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*Also admitted in NY
°Also admitted in NJ
†Also admitted in DC & MD
•Also admitted in MA

November 12 2010

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
Post Office Box 3265, 400 North Street
Harrisburg, PA 17105-3265

**RE: Beverly May Shangraw v PPL Electric Utilities Corporation
No. F-2010-2208292**

Dear Ms. Chiavetta:

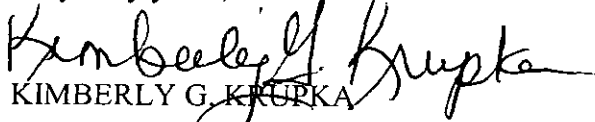
Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,


KIMBERLY G. KRUPKA

KGK/ejm
Enclosures

cc: Beverly May Shangraw (w/ enc)
Kimberly A. Galligani (w/ enc); *via email*
Hyun Kim-Blount (w/ enc); *via email*
Kristin M. Cressman (w/ enc); *via email*

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BEVERLY MAY SHANGRAW,

Complainant

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2010-2208292

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CERTIFICATE OF SATISFACTION OF COMPLAINT

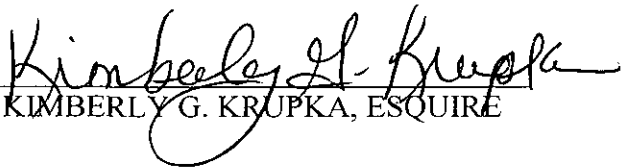
1. Complainant is Beverly May Shangraw.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant have acknowledged satisfaction to PPL:
 - (a) Complainant, Beverly May Shangraw, and Respondent, PPL, agree that beginning with the bill due November 29, 2010, Complainant will pay her monthly bills (currently budget bills of \$146) plus \$56 per month towards arrearages.
 - (b) Complainant withdraws her Complaint.
5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant object or disagree with the terms of

the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By: 
KIMBERLY G. KRUPKA, ESQUIRE

Dated: November 12, 2010
at Allentown, Pennsylvania

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BEVERLY MAY SHANGRAW,

Complainant

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET


NO. F-2010-2208292

CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF BEVERLY MAY SHANGRAW, was mailed to counsel/complainant of record on behalf of Complainant by first class United States mail, postage on this the 12th day of November, 2010.

BEVERLY MAY SHANGRAW
RR # BOX 3304
STROUDSBURG PA 18360

GROSS MCGINLEY, LLP

By: 
KIMBERLY G. KRUPKA, ESQUIRE
I.D. # 83071
Counsel for Respondent
PPL Electric Utilities Corporation
33 South 7th Street, P.O. Box 4060
Allentown, PA 18105

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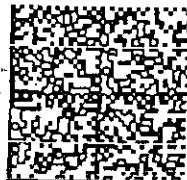
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11/12/2010

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