

RECEIVED

November 13, 2010

C-2010-2179782

NOV 13 2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Rosemary Chiavetta  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
400 NORTH STREET 2ND FLOOR  
HARRISBURG PA 17120

DEAR ROSEMARY

I AM SORRY FOR THE DELAY IN THIS LETTER  
BUT I WAS IN THE HOSPITAL WITH A RESPIRATORY  
INFECTION FOR 3 WEEKS.

IT YOU COULD PLEASE INFORM US OF HOW TO  
PROCEED I HAVE TAKEN PICTURES OF THE AIRING  
WIRES TO THE BUILDING, HAVE HAD SEVERAL PEOPLE  
TELL ME SAME, AND I AM NOW CONVINCED THIS  
DEBT IS NOT OURS. COMPLETELY NOT OURS. I WOULD  
LIKE TO STEP THIS UP TO A HEARING. THIS IDENTITY  
THEFT CAN STRETCH THROUGH AS FAR AS 2006, AND IT  
IS COMPLETELY UNFAIR FOR MY HUSBAND AND I AS  
CONSUMERS TO HAVE TO PAY THIS DEBT.

HOPING TO HEAR FROM YOU SOON,  
SINCERELY

~~Kimberly DiNestri~~  
Kimberly DiNestri

RECEIVED

NOV-13-2010

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

October 5, 2010

Rosemary Chavetta  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
400 North Street, 2nd Floor  
HARRISBURG, PA 17120

Formal Complaint

PECO - C 179782  
ACCT # → 15734-01206

Dear Rosemary,

Please review enclosed letter to Mr. Conway.  
My husband has made arrangements with him  
based on the balance, which I do not believe is  
fully ours.

This identity theft is massive in size and  
has been going on for quite a while. I have had  
several people out to the house all of them comment-  
ing on the wires outside. I have taken pictures  
and Mr. Conway had made an appointment for  
a serviceman to come out. However, they called  
the house number which they were told not to  
do. So I am sending payment base on Mr.  
Conway's word that someone will be out. I  
will not agree with the bills and need to  
have this investigated thoroughly.

Please advise Ms. Chavetta the current  
charges on our electric bill are ridiculous and  
false. I would like this matter set before  
a judge. Every area of our lives has been touched

② In this AND we believe this utility to be no different.  
Thanking you in advance

~~Kimberly Silvestri~~  
Kimberly Silvestri

~~Michael Silvestri~~  
Michael Silvestri

Enclosures

Photocopy - Matthew HANNA Esq  
Detective CRAIG

TOM Corbett, ATTORNEY GENERAL



September 27, 2010

Michael Silvestri  
837 Jackson St.  
Philadelphia, PA 19148

RE: Formal PUC Complaint C2179782, Account 15734-01206

Dear Mr. Silvestri,

Per our discussion this morning, I have processed a new agreement for 36 installments of \$97.48 on the past due balance of \$3,712.18, to begin with the bill that will be issued on October 21, 2010. Your current charges of \$159.00 are still due on October 14, 2010.

When we spoke I quoted you current charges of \$202.88, but at the time I did not realize that \$43.88 of that amount was late charges. I have since cancelled those late charges, so your regular budget billing amount of \$159.00 is due October 14, 2010. Again, if you cannot make that payment by Monday, October 11, 2010, please let me know. I have enclosed a copy of the bill that was issued September 22, 2010, with the amount due changed to \$159.00 and I have initialed this change.

I have scheduled an appointment for a Field Visit to your home for October 14, 2010, the date that you specified would work best for you. The field representative will call 30 minutes ahead to the number on the account, which is 215-551-1149. If there is a better number for the representative to use, please let me know when we speak this Thursday, September 30, 2010.

Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard Conway".

Richard Conway  
Regulatory Assessor  
PECO, An Exelon Company  
215-841-6031 voice  
215-841-6208 fax  
Richard.ConwayJr@exeloncorp.com

Name: MICHAEL SILVESTRI  
 Account Number: 15734-01206  
 Phone Number: 215-551-1149  
 Service Address: 837 JACKSON ST, PHILADELPHIA

**Billing Summary**

Bill Date	09/22/2010
Budget bill charges from previous bill	\$339.44
Budget bill charges from previous bill	\$159.00
Charges from previous bill	\$2,924.48
Late payment charge	\$130.26
<b>Total Other Charges</b>	<b>\$3,553.18</b>
<b>Current Period Charges</b>	
Electric	\$230.60
<b>Total New Charges</b>	<b>\$230.60</b>
<b>Total debit balance</b>	<b>\$3,739.90</b>

**General Information**

Next scheduled meter reading: **October 21, 2010**  
 PECO, 2301 Market St, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call **1-800-494-4000** before the due date.

**Customer Self Service - Manage Your Account 24/7**  
 - [www.peco.com/ebill](http://www.peco.com/ebill) - Go paperless: receive and pay your bill  
 - [www.peco.com/service](http://www.peco.com/service) - Start, stop and transfer your service  
 - [www.peco.com/SmartIdeas](http://www.peco.com/SmartIdeas) - Save energy and money  
 - Pay by phone with credit/debit card at **1-877-432-9384** (\$3.50 fee)

**Message Center**

New charges contain estimated total state taxes of \$16.99, including \$13.61 for State Gross Receipts Tax. PECO's new charges contain \$0.00 Intangible Transition Charges.

**Budget Billing**

Total Current Charges	\$230.60
Current Budget Billing Amount	\$159.00
Current Budget Bill Balance	\$71.60
Last Month's Budget Balance	\$141.53
Total Budget Balance	\$213.13

When paying in person, please bring the entire bill.

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384.  
 A convenience fee will apply.

15734 0120 60000 0000

3720 1 AV 0.335 3720/003720/008869 015 01 GXBB71 1 09232010

MICHAEL SILVESTRI  
 837 JACKSON ST  
 PHILADELPHIA PA 19148-3107



Account Number  
**15734-01206**

Payment Receipt Stamp

Payment Amount

*\$159.00*

Please pay this amount by 10/14/2010

~~\$3,712.18~~

00000230600000292448

*PC*

PECO - PAYMENT PROCESSING  
 PO BOX 37629  
 PHILADELPHIA PA 19101-0629



157340120600037121802873712188



0027-D

## Payment Agreement Confirmation

Name: MICHAEL SILVESTRI  
Service Location: 837 JACKSON ST PHILADELPHIA PA 19148

Account Number: 1573401206  
Issue Date: September 27, 2010

As you requested, your account has been placed on a deferred payment plan for the amount of \$3,712.18. Finance charges, if applicable, will be assessed on the deferred payment balance at the rate of 1.5% a month. Thank you for your commitment to pay this amount in a timely manner.

This letter confirms your deferred payment agreement. Your next 36 bills will include your monthly electricity charges, the \$97.48 monthly deferred payment and the finance charges, if any. All of these charges must be paid before each bill's due date to remain on deferred payments plan. **The down payment amount shown below is due immediately.**

Failure to make agreed upon payments will cause your account to be removed from the payment plan. In addition, any past due balances are subject to late payment charges and possible service disconnection.

If you have any questions about this notice, phone 1-888-480-1533.

*Payment  
SENT along  
with letter 10/8/2010*

When paying in person, please bring the entire bill.





0027-D

### Payment Agreement Confirmation

Name: MICHAEL SILVESTRI  
Service Location: 837 JACKSON ST PHILADELPHIA PA 19148

Account Number: 1573401206  
Issue Date: September 27, 2010

As you requested, your account has been placed on a deferred payment plan for the amount of \$3,712.18. Finance charges, if applicable, will be assessed on the deferred payment balance at the rate of 1.5% a month. Thank you for your commitment to pay this amount in a timely manner.

This letter confirms your deferred payment agreement. Your next 36 bills will include your monthly electricity charges, the \$97.48 monthly deferred payment and the finance charges, if any. All of these charges must be paid before each bill's due date to remain on deferred payments plan. **The down payment amount shown below is due immediately.**

Failure to make agreed upon payments will cause your account to be removed from the payment plan. In addition, any past due balances are subject to late payment charges and possible service disconnection.

If you have any questions about this notice, phone 1-888-480-1533.

When paying in person, please bring the entire bill.

Return only this portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

Monday through Friday 8:30 a.m. to 5:00 p.m.  
**1-800-494-4000**

1036 1 AT 0.357 1220001038001220 003 01 GXBC01 1 09282010  
MICHAEL SILVESTRI  
837 JACKSON ST  
PHILADELPHIA PA 19148-3107

*\* THESE CHARGES ON THIS ACCOUNT ARE RIDICULOUS.*

Account Number  
**15734-01206**

Payment Receipt Star

Payment Amount  
**202.88**

This downpayment amount is due immediately. **\$202.88**

000000000000000000000000

PECO Energy Co.  
PO BOX 13439  
Philadelphia PA 19162-0439



157340120600002028802920202884

47570

5/19/2010

CO	Type	Reference	Original Amt.	Balance Due	Discount	Payment
10	Bill		200.00	200.00		200.00
				Check Amount		200.00

*PAID  
to PECO  
10/6/10*

*Went  
copy of  
check  
to Conway*

ANK OF AME Michael Silvestri

200.00

O. Nestri  
837 Jackson St.  
Phila, PA. 19148

RETURN RECEIPT  
REQUESTED

Certified Mail Return Receipt

ROSEMARY CHIAVET  
PENNSYLVANIA FUEL  
400 NORTH STREET  
HARRISBURG, PA.

6000 2142 1000 0901 0102

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT  
OF THE RETURN ADDRESS. FOLD AT DOTTED LINE.

CERTIFIED MAIL™



6000 2142 1000 0901 0102

MISSION

17120

\$5.71

00064420-08

AMOUNT

NOV 13 1995

PHILADELPHIA, PA

U.S. POSTAGE

PAID

1712010079

