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December 2, 2010

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

**Re: Grady Cunningham v. UGI Utilities, Inc.**  
**Complaint Docket No. C-2010-2175475**

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI Utilities, Inc., (UGI) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

UGI and Complainant have agreed to a new payment plan as follows: Complainant has agreed to pay his current bill of \$99.05 on December 20, 2010. Thereafter, Complainant will be responsible for a monthly payment in the total amount of \$200.00 per month, consisting of Complainant's average monthly bill in the current amount of \$88.00 plus \$112.00 for retirement of Complainant's arrearage over a 12 month period, the first payment beginning with Complainant's January 20, 2011 due date. Complainant is satisfied and does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,



Larry R. Crayne

cc: Grady Cunningham  
3401 William Penn Highway  
Easton, PA 18045