

29 November 2010

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

Re: Docket Number C-2010-2171115

Dear Secretary Chiavetta:

Attached please find correspondence from the Philadelphia Gas Works concerning the above referenced case. As of this date I am formally withdrawing my appeal.

Thank you for your consideration in this matter.

Sincerely,


Rosemary B. Davis

cc: Cynthia Lehman, Mediator

RECEIVED
2010 DEC -2 AM 9:44
PA P.U.C.
SECRETARY'S BUREAU

Philadelphia Gas Works

800 West Montgomery Avenue, Philadelphia, PA 19122



Laureto A. Farinas
Senior Attorney
Legal Department
Direct Dial: 215-684-6982
FAX: 215-684-6798
E-mail: laureto.farinas@pgworks.com

November 16, 2010

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

VIA E-MAIL AND REGULAR MAIL

RE: Rosemary B. Davis vs. PGW, Docket No. C – 2010 – 2171115

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issue raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated she is satisfied with the resolution of the complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If additional information is required, please do not hesitate to contact the undersigned. Thank you for your assistance in this matter.

Sincerely,


Laureto Farinas

Enclosure

cc: Ms. Rosemary Davis
Ann Marie Cromley

Philadelphia Gas Works

800 West Montgomery Avenue, Philadelphia, PA 19122



Danielle Ross, Paralegal.
Legal Department
Direct Dial: (215) 684-6862
Fax: (215) 684-6798
E-mail: Danielle.Ross@pgworks.com

November 16, 2010

Ms. Rosemary B. Davis
105 N. Chester Pike
2-B
Glenolden, PA 19036

RE: Rosemary Davis vs. PGW, Docket No. C – 2010 – 2171115

Dear Ms. Davis:

Pursuant to the voice mail message from you on November 12, 2010 and the email from you on November 16, 2010, this correspondence confirms the revised terms of settlement in the above captioned matter.

In the interest of good customer relations and in complete settlement of all issues in this matter, the parties acknowledge and agree to the following:

1. This matter concerns the Service Address located at 2504 S. Gross Street, Philadelphia, PA, PGW Account Number 03 – 7695 – 1584.
2. The total account balance as of November 3, 2010 was in the amount of \$118.74.
3. PGW has posted the following payments on your account since it was closed, \$100 on May 27, 2010, \$20 on September 2, 2010, and \$40 on November 3, 2010. PGW has no record of check No. 1379 for \$20 being posted to your account.
4. In the interest of good customer service, PGW will credit your account in the amount of \$50. This reduces your account balance to **\$68.74**
5. You have agreed to pay the balance in full by January 31, 2011.
6. You have indicated that you are satisfied with the resolution of this matter.

If you need additional information about this matter, please contact me at my direct-dial number above.

Thank you for your time in this matter.

Sincerely,

Danielle Ross

cc: Anne Marie Cromley (PGW Mail)
Linda Pereira (PGW Mail)

RECEIVED
PA P.U.C.
SECRETARY'S BUREAU
2010 DEC -2 AM 9:44

Philadelphia Gas Works

800 West Montgomery Avenue, Philadelphia, PA 19122



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Legal Department
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November 16, 2010

Ms. Rosemary B. Davis
105 N. Chester Pike
2-B
Glenolden, PA 19036

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2010 DEC -2 AM 9:45
PA P.U.C.
SECRETARY'S BUREAU

RE: Rosemary Davis vs. PGW, Docket No. C – 2010 – 2171115

Dear Ms. Davis:

Pursuant to the voice mail message from you on November 12, 2010 and the email from you on November 16, 2010, this correspondence confirms the terms of settlement in the above captioned matter.

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4. In the interest of good customer service, PGW will credit your account in the amount of \$50. This reduces your account balance to \$48.74
5. You have agreed to pay the balance in full by January 31, 2011.
6. You have indicated that you are satisfied with the resolution of this matter.

If you need additional information about this matter, please contact me at my direct-dial number above.

Thank you for your time in this matter.

Sincerely,

A handwritten signature in cursive script that reads "Danielle Ross".

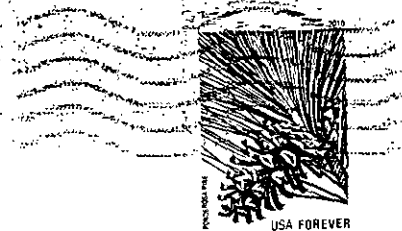
Danielle Ross

cc: Anne Marie Cromley (PGW Mail)
Linda Pereira (PGW Mail)

0003511



Rosemary Davis
105 N. Chester Pike # 2B
Glenolden, PA 19036



Rosemary Chivetta, Secretary
Penn Public Utility Commission
Room B-20 North Office Building
Harrisburg, PA 17105-3265

17105/3265

