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December 2, 2010

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

Re: Antoinette Pope v. UGI-Central Penn Gas, Inc.
Complaint Docket No. C-2010-2206875

Dear Ms. Chiavetta:

Pursuant to Section 5.24 (b) of the Commission's regulations, UGI-Central Penn Gas, Inc. (Central Penn) hereby represents and certifies to the Commission that the referenced Formal Complaint has been resolved to the satisfaction of the Complainant.

Central Penn and Complainant have agreed to a new payment plan as follows: Central Penn has agreed to provide Complainant with an Operation Share Grant in the amount of \$800.00 and Complainant has agreed to be responsible for a \$141.00 per month payment, consisting of the current average monthly bill in the amount of \$89.00, plus an additional \$52.00 per month until satisfaction of the arrearage on Complainant's gas service account, the first payment being due December 6, 2010. Complainant is satisfied and does not wish to pursue this complaint.

I hereby certify that a copy of this certification is being served upon the Complainant, via regular U.S. mail, on the above date. Unless the Complainant objects to this certification within 10 days of filing, I presume this complaint will be deemed withdrawn.

Sincerely,


Larry R. Crayne

cc: Antoinette Pope
180 Blackburn Dr.
Nottingham, PA 19362