvania PUC

OCT 29 2010

Consumer Services
CAC Division

Dear PUC:

Duquesne Light Company recently sent a Notice of Proposed Rate Changes.

I object to the requested rate increase.

During the 46 years that I have lived at the above address in Hampton Township (Allison Park, PA) we have suffered power outages three to four times each year at all seasons. Each time over the years it has been a serious inconvenience,

In February 2010 Duquesne's service was particularly poor. The power outages lasted for 30 to 40 hours during a major storm. At that time I, of course, had no heat, so had to leave my home. Before leaving, I had to have a plumber come to my home to assist in shutting off the water supply and draining all the fixtures because of the extremely low temperatures (6 to 8 degrees F.)

I am aware that there are problems with trees falling and damaging wires, thus creating these power failures. So this month, October, I called Duquesne to alert them to a dead tree on Clearview Road that is leaning toward the wires and will no doubt fall when we have the next storm. Duquesne said they would remove this tree probably in November or December of this year. This seems like an unnecessary delay in preventing a potential power outage.

Because of my 46 year history as a customer of Duquesne Light, I now feel that it is important to register my dissatisfaction with any rate increase. I believe that there should be no rate increase until the mediocre service improves.

Sincerely,

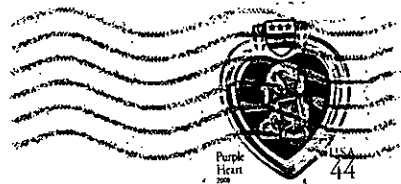
Claire Daehnick
Claire Daehnick

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PA PUC
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Claire Daehnick
2996 Clearview Rd.
Allison Park, PA 15101

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Pennsylvania PUC

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CAC Division

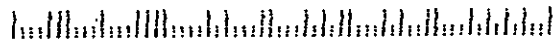
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