

Elaine B. Santarelli
521 Second Avenue
Jessup, PA 18434
October, 5, 2010

Commonwealth of Pennsylvania
Pennsylvania Public Utility Commission
P O Box 3265
Harrisburg, PA 17105-3265

In re: R-2010-2161694

C-2010-2172729

TO WHOM IT MAY CONCERN:

Please be advised last Spring I wrote, to you, a BRIEF, paragraph indicating my opposition to the requested rate increase by PPL. I, at that time, wished to do just that. Voice my opinion and have it be considered.

To date, I still have not received final notification as to the out-come of these "hearings". And, I don't know why, since, I have been BOMBARDED with every piece of correspondence under heaven.

I have enclosed, for your perusal, two photos of the volume of mail received since first voicing my dissent concerning the increase. I actually received a CERTIFIED letter, once. I trekked to the local post office, only to find it was a "piece of correspondence" from The Utility Commission. The amount of money expended to cover the cost of all of this correspondence, could probably have been given to PPL to cover the cost of the increase!

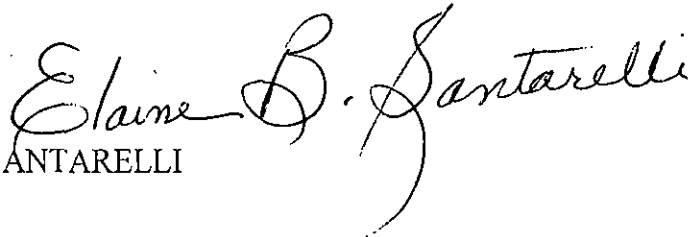
All I wanted to do was receive notification, once the entire process was accomplished. And while I realize that a complainant must be afforded the opportunity to "appear" or "further dissent", I feel the entire process has been corrupted. It should not take this long, with all the information that has been provided, to arrive at an equitable result.

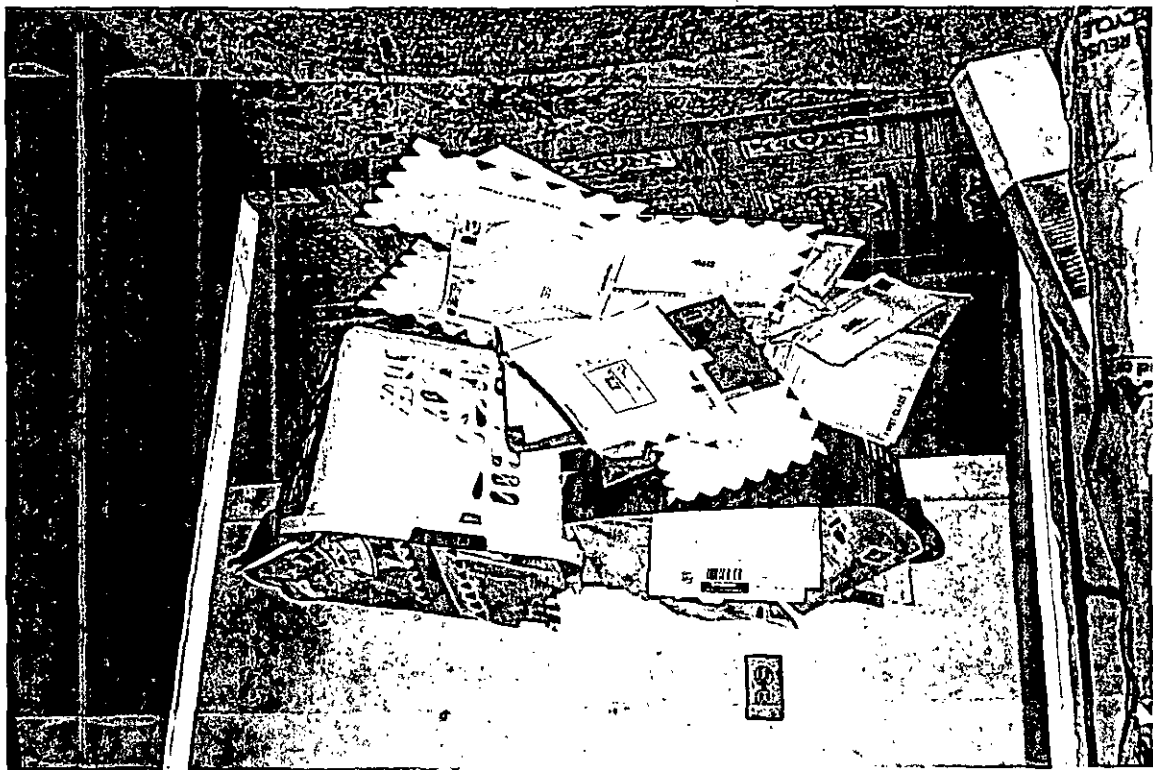
But, it has been a learning experience.....I will never dissent IN THIS FASHION, again; though I will continue to dissent! I am, also, quite sure, PPL WILL RECEIVE THEIR DESIRED OUTCOME.

Therefore, please remove my complaint from your list. Remove my name from any further mailing lists. Should I receive further "correspondence"....I will simply return it to you.

Sincerely,

ELAINE B. SANTARELLI

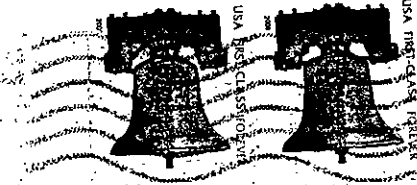




E. B. Santarelli
521 Second Avenue
Jessup, PA 18434

SCRANTON PA 185

05 OCT 2010 PM 2 L



RECEIVED

2010 OCT -6 AM 9:53

PAID
SECRETARY'S BUREAU

COMMONWEALTH OF PENNSYLVANIA
PENNA PUBLIC UTILITY COMMISSION

PLEASE DO NOT BEND

P O BOX 3265

HARRISBURG, PA 17105-3265

17105+3265



M