

Philadelphia Gas Works

800 West Montgomery Avenue, Philadelphia, PA 19122



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November 24, 2010

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

VIA E-MAIL AND REGULAR MAIL

RE: Sharon Terrell vs. PGW, Docket No. C – 2010 – 2206441

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issue raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated through Shawn Terrell she is satisfied with the resolution of the complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,


Laureto Farinas

Enclosure

cc: Ms. Sharon Terrell
Ann Marie Cromley