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APPENDIX A

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PA.P.U.C. ComTech21, LLC
SECRETARY'S BUREAU Docket Nos. A-2009-2142618; A-2009-2142619; A-2009-2142620
Proposed tariff for Competitive Local Exchange Carrier Service

The proposed tariff contains certain deficiencies that must be addressed by the Applicant before the tariff can be approved and the Certificate of Public Convenience issued. **The Applicant must submit a copy of this Appendix with its revised compliance tariff. On that copy, please note the page/sheet of the compliance tariff where the required revision is located for each item below.**

Tariff deficiencies noted – CLEC Local Tariff No. 2

1. Add the following text to the Title Page after the title:
 - The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North Inc. Telephone Pa P.U.C. Nos. 1, 3, 5, and 6; and The United Telephone Company of Pennsylvania LLC Pa. d/b/a CenturyLink P.U.C. No. 27. *Added to title page*
2. Title Page: The only Verizon Pennsylvania exchanges included in the tariff are those found in Verizon Pennsylvania, Inc. Tariff PA P.U.C. No. 180A. The exchanges found in Verizon Pennsylvania, Inc. Tariff PA P.U.C. Nos. 182, 182A, 185B and 185C are missing. The Company must either remove all references to ILEC tariffs that do not contain any exchanges in which the Company offers service or add the missing exchanges to its tariff. Be aware that it is a violation of the Public Utility Code, 66 Pa. C.S. §§ 101, *et seq.*, to offer services or assess surcharges to end users which the Company has not been authorized to provide and for which tariffs have not been authorized. Offering service to customers in exchanges not included in the Company's tariff could subject the Company to civil penalties for violations pursuant to Section 3301 of the Public Utility Code, 66 Pa. C.S. § 3301. *OK*
3. Title Page: The second paragraph all lines should be aligned with each other. *Fixed title page*
4. Title Page: The local exchange calling areas and rate classes are not listed in Section 10 of this Tariff. Needs to be changed to Section 8. *Fixed - page 59-105*
5. All Pages: Need to add "Competitive Local Exchange Carrier" centered in header. *Fixed - All pages*
6. All Pages: Need to add "Date" after Issued in footer section. *Date Added*
7. All Pages: Enter issued and effective dates. *Date Added*

8. Page 1, Check Sheet: "Original" needs to be entered under revision next to the numbers 94-100.

Page 1 #1-#115 "Original"

9. Page 2, Table of Contents: Delete the space between Sections 3.0 and 4.0.

Page 2 Fixed

10. Page 2, Table of Contents: Add dotted lines from description to page number on top half of Table of Contents to look like rest of the page.

Page 2 Fixed

11. Page 2, Table of Contents: Page 2, Title Page: The following page numbers need to be changes:

Page 2 Fixed

- Section 7.0 - Directory Assistance Services should be changed to read page 61
- Section 8.0 - Exchange Areas should be changed to read page 62
- Section 9.0 - Miscellaneous Services should be changed to read page 109

12. Page 2, Table of Contents: The following Section numbers need to be changed:

Page 2 Fixed

- Telephone Message Services needs to be changed to Section 10.0
- Reserved for Future Use needs to be changed to Section 11.0
- Special Promotions/Contracts & ICB needs to be changed to Section 12.0

13. Missing: The Company did not provide a page for future revisions, typically labeled "List of Modifications" as per 52 Pa. Code § 53.21(10) and 52 Pa. Code § 53.21.

Page 114

14. Pages 5-7, Definitions: Only include definitions of terms used in the tariff. Either the following or provide a reference to the commission staff as to where in this tariff these terms are used: [Account Codes, DID Trunk, Dual Tone multi-Frequency, End Office, Hearing Impaired, In-Only, LEC, Two-Way, and Usage Based Charges.]

page 5

15. Page 9, Section 2.1.3 D (2): Either remove or change the reference. Section 2.9 in this tariff is reserved for future use.

page 7 - removed

16. Page 9, Section 2.1.3 (E): Correct cites to 52 Pa. Code used in Section 2.1.3 (E) and throughout the tariff. For example, "52 Pa. Code §64" not "52 Pa Code Chapter 64" or 52 Pa Code 64" or "Chapter 64 in Title 52."

page 7 § 25

17. Page 12, Section 2.1.4 (D): Remove "reasonable counsel fees." The Commission does not empower parties to collect their legal fees from other parties. This matter must be dealt with in court proceedings or negotiations between the parties.

pg 10

18. Page 21, Section 2.3.2 (B): Remove "reasonable attorney's fees." The Commission does not empower parties to collect their legal fees from other parties. This matter must be dealt with in court proceedings or negotiations between the parties.

pg 19

19. Liability: Remove or revise any portion of this section that does not fit within the scope of 52 Pa. Code §69.87 and the Commission Order under Docket No. M-00981209. See <http://www.pabulletin.com/secure/data/vol29/29-17/659.html>. OK
20. Page 26, Section 2.5.2 (B): Interest on residential deposits is to be calculated pursuant to 52 Pa. Code § 64.41 (currently equates to 6%) must be added to paragraph. pg 24
21. Missing: Need to clearly specify whether, if bills are paid by mail, the date of the postmark will be considered the date of payment as per 52 Pa. Code §53.84. pg 26 2.6.2 (E)
22. Page 28, Section 2.6.2 (F): Need to change the Bureau of Consumer Services telephone number. The correct BCS number is 1-800-692-7380. pg 26 - Fixed
23. Page 34, Section 2.7.4: For service interruptions lasting more than 24 hours need to follow 52 Pa. Code §64.51 and 64.52. pg 32 2.7.4 (C)
24. Page 38, Section 3.1: Need to change "Section 10" reference to read "Section 8." pg 36
25. Page 45, Section 4.0: Add a description of "Voice Mail" to Section 4.7.1. pg 42 4.7.1 (D)
26. Page 54, Section 5.1: The following text must be added to this section: The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239. pg 51 General section
27. Page 54, Section 5.0: Change "Section 5.0 - Pennsylvania Relay Service" to read "Section 5.0 - Pennsylvania Telecommunications Relay Service." pg 51
28. Page 54, Section 5.1: Remove extra space between the first and second sentence of paragraph. pg 51 Fixed

29. Pages 56-118, Sections 6.0-12.0: The tariff jumps from Section 6.0 – Local Exchange Services Price List to Section 7.0 – Local Exchange Services Price List. Revise the tariff numbering sequence to end of tariff. **pg 56-115 Fixed**

30. Section 8.0: Correct the format throughout Section 8 and revise as follows:

- All Pages in Section 8.0 Exchange Areas need to add “(continued)” after both Section 8.0 – Exchange Areas and 8.1 Verizon Pennsylvania, Inc – Exchange Areas and Local Calling Areas. **pg 60-105 Added**
- Page 63: Change “Barnesbro” to read “Barnesboro.” **pg 60**
- Page 65: Big Run is duplicated; need to delete one of the Big Run under the local Calling Area for the Big Run Exchange Area. **pg 62**
- Page 65: Need to delete Latrobe from the Local Calling Area for the Blairsville Exchange Area. **pg 62**
- Page 67: Change “Coatsville” to read “Coatesville.” **pg 64**
- Page 68: Delete “Local” from the Cresson Exchange Area. **pg 65**
- Page 69: Change “Elenmoore” to read “Glenmoore.” **pg 68**
- Page 70: Change the second “East Palestine” to read “East Palestine, O. (Ameritech, O.).” **pg 67**
- Page 70: Change “Rogers” to read “Rogers, O. (Ameritech, O.).” **pg 67**
- Page 71: Need to delete “Local” from the Ellwood City Exchange Area. **pg 68**
- Page 71: Need to replace the Local Calling Areas for Frackville with “Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, and Shenandoah.” **pg 68**
- Page 73: Delete the second “Zone 2” from the Zone 1 Harrisburg Exchange Area. **pg 70**
- Page 74: Need to add the “Houtzdale” Exchange area and the following Local Calling Area with “Clearfield, Houtzdale, Osceola Mills, and Philipsburg.” **pg 71**
- Page 74: Need to replace the Local Calling Areas for Hummelstown with “Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown, Palmyra, and Shellsville.” **pg 71**
- Page 76: Change “Landenburg” to read “Landenberg.” **pg 74**
- Page 76: Need to delete “Hockessin” in the Kennett Square Exchange Area. **pg 73**
- Page 79: Change “North ima” to read “North Lima.”
- Page 83: Change “Greesbur” to read “Greensburg.” **pg 80**
- Page 83: Need to delete the “(Verizon North Inc)” after Johnstown and add “Seward” in the New Florence Exchange Area. **pg 80**
- Page 86: Need to add a coma between Souderton and Quakertown in the Pennsburg Exchange Area. **pg 83**

- Page 87: Need to delete "Pughtown" from the Phoenixville Exchange Area. pg 84
- Page 87: Change "Morgantown" to read "Morgantown, W. Va (Verizon - W. Va)" and add "W. Va." To "Cheat Lake" under the Point Marion Exchange Area. pg 84
- Page 88: Change "Bedminister" to read "Bedminster." pg 85
- Page 91: Change "Chester, WV (Verizon)" to read "Chester, W. Va (Verizon - W. Va.)" and "East Liverpool" to read "East Liverpool, O. (Ameritech, O.)." pg 88
- Page 92: Need to add "Stroudsburg, NJ (Verizon - NJ)" to the Stroudsburg Exchange Area. pg 89
- Page 93: Delete "Point" after New Salem and place it before "Marion" in the Uniontown Exchange Area. pg 90
- Page 94: Add "NJ (Verizon - NJ)" to Frenchtown and Milford in the Upper Black Eddy Exchange Area and delete the "NJ (Verizon)." pg 91
- Page 95: Add "DE" to the Hockessin, DE (Verizon) in the West Grove Exchange Area. pg 92
- Page 95: Delete the "Pa" after Sharon in the West Middlesex Exchange Area. pg 92
- Page 97: Delete the Local Calling Area for Wyoming and replace it with the following: "Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, and Wyoming." pg 94
- Page 97: Add the "Yardley" Exchange Area with the following Local Calling Area: "Ewing, NJ (Verizon - NJ), Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon - NJ), Wycombe, and Yardley." pg 94
- Page 103: Delete "Avonmore" and replace it with the following: "Clintonville, Harrisville (Embarq), Grove City, and Mercer" in the Wesley Exchange Area. pg 100
- Page 103: Delete the Local Calling Area for Blain and replace it with the following: "Blain, East Waterford, and Loysville."
- Page 104: Delete the Local Calling Area for Elizabethtown and replace it with the following: "Elizabeth, Columbia, Hershey (Verizon North), Lancaster (Verizon PA), Marietta, Mt. Joy, and Middletown (Verizon PA)." pg 101
- Page 105: Move the first "Fayetteville" from the Local Calling Area column to the Exchange Area Column. pg 102
- Page 105: Move the "(C&P Tel Co of MD)" and place it behind "Oldtown MD" and add "(C&P Tel Co of W. VA)" and place it behind Ridgeley, W. VA in the Hewitt Exchange Area. pg 102
- Page 106: Add the "Littlestown" Exchange with the following Local Calling Area: "Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, MD (C&P Tel Co of MD)." pg 103
- Page 106: Add "Mercersburg" to the Local Calling Area for Mercersbrg. pg 103

- Page 107: Move the Local Calling Areas for “Mill Hall” to align with rest of column on page. pg 104
- Page 107: Shift “Mount Joy” Exchange Area over to align with the rest of the Exchange Areas on page. pg 104
- Page 107: Change “Pa” to read “Parker” in the Parker Exchange Area. pg 104
- Page 107: Change “Por Royal” to read “Port Royal.” pg 104

31. Pages 110-112, Section 9.0: Add “Section 9.0 – Miscellaneous Services” title in the header.

32. Page 110, Section 9.1 (C) (3): Need to align number (3) and paragraph with (2) and paragraph on page. pg 106-110
pg 108 - pg 109

33. Page 118, Section 12.1: Add the following language concerning special Promotions:
“Promotional Services offerings may not have a duration of longer than 6 months in any rolling 12-month period which commences as of the effective date of the filed promotion” as per 52 Pa. Code §53.60. pg 115

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COMTECH21, LLC

REGULATIONS AND SCHEDULE OF CHARGES

**APPLICABLE TO THE RESOLD AND FACILITIES-BASED PROVISION OF
COMPETITIVE LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES
IN THE COMMONWEALTH OF PENNSYLVANIA**

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. Nos. 180A; Verizon North Inc. Telephone Pa P.U.C. Nos. 1, 3, 5, and 6; and The United Telephone Company of Pennsylvania LLC Pa. d/b/a CenturyLink P.U.C. No. 27.

This tariff contains the descriptions, regulations, and schedule of rates and charges applicable to the furnishing of resold and facilities-based residential and business service for local Telecommunications Services furnished by COMTECH21, LLC (Company). The Company will mirror the local exchange calling areas and exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc., Verizon North Inc and United Telephone Company of Pennsylvania d/b/a Embarq Pa d/b/a CenturyLink. Local exchange calling areas and rate classes are listed in Section 8 of this tariff.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

Competitive Local Exchange Carrier

CHECK SHEET

List of Changes made by this Supplement

Page Number	Revision	Page Number	Revision	Page Number	Revision	Page Number	Revision	Page Number	Revision
Title Page									
1	Original	26	Original	51	Original	76	Original	101	Original
2	Original	27	Original	52	Original	77	Original	102	Original
3	Original	28	Original	53	Original	78	Original	103	Original
4	Original	29	Original	54	Original	79	Original	104	Original
5	Original	30	Original	55	Original	80	Original	105	Original
6	Original	31	Original	56	Original	81	Original	106	Original
7	Original	32	Original	57	Original	82	Original	107	Original
8	Original	33	Original	58	Original	83	Original	108	Original
9	Original	34	Original	59	Original	84	Original	109	Original
10	Original	35	Original	60	Original	85	Original	110	Original
11	Original	36	Original	61	Original	86	Original	111	Original
12	Original	37	Original	62	Original	87	Original	112	Original
13	Original	38	Original	63	Original	88	Original	113	Original
14	Original	39	Original	64	Original	89	Original	114	Original
15	Original	40	Original	65	Original	90	Original	115	Original
16	Original	41	Original	66	Original	91	Original		
17	Original	42	Original	67	Original	92	Original		
18	Original	43	Original	68	Original	93	Original		
19	Original	44	Original	69	Original	94	Original		
20	Original	45	Original	70	Original	95	Original		
21	Original	46	Original	71	Original	96	Original		
22	Original	47	Original	72	Original	97	Original		
23	Original	48	Original	73	Original	98	Original		
24	Original	49	Original	74	Original	99	Original		
25	Original	50	Original	75	Original	100	Original		

Competitive Local Exchange Carrier

TABLE OF CONTENTS

CHECK SHEET.....1
TABLE OF CONTENTS.....2
EXPLANATION OF SYMBOLS.....3
APPLICATION OF TARIFF.....4
1.0 DEFINITIONS.....5
2.0 RULES AND REGULATIONS.....6
3.0 SERVICE AREAS.....36
4.0 NETWORK SERVICE DESCRIPTIONS.....37
5.0 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE.....51
6.0 LOCAL EXCHANGE SERVICE PRICE LIST.....52
7.0 DIRECTORY ASSISTANCE SERVICES.....58
8.0 EXCHANGE AREAS.....59
9.0 MISCELLANEOUS SERVICES.....106
10.0 TELEPHONE MESSAGE SERVICES.....111
11.0 RESERVED FOR FUTURE REVISIONS.....114
12.0 SPECIAL PROMOTIONS / CONTRACT & ICB.....115

Competitive Local Exchange Carrier

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify change.
- (D) To signify decrease in rate.
- (I) To signify increase in rate.

Competitive Local Exchange Carrier

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange telecommunications services provided by COMTECH21, LLC to customers within the Commonwealth of Pennsylvania. COMTECH21, LLC, will mirror the local exchange calling areas and exchange area boundaries as stated in the tariffs of Verizon Pennsylvania, Inc., Verizon North and CenturyLink Company of Pennsylvania. Local exchange calling areas are listed in Section 8 of this tariff.

Competitive Local Exchange Carrier

SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Account Codes - Optional. Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

DID Trunk - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dual Tone Multi-Frequency (or "DTMF") - The pulse type employed by tone dial station sets.

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Telecordia

Hearing Impaired - Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

In-Only - A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

LEC - Local Exchange Company

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges - Charges for minutes or messages traversing over local exchange facilities.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Pennsylvania, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company, (Cont'd.)****2.1.3 Terms and Conditions**

- (A) Service is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- (B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.
- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon proper notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) Service may be terminated upon written notice to the Customer if:
 - (1) the Customer is using the service in violation of this tariff; or
 - (2) the Customer is using the service in violation of the law.
- (E) Company complies with the requirements of 52 Pa. Code &64 regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with 52 Pa. Code &64 regulations, the regulations in 52 Pa. Code &64 will prevail.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company, (Cont'd.)****2.1.3 Terms and Conditions, (cont'd.)**

- (F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- (H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Limitations on Liability**

- (A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- (B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- (C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Limitations on Liability (Cont'd.)**

- (D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense due to:
- (1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
 - (2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - (3) Any unlawful or unauthorized use of the Company's facilities and services;
 - (4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of company-provided facilities or services;
 - (5) Breach in the privacy or security of communications transmitted over the Company's facilities;

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Limitations on Liability (Cont'd.)****(D) (cont'd)**

- (6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.
- (7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- (8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- (9) Any non-completion of calls due to network busy conditions;
- (10) Any calls not actually attempted to be completed during any period that service is unavailable;
- (11) And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Limitations on Liability (Cont'd.)**

- (E) The Company does not guarantee nor make any warranty with respect to installations provided for use in an explosive atmosphere.
- (F) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.
- (H) With respect to Emergency Number 911 Service
 - (1) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits, or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
 - (2) Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the customer, its users, agencies, or municipalities, or the employees or agents of any one of them.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company, (Cont'd.)****2.1.4 Limitations on Liability (Cont'd.)****(H)** (Cont'd)

- (3) When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this tariff, the Customer acknowledges and agrees with the release of information as described above.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company, (Cont'd.)****2.1.6 Provision of Equipment and Facilities**

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided by the Customer.
- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- (D) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with the service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- (E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - (1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
 - (2) the reception of signals by Customer-provided equipment; or
 - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company, (Cont'd.)****2.1.7 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction or facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.1 Undertaking of the Company, (Cont'd.)****2.1.9 Ownership of Facilities**

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

2.2 Prohibited Uses

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Pennsylvania Public Utilities Commission's regulations, policies, orders, and decisions.
- 2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.3 Obligations of the Customer****2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the gross negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.3 Obligations of the Customer****2.3.1 General (cont'd.)**

- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in an Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.3 Obligations of the Customer (Cont'd.)****2.3.2 Liability of the Customer**

- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- (C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent to intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.4 Customer Equipment and Channels****2.4.1 General**

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designated primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- (A) Terminal equipment of the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.4 Customer Equipment and Channels (Cont'd.)****2.4.3 Interconnection of Facilities**

- (A) Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Pennsylvania Public Utilities Commission to provide local exchange service; (b) originate and terminate within a local calling area of the Company.
- (B) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- (C) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- (D) Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.4 Customer Equipment and Channels (Cont'd.)****2.4.4 Inspections**

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest.

Payments may be required in advance of furnishing any of the following services:

- 1) Seasonal service;
- 2) *The construction of facilities and furnishing of special equipment;*
- 3) Temporary service for short-term use.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.5 Customer Deposits and Advance Payments (Cont'd.)****2.5.2 Deposits**

- (A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with 52 Pa. Code &64. The Company's credit and deposit policies will be equitable and non-discriminatory throughout its service area without regard to the economic character of the area or any part thereof. The Company will inform a Customer, in writing, of the reasons for a deposit request and the process by which a customer can receive service without the posting of a deposit. The deposit will not exceed an amount equal to two twelfths of the estimated charge for the service for existing residential customers in the Company's exchange during the immediately preceding twelve month period.
- (B) Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company in accordance with 52 Pa. Code &64.41. Interest on residential deposits is to be calculated pursuant to 52 Pa. Code &64.41 (currently equates to 6%).
- (C) Deposits for business or residential customers will accrue interest annually at the rate per annum based on the rates of the interest posted for 1-year U.S. Treasury bills for the months of September, October and November of the previous year in accordance with 52 PA Code 64.41.
- (D) The Company shall annually and automatically refund the deposits of Customers who have paid bills for twelve consecutive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.
- (E) When a Customer's service or facility is discontinued, deposits will be returned in accordance with Commission regulations in 52 Pa. Code &64.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.6 Payment Arrangements****2.6.1 Payment for Services**

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in the Pennsylvania Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Pennsylvania, or both, and are charged to a subscriber's telephone number or account in Pennsylvania.

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company. The Company complies with the requirements of 52 Pa. Code &64 regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with 52 Pa. Code &64 regulations, the regulations in 52 Pa. Code &64 will prevail.

- (A) Non-recurring charges are due and payable within twenty-one (21) days after the date the invoice is mailed to the Customer by the Company.
- (B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within twenty-one (21) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- (C) When service does not begin on the first day of the billing period, or end of the last day of the billing period, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd.)

2.6.2 Billing and Collection of Charges (Cont'd.)

- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (E) If any portion of the payment is not received by the Company within 21 days of receipt of this bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1.5% per month on unpaid balance for business customers and 1.25% per month on the unpaid balance for residential customers, shall be due to the Company. If bills are paid by mail, the date of the postmark will be considered the date of payment as per 52 Pa. Code §53.84. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- (F) The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file an informal complaint with the Bureau of Consumer Services at the Pennsylvania Public Utilities Commission, P.O. Box 3265, Harrisburg, Pennsylvania 17105-3265, Phone: 1-800-692-7380, Fax: 717-787-6641, in accordance with the Commission's rules of procedure. The address, phone and fax of the Company is as follows:
- COMTECH21, LLC
One Barnes Park South
Wallingford, Connecticut 06492
Phone: (877) 312-5564
Fax: (877) 312-5544
- The Bureau of Consumer Services shall have primary jurisdiction over all complaints arising under 52 Pa. Code &64.
- (G) If service is disconnected by the Company, in accordance with Subchapter D of 52 Pa. Code (§§64.61 - 64.75), and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)**2.6 Payment Arrangements (Cont'd.)****2.6.3 Discontinuance of Service for Cause**

The Company may discontinue service, in accordance with Subchapter D of 52 Pa. Code (§§64.61 - 64.75), for the following reasons provided in this Section 2.6.3.

- (A) Prior to termination of service, the Company will mail or deliver written notice to the customer at least ten (10) days prior to the date of the proposed termination. Termination of service by the Company to a residential customer should follow a two step process, whereby the Company shall mail or deliver written notice to the customer at least seven (7) days prior to the date of proposed suspension regardless upon which suspension is sought. When at least 10 days have passed since suspension of service, the Company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: (1) failure to make satisfactory arrangements to pay arrearages; (2) failure to post a deposit; (3) failure to meet the requirements of a payment agreement; (4) failure to give adequate assurances that an *unauthorized use of practice will cease*.
- (B) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (C) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (D) Without notice in the event of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- (E) Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- (F) Without notice in the event of tampering with the equipment or services furnished by the Company.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.6 Payment Arrangements, (Continued)****2.6.4 Notice to Company for Cancellation of Service**

A Customer who wishes to have service discontinued must provide at least five days oral or written notice to the Company for discontinuance of service.

2.6.5 Cancellation of Application for Service

- (A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.6 Payment Arrangements, (Continued)****2.6.6 Changes in Services Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Bad Check Charge

A service charge equal to \$25.00 will be assessed for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

2.7 Allowances for Interruptions in Service**2.7.1 General**

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.7 Allowances for Interruptions in Service, (Continued)****2.7.1 General (Continued)**

- (C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- (D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- (B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- (C) Due to circumstances or causes beyond the reasonable control of the Company;
- (D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.7 Allowances for Interruptions in Service, (Continued)****2.7.2 Limitations of Allowances (Cont'd)**

- (E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider:
- (F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- (H) That was not reported to the Company within thirty (30) days of the date that service was affected.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.7 Allowances for Interruption in Service, (Continued)****2.7.4 Application of Credits for Interruptions in Service**

(A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

(B) For calculating credit allowances, every month is considered to have thirty (30) days.

(C) Interruptions Over 24 Hours and Less Than 72 Hours

When main service is interrupted for a period of at least 24 hours, the company, after notice by the customer, shall apply the following schedule of allowances except in situations provided for in subsection (a):

(1) One-thirtieth of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative, useless or substantially impaired for each of the first three full 24-hour periods during which the interruption continues after notice by the customer to the company if the out-of-service extends beyond a minimum of 24 hours.

(2) Two-thirtieths of the tariff monthly rate for each full 24-hour period beyond the first three 24-hour periods referred to in paragraph (1). However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered useless or impaired.

(a) When service is interrupted for a period of at least 24 hours due to storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative or substantially impaired shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.,

(b) The allowances described in this section are not applicable when service is interrupted by negligence or willful act of the customer to service or where the company, under the terms of the contract for service, suspends or terminates service for nonpayment of charges, or for unlawful or improper use of the facilities or service, or for another reason provided for in the filed and effective tariff.

(D) Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.7 Allowances for Interruption in Service, (Continued)****2.7.5 Limitations on Allowances**

No credit allowance will be made for:

- (A) interruptions due to the negligence of or noncompliance with the provisions of this tariff by the Customer, authorized user or joint user;
- (B) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer;
- (C) interruptions of service during any period in which the Company is not given full access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (D) *interruptions of service during a period in which the Customer continues to use the service on an impaired basis;*
- (E) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (F) interruption of service due to circumstances or causes beyond the reasonable control of Company; and
- (G) that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

2.7.6 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen(16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.8 Cancellation of Service/Termination Liability**

If a Customer cancels a service order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.1) or where the Company breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- (C) all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the *Wall Street Journal* on the third business day following the date of cancellation;
- (D) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

2.9 Reserved for Future Use.**2.10 Reserved for Future Use.****2.11 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights an duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

Competitive Local Exchange Carrier

SECTION 2.0 - RULES AND REGULATIONS, (CONTINUED)**2.12 Notices and Communications**

- 2.12.2** The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.12.3** The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.12.4** Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.12.5** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

Competitive Local Exchange Carrier

SECTION 3.0 - SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas, as listed in Section 8, currently served by the following Incumbent LECs: 1) Verizon Pennsylvania Inc. (Verizon PA); 2) Verizon North:Inc. (Verizon North) and 3) United Telephone Company of Pennsylvania d/b/a Embarq PA d/b/a CenturyLink.

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D)

4.1 General

4.1.1 Services Offered

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the Pennsylvania Public Utility Commission:

Standard Residence Line Service
Standard Business Line Service
PBX Trunk Service
Direct Inward Dial (DID) Service
Optional Calling Features

The following services are available to residence/business Customers and are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non Listed Services)
Directory Assistance
Miscellaneous Services

4.1.2 Application of Rates and Charges

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges

Competitive Local Exchange Carrier

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D)**4.1 General (Continued)****4.1.3 9-1-1/Emergency Services**

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the servicing selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

4.1.4 Regulations

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Verizon Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 2, Section 2.

Competitive Local Exchange Carrier

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D)

- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless required or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operation support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**4.2 Call Timing for Usage Sensitive Services**

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 4.2.1 Calls are measured in durational increments identified for each service. All calls, which are fractions of a measurement increment, are rounded-up to the next whole unit.
- 4.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 4.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 4.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 4.2.5 All times refer to local time.

Competitive Local Exchange Carrier

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**4.3 Standard Residence Line**

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

4.4 Standard Business Line

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

4.5 PBX Trunk Service

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch-tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

4.6 Direct Inward Dialing (DID) Service

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

Competitive Local Exchange Carrier

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**4.7 Optional Calling Features**

The features listed in Section 5.9.1 are offered by the Company to Residential and Business Customers. Refer to Price List in Section 7 of this tariff for specific features offered with each type of local exchange service.

4.7.1 Features Descriptions

(A) Flexible Call Forwarding: Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other capabilities included with this feature include:

Speed Forwarding;
Priority Screening;
Ring Control; and
Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

(B) Call Forwarding Variable: Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.

(C) Call Forwarding Variable, Remote Access: Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to (1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

(D) Voice Mail: Permits the end-user to receive messages when they can't or choose not to answer a call. Customers can create a personal voicemail greeting for their callers to hear and be notified when they've received a new voicemail message.

Competitive Local Exchange Carrier

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**4.8 Optional Calling Features, (continued)****4.8.1 Feature Descriptions, (continued)**

- (D) **Call Forwarding Don't Answer:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- (E) **Call Forwarding Busy Line:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- (F) **Call Forwarding Busy Line & Don't Answer w/Customer Control:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (G) **Call Waiting:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activate by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.
- (H) **Caller ID:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**4.8 Optional Calling Features, (continued)****4.8.1 Feature Descriptions, (continued)**

- (I) **Caller ID Name & Number:** Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- (J) **Anonymous Call Rejection:** Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code.
- (K) **Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the features screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the features screening list.
- (L) **Call Return:** Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

Competitive Local Exchange Carrier

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**4.8 Optional Calling Features, (continued)****4.8.1 Feature Descriptions, (continued)**

(M) Call Tracing: Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.

(N) Distinctive Ringing: This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing First Number and Distinctive Ringing Second Number). The designated primary number will receive a normal ringing pattern; other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.

(O) Calling Number Delivery Blocking: Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call. With the per line version of the feature, all calls are placed with the end-user's number blocked. Per line end-users must dial an activation code prior to utilization.

(P) Repeat Dialing: Permits the end-user to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

Competitive Local Exchange Carrier

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

4.8 Optional Calling Features, (continued)

4.8.1 Feature Descriptions, (continued)

- (Q) **Speed Calling:** Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the speed calling list without assistance from the Company.
- (R) **Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.
- (S) **Ultra Forward® Service:** Ultra Forward Service combines Call Forwarding Variable with remote access capability. In addition to the current Call Forwarding Variable feature access method, Ultra Forward Service provides customers access from any touch-tone or tone-signaling-capable telephone. The customer will dial a Remote Access Directory Number (RADN) and then be guided by voice prompts to enter required information, including a Personal Identification Number (PIN). Calls forwarded by this feature may be subject to local or toll charges as appropriate. Ultra Forward Service is only offered on a monthly subscription basis. Ultra Forward is a Remote Change Service.
- (T) **Home Intercom:** Home Intercom allows telephone extensions sharing the same telephone number to be used as an intercom system. This service permits the user to signal other extensions sharing the same telephone number by dialing the telephone number associated with the residence customer's access line. When a Home Intercom call is initiated, all extensions ring with a distinctive ringing pattern. Home Intercom functions on Touch-Tone or dial pulse equipped access lines and will be provided to individual line residence customers by monthly subscription only.
- (U) **Intercom Extra® Service:** Intercom Extra Service provides the following capabilities in addition to the Home Intercom feature: a) Intercom Code Dialing which permits the user to initiate intercom calls by dialing one of two available activation codes for a distinctive ringing pattern instead of dialing the telephone number of the user's access line; b) Selective Call Transfer which permits the user to transfer an outside call to an extension by dialing one of the two activation codes provided with Intercom Code Dialing for distinctive ringing; c) Call Hold which permits the user to place an outside call on hold by dialing an activation code, hang up the telephone to consult privately with other household members or to continue the call from

Competitive Local Exchange Carrier

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

4.8 Optional Calling Features, (continued)

4.8.1 Feature Descriptions, (continued)

Intercom Extra® Service (continued) another extension: d) Three-Way Calling capability (same as the Three-Way Calling feature description in A.3. preceding). Intercom Extra Service will be provided to individual line residence customers by monthly subscription only.

(V) **Distinctive Ring Service:** Distinctive Ring Service enables an individual line subscriber to have up to two telephone numbers (referred to as "Dependent" numbers) assigned to one dial tone line in addition to the main number (referred to as the "Master" number). Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Distinctive Ring Service and Call Waiting. Distinctive Ring Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Distinctive Ring Service is only offered on a monthly subscription basis.

(W) **Return Call (*69):** This service allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call (*69), the customer dials a code, then hears an announcement of the telephone number of the last party that called. If the customer wishes to return the call right away, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned.

If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle or the queuing process expires.

If a caller uses per call or line blocking, a called party who activates Return Call (*69) will not receive the voiceback of the calling party's telephone number and will not be able to return the call through the use of Return Call (*69) Service.

A Return Call (*69) activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in cases where the calling number is not available from the network (e.g., calls from areas not equipped to provide this service) or the originating caller is using per call or line blocking.

All telephone numbers, including Non-Published and Non-Listed telephone numbers will be announced to a Return Call (*69) user unless blocked on the originating end.

Customers can either pay per use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use.

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**4.8 Optional Calling Features, (continued)****4.8.1 Feature Descriptions, (continued)**

(X) Priority Call: This service provides one distinctive audible signal to the called customer when a call from one of up to six prespecified telephone numbers. Through an interactive dialing sequence, the customer creates a screening list of up to six telephone numbers in the switching machines. This list can only be created from and for telephone numbers located in appropriately equipped offices. When a call arrives from one of the prespecified telephone numbers, the Priority Call rings distinctively. If the called customer subscribes to Call Waiting, and the call arrives while the line is busy, the Call Waiting tone has a distinctive pattern. For calls from a dial tone line with multiline hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the Priority Call list is active; or subscribe to the service and incur a monthly charge for unlimited use.

(Y) Select Forward: This service allows the customer to select a maximum of six telephone numbers for forwarding. The customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number.

For calls from a line within multiline hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the list is active, or subscribe to the service and incur a monthly charge for unlimited use.

(Z) Blocking: A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call (*69) Service.

- a. **Per-Call Blocking:** To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all customers in Verizon Pennsylvania, Inc.'s serving territory.

Competitive Local Exchange Carrier

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**4.8 Optional Calling Features, (continued)****4.8.1 Feature Descriptions, (continued)**

- b. **Line Blocking:** Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated.

If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only.

As a facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same. Line Blocking is available to all customers in Verizon Pennsylvania, Inc.'s serving territory.

Line Blocking is provided without charge, except as discussed in the rate section of this Tariff.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID/Caller ID With Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID/Caller ID With Name. If a customer using blocking calls a Caller ID/Caller ID With Name subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID/Caller ID With Name subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID/Caller ID With Name subscriber who has activated Anonymous Call Rejection:

- (1) place the call through a Verizon operator;
 - (2) place the call on the Verizon network using a Verizon telephone calling card;
 - (3) place the call without blocking.
- Options (1) and (2) involve charges in addition to the cost of the call.

SECTION 4.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)**4.9 Directory Assistance**

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

4.10 Miscellaneous Services**4.10.1 Pay Per Call Blocking/Unblocking**

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

4.10.2 Presubscription Services

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer. See Section 11.

Competitive Local Exchange Carrier

SECTION 5.0 - PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE**5.1 General**

The Pennsylvania Telecommunications Relay Service (TRS) is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communication between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech as provided in the tariff filed by AT&T Communications of Pennsylvania, Inc. Tariff PA PUC #24. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

5.2 Surcharge

In addition to the charges provided in this tariff and the Company's other intrastate tariffs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line users the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1, of each year.

The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 2009:

	Monthly Rate
Per residence access line	\$0.08
Per business access line	\$0.08

Centrex lines will be charged on an equivalency basis as determined by the Commission.

5.3 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate, except for calls originating from Pay Telephones, which shall be completed free of charge

The Company will make available to the TRS user either a calling card or a prepaid debit card. The rates for either option will not exceed those that would apply to identical calls for non-TRS users of coin-sent-paid service.

SECTION 6.0 - LOCAL EXCHANGE SERVICES PRICE LIST

6.1 General

Local Exchange Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies and/or the facilities of the Company.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Pennsylvania Public Utilities Commission. The rates, terms and conditions set forth in this Section are applicable as of the effective date hereof.

SECTION 6.0 - LOCAL EXCHANGE SERVICES PRICE LIST, (CONTINUED)**6.2 Standard Residence Local Exchange Service**

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

6.2.1 Monthly Recurring Charges

Residential Unbundled Service: A per month fee based on the Customer local calling area which includes unlimited local calling minutes. The monthly fee also includes Caller ID Name Display, Call Waiting w/Caller ID, Three Way Calling, and Call Forward at no additional cost. Long distance toll rates (IntraLata, Intrastate and State-to-State) are based on the current long distance rates

Residential Bundled Service: A per month fee based on the Customer local calling area which includes unlimited local calling minutes, unlimited IntraLata, unlimited Intrastate and unlimited State-to-State. . The monthly fee also includes Caller ID Name Display, Call Waiting w/Caller ID, Three Way Calling, and Call Forward at no additional cost. Customer must be also be subscribed to COMTECH21 long distance services.

	<u>Unbundled</u>	<u>Bundled (Unlimited)</u>
Verizon PA Exchanges	\$42.95	\$62.95
Verizon North Exchanges	\$38.95	\$53.95
CenturyLink Exchanges	\$38.95	\$53.95

Competitive Local Exchange Carrier

SECTION 6.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)**6.2 Standard Residence Local Exchange Service (Continued)****6.2.2 Non-Recurring Charges**

Non-recurring charges apply to each line installed for the Customer. All such charges will appear on the next bill following installation of the service.

Non-recurring charges for installation of Residential lines are:

First Line	\$65.00
Each Additional Line	\$65.00

6.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Competitive Local Exchange Carrier

SECTION 6.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)**6.3.1 Monthly Recurring Charges**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Caller ID Name Display, Call Waiting w/Caller ID, Three Way Calling and Call Forward. The rates and charges below apply to service provided on a month-to-month basis.

	Service Type	
	<u>Unbundled</u>	<u>Bundled (Unlimited)</u>
Verizon PA Exchanges	\$48.95	\$52.95
Verizon North Exchanges	\$43.95	\$58.95
CenturyLink Exchanges	\$43.95	\$58.95

6.3.2 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. All such charges will appear on the next bill following installation of the service.

Non-recurring charges for installation of Business lines are:

First Line	\$75.00
Each Additional Line	\$75.00

6.4 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

Duration of time, per technician	Residential	Business
Initial 15 minute increment	\$26.00	\$26.00
Each Additional 15 minute increment	\$15.00	\$15.00

SECTION 6.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)

6.5 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	Residence	Business
Per occasion	\$30.00	\$30.00

6.6 Business PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.5).

Monthly Charge for PBX trunk is \$75.00

6.7 Direct Inward Dialing (DID) Service

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID numbers utilized out of the available 20 numbers.

	Installation Charge	Monthly Recurring
Each Additional Block of 20 DID Numbers	\$0.00	\$7.50

Competitive Local Exchange Carrier

SECTION 6.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)**6.8 Optional Calling Features, (Continued)****6.8.2 Features Offered on a Monthly Basis**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Residence	Business
Call Forwarding - Variable	\$2.50	\$250
Call Forwarding - Busy Line	\$250	\$2.50
Call Forwarding - Don't Answer	\$2.50	\$2.50
Call Forwarding - Busy Line & Don't Answer	\$2.50	\$2.50
Repeat Dialing	\$2.50	\$6.00
Distinctive Ringing	\$4.50	\$6.50
Caller ID - Standard	\$9.50	\$9.50
Caller ID - with Name & Number	\$11.50	\$12.50
Call Block	\$4.04	\$6.06
Call Waiting	\$4.50	\$7.50
Three-Way Calling	\$2.30	\$2.66
Speed Calling - 8 numbers	\$2.30	\$2.69
Speed Calling - 30 numbers	\$3.43	\$3.84
Priority Call	\$4.00	\$6.06
*69	\$4.00	\$6.00
Select Forward	\$4.04	\$6.06
Ultra Forward	\$5.00	\$7.00
VoiceMail	\$9.50	\$11.50

SECTION 7.0 - DIRECTORY ASSISTANCE SERVICES

7.1 Directory Assistance Services

7.1.1 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer is allowed two (2) requests for Directory Assistance per call).

Each Local Directory Assistance Call	\$1.95
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Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS

8.0 Verizon Pennsylvania, Inc -Exchange Areas and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling (Areas)</u>
Alexandria	Alexandria, Huntingdon, McConnellstown (CenturyLink)
Aliquippa	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, , Pitb. Subn. Zone 16, Rochester,
Allentown:	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Emmaus (VERIZON NORTH INC.), Hellertown, Ironton (Ironton Tel.), Kutztown, Nazareth, New Smithville (VERIZON NORTH INC.), New Tripoli (VERIZON NORTH INC.), Northampton, Riegelsville, Slatington, Springtown, Topton (Conestoga Tel.).
Altoona	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
Ambridge	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
Annville:	Annville, Jonestown (VERIZON NORTH INC.), Lebanon, Hershey (VERIZON NORTH INC.), Mt. Gretna, Palmyra
Ashland	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Austin	Austin, Coudersport
Avella	Avella, Burgettstown, Washington
Avis	Avis, Jersey Shore, Lock Haven, Woolrich
Avondale	Avondale, Coatesville, Hockessin, DE (Verizon), Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Wilmington, DE (Verizon)
Baden	Aliquippa, Ambridge, Baden, Rochester
Barnesboro	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
Bath	Allentown, Bath, Bethlehem, Catasauqua, Nazareth, Northampton, Slatington

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange Areas	Local Calling Areas
Beaver Falls	Beaver Falls, Darlington (WINDSTREAM), Ellwood City, Enon Valley (WINDSTREAM), Hookstown, Midland, Rochester, Wampum, Zelenople
Bedminster	Bedminster, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.) Perkasio, Plumsteadville, Quakertown
Bellefonte	Bellefonte, Boalsburg, Centre Hall, Howard (CenturyLink), Snow Shoe, Spring Mills, State College, Zion (CenturyLink)
Belle Vernon	Belle Vernon, California, Charleroi, Donora, Fayette City Monessen, Monongahela, Perryopolis, West Newton,
Bellwood	Altoona, Bellwood, Tyrone
Berwick	Berwick, Bloomsburg, Shickshinny (Commonwealth Tel.) Wapwallopen (Commonwealth Tel.)
Bessemer	Bessemer, New Castle
Bethlehem	Allentown, Bethlehem, Catasauqua, Coopersburg (Commonwealth Tel.), Easton, Hellertown, Ironton (Ironton Tel.), Nazareth, Northampton, Riegelsville, Slatington, Springtown

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Big Run	Big Run, Punxsutawney
Black Lick	Black Lick, Blairsville, Homer City, Indiana
Blairsville	Black Lick, Blairsville, Bolivar, Derry, Latrobe, Homer City, Indiana
Bloomsburg	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville (Commonwealth Tel.), Washingtonville
Boalsburg	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College
Bolivar	Blairsville, Bolivar, New Florence
Bradford	Bradford, Duke Center (Armstrong North), Eldred Limestone, NY (Verizon), Mount Jewett, Rew, Smethport
Brownsville	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
Buckingham	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)**8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Burgettstown	Avella, Burgettstown, Murdocksville (Armstrong), McDonald, Midway (WINDSTREAM), Paris
Bushkill	Bushkill, Lords Valley (Verizon), Stroudsburg, NJ, Stroudsburg
California	Belle Vernon, Brownsville, California, Charleroi, Fayette City
Canonsburg	Canonsburg, Hickory (Hickory Tel.), McDonald, McMurray, Pitb. Subn Zone 13, Washington
Carbondale	Carbondale, Chapman Lake (VERIZON NORTH INC.), Clifford(NE PATel.), Forest City (NE PA Tel.) Jermyn, Olyphant, Scranton, Waymart (So. Canaan Tel.),
Carrolltown	Barnesboro, Carrolltown, , Ebensburg, Hastings, Patton
Carversville	Bedminster, Dublin, Buckingham, New Hope, Carversville, Plumsteadville, Doylestown, Wycombe
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown Ironton (Ironton Tel.) Nazareth, Northampton, Riegelsville, Slatington, Springtown

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange Areas	Local Calling Areas
Catawissa	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
Center Point	Center Point, Collegeville, Harleysville, Phila. Subn. Zone 30, Lansdale, North Wales, Schwenksville,
Centre Hall	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Charleroi	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
Cherry Tree	Barnesboro, Cherry Tree, Clymer, Glen Campbell,
Chester Springs	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford,
Clairton	Clairton, Pitb. Subn. Zone 10, Elizabeth Pitb. Subn. Zone 11
Clarion	Clarion, Knox (WINDSTREAM), Leeper, Strattanville (WINDSTREAM), Shipperville (WINDSTREAM), Sligo (WINDSTREAM)
Claysville	Claysville, West Alexander, Washington
Clearfield	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Clymer	Clymer, Indiana
Coatesville	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Collegetown	Center Point, Collegetown, Green Lane, Harleysville, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phila. Subn. Zone 29, Phoenixville, Pottstown, Lansdale, North Wales, Royersford, Schwenksville, Souderton
Connellsville:	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown,
Coudersport:	Austin, Coudersport, Roulette, Ulysses
Cresco:	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Cresson	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
Curwensville	Clearfield, Curwensville Mahaffey,
Danville	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville
Dauphin	Dauphin, Harrisburg Zone 1, Halifax
Dawson	Connellsville, Dawson, Perryopolis, Scottdale
Derry	Blairsville, Derry, Greensburg, Latrobe
Donora	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Downingtown	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown,
Doylestown	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
Dublin	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasio, Plumsteadville, Quakertown, Souderton
DuBois	Brockway (Windstream), DuBois, Luthersburg (Windstream), Penfield (Windstream), Reynoldsville,
Eagle	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Easton	Allentown, Bethlehem, Bloomsbury, NJ (Verizon), Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ (Verizon), Riegelsville, Springtown, Upper Black Eddy,
East Palestine	East Palestine, East Palestine, O. (AMERITECH, O.), New Waterford, O. (AMERITECH, O.), Rogers O. (AMERITECH, O.)
Ebensburg	Carrolltown, Colver (WINDSTREAM), Cresson, Ebensburg, Johnstown (VERIZON NORTH INC.) Nanty-Glo (VERIZON NORTH INC.),
Eldred	Bradford, Duke Center (Armstrong North), Eldred Port Allegheny, Rew, Smethport
Elizabeth	Clairton, Donora, Pitb. Subn. Zone 10, Elizabeth, Pitb. Subn. Zone 11, Monongahela

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)**8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Ellwood City:	Beaver Falls, Ellwood City, New Castle, Portersville (CenturyLink), Wampum, Zelenople,
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
Endeavor	Endeavor, Tionesta, Tidioute
Exton	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Fairchance :	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Farmington	Farmington, Uniontown
Fayette City	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
Finleyville	Finleyville, Monongahela, Pitb. Subn. Zone 11, McMurray, Pitb. Subn. Zone 12
Fleetwood	Fleetwood, Kutztown, Leesport (Commonwealth Tel.), Oley (Conestoga Tel.), Reading, Topton (Conestoga Tel.),
Frackville	Ashland, Frackville, Girardville, Mahanoy City, Minersville Pottsville, Saint Clair, and Shenandoah
Freeland	Freeland, Hazleton, McAdoo Weatherly, White Haven,
Frenchville	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne,
Galeton:	Galeton
Girardville	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah
Glen Campbell	Barnesboro, Cherry Tree, Glen Campbell
Glenmoore :	Chester Springs, Coatsville, Downingtown, Eagle, Exton, Green Hills (Conestoga Tel.), Glenmoore, Honey Brook, Morgantown (Conestoga Tel.) Parkesburg, Pughtown, West Chester

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange Areas	Local Calling Areas
Glenwillard:	Aliquippa, Glenwillard, Pitb. Subn. Zone 15, Ambridge, Pitb. Subn. Zone 16
Green Lane	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasio, Quakertown, Schwenksville, Souderton, Sassamansville (Conestoga Tel.) Pennsburg,
Greensburg :	Delmont (WINDSTREAM), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel.), Latrobe, New Alexandria (WINDSTREAM), Youngwood
Greenville:	Greenville, Sharpsville, Sheakleyville (WINDSTREAM), Transfer (Pymatuning Ind. Tel.),
Grove City	Blacktown (CenturyLink), Grove City, Harrisville (CenturyLink), Mercer, Wesley (VERIZON NORTH INC.)
Halifax	Dauphin, Elizabethville (Commonwealth Tel.), Halifax Harrisburg Zone 1, Millersburg(Commonwealth Tel.)
Hamburg	Hamburg, Kempton (VERIZON NORTH INC.), Leesport (Commonwealth Tel.), Reading
Hamlin	Hamlin, Lake Ariel, Moscow, Newfoundland Olyphant, Scranton, Wallenpaupack

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange Areas

Local Calling Areas

Harleysville

Center Point, Collegeville, North Wales, Perkasie, Phila. Subn. Zone 30, Green Lane, Harleysville, Lansdale, Line Lexington, Schwenksville, Souderton

Harrisburg
Zone 1:

Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey (VERIZON NORTH INC.), Hummelstown, Lewisberry (Commonwealth Tel.) Zone 2, Marysville (CenturyLink), Mechanicsburg, Middletown, Shellsville (VERIZON NORTH INC.)

Harrisburg Zone1, Harrisbury Zone2, Hershey (Verizon North) Hummelstown, Middletown

Hastings

Barnesboro, Carrolltown, Hastings, Patton

Hawley

Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Hazleton	Conyngam-Drums (Commonwealth Tel.), Freeland, McAdoo, Nuremburg (Commonwealth Tel.), Weatherly, Hazleton, White Haven
Hellertown	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
Herminie:	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
Holidaysburg	Altoona, Cresson, Holidaysburg
Homer City:	Black Lick, Blairsville, Homer City, Indiana
Honesdale :	Beach Lake (VERIZON NORTH INC.), Galilee (VERIZON NORTH INC.), Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (NE PA Tel.), South Canaan (So. Canaan Tel.), Wallenpaupack, Waymart (So. Canaan Tel.)
Honey Brook :	Coatesville, Downingtown, Glenmoore, Green Hills (Conestoga Tel.), Honey Brook, Morgantown (Conestoga Tel.), Parkesburg
Hookstown	Aliquippa, Beaver Falls, East Liverpool, Hookstown, Midland, Chester, WV (Bell Atl.), Rochester, Smiths Ferry, O. (AMERITECH, O.)
Houtzdale	Clearfield, Houtzdale, Osceola Mills, and Philipsburg
Hummelstown	Harrisonburg Zone1, Harrisonburg Zone2, Hershey, Hummelstown, Middletown, Palmyra, and Shellsville.

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Huntingdon	Alexandria, Huntingdon, Marklesburg (CenturyLink Tel.), McConnellstown (CenturyLink/United), Mount Union
Imperial	Imperial, McDonald, Murdocksville (Armstrong), Oakdale, Pitb. Subn. Zone 15, Pitb. Subn. Zone 14,
Indiana	Black Lick, Blairsville, Clymer, Elderton (WINDSTREAM), Homer City, Indiana, Marion Center, Parkwood
Jeannette	Greensburg, Herminie, Harrison City (WINDSTREAM), Jeannette, Pitb. Subn. Zone 23
Jermyn	Carbondale, Chapman Lake (VERIZON NORTH INC.), Jermyn, Olyphant, Scranton

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Jersey Shore

Avis, Jersey Shore, Lock Haven, Oval (PA Tel.), Williamsport, Woolrich,

Jim Thorpe

Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven

Kane

Kane, Ludlow, Mount Jewett

Kemblesville

Avondale, DE (Verizon), Hockessin, Kemblesville, Kennett Square, Landenberg, Mendenhall, Newark, Oxford, Unionville, West Grove

Kennett Square

Avondale, Coatesville, DE (Verizon), Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Wilmington, Mortonville, Unionville, West Chester, West Grove, Westtown

Kingston

Center Moreland, Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Mountaintop (Commonwealth Tel.), Nanticoke, Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Kingston, Wyoming

Kulpmont

Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin

Kutztown

Allentown, Fleetwood, Kempton (VERIZON NORTH INC.), Kutztown, Reading, Topton (Conestoga Tel.)

Lake Ariel

Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan (So. Canaan Tel.), Wallenpaupack, Waymart (So. Canaan Tel.)

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Lake Como

Lake Como

Lancaster

Intercourse (Frontier Comm.), Lancaster, Landisville, Leola (Frontier Comm.), Lititz (Denver & Ephrata Tel.), Manheim (Denver & Ephrata Tel.), Millersville, Mount Joy (CenturyLink/United), Mountville (CenturyLink/United), New Holland (Frontier Comm.), Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg

Landenberg:

Avondale, DE (Verizon), Hockessin, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Newark, Oxford, Unionville, Wilmington, DE (Verizon), West Chester, West Grove, Westtown

Landisville

Lancaster, Millersville, Landisville, Lititz (Denver & Ephrata Tel.), Mount Joy (CenturyLink/United), Mountville (CenturyLink/United), Manheim (Denver & Ephrata Tel. Co.), Strasburg

Lansdale

Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton

Latrobe

Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel.)
Latrobe, Ligonier, New Alexandria (Windstream)

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange Areas

Local Calling Areas

Lebanon:	Annville, Frystown (VERIZON NORTH INC.), Hershey (VERIZON NORTH INC.), Jonestown (VERIZON NORTH INC.), Lebanon, Mt. Gretna, Myerstown (VERIZON NORTH INC.), Palmyra, Schaefferstown (VERIZON NORTH INC.)
Leeper:	Clarion, Leeper, Marienville
Lehighton	Jim Thorpe, Lehighton, Nesquehoning, Palmerton (Pamlerton Tel. Co.)
Lenape	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville West Chester, West Grove, Westtown
Lewistown	Belleville (CenturyLink), Lewistown, McVeytown, Mifflintown (CenturyLink), Port Royal (CenturyLink), Reedsville (CenturyLink Tel.)
Ligonier	Latrobe, Ligonier Stahlstown (Laurel Highland Tel.)
Line Lexington	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington North Wales, Perkasie, Phila. Subn. Zone 45, Souderton

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)**8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Lock Haven	Avis, Beech Creek (CenturyLink/United), Jersey Shore Lock Haven, Mill Hall (CenturyLink/United), Woolrich
Lords Valley	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
Lowellville	Bessemer, Hubbard, O. (AMERITECH, O.), New Castle, North Lima, O.(AMERITECH, O.), Lowellville, Lowellville, O. (AMERITECH, O.), Youngstown, O. (AMERITECH, O.)
Ludlow	Kane, Ludlow
Mahaffey	Curwensville, Mahaffey,
Mahanoy City	Frackville, Girardville, Lakewood (Frontier Comm.), Mahanoy City, Shenandoah, Tamaqua
Marchand	Marchand, Punxsutawney
Marienville	Leeper, Marienville
Marion Center	Indiana, Marion Center
Masontown	Fairchance, Point Marion, Masontown, McClellandtown, Smithfield, Uniontown
McAdoo	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly,

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange Areas

Local Calling Areas

McClellandtown

Fairchance, Masontown, McClellandtown, Smithfield, Uniontown

McDonald

Burgettstown, Canonsburg, Imperial, McDonald, Midway (WINDSTREAM), Oakdale, Pitb. Subn. Zone 13,

McMurray

Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13,

McVeytown

Lewistown, McVeytown

Mechanicsburg

Dillsburg (VERIZON NORTH INC.), Harrisburg Zone 1, Lewisberry (Commonwealth Tel.), Mechanicsburg

Mendenhall

Avondale, Hockessin, DE (Verizon), Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown Wilmington, DE (Verizon)

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Mercer	Blacktown (CenturyLink), Fredonia (Windstream), Grove City, Mercer, Sharon, Sharpville, Wesley (VERIZON NORTH INC.).
Middletown	Elizabethtown (CenturyLink), Harrisburg Zone 1, Harrisburg Zone 2, Hershey (VERIZON NORTH INC.), Hummelstown, Middletown.
Midland	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry.
Millersville	Lancaster, Landisville, Millersville, Mountville (CenturyLink) Strasburg
Millheim	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Millville	Bloomsburg, Millville, Washingtonville
Milton	Lewisburg (Buffalo Valley Tel.), Mifflinburg (Buffalo Valley Tel.), Milton, Northumberland, Sunbury, Washingtonville, Watsontown (WINDSTREAM).
Minersville	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont (Commonwealth Tel.).
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela
Monongahela	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange Areas
Moosic

Local Calling Areas

Moosic, Pittston, Scranton, Taylor, Wyoming

Morrisville

Ewing, NJ (Verizon), Morrisville, Newtown, NJ (Verizon), Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, Yardley

Mortonville

Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown

Moscow

Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack

Mountaintop

Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth Wilkes-Barre

Mount Carmel

Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin

Mount Gretna

Annville, Lebanon, Mount Gretna, Palmyra

Mount Jewett

Bradford, Kane, Mount Jewett

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Mount Pleasant

Connellsville, Greensburg, Kecksburg (Citizens Tel.), Mount Pleasant, Scottdale, Youngwood

Mount Pocono

Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg

Mount Union

Huntingdon, McConnellstown (CenturyLink/United), Mount Union

Nanticoke

Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.) Plymouth, Wilkes-Barre

Nazareth

Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth

Nesquehoning

Jim Thorpe, Lansford (WINDSTREAM), Lehighton, Nesquehoning

New Castle

Bessemer, Ellwood City, New Bedford (VERIZON NORTH INC.), New Castle, New Wilmington (VERIZON NORTH INC.), Plain Grove (CenturyLink), Princeton (VERIZON NORTH INC. No.), Volant (CenturyLink), Wampum

New Florence

Bolivar, Johnstown, New Florence, Seward

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange Areas

Local Calling Areas

Newfoundland

Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Mount Pocono, Moscow, Newfoundland, Wallenpaupack,

New Hope

Buckingham, Carversville, Doylestown, Lambertville, New Hope, Newtown, NJ (Verizon), Plumsteadville, Wycombe, Yardley

New Kensington

New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum

New Philadelphia

Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua

New Salem

Brownsville, New Salem, Republic, Uniontown

Newtown

Newtown, Wycombe, Phila. Subn. Zone 40, Yardley, Phila. Subn. Zone 43

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTIUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel.), Northampton, Slatington
Northumberland	Danville, Milton, Northumberland, Sunbury
North Wales	Center Point, North Wales, Harleysville, Phila. Subn. Zone 30, Lansdale, Phila. Subn. Zone 33, Line Lexington, Souderton
Numidia	Bloomsburg, Catawissa, Elysburg, Numidia
Oakdale	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
Olyphant	Carbondale, Chapman Lake (VERIZON NORTH INC.), Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
Orwigsburg	Auburn (VERIZON NORTH INC.), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Osceola Mills

Clearfield, Houtzdale, Osceola Mills, Philipsburg

Oxford

Avondale, Kemblesville, Kirkwood (Commonwealth Tel.),
Landenberg, Oxford, West Grove

Palmyra

Annville, Harrisburg Zone 1, Hershey (VERIZON NORTH
INC.), Hummelstown, Lebanon, Mount Gretna, Palmyra

Paris

Burgettstown, Paris, Weirton, WV (Verizon)

Parkesburg

Atglen (Commonwealth Tel.), Coatesville, Gap (Commonwealth
Tel.), Glenmoore, Honey Brook, Mortonville, Parkesburg, West
Grove

Parkwood

Indiana, Parkwood

Patton

Altoona, Barnesboro, Carrolltown, Hastings, Patton

Pennsburg

Bally (Conestoga Tel.), Green Lane, Pennsburg, Perkasie,
Sassamansville (Conestoga Tel.), Souderton, Quakertown

Perkasie

Bedminster, Doylestown, Dublin, Green Lane, Harleysville,
Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville,
Quakertown, Schwenksville, Souderton

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange Areas
PerryopolisLocal Calling Areas

Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown

Philipsburg

Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg,
Winburne

Phoenixville

Chester Springs, Collegeville, Eagle, Phila. Subn.
Zone 28, Phila. Subn. Zone 29, Phoenixville, Royersford

Pittston

Harding (Commonwealth Tel.), Kingston, Moosic, Pittston,
Scranton, Taylor, Wilkes-Barre, Wyoming

Plumsteadville

Bedminster, Buckingham, Carversville, Doylestown, Dublin,
Ferndale (Commonwealth Tel.), Line Lexington, New Hope,
Perkasie, Plumsteadville, Quakertown.

Plymouth

Kingston, Mountaintop, Nanticoke, Plymouth Wilkes-Barre,

Point Marion

Cheat Lake, W.VA (Verizon-W.Va), Fairchance, Masontown,
Morgantown, W.Va (Verizon-W.Va) Point Marion, Smithfield,
Uniontown, WV (Verizon)

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Portage

Cresson, Ebensburg, Johnston, Portage, Southfork

Port Allegany

Eldred, Port Allegany, Roulette, Smethport

Pottstown

Boyertown (Conestoga Tel.), Collegeville, Douglassville (Conestoga Tel.), Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville (Conestoga Tel.), Schwenksville.

Pottsville

Auburn (VERIZON NORTH INC.), Frackville, Friedensburg (VERIZON NORTH INC.), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua

Pughtown

Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills (Conestoga Tel.), Morgantown (Conestoga Tel.), Phoenixville, Pottstown, Pughtown, Royersford

Punxsutawney

Big Run, Marchand, Punxsutawney

Quakertown

Bedminster, Dublin, Ferndale (Commonwealth Tel.), Green Lane, Pennsburg, Perkasie, Plumsteadville Quakertown, Souderton, Springtown.

Reading

Adamstown (Denver & Ephrata Tel.), Bernville (VERIZON NORTH INC.), Birdsboro (Conestoga Tel.), Fleetwood, Green Hills (Conestoga Tel.), Hamburg, Kutztown, Leesport (Commonwealth Tel.), Morgantown (Conestoga Tel.), Oley (Conestoga Tel.), Reading, Robeson (VERIZON NORTH INC.), Topton (Conestoga Tel.), Womelsdorf (VERIZON NORTH INC.), Yellow House (Conestoga Tel.).

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Renovo	Renovo
Republic	Brownsville, New Salem, Republic, Uniontown
Rew	Bradford, Duke Center (Armstrong No.), Eldred, Limestone, NY (Verizon), Rew, Smethport
Reynoldsville	DuBois, Reynoldsville, Sykesville.
Riegelsville	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon), Phillipsburg, NJ (Verizon), Riegelsville, Springtown, Upper Black Eddy
Rochester	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester.
Roulette	Coudersport, Port Allegany, Roulette
Royersford	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville.
Russell	Russell, Warren, Sugar Grove, Youngsville

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTIUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Saint Clair:	Frackville, Pottsville, Minersville, Saint Clair, New Philadelphia, Schuylkill Haven, Orwigsburg
Saxton	Hopewell (CenturyLink/United), Saxton
Schuylkill Haven	Auburn (VERIZON NORTH INC.), New Philadelphia, Friedensburg (VERIZON NORTH INC.), Orwigsburg, Minersville,, Pottsville, Saint Clair, Schuylkill Haven
Schwenksville	Center Point, Pottstown, Collegeville, Royersford, Green Lane, Sassamansville (Conestoga Tel.), Harleysville, Lansdale, Perkasio, Schwenksville, Phila. Subn. Zone 30, Souderton
Scottdale	Connellsville, Mount Pleasant, Dawson, Scottdale
Scranton	Clarks Summit (Commonwealth Tel.), Lake Winola (Commonwealth Tel.), Dalton (Commonwealth Tel.), Moosic, Moscow, Factoryville (Commonwealth Tel.), Olyphant, Pittston, Hamlin, Scranton, Jermyn, Taylor, Lake Ariel, Wyoming
Shamokin	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton (TDS-Mahanoy/Mahantango Tel.),
Sharon	Mercer, Sharon, Pa., Sharpsville, Sharon, O. (AMERITECH, O.), Transfer (Pymatuning Ind. Tel.), West Middlesex

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Sharpsville:	Greenville, Mercer, Sharon, O. (AMERITECH, O.), Sharon, Pa., Sharpsville, , Transfer (Pymatuning Ind. Tel.), West Middlesex
Shenandoah	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown (Commonwealth Tel.), Shenandoah
Slatington	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel.) New Tripoli (VERIZON NORTH INC.), Northampton, Slatington,
Smethport	Bradford, Eldred, Port Allegany, Rew, Smethport,
Smithfield	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Smiths Ferry	Chester, W.Va. (Verizon-W.Va.), Hookstown, East Liverpool, O. (AMERITECH, O.), Midland, O. (AMERITECH, O.), Rochester, Smiths Ferry
Smock	Brownsville, Smock, Uniontown
Snow Shoe	Bellefonte, Frenchville, Snow Shoe
Souderton	Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasio, Quakertown, Schwenksville, Souderton

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Springdale:	Pitb. Subn. Zone 19, Pitb. Subn. Zone 20 New Kensington, Springdale, Tarentum
Spring Mills	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Springtown	Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon), Quakertown, Riegelsville, Springtown, Upper Black Eddy
State College	Bellefonte, Boalsburg, Centre Hall, Port Matilda WINDSTREAM), Spring Mills, State College
Strasburg	Gap (Commonwealth Tel.), Intercourse (Frontier Comm.), Lancaster, Landisville, Millersville, Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
Stroudsburg	Bushkill, Cresco, Lords Valley, Mount Pocono, NJ (Verizon), Saylorsburg (Commonwealth Tel.) Stroudsburg, NJ (Verizon-NJ)
Sugar Grove	Russell, Sugar Grove, Warren, Youngsville
Sunbury	Danville, Elysburg, Milton, Northumberland, Selinsgrove (VERIZON NORTH INC.), Shamokin, Sunbury
Sykesville	DuBois, Luthersburg (WINDSTREAM), Reynoldsville, Sykesville

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)**8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas**

Exchange Areas	Local Calling Areas
Tamaqua:	Lakewood (Frontier Comm.), Lansford (WINDSTREAM), Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua
Tarentum:	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
Taylor	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
Tidioute	Endeavor, Tidioute, Tionesta, Warren
Tionesta	Endeavor, Tidioute, Tionesta
Tyrone	Altoona, Bellwood, Tyrone, Warriors Mark (WINDSTREAM)
Ulysses	Coudersport, Ulysses
Uniontown:	Brownsville, Connellsville, Fairchance, Farmington, McClellandtown, Point Marion, Masontown, New Salem, Republic, Smithfield, Smock, Uniontown

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange AreasLocal Calling Areas

Unionville:	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown
Upper Black Eddy	Easton, Ferndale (Commonwealth Tel.), Frenchtown, NJ (Verizon-NJ), Milford, NJ (Verizon-NJ), Riegelsville, Springtown, Uhlerstown (Commonwealth Tel.), Upper Black Eddy,
Wallenpaupack	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
Wampum	Beaver Falls, Ellwood City, New Castle, Wampum
Warren	Russell, Sugar Grove, Tidioute, Sheffield (WINDSTREAM), Warren, Youngsville
Washington	Avella, Buffalo (VERIZON NORTH INC.), Canonsburg, Claysville, Hickory (Hickory Tel.), McMurray, Taylorstown (VERIZON NORTH INC.), Washington, West Alexander,
Washingtonville	Bloomsburg, Danville, Millville, Milton Turbotville (WINDSTREAM), Washingtonville
Weatherly	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
West Alexander:	Claysville, Washington, West Alexander
West Chester	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
West Grove	Avondale, Coatesville, Hockessin, DE (Verizon), Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown
West Middlesex	Sharon, Sharpsville, Sharon, O. (AMERITECH, O.), West Middlesex
West Newton	Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel.)

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange Areas

Local Calling Areas

Westtown:	Lenape, Mendenhall, Phila. Subn. Zone 10, West Chester, Westtown
White Haven	Freeland, Hazleton, Jim Thorpe Weatherly, White Haven
Wilkes-Barre	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Williamsport	Jersey Shore, Loyalsock (VERIZON NORTH INC.), Oval (PA Tel.), Trout Run (VERIZON NORTH INC.), Williamsport
Winburne	Clearfield, Frenchville, Philipsburg, Winburne
Woolrich	Avis, Jersey Shore, Lock Haven, Woolrich

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.0 Verizon Pennsylvania -Exchange Areas and Local Calling Areas

Exchange Areas

Local Calling Areas

Wycombe:

Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe

Wyoming

Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, and Wyoming

Yardley

Ewing, NJ (Verizon-NJ), Morrisville, New Hope, Newtown, Phila.Subn.Zone 42, Phila.Subn.Zone 43, Phila Subn. Zone 44, Trenton, NJ (Verizon-NJ), Wycombe and Yardley

Youngsville

Russell, Sugar Grove, Warren, Youngsville

Youngwood

Greensburg, Mount Pleasant, Youngwood

Zelienople

Beaver Falls, Criders Corners (North Pitts. Tel.), Ellwood City, Evans City (CenturyLink), Zelienople

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.1 Verizon North Exchange Area and Local Calling Areas

Exchange AreasLocal Calling Areas

Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove Pottsville, Schuylkill Haven
Avonmore	Apollo (Windstream), Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY (Citizens Tel)
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown (Windstream)
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit (Commonwealth Telephone) Jermyn, Olyphant, Scanton
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md. (Verizon-Md.)

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.1 Verizon North Exchange Area and Local Calling Areas

Exchange Areas	Local Calling Areas
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Milford/Log Tavern, Montague, NJ (CenturyLink)
East Berlin	Dover, Hanover (CenturyLink), New Oxford (CenturyLink) York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville (Commonwealth Telephone Co) Westfield
Emmaus	Allentown, Bethlehem, Ironton (Ironton Telephone Co)
Erie	Edinboro, Fairview, Girard, McKean, North East Waterford, Wattsburg
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville MD (Service to NXX 692 and 941 only), Cardiff, Md (Verizon-Md)
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon (Verizon-NY), Honesdale, Narrowsburg, NY (Citizens Tel)
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown (CenturyLink), Harrison Zone 1 And 2, Hummelstown, Lebanon, Middletown, Palmyra Shellsville, Steelton

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.1 Verizon North Exchange Area and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover (CenturyLink), Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork Windber
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnville	Union City, Spartansburg, Townville (Windstream)
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York
Mantzville	Lehigton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY (Verizon-NY), Milford/Log Tavern, Montague, NJ (CenturyLink), PortJervis, NY (Verizon-NY)
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg (Buffalo Valley Tel Co) Mount Pleasant Mills, Selinsgrove

Competitive Local Exchange Carrier
SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.1 Verizon North Exchange Area and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Milford/Log Tavern	Cuddebackville, NY (Verizon-NY), Dingman's Ferry, Matamoras, Montague, NJ (CenturyLink), Port Jervis, NY (Verizon-NY)
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Go	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton, Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant (CenturyLink)
North East	Erie, South Ripley, NY (Verizon-NY), Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville (CenturyLink), Ellwood City
Red Lion	Brogue, Loganville, York
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md (Verizon-Md.)
Saltsburg	Avonmore
Sayre	Waverly, NY (Verizon-NY)

Competitive Local Exchange Carrier
SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.1 Verizon North Exchange Area and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove-Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY (Verizon-NY), Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale Johnstown
Spartansburg	Corry, Lincolnville, Titusville, Townville (Windstream)
Spring Grove	Hanover (CenturyLink), Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, MD (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg
Vandergrift	Apollo (Windstream), Avonmore, Leechburg (Windstream)
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md, Cumberland, Md. Frostburg, Md. (Verizon-Md), Meyersdale, Hyndman (CenturyLink)

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.1 Verizon North Exchange Area and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Wesley	Clintonville, Harrisville (Embarq), Gove City, and Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City, Johnstown
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia (CenturyLink)
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

8.2 CenturyLink Exchange Area and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Allensville	Allensville, Belleville, Huntingdon(Verizon Pa.) Lewistown (Verizon, Pa)
Bedford	Bedofr, Charlesville, Everett, Fishertown, Osterburg, Schellsburg
Bedford Valley	Bedford, Bedford Valley, Hyndman
Beech Creek	Beech Creek, Howard, Lock Haven (Verizon,Pa), Mill Hall
Belleville	Allensville, Belleville, Lewistown(Verizon Pa), Reedsville
Biglerville	Biglerville, Gettysburg, York Springs
Blacktown	Blacktown, Plain Grove, Volant, Grove City (Verizon, Pa) Mercer (Verizon, Pa)
Blain	Blain, East Waterford and Loysville

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.2 CenturyLink Exchange Area and Local Calling Areas

Exchange AreasLocal Calling Areas

Butler

Chicora, Connoquenessing, Meridian, Nixon, Prospect
West Sunbury, Butler

Carlisle

Carlisle, Mount Holly Springs, Newville

Chambersburg

Chambersburg, Fayetteville, Marion, Saint Thomas

Charlesville

Bedford, Charlesville, Everett

Chicora

Bruin, Butler, North Washington, Petrolia, Chicora

Claysburg

Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.),
Osterburg, Roaring Spring

Clearville

Bedford, Clearville, Everett

Columbia

Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta,
Mount Joy, Mountville, Wrightsville (Verizon North)

Connoquenessing

Butler, Evans City, Meridian, Nixon, Prospect,
Connoquenessing

Dry Run

Chambersburg, Dry Run

Duncannon

Duncannon, Harrisburg Zone 1, Marysville, New Bloomfield, Newport

East Waterford

Blain, East Waterford, Mifflintown, Port Royal

Eau Claire

Emlenton, Foxburg, North Washington, Parker, Eau Claire

Elizabethtown

Elizabeth, Columbia, Hershey (Verizon North), Lancaster
(Verizon PA), Marietta, Mt. Joy, and Middletown (Verizon PA)

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.2 CenturyLink Exchange Area and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Emlenton	Eau Claire, Foxburg, Parker, Rockland (Windstream), Emlenton
Evans City	Butler, Connoquenessing, Criders Corners (North Pittsburgh Tel) Nixon, Zelianople (Verizon Pa) Evans City
Everett	Bedford, Breezewood (Breezewood Tel) Clearville, Everett
Fairfield	Emmitsburg, Md. (C&P Tel Co of Mfd) Fairfield, Gettysburg
Fayetteville	Chambersburg, Fayetteville
Fishertown	Bedford, Fishertown, Osterburg Schellsburg
Foxburg	Eau Claire, Emlenton, Parket, Foxburg
Gettysburg	Biglerville, Fairfield, Gettysburg
Greencastle	Chambersburg, Greencastle, Marion, Waynesboro
Hanover	Hanover, Jefferson (Verizon North) Littlestown, New Oxford
Harrisville	Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury Wesley (Verizon North), Harrisville, Grove City (Verizon Pa.)
Hewitt	Cumberland MD. Flintstone, MD Hewitt, Oldtown MD, (C&P Tel Co of MD) Ridgeley, W.Va (C&P Tel Co of W.VA), State Line
Hopewell	Everett, Hopewell, Saxton (Verizon Pa.)
Howard	Beech Creek, Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion

Competitive Local Exchange Carrier
SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.2 CenturyLink Exchange Area and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Hyndman	Bedford, Bedford Valley, Hyndman
Ickesburg	Ickesburg, Loysville, Millerstown, New Bloomfield, Newport Port Royal
Littlestown	Gettysburg, Hanover, Littlestown, New Oxford, Silver Run, MD (C&P Tel Co of MD).
Liverpool	Liverpool, Millerstown, Newport
Loysburg	Loysburg, Martinsburg, Roaring Spring
Loysville	Blain, Ickesburg, Loysville, New Bloomfield
Marietta	Columbia, Elizabethtown, Lancaster (Verizon Pa.), Marietta, Mt. Joy, Mountville
Marion	Chambersburg, Greencastle, Marion
Marklesburg	McConnellstown, Huntingdon (Verizon Pa.), Marklesburg
Martinsburg	Altoona (Verizon Pa.), Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring, Williamsburg
Marysville	Duncannon, Harrisburg Zone 1 (Verizon Pa.), Marysville
McAlisterville	McAlisterville, Mifflintown, Port Royal, Richfield, Thompsontown
McConnellstown	Alexandria (Verizon Pa.), Huntingdon (Verizon Pa.), Mount Union (Verizon Pa.), Marklesburg, McConnellstown
McConnellsburg	McConnellsburg
Mercersburg	Chambersburg, Greencastle, Marion, Saint Thomas, Mercersburg
Meridian	Butler, Connoquenessing, Nixon, Prospect, Meridian
Mifflintown	East Waterford, Lewistown (Verizon, Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown
Millerstown	Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thompsontown

Competitive Local Exchange Carrier

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)

8.2 CenturyLink Exchange Area and Local Calling Areas

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Mill Hall	Beech Creek, Lock Haven (Verizon Pa.), Mill Hall
Mount Joy	Mount Joy, Columbia, Elizabethtown, Marietta, Mountville, Lancaster (Verizon Pa.), Landisville (Verizon Pa.), Manheim (Denver & Ephrata Tel. Co.)
Mountville	Mountville, Columbia, Marietta, Millersville (Verizon Pa.), Mount Joy, Lancaster (Verizon Pa.), Landisville (Verizon Pa.)
Mt. Holly Springs	Carlisle, Mt. Holly Springs
New Bloomfield	Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport
Newburg	Chambersburg, Newburg, Newville, Shippensburg
New Oxford	East Berlin (Verizon North), Hanover, Littlestown, New Oxford, Gettysburg
Newport	Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport
Newville	Carlisle, Newburg, Newville
Nixon	Butler, Connoquenessing, Evans City, Meridian, Nixon, Saxonburg (North Pittsburgh Tel. Co.)
North Washington	Bruin, Butler, Chicora, Eau Claire, Petrolia, West Sunbury, North Washington
Orbisonia	Orbisonia, Mt. Union (Verizon Pa.), Shade Gap, Three Springs
Osterburg	Bedford, Claysburg, Fishertown, Osterburg
Parker	Bruin, Eau Claire, Emlenton, Foxburg, Petrolia, Callensburg (Brookville Tel. Co.), Parker
Petrolia	Bruin, Butler, Chicora, North Washington, Parker, Petrolia
Plain Grove	Harrisville, Portersville, Slippery Rock, Volant, Blacktown, Grove City (Verizon Pa.)
Portersville	Butler, Harrisville, Plain Grove, Prospect, Volant, Slippery Rock, Princeton (Verizon North), Elwood City (Verizon Pa.), Portersville, Zelenople (Verizon Pa.)
Port Royal	East Waterford, Ickesburg, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thompsontown.

SECTION 8.0 - EXCHANGE AREAS (CONTINUED)**8.2 CenturyLink Exchange Area and Local Calling Areas**

<u>Exchange Areas</u>	<u>Local Calling Areas</u>
Prospect	Butler, Connoquenessing, Meridian, Portersville, Prospect
Reedsville	Belleville, Lewistown (Verizon Pa.), Reedsville
Richfield	McAlisterville, Mt. Pleasant Mills (Verizon North), Richfield
Roaring Spring	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring
Saint Thomas	Chambersburg, Mercersburg, Saint Thomas
Schellsburg	Bedford, Fishertown, Schellsburg
Shade Gap	Orbisonia, Shade Gap, Three Springs
Shippensburg	Chambersburg, Newburg, Shippensburg
Slippery Rock	Butler, Harrisville, Plain Grove, Portersville, Volant, West Sunbury, Slippery Rock
State Line	Cumberland, Md. (C & P Tel. Co. of Md.), Flintstone, Md. (C & P Tel. Co. of Md.), Hewitt, Oldtown, Md. (C & P Tel. Co. of Md.), Ridgeley, W. Va. (C& P Tel. Co. of W. Va.), State Line
Thompsontown	McAlisterville, Mifflintown, Millerstown, Port Royal, Thompsontown
Three Springs	Orbisonia, Shade Gap, Three Springs, Huntingdon (Verizon Pa.)
Volant	Harrisville, Plain Grove, Portersville, Slippery Rock, New Castle (Verizon Pa.), Blacktown, New Wilmington (Verizon North), Volant
Waynesboro	Blue Ridge Summit, Greencastle, Highfield, Md. (C & P Tel. Co. of Md.), Waynesboro, Chambersburg
West Sunbury	Butler, Harrisville, North Washington, Slippery Rock, West Sunbury
Williamsburg	Altoona, Hollidaysburg (Verizon Pa.), Martinsburg, Williamsburg
York Springs	Biglerville, Gettysburg, York Springs
Zion	Bellefonte (Verizon Pa.), Howard, State College (Verizon Pa.), Zion

SECTION 9.0 - MISCELLANEOUS SERVICES**9.0 INTRALATA TOLL PRESUBSCRIPTION**

- (A) IntraLATA toll presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA Toll Provider ("ITP") which the customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a customer, who has presubscribed to an IntraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred intraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D ("FGD") Switched Access Service to qualify as an intraLATA toll provider unless prior arrangements have been made with or by the Telephone Company. IntraLATA toll providers must submit an Access Service Request (ASR) prior to the intraLATA toll presubscription conversion date or prior to the date on which the carrier proposes to begin participating in IntraLATA toll presubscription, unless prior arrangements have been made with the Telephone Company.

Selection of an intraLATA toll provider by an end user is subject to the terms and conditions following.

- (B) At the option of the ITP, the nonrecurring charge of a change in intraLATA toll presubscription, as provided herein, may be billed to the ITP, instead of the end user. This may involve charges resulting from end-user initial free choice PIC changes, as specified in C.1 following.

This option for the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Telephone Company's Business Offices.

(C) **Presubscribed Charge Application**

- (1) Existing end users may exercise an initial free presubscribed choice, either by contacting the Telephone Company or by contacting the ITP directly. The initial free choice must be made within 90 days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Telephone Company. End users' choices which constitute exercising the free initial choice are:

Competitive Local Exchange Carrier

SECTION 9.0 - MISCELLANEOUS SERVICES (CONTINUED)

- Designating an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company.

Following an existing end user's initial free selection, any subsequent selection made during the first 90 days after presubscription or any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge as set forth herein.

- (2) New end users who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for Telephone Company Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the Telephone Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the customer will be assigned a "No-PIC" and will have to dial an access code to make intraLATA toll calls.

Initial free selections available to new end users are:

- Designating an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITPs. This choice can be made by directly contacting the Telephone Company. In addition, new users that do not select a preferred carrier will be assigned a "No-PIC"

Following the new end user's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charges set forth herein.

- (3) If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Telephone Company that this activity has taken place.

Competitive Local Exchange Carrier

SECTION 9.0 - MISCELLANEOUS SERVICES (CONTINUED)

Following the ITP's discontinuance of service, the Telephone Company will bill the canceling ITP the change charge for each end user that is currently designated to the ITP at the time of discontinuance.

- (4) An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in G.2 following. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and in the Telephone Company's corresponding F.C.C. Tariff.

(D) End User Charge Discrepancy

- (1) When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:
- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
 - When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.

If an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be

Competitive Local Exchange Carrier

SECTION 9.0 - MISCELLANEOUS SERVICES (CONTINUED)

assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

(2) Verification of Orders for Telemarketing

Neither the ITP or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

(E) PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in ITP primary carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Telephone Company, ITPs may subscribe to or cancel PIC Switchback Service 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the ITP will not be request or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves the ITP of the F.C.C. requirements for:

- Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or
- Instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Public Utility Commission concerning unauthorized changes in carrier.

Competitive Local Exchange Carrier

SECTION 9.0 - MISCELLANEOUS SERVICES (CONTINUED)**9.2 Carrier Presubscription, (Continued)****9.2.1 Presubscription Charges****(A) Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 11.1.4 above, for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

(B) Nonrecurring Charges

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

9.3 Emergency Services (Enhanced 911)

Allows the Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 911 provider for display at the Public Service Answering Point (PSAP).

The Company is in compliance with all requirements of the Public Safety Emergency Telephone Act (Act 78-1990)

Competitive Local Exchange Carrier

SECTION 10.0 - TELEPHONE MESSAGE SERVICES**10.1 Telephone Message Services:**

- 10.1.1 Notice:** Any telephone message service that provides a commercial, informational, public service or other message for a specific charge billed to the caller by a local phone company, prior to the presentation of the message, shall warn the caller that the cost of the call will be charged and that the charge will be itemized on the caller's telephone bill. In the event the message requested contains explicit sexual material, the warning preceding the message shall also inform the caller the message contains explicit sexual material.
- 10.1.2 Intrastate Services:** Before any call can be completed to a telephone message service containing explicit sexual material, the caller shall have first obtained an access code number or other personal identification number consisting of not less than nine digits from the telephone message service through written application to the telephone message service. This access code number or personal identification number must be presented to the telephone message service after the warning message and in order to complete the call.
- 10.1.3 Dissemination to Minors:** Access codes or personal identification numbers obtained to complete calls containing explicit sexual material as defined in 18 Pa.C.S. §5903 (relating to obscene and other sexual materials) shall not be issued to a minor. Telephone message services shall exercise all reasonable methods to ascertain that the applicant is not a minor.
- 10.1.4 Telephone Company Duties:** Every local telephone company and competitive interexchange telephone service shall list all telephone message service calls on the customer telephone bill and shall designate the type or title of message obtained. In addition, the telephone company shall provide, upon request, at no cost to the consumer, the name and address of any telephone service provider. All telephone companies shall include in their telephone message service tariffs, whether provided through the 976 exchange or otherwise, or in any contract with such telephone message service sponsor, a clause requiring compliance with this section as a condition for continuation of the service.
- 10.1.5 Costs of Service:**
- (A) All costs relating to this section shall be borne solely by the telephone message service.
 - (B) All telephone message services shall provide, in writing, to all telephone companies and competitive interexchange telephone companies providing service in this Commonwealth, their complete telephone number or numbers, including area codes and type or title of service provided. This information shall be provided at the time of newly established service, change in service and annually.

Competitive Local Exchange Carrier

SECTION 10.0 - TELEPHONE MESSAGE SERVICES**10.1 Telephone Message Services (Cont'd.)**

10.1.6 Blocking Access: Every telephone company shall, except to the extent that written authorization is required by a customer for availability of access to all or certain types of telephone message services, provide to customers the option of having access to such telephone message services blocked. The telephone company may not charge the customer any fee or other cost for blocking access to availability of telephone message services unless such telephone company has already provided such blocking to the customer without fee.

10.1.7 Enforcement:

(A) The failure of a telephone company to comply with this section shall be a violation of this section and the telephone company shall be subject to enforcement proceedings pursuant to Section 502 (relating to enforcement proceedings by Commission).

(B) Failure of a telephone message service to comply with this section shall be a violation of the act of December 17, 1968 (P.L. 1224, No. 387), known as the Unfair Trade Practices and Consumer Protection Law, and 18 Pa.C.S. Ch. 39 (relating to theft and related offenses).

10.2 Dissemination of Telephone Numbers and Other Identifying Information:

10.2.1 General Rule: Notwithstanding any other provision of law, but subject to the provisions of this title, any telephone call identification service offered in this Commonwealth by a public utility or by any other person, partnership, association or corporation that makes use of the facilities of a public utility shall be lawful if it allows a caller to withhold display of the caller's telephone number and other identifying information on both a per-call and per-line basis from the telephone instrument of the individual receiving the telephone call.

10.2.2 Charge Prohibited: There shall be no charge to the caller who requests that the caller's telephone number and other identifying information be withheld on a per-call basis. The commission may approve a charge to the caller who requests that the caller's telephone number and other identifying information be withheld on a per-line basis if the commission finds, after notice to all customers and an opportunity for hearing, that the charge is just and reasonable and that the charge should be imposed on the caller. Tariff rates shall not apply to victims of domestic violence receiving services from a domestic violence program or protected by a court order nor to social welfare agencies, such as women's shelters, health and counseling centers, public service hotlines and their staffs. In addition, the commission shall direct that the tariff rates shall not apply to customers who order the per-line blocking service within 60 days of its introduction or within 60 days of any request for new telephone service or transfer of existing

Competitive Local Exchange Carrier

SECTION 10.0 - TELEPHONE MESSAGE SERVICES**10.2 Dissemination of Telephone Numbers and Other Identifying Information (Cont'd.)****10.2.2 Charge Prohibited (Cont'd.)**

telephone service. The commission shall also direct that, as soon as practicable, any public utility or any other person, partnership, association or corporation that makes use of the facilities of a public utility which provides this service shall also provide to the calling party only the ability to selectively unblock at no charge on a per-call basis a blocked line using a means which differs from the means to activate per-call blocking. The commission, in the interest of balancing respective privacy interests, shall also permit a tariffed service that automatically prevents the completion of telephone calls to customers who do not wish to receive calls from callers that withhold their telephone number or other identifying information, the terms and conditions of such a tariff shall be subject to commission approval.

10.2.3 Notice: A public utility offering a call identification service shall notify its subscribers that their calls may be identified to a called party at least 60 days before the service is offered and shall clearly advise its subscribers of their ability to withhold their telephone number and other identifying information on both a per-call and a per-line basis. The form of the required notices must be approved by the commission.

10.2.4 Exceptions: Notwithstanding any other provision of law, but subject to the provisions of this title, provision of any of the following caller identification services shall be lawful even if the caller cannot withhold display of the caller's telephone number and other identifying information from the instrument of the individual receiving the telephone call:

- (A) An identification services which is used within the same limited system, including a Centrex or private branch exchange (PBX) system, as the recipient telephone.
- (B) An identification service which is used on a public agency's emergency telephone line or on the line which receives the primary emergency telephone number 911.
- (C) An identification service provided in connection with any "800" or "900" access code telephone service until the public utility develops the technical capability to comply with subsection (a), as determined by the commission. Until such capacity is developed, telephone subscribers shall be notified annually by the public utility that use of an "800" or "900" number may result in the disclosure of the subscriber's telephone number or other identifying information to the called party.
- (D) An identification service for which the identification information is a necessary component of the communication being conveyed and for which, without such information, the called party would not reasonably be able to act upon or otherwise use the other portions of the communication. This exception is intended to cover services, such as health alert, home monitoring and other similar telemetry services.

SECTION 11.0 –RESERVED FOR FUTURE REVISIONS

11.0 List of Modifications as per 52 Pa. Code §53.21 (10) and 52 Pa. Code §53.21

Competitive Local Exchange Carrier

SECTION 12.0 - PROMOTIONAL OFFERINGS / CONTRACTS & ICB**12.1 Special Promotions**

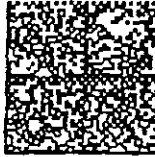
The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Customers will be notified of promotions via bill inserts and advertising campaigns. Requests for promotional offerings will be presented to the Commission in the form of a tariff supplement on one (1) day notice.

Promotional Services offerings may not have a duration of longer than 6 months in any rolling 12-month period which commences as of the effective date of the filed promotion as per 52 Pa. Code &53.60.

12.2 Contract Rates / Individual Case Basis (ICB) Arrangements

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for Carrier's services may be established at negotiated rates on an individual case basis (ICB). ICB rates, terms and conditions will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligations and regulation set forth in this tariff shall be incorporated into, and be part of, said contract, and shall be binding on Carrier and Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis.

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