

PECO exhibit
I

CUAR038 PECO Account Activity Statement Date: 10/28/10

*** Account Information *** *** Current Account Status ***

Account Number: 25457-01308	Mail To: PATRICIA BURRUS 428 S 55TH ST PHILADELPHIA PA 19143	Current Bill: \$74.23 Billed Prior: \$14602.07 Balance Due: \$14676.30 Service Address: 428 S 55TH ST PHILADELPHIA PA 19143	Credit Amount: \$0.00 Deposit Requested: \$0.00 Deposit On-Hand: \$0.00 Meter Bill Grp: 12 Rate: Electric Residential Service
Account Status: Active Requested By: PATRICIA BURRUS (215)472-7632 Extension:			

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
09/15/08	Late Payment Charge				\$104.07							
09/16/08	ELECTRIC SERVICE	08/14/08 09/15/08	84658	071530148	\$202.00		\$9210.78	\$9008.78	10/08	1237		
09/16/08	Regular Bill											
10/14/08	Late Payment Charge				\$107.10							
10/14/08	Late Payment Charge				\$107.10							
10/15/08	ELECTRIC SERVICE	09/15/08 10/14/08	85176	071530148	\$81.09		\$9398.97	\$9317.88	11/06	518		
10/15/08	Regular Bill											
11/11/08	Late Payment Charge				\$108.32							
11/13/08	ELECTRIC SERVICE	10/14/08 11/12/08	86285	071530148	\$167.81		\$9675.10	\$9507.29	12/05	1109		
11/13/08	Regular Bill											
12/10/08	Late Payment Charge				\$110.84							
12/16/08	ELECTRIC SERVICE	11/12/08 12/15/08	88722	071530148	\$362.67		\$10148.61	\$9785.94	01/07	2437		
12/16/08	Regular Bill											
01/13/09	Late Payment Charge				\$116.28							
01/20/09	ELECTRIC SERVICE	12/15/08 01/19/09	91639	071530148	\$433.11		\$10698.00	\$10264.89	02/11	2917		
01/20/09	Regular Bill											
02/17/09	Late Payment Charge				\$122.78							
02/18/09	ELECTRIC SERVICE	01/19/09 02/17/09	94066	071530148	\$365.21		\$11185.99	\$10820.78	03/12	2422		
02/18/09	Regular Bill											
03/17/09	Late Payment Charge				\$128.26							
03/19/09	ELECTRIC SERVICE	02/17/09 03/18/09	96105	071530148	\$307.64		\$11621.89	\$11314.25	04/13	2039		
03/19/09	Regular Bill											
04/17/09	ELECTRIC SERVICE	03/18/09 04/16/09	97656	071530148	\$235.25		\$11857.14	\$11621.89	05/11	1551		
04/17/09	Regular Bill											
04/20/09	Late Payment Charge				\$132.87							
05/18/09	ELECTRIC SERVICE	04/16/09 05/17/09	98586	071530148	\$143.13							
05/18/09	Late Payment Charge				\$136.40							
05/18/09	Regular Bill						\$12269.54	\$12126.41	06/09	930		
05/21/09	RECONNECT FEE - CUT-OUT NON-PAY				\$75.00							
05/22/09	Payment					\$569.44						
05/22/09	Payment Agreement					\$12269.54						
06/04/09	Returned Check				\$569.44							
06/17/09	ELECTRIC SERVICE	05/17/09 06/16/09	99481	071530148	\$146.23							
06/17/09	SPECIAL PAYMENT AGREEMENT				\$204.49							
06/17/09	Regular Bill						\$425.72		07/09	895		
07/14/09	Late Payment Charge				\$5.26							
07/17/09	ELECTRIC SERVICE	06/16/09 07/16/09	594	071530148	\$183.28							
07/17/09	SPECIAL PAYMENT AGREEMENT				\$204.49							
07/17/09	Regular Bill						\$818.75	\$430.98	08/10	1113		
08/13/09	Payment					\$425.00						
08/17/09	ELECTRIC SERVICE	07/16/09 08/16/09	2364	071530148	\$294.57							
08/17/09	SPECIAL PAYMENT AGREEMENT				\$204.49							
08/17/09	Late Payment Charge				\$5.83							
08/17/09	Regular Bill						\$898.64	\$399.58	09/08	1770		
09/15/09	Late Payment Charge				\$13.32							
09/16/09	ELECTRIC SERVICE	08/16/09 09/15/09	3700	071530148	\$221.06							
09/16/09	SPECIAL PAYMENT AGREEMENT				\$204.49							
09/16/09	Regular Bill						\$1337.51	\$911.96	10/08	1336		

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CUAR038

PECO Account Activity Statement

Date: 10/28/10

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CCF	KW
09/30/09	SPECIAL PAYMENT AGREEMENT				\$11451.58							
10/01/09	RECONNECT FEE - CUT-OUT NON-PAY				\$75.00							
10/13/09	Late Payment Charge				\$19.71							
10/15/09	ELECTRIC SERVICE	09/15/09 10/14/09	4419	071530148	\$111.93		\$12995.73	\$1357.22	11/06	719		
10/15/09	Regular Bill											
11/11/09	Late Payment Charge				\$193.16							
11/13/09	ELECTRIC SERVICE	10/14/09 11/12/09	5480	071530148	\$162.69		\$13351.58	\$13188.89	12/07	1061		
11/13/09	Regular Bill											
12/14/09	Late Payment Charge				\$195.60							
12/16/09	ELECTRIC SERVICE	11/12/09 12/15/09	6836	071530148	\$206.46		\$13753.64	\$13547.18	01/07	1356		
12/16/09	Regular Bill											
01/12/10	Late Payment Charge				\$198.70							
01/19/10	ELECTRIC SERVICE	12/15/09 01/18/10	8376	071530148	\$233.74		\$14186.08	\$13952.34	02/10	1540		
01/19/10	Regular Bill											
02/16/10	Late Payment Charge				\$202.21							
02/17/10	ELECTRIC SERVICE	01/18/10 02/16/10	9215	071530148	\$133.21		\$14521.50	\$14388.29	03/11	839		
02/17/10	Regular Bill											
03/16/10	Late Payment Charge				\$204.21							
03/18/10	ELECTRIC SERVICE	02/16/10 03/17/10	9932	071530148	\$114.61		\$14840.32	\$14725.71	04/09	717		
03/18/10	Regular Bill											
04/14/10	Late Payment Charge				\$205.93							
04/16/10	ELECTRIC SERVICE	03/17/10 04/15/10	10403	071530148	\$77.10		\$15123.35	\$15046.25	05/10	471		
04/16/10	Regular Bill											
05/17/10	ELECTRIC SERVICE	04/15/10 05/16/10	10828	071530148	\$70.11							
05/17/10	Late Payment Charge				\$207.09							
05/17/10	Regular Bill						\$15400.55	\$15330.44	06/08	425		
06/15/10	Late Payment Charge				\$208.14							
06/16/10	ELECTRIC SERVICE	05/16/10 06/15/10	11669	071530148	\$140.70		\$15749.39	\$15608.69	07/08	841		
06/16/10	Regular Bill											
06/22/10	Payment					\$1800.00						
06/29/10	Payment					\$1500.00						
07/09/10	Returned Check				\$1800.00							
07/13/10	Late Payment Charge				\$187.75							
07/19/10	ELECTRIC SERVICE	06/15/10 07/16/10	13245	071530148	\$268.26		\$14705.40	\$14437.14	08/10	1576		
07/19/10	Regular Bill											
07/22/10	Payment					\$200.00						
08/16/10	ELECTRIC SERVICE	07/16/10 08/15/10	14785	071530148	\$262.00		\$14767.40	\$14505.40	09/07	1540		
08/16/10	Regular Bill											
09/15/10	ELECTRIC SERVICE	08/15/10 09/14/10	15839	071530148	\$177.67		\$14945.07	\$14767.40	10/07	1054		
09/15/10	Regular Bill											
09/23/10	Payment					\$268.00						
10/14/10	ELECTRIC SERVICE	09/14/10 10/13/10	16291	071530148	\$74.23		\$14751.30	\$14677.07	11/05	452		
10/14/10	Regular Bill											
10/27/10	Payment					\$75.00						

All readings are actual.

Balance is \$14676.30

PECO Exhibit
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CAP HISTORY

NAME: PATRICIA BURRUS

ACCOUNT: 25457-01308

ADDRESS: 428 S 55TH ST PHILADELPHIA PA 19143

CASE: DOCKET #C-2010- 2192700

DATE

7/7/04 CAP enrolled tier D based on a monthly gross income of \$1746.00 for 1 adult / 2 children (111% FPL) \$1674.23 was set aside.

12/27/07 PPA of \$1674.23 was forgiven.

8/1/08 Cap removed – no response to re-certification – balance \$8901.74

As of 10/28/10 CAP arrears total \$406.43

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PAYMENT AGREEMENT HISTORY

NAME: PATRICIA BURRUS
ACCOUNT: 25457-01308
ADDRESS: 428 S 55TH ST PHILADELPHIA PA 19143
CASE: DOCKET #C-2010-2192700

DATE	TYPE	AMOUNT	INSTALLMENT	STATUS
10/18/04	Level 1	\$1805.72	\$15.00	Not Kept
7/27/06	Level 1	\$4473.94	\$10.00	Not Kept
5/22/09	Level 1	\$12269.54	\$204.49	Not Kept

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PAID estimate
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10/12

COLLECTION HISTORY

NAME: PATRICIA BURRUS
ACCOUNT: 25457-01308
ADDRESS: 428 S 55TH ST PHILADELPHIA PA 19143
CASE: DOCKET #C-2010-2192700

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Display Collection Activity Detail for Account 25457-01308			
Date	Activity	Amount(\$)	Action By
05/18/07	72 Hour Notice Success	5,336.93	CUBCL122
05/16/07	72 Hour Notice 1	5,336.93	CUBCL401
05/14/07	Disconnect Notice	5,336.93	CUBCL401
05/14/07	Deposit Review	0.00	

Display Collection Activity Detail for Account 25457-01308			
Date	Activity	Amount(\$)	Action By
07/24/07	Eligible for Cut	5,477.73	CUBCL401
07/19/07	72 Hour Notice Success	5,654.26	CUBCL122
07/12/07	72 Hour Notice 2	5,477.73	CUBCL401
07/11/07	72 Hour Notice Fail	5,477.73	CUBCL122
07/05/07	72 Hour Notice 1	5,477.73	CUBCL401
07/02/07	Disconnect Notice	5,477.73	CUBCL401

Display Collection Activity Detail for Account 25457-01308			
Date	Activity	Amount(\$)	Action By
08/24/07	72 Hour Notice Success	5,902.49	CUBCL122
08/22/07	72 Hour Notice 1	5,902.49	CUBCL401
08/20/07	Disconnect Notice	5,902.49	CUBCL401
08/20/07	Expire From Cut-List	5,477.73	CUBCL401
07/27/07	Cut Out Non Pay - Pending	5,654.26	U002TWR

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Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
10/16/07	Cut Out Non Pay - Pending	6,428.35	U002JCB
10/15/07	Eligible for Cut	6,203.51	CUBCL401
10/12/07	72 Hour Notice Success	6,428.35	CUBCL122
10/10/07	72 Hour Notice 1	6,203.51	CUBCL401
10/08/07	Disconnect Notice	6,203.51	CUBCL401
10/08/07	Expire From Cut-List	5,902.49	CUBCL401

Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
02/12/08	Removed From Collections	0.00	CUBCL401
02/12/08	Deposit Review	0.00	
02/11/08	LIHEAP Winter 10-day Termination	7,182.60	CUBCL510

Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
04/28/08	Halt Collections	0.00	U996TM0
04/25/08	72 Hour Notice Success	7,748.90	CUBCL122
04/22/08	72 Hour Notice 2	7,748.90	CUBCL401
04/21/08	72 Hour Notice Fail	7,748.90	CUBCL122
04/16/08	72 Hour Notice 1	7,748.90	CUBCL401
04/14/08	Disconnect Notice	7,748.90	CUBCL401
04/14/08	Deposit Review	0.00	

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Display Collection Activity Detail for Account: 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
05/20/08	Cut Out Non Pay - Pending	7,982.43	U002JCB
05/14/08	Eligible for Cut	7,748.90	CUBCL401
05/13/08	Expire UR	7,748.90	CUBCL010

OK

Display Collection Activity Detail for Account: 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
06/13/08	Removed From Collections	0.00	CDB56131
06/13/08	Halt Collections	0.00	U002DLC
06/12/08	Cut Out Non Pay - Pending	8,121.42	U002JCB
06/10/08	Eligible for Cut	7,982.43	CUBCL401
06/09/08	72 Hour Notice Success	7,982.43	CUBCL122
06/05/08	72 Hour Notice 1	7,982.43	CUBCL401
06/02/08	Disconnect Notice	7,982.43	CUBCL401
06/02/08	Expire From Cut-List	7,748.90	CUBCL401
06/02/08	Cut Out Non Pay - Pending	7,982.43	U005DAP

OK

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Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
07/11/08	Cut Out Non Pay - Pending	8,312.84	U000SMF
07/10/08	Eligible for Cut	8,121.42	CUBCL401
07/09/08	72 Hour Notice Success	8,121.42	CUBCL122
07/07/08	72 Hour Notice 1	8,121.42	CUBCL401
07/01/08	Disconnect Notice	8,121.42	CUBCL401
06/30/08	Expire UR	8,121.42	CUBCL010
06/30/08	Disconnect Notice	8,121.42	CUBCL401
06/27/08	Returned Check	300.00	

OK

Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
08/26/08	Eligible for Cut	8,555.75	CUBCL401
08/25/08	72 Hour Notice Success	8,555.75	CUBCL122
08/21/08	72 Hour Notice 1	8,555.75	CUBCL401
08/18/08	Disconnect Notice	8,555.75	CUBCL401
08/18/08	Expire From Cut-List	8,121.42	CUBCL401

Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
10/17/08	Cut Out Non Pay - Pending	9,210.78	U005DAP
10/14/08	Eligible for Cut	8,904.71	CUBCL401
10/13/08	72 Hour Notice Success	8,904.71	CUBCL122
10/09/08	72 Hour Notice 1	8,904.71	CUBCL401
10/06/08	Disconnect Notice	8,904.71	CUBCL401
10/06/08	Expire From Cut-List	8,555.75	CUBCL401

OK

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Display Collection Activity Detail for Account 25457-01308

Edit Help

Close

Date	Activity	Amount(\$)	Action By
12/15/08	Removed From Collections	0.00	CUBCL401
12/08/08	Proactive Customer Call	9,675.10	CUBCL401
12/05/08	Deposit Review	0.00	
11/26/08	Removed From Collections	0.00	CDA58967

OK

Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
01/15/09	Removed From Collections	0.00	CUBCL401
01/08/09	Proactive Customer Call	10,148.61	CUBCL401
01/07/09	Deposit Review	0.00	

Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
02/12/09	Removed From Collections	0.00	CUBCL401
02/12/09	Deposit Review	0.00	
02/09/09	LIHEAP Winter 10-day Termination	10,148.61	CUBCL510

OK

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Display Collection Activity Detail for Account: 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
04/24/09	Cut Out Non Pay - Pending	11,621.89	U005DAP
04/23/09	Eligible for Cut	11,621.89	CUBCL401
04/22/09	72 Hour Notice Success	11,621.89	CUBCL122
04/20/09	72 Hour Notice 1	11,621.89	CUBCL401
04/14/09	Disconnect Notice	11,621.89	CUBCL401
04/14/09	Deposit Review	0.00	

OK

Display Collection Activity Detail for Account: 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
05/22/09	Removed From Collections	0.00	CUBCL001
05/22/09	Removed From Collections	11,287.70	U995SM1
05/22/09	Setup Special Payment Agmt	12,269.54	U002DLC
05/20/09	Cut Out Non Pay	11,621.89	U995JS5

Close

OK

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Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
06/04/09	Returned Check	569.44	

Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
08/19/09	72 Hour Notice Success	390.68	CUBCL122
08/17/09	72 Hour Notice 1	390.68	CUBCL401
08/12/09	Disconnect Notice	815.68	CUBCL401
08/07/09	Cut Out Non Pay - Pending	425.72	U002JCB
08/06/09	Eligible for Cut	425.72	CUBCL401
08/05/09	72 Hour Notice Success	425.72	CUBCL122
08/03/09	72 Hour Notice 1	425.72	CUBCL401
07/30/09	Disconnect Notice	425.72	CUBCL401
07/30/09	Deposit Review	0.00	

Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
09/30/09	Suspended Charge	12,789.09	U000NTT
09/30/09	Special Agreement Default	892.50	U999DV2
08/25/09	Removed From Collections	0.00	CDB56131
08/25/09	Halt Collections	390.68	ELLICY
08/21/09	Cut Out Non Pay - Pending	393.75	U002JCB
08/20/09	Eligible for Cut	390.68	CUBCL401

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Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
10/01/09	Removed From Collections	0.00	U998L0W
10/01/09	Halt Collections	0.00	U998L0W
09/30/09	Cut Out Non Pay	892.50	U999DV2

Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
11/04/09	Removed From Collections	1,325.23	U996JG8
11/04/09	Halt Collections	1,325.23	U996JG8
11/03/09	Disconnect Notice	1,325.23	CUBCL01
11/03/09	Deposit Review	0.00	
11/02/09	Expire Medical Cond	0.00	CUBCL010

OK

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Display Collection Activity Detail for Account: 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
12/23/09	Proactive Call 4	13,149.11	CUBCL401
12/16/09	Proactive Call 3	13,149.11	CUBCL401
12/09/09	Proactive Call 2	13,149.11	CUBCL401
12/02/09	Proactive Customer Call	12,974.24	CUBCL401
12/02/09	Deposit Review	0.00	
12/01/09	Expire Medical Cond	1,325.23	CUBCL010

OK

Display Collection Activity Detail for Account: 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
01/27/10	Proactive Customer Call	13,370.19	CUBCL401
01/27/10	Deposit Review	0.00	
01/20/10	Proactive Call 4	13,370.19	CUBCL401
01/13/10	Proactive Call 3	13,370.19	CUBCL401
01/06/10	Proactive Call 2	13,149.11	CUBCL401
12/30/09	Proactive Customer Call	13,149.11	CUBCL401
12/30/09	Deposit Review	0.00	

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Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
02/24/10	Proactive Customer Call	13,621.65	CUBCL401
02/24/10	Deposit Review	0.00	
02/17/10	Proactive Call 4	13,621.65	CUBCL401
02/10/10	Proactive Call 3	13,621.65	CUBCL401
02/09/10	LIHEAP Winter 10-day Termination	13,370.19	CUBCL510
02/03/10	Proactive Call 2	13,370.19	CUBCL401

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Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
03/29/10	72 Hour Notice 1	13,776.09	CUBCL401
03/24/10	Disconnect Notice	13,776.09	CUBCL401
03/24/10	Deposit Review	0.00	
03/17/10	Proactive Call 4	13,776.09	CUBCL401
03/10/10	Proactive Call 3	13,621.65	CUBCL401
03/03/10	Proactive Call 2	13,621.65	CUBCL401

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Display Collection Activity Detail for Account 25457-01308

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Date	Activity	Amount(\$)	Action By
04/15/10	Expire UR	13,776.09	CUBCL010
04/12/10	MCNR i Auto Add	14,840.32	CUBCL007
04/12/10	Removed From Collections	13,913.93	U997KB1
04/12/10	Halt Collections	13,913.93	U997KB1
03/31/10	72 Hour Notice Success	13,776.09	CUBCL122
03/31/10	Halt Collections	13,776.09	U998LL7

Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
05/19/10	72 Hour Notice Success	14,196.96	CUBCL122
05/19/10	Halt Collections	14,196.96	U995S9S
05/17/10	72 Hour Notice 1	14,196.96	CUBCL401
05/13/10	Disconnect Notice	14,196.96	CUBCL401
05/13/10	Deposit Review	0.00	
05/12/10	Expire Medical Cond	13,913.93	CUBCL010

Display Collection Activity Detail for Account 25457-01308

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Date	Activity	Amount(\$)	Action By
07/28/10	Halt Collections	13,123.00	U998PK1
07/20/10	Cut Out Non Pay - Pending	14,249.39	U002JCB
07/16/10	Eligible for Cut	13,323.00	CUBCL401
07/15/10	72 Hour Notice Success	13,323.00	CUBCL122
07/13/10	72 Hour Notice 1	13,323.00	CUBCL401
07/09/10	Disconnect Notice	13,323.00	CUBCL401
07/09/10	Deposit Review	0.00	
07/09/10	Returned Check	1,800.00	
07/08/10	Disconnect Notice	11,523.00	CUBCL401

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Display Collection Activity Detail for Account 25457-01308

Edit Help

Date	Activity	Amount(\$)	Action By
09/22/10	Removed From Collections	0.00	CUBCL001
09/17/10	Cut Out Non Pay - Pending	262.00	U002JCB
09/16/10	Eligible for Cut	262.00	CUBCL401
09/15/10	72 Hour Notice Success	262.00	CUBCL122
09/13/10	72 Hour Notice 1	262.00	CUBCL401
09/08/10	Disconnect Notice	262.00	CUBCL401
09/08/10	Deposit Review	0.00	

OK

August 17, 2010

BCS Decision Report

BCS Case #: 002600286 Open Date: 2009-09-30
Customer Name: PATRICIA BURRUS
Service Address: 428 S 55TH ST
PHILADELPHIA, PA 19143
BCS Bill Account #: 2545701308 Previous Case #:
Violation Type: NO Chapter Type:
Decision Type: W Section / Rule:
Investigator Name: JAMIE HENRY
Decision Issued Date: 2009-10-06
Case Closed Date: 2009-10-02

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Letter Description:
CHAPTER 14 EGW DISMISS/CONTACT COMP LETTER

Total Balance:	\$12864.09	Balance Date:	2009-10-01
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$898.64
Date Payment Due:		Regular Budget Amount:	\$245.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		

Payment Terms:

PAR Description:

Resolution Description:
CASE CLOSED/NO DECISION RENDERED THE CUSTOMER'S CHAPTER 13 BANKRUPTCY (DT # 13-02-10241) WAS DISCHARGED ON 6/15/07. THE CUSTOMER WAS ORIGINALLY ENROLLED IN THE CAP PROGRAM - TIER D ON 7/7/04. ON 8/1/08, THE CUSTOMER WAS REMOVED FROM THE CAP PROGRAM DUE TO NOT RETURNING HER INCOME VERIFICATION FOR CAP RECERTIFICATION. THE CUSTOMER STILL HAS CAP ARREARS THAT ARE INCLUDED IN WITH HER ACCOUNT BALANCE. THE CUSTOMER'S RESIDENTIAL ELECTRIC SERVICE WAS TERMINATED FOR A PAST DUE BALANCE ON 9/30/09. ON 10/1/09, THE DOCTOR VERIFIED THAT THERE WAS A MEDICAL CONDITION AT THE PROPERTY AND A MEDICAL RESTORATION WAS PROCESSED. WE ARE DISMISSING THIS CASE IN ACCORDANCE WITH CHAPTER 14, SECTION 1405 (C) - CUSTOMER ASSISTANCE PROGRAM REGULATIONS. CLOSING CASE.