

C-2009-2146243

My cell-570-975-1539

"  
ATT. MR. SPARKS"  
"

[REDACTED]

RECEIVED  
2010 FEB - 5 AM 10:44  
PA P.U.C.  
SECRETARY'S BUREAU

Pastor William Burns here  
Please look at how much water usage Aqua water says I was using each month and yearly our town sewer department has been charging a flat rate of 75% every Quarterly and 5 dollars extra for every thousand gallons used in each house hold. The sewer company Ralpho township 206 South market Street Suite #2 said that they have to charge us more to fix the pipeing in our town. Why are we subject to fix there pipeing. Many of our people had to pay to change the piping connecting to there home from Sewage Drainage. We need you help most of us have to pay of 1200 a year for water and Sewage charges together

Thank you  
Sincerley  
Pastor - William Burns

## NOTICE OF PROPOSED RATE CHANGES

To Our Roaring Creek Customers:

On November 18, 2009, Aqua Pennsylvania, Inc. ("Aqua" or "Company") is filing a request with the Pennsylvania Public Utility Commission ("PUC") to increase water rates as of January 18, 2010. A full investigation of this request could delay the change until August 18, 2010. This notice describes our request, the PUC's role, and what actions you can take.

### RATE REQUEST

Aqua is requesting an overall rate increase of \$43.2 million per year. The proposed increase is needed to help recover the Company's investment of \$500 million to improve water quality, service and reliability for more than 400,000 customers throughout Pennsylvania since the last rate request. **This is the first request for an increase in base rates since Aqua took ownership of the system in March 1999.** Over that 10-year period, we have invested \$36.6 million to improve the Roaring Creek water system. Since July 2008, Aqua has invested \$11.3 million in infrastructure to replace aging and undersized water mains with new pipe and made improvements to its treatment plant and wells throughout the Roaring Creek service territory. The Company has plans to invest another \$5 million in similar improvements before July 2010. These upgrades amount to a capital investment of nearly \$1,000 per customer in the Roaring Creek Division—significantly more than what a typical residential customer pays for water in a year.

Aqua's capital spending is consistent with the federal government's findings that significant, ongoing investments are necessary to maintain and upgrade the country's aging water infrastructure. In fact, the Environmental Protection Agency reports that the nation's drinking water systems need to invest about \$335 billion over the next 20 years for wells, pipes, tanks, valves and treatment facilities. Aqua's approach is to regularly invest in and improve its water systems to help protect customers from the infrastructure concerns facing many U.S. communities.

Below are some examples of the changes for a typical customer's bill. To find out how the request may change your water bill, or to address any other questions you might have, contact Aqua at 877.WTR.AQUA (877.987.2782).

Customer Type	Current Monthly Bill	Proposed Monthly Bill
Residential	\$48.28	\$53.79
Commercial	\$31.33	\$35.67
Industrial	\$85.49	\$97.28

You can find the rates we asked for in Supplement No. 100 to Water – PA P.U.C. No. 1, filed with the PUC or on our Web site at [www.aquapennsylvania.com](http://www.aquapennsylvania.com). You may review the material we filed with the PUC at our office in Bryn Mawr, Pennsylvania. You can also ask us to send you a copy of our Statement of Reasons, which is a plain language summary of why we need to raise our rates.

### PUC ROLE

The state agency that approves rates for public utilities is the PUC. The PUC will review and investigate the requested rate increase. The Company must prove that the requested rates are reasonable. After examining the evidence, the PUC may grant all, some, or none of the request or may reduce existing rates. As a result, the final effect on your bill may be different than the Company's request.

### ACTIONS YOU CAN TAKE

You may challenge the Company's request by:

1. **Sending a letter to the PUC.** You can tell the PUC why you object to the requested rate increase in your letter. You can also tell the PUC about any other concerns you have about the Company. This information can be helpful when it investigates the rate request. Send your letter to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265.
2. **Attending or presenting testimony at PUC Public Input Hearings.** You can attend or be a witness at a PUC public hearing. The PUC holds public input hearings if it opens an investigation of the Company's rate increase request and if there is enough interest in the case. At these hearings you may present your views in person to the PUC judge and to Company representatives. Testimony under oath becomes part of the rate case record. The PUC [x]

request and if there is enough interest in the case. At these hearings you may present your views in person to the PUC judge and to Company representatives. Testimony under oath becomes part of the rate case record. The PUC holds these hearings in the service area of the Company. [2]

For more information, call the PUC at 800.782.1110.

3. **Becoming a party by filing a formal complaint.** If you want to be a party to the case, you must file a formal complaint. You then have an opportunity to take part in all hearings about the rate increase request. You can receive copies of all materials distributed by the other parties. Formal complaints should be filed with the PUC before January 18, 2010. If no one files a formal complaint, the Commission may grant all, some or none of the request without holding a hearing before a PUC judge. You can request a formal complaint form by writing to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265, or by going to its Web site: [www.puc.paonline.com](http://www.puc.paonline.com).

## **ROARING CREEK**

# Press Interprise

Luther King is ranked one country, number 30 on the 100 Best High Schools. The Academic Magnet, says report continues, "the we're the only high school tioning gym," says the has waited more than 10 le one."

ir, how do MLK and out academically?" the le: one, two, three. Turn- , faculty, and parents... lk and a chalkboard, and erner) says." t students at MLK are ademic requirements. are students for post-sec- health sciences and engi- ol's graduates go on to

that the school board at ool boards in every dis- enrich contractors, n academically impover-

people to run on Constitutional principles? Why is it that voters, either party, just can't seem to grasp the concept that government is leashed by us, not the other way around? Our tax-and-spend governor of Pennsylvania, Ed Rendell, has brought the state within three years of financial hardships equal

and get Pennsylvania back to recovery. Go to <http://www.SamRohrer.org> and join the movement. Pennsylvania can't afford another wasted voting cycle.

**ROBERT RUNYON**  
*The Patriot's Voice*  
Nescopeck

assure us that looking into th meantime we s down? This was noi posedly out-of-c ble by Homeland Secretary Janet it was the offici

Making the r Sunday talk shc House press sec Gibbs resisted e get him to acknc something had g ly wrong.

President Ob: got it right Tues: acknowledgmer temic failure" th "totally unaccep: Whether this is a damage control c realization of wh obvious from the better strategy th vious approach.

The American not as stupid as i stration's initia assumed. They a a smart, determi ist can — and ev probably will — through the best- ed defenses.

They cannot ac nor should they — so slipshod as to a bungler like Abc lab, with all the re that were waved, ignored.

## Ralpho water, sewage very pricey

My name is William J. Burris, pastor of a non-denominational church called the Latter Rain. I live in Ralpho Township, Elysburg, and as a church and a community member have collected over 100 signatures on a petition throughout our community, calling for an investigation of what Aqua PA Water Company is charging for water consumption and what Ralpho Township is charging for sewer drainage.

for sewage drainage to the Ralpho Township Sewer department.

God created water, and what they are doing is absurd for not only our township but the whole state of Pennsylvania. I would be concerned for all the communities in the surrounding areas to investigate this issue for yourselves also.

As a citizen, I am calling for an investigation of this company and their practices in the surrounding areas and across the state. If you would like to add your voice to my concern contact me at 570-375-1539.

Merry Christmas and Happy New Year to You All. And May God Bless You. I look forward to hearing from you in the future.

**PASTOR WILLIAM J. BURRIS**  
10 Third Ave.  
Elysburg  
[burrtswill@gmail.com](mailto:burrtswill@gmail.com)

We citizens of Ralpho Township currently pay a flat rate of \$75 per quarter and now an additional \$5 for every 1,000 gallons used by our households. As Americans we are being hit hard by the current economic situation, but I believe the amount of water Aqua PA states we are using as a community and throughout the state of Pennsylvania is off by far by what they are saying we are using in water and how much we are paying

## Catawissa spenders should resign

Catawissa Citizens, As Joe Savage stated, Monday, Dec. 21, council held an executive session to push through a new contract proposal. Was this done at this time because certain members of council realized that with the incoming new members that they would not have the votes to do so?

opposed these, and they were slashed to 2 percent. How can anyone justify giving the lowest-paid employees (along with no insurance or retirement benefits) only half of what they offer the highest-paid employees?

The insurance contributions should have been 25 percent of the cost. If insurance cost go down (big joke) contributions go down. If insurance contributions go up (reality) contributions go down. Fairer to everyone.

Newly appointed Police Chief Kopitsky realized what a great deal this was and offered to pay \$40 per pay period.

Talk about double standards, we sure have them here in Catawissa.

In the past, I have heard from council that this is a business and should be handled as such. Will this ever happen?

Joe Savage, whoever you are, I thank you for your support. You must be one of the concerned citizens who attends the meetings and understands what is happening. I also agree with you that any member of council who voted for this contract offer should resign

During budget planning sessions, the street department hopes of repaving streets were slashed in half. The electric department's hopes of relacing deteriorating power lines were slashed in half. Due to repairs and improvements to the borough Waste Water Treatment Plants aeration tanks chlorine tank baffles, clarifiers and the fact that this plant was not designed to remove nutrients (nitrogen and phosphorous), the WWTP Plant was increased by \$25,000 to cover the cost of just an engineering study to correct these problems. This would also include Act 537 planning with the DEP, which has been urged but never completed.

During budget sessions the borough secretary, borough treasurer and code

### THEIR OWN

"There were bits of information available that could have — been pieced Had this critical info been shared, it could compiled with other intelligence and

### COMMENT

dress of grievances.

"Freedom is an internal achievement rather than an external adjustment."

**JAM CLAYTON POWELL JR.**  
emer U.S. representative, D-N.Y., 57

12/31



Attention:

Municipal Authority of Ralpho Township  
200 South Market Street Suite #2  
Elysburg, PA 17824

To the attention of Betty Medon and whoever it may concern... We the people of Ralpho Township and the surrounding area think that it is appalling and an insult that the Ralpho Township sewer department at the municipal authority building would charge such horrendous and hideous prices for sewage drainage.

We the people of Ralpho township and the surrounding areas are now setting forth a petition and we are demanding a stop, and for this to be investigated to the fullest, and if need be, brought to the attention of the courts.

Jan E. [Signature] 11/23/09

Jan E. [Signature] 12/3/09

Samir [Signature] 11/23/09

Jo Sheppard 12-3-09

Karen Nasson 11-23-09

David M. Tabout 11-23-09

Patricia A. Toth 11-23-09

A. Fuardh 11/23/09

Amander Griffin 12-1-09

Judy R. [Signature] 12-1-09

[Signature] 12-1-09

[Signature] 12/1/09

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Mary Holobue 11-20

Kelly West 11/20/09

Laura Beachy 11/20/09

~~Janet K... 11/20/09~~

Joshua Woodcock 11/20/09

Tim Wood 11/20/09

Hare Brassington

Barb Brassington

Joe Wood

Kimberly Wood

Robert R. Blinn

[Signature]

John E. Gast Sr

Grace E. Gast

NOB Blinn

Jennifer Snyder

Rebekah E. Snyder

Patricia L. Lutz

John Mahan

Dorcas Mahan

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208 South Market Street Suite #2  
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- |  |                               |
|--|-------------------------------|
| <u>11/19/09</u><br><u>Janice [Signature]</u> | <u>Veronica Serrano</u>       |
| <u>George A. Diacavage 11/19/09</u>          | <u>Betty Chubb 11/20/09</u>   |
| <u>John Tumolo 11/19/09</u>                  | <u>Roy Lute</u>               |
| <u>Roselyn Walter 11/19/09</u>               | <u>Herbie Buehler</u>         |
| <u>William C. Belack 11/19/09</u>            | <u>Phil Buehler</u>           |
| <u>Ashley Stuckert 11/19/09</u>              | <u>Jean Erdman</u>            |
| <u>Sharon Legat 11/19/09</u>                 | <u>Tom Wodsch</u>             |
| <u>Pat [Signature] 11/19/09</u>              | <u>Jeanne [Signature]</u>     |
| <u>RJ [Signature] 11/19/09</u>               | <u>Heidi [Signature]</u>      |
| <u>Lois &amp; Vernon 11/19/09</u>            | <u>Sarah Holshue 11/20/09</u> |

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Pastor - Gillian J. Berris

Jennifer A. Pfenner

Charles M. Papis

Barbara Juzynski

Linda Klacik

Matthew J. Mudrick

Anna Mudrick

Kurtel A. Selw

Jonathan H. Cawen

Frank Kraal

George Hoy

Mildred Mowery

James E. Furdess

James O. W.

Veronica Brassington

Ann A. Howard

John A. Brown

John A. Brown

John A. Brown

Rick Hoff

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Joe George 11-21-09

Gene Picarella 11-21-09

Bill Smith 11-21-09

Lynal 11/23/09

Mark Shank 11/23/09

Joe P. 11/23/09

Cynthia Druce 11/23/09

Madeline P. 11/23/09

Jynell 11/23/09

Jami Doan 11/23/09

Frances B 11/23/09

Kelly Herman 11/23/09

[Signature] 11/23/09

[Signature] 1 1

Glenn Wright 11/23/09 [3]

Anthony J. King Co

Alma D. Carl

Barbara Sargent

Ryan T. Lomiale 11/23/09

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Ma [unclear] 11/19/09

Mrs. Cindy [unclear] 11/19/09

Seamus P. [unclear]

May Ann [unclear] 11/19/09

Ann [unclear] 11/19/09

Murphy [unclear] 11/19/09

Jane [unclear] 11/19/09

Michael [unclear] 11/19/09

F. [unclear] 11/19/09

Marie Wallace 11/19/09

Edward Woods 11-19-09

M. [unclear] 11-19-09

Cindy Nixon 11/20/09

Gregory [unclear]

David [unclear]

Harold [unclear]

Chester [unclear] 11/20/09

John [unclear] 11/20/09

Denise [unclear] 11/20/09

Carol [unclear]

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Joe George 11-21-09

Gene Picarella 11-21-09

Ed Smith 11-21-09

Lynal 11/23/09

Jami Swan 11/23/09

Frances B... 11/23/09

Kelly Herman 11/23/09

[Signature] 11/23/09

[Signature] 11/23/09

Alexis Napoli 11/23/09

[Signature] 11/23/09

[Signature] 11/23/09

Cynthia Drucis 11/23/09

Madene Hoops 11/23/09

Anthony J. ...

Alma D. Carl

Barbara Sargent

Rynne Homick 11/23/09

[Signature] 11/23/09

David Ruzyl

**CONFIDENTIAL/PROPRIETARY  
MATERIAL FOLLOWS:**

**NO SCANNED IMAGE AVAILABLE**

