

Suzan DeBusk Paiva
Assistant General Counsel



Verizon Pennsylvania Inc.
1717 Arch Street, Floor 17NW
Philadelphia, PA 19103

November 23, 2010

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Filing Room (2 North)
P.O. Box 3265
Harrisburg, PA 17105-3265

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Kristina Neumann v. Verizon Pennsylvania Inc.;
Docket No. C-2010-2204931 **CERTIFICATE OF SATISFACTION**

Dear Secretary Chiavetta:

Enclosed for filing with the Commission are the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that Verizon Pennsylvania Inc. ("Verizon PA") has satisfied the issues raised in the Formal Complaint filed by Ms. Kristina Neumann, Docket No. C-2010-2204931.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Ms. Kristina Neumann files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2010-2204931 shall be withdrawn and the Commission's file closed.

Verizon PA is filing this Certificate of Satisfaction in lieu of its Answer in this matter. Should Ms. Neumann later object to this filing, Verizon PA reserves its right to file an Answer at that time.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

A handwritten signature in cursive script that reads "Suzan D. Paiva".

Suzan D. Paiva
Counsel for Verizon Pennsylvania Inc.

SDP/meb
Enclosures

cc: Office of Administrative Law Judge
Kristina Neumann

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Kristina Neumann,

Complainant

v.

VERIZON PENNSYLVANIA INC.,

Respondent

Docket No. C-2010-2204931

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SECRETARY'S BUREAU

CERTIFICATE OF SATISFACTION

I, Suzan D. Paiva, an attorney representing Verizon Pennsylvania Inc. ("Verizon PA") in this matter, hereby certify that the issues raised in the Formal Complaint filed by Ms. Kristina Neumann, with the Pennsylvania Public Utility Commission ("Commission") and assigned Docket No. C-2010-2204931 have been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Ms. Neumann files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2010-2204931 shall be withdrawn and the Commission's file closed.

Verizon PA is filing this Certificate of Satisfaction in lieu of its Answer in this matter. Should Ms. Neumann, later object to this filing, Verizon PA reserves its right to file an Answer at that time.



Suzan D. Paiva
Attorney ID No. 53853
Verizon Pennsylvania Inc.
1717 Arch Street, 17th floor
Philadelphia, PA 19103
215-563-2658 (Facsimile)

DATE: November 23, 2010

Counsel for Verizon Pennsylvania Inc.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the party listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

Service by First Class U.S. Mail:

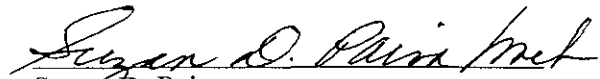
Kristina Neumann
23 Saw Creek Estates
Bushkill, PA 18324

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dated this 23rd day of November, 2010.



Suzan D. Paiva
Counsel for Verizon Pennsylvania Inc.