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Public Utility Commission
Philadelphia Office
Administrative Law Judge

Dale Sattar
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Coopersburg, PA. 18036
610-967-6266

DOCKET NO. C-2010-2150570

April 25, 2010

DALE SATTAR VS AQUA PA. INC. – DOCKET NO. R-2009-2132019

Honorable Angela T. Jones
Administrative Law Judge
Pennsylvania Public Utility Commission
801 Market Street, Suite 4063
Philadelphia PA. 19107

This is to inform you that I oppose the terms of the settlement. **Specifically I oppose very strongly increasing the customer charge to \$15 per month. I filed my complaint because the current customer charge of \$13.15 for one meter is very excessive and outrageous. I had requested a significant decrease in the monthly customer charge. THE MONTHLY CUSOMER CHARGE FROM PECO FOR ELECTRIC SERVICE IS \$5.31 AND PECO IS NOT KNOWN FOR LOW PRICES. I am horribly disappointed that not only the monthly customer charge is not decreased, it is actually increased.**

Please note the followings:

- ◆ I purchased the townhouse/condo located at 504 Marian Court in Conshohocken on March 4, 2009. The place is vacant and I have not yet moved in. I plan to move in near future. My monthly bill from Aqua Pennsylvania Inc (Aqua), with no water consumption at all, has been about \$17 of which \$15.71 is for customer charge (there is also a monthly charge for DSIC – distribution system improvement charge, even though there has not been any water consumption). This is basically a charge to read the meter and issue the bill. According to Aqua the current monthly customer charge for one meter is \$13.15 and for me is \$15.71 because I have two meters – one for consumption and one for the sprinkler system. Aqua has imposed this requirement on their own even though there is no basis or valid reason for that. The township has informed me in writing that they do not require two separate meters. I think Aqua is out to cheat the residents and enrich themselves as much as they can.

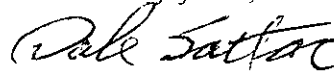
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SECRETARY'S BUREAU

- ◆ **During the last twelve months I have paid Aqua over \$200 for absolutely nothing. THIS IS COMPLETELY OUTRAGEOUS. Aqua's current monthly service charge of \$13.15 even for one meter IS A VERY EXCESSIVE AND OUTRAGEOUS. THE MONTHLY CUSOMER CHARGE FROM PECO FOR ELECTRIC SERVICE IS \$5.31 AND PECO IS NOT KNOWN FOR LOW PRICES. NOW YOU CAN SEE HOW UNFAIR, UNREASONABLE, AND OUTRAGEOUS AQUA,S CURRENT MONTHLY SERVICE CHARGE OF \$15.71 IS (WITH NO WATER CONSUMPTION) FOR MY CONDO. PLEASE TELL ME HOW PECO CAN DO IT FOR 5.31 AND I MUST PAY AQUA THREE (3) THREE TIMES AS MUCH. PLEASE TELL ME.**

- ◆ I originally filed my complaint, Docket No. 2009-2133592, prior to the request for rate increase. The Chief Administrative Law Judge issued an interim order "setting conference between parties" assigned to Mediator Cynthia Lehman. I was told by Aqua, during the conference call, that the current monthly customer charge is already approved by the PUC and it is in the tariff. I then withdrew my complaint and filed a new one (the current which is the subject of this letter) because I was told everything would be on the table including the monthly service charge during the request for a rate increase. **I was looking to PUC to do something about the outrageous and excessive current monthly service charge.**

- ◆ Apparently all my effort has been an exercise in futility. There is no question on my mind that Aqua is given the license to steal from the residents. **And now they can steal even more.** I ask you why it should cost so much to read the meter once a month and issue a bill? With the new agreement I have to pay more than three times (Aqua charges me for two meters) than the monthly charge from PECO. I ask you why? Aqua is, at best, inefficient in reading the meter and issue a bill or, at worse, are stealing from the residents. I ask you why I had to pay over \$200 in the past year to Aqua for just customer charge with no water consumption?

Sincerely yours,



Dale Sattar