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GeorgiaCoCo1@val100.com's view; Home: 800.712.260-002

Duquesne Light > Customer Services > Electriweb > Account Summary >



Name
Nadine Ware

Account Number
8000-712-260-002



Account Balance Information

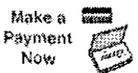
Total Account Balance	\$ 88.04
Total Budget Balance	\$ - 7.00
Payment Due Date	12/01/10

0-2010-2209144

For your convenience, we have several electronic payment options.



Make a payment now (credit/debit/check \$3.00 fee).



Last Payment Amount	\$ 25.00
Last Payment Date	11/23/10
Payment Due Date	12/01/10

There is more detail available on your account... SHOW HIDE

*Need help understanding information on your electric bill? [Click Here!](#)

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Duquesne Light has adjusted my balance, went in to pay and found this amount as of 11/30/10.

Paid \$61.00 on 11/30/10, per their request (SEE ATTACHED letter dated 11/16/10).

Thank you
Nadine Ware



INVOICE

11/16/10

Current Amount Due: 60.28
Service Address: 610 CHISLETT ST

PITTSBURGH PA 152062019

Recently you filed a complaint with the PUC. At that time you were advised to pay all current bills while the dispute is pending. Your current bill is \$ 60.28 and is due on 12/01/10. It is very important that you pay this and all future monthly bills until the PUC provides a decision regarding your dispute. Failure to pay the monthly bills can result in termination of service for amounts due after the filing date.

If you are having problems paying your bills and are a low income customer, Duquesne Light's Universal Services Department offers a variety of programs to those who qualify and are at or below 150% of the Federal Poverty Guidelines.

Customer Assistance Program - CAP - The PUC can not make a lower arrangement. CAP customers pay less than their budget bill. The reduced payment amount is based upon your income level.

Usage Reduction Program - Smart Comfort - helps customers reduce the amount of electricity used in their homes. An Energy Manager provides conservation education and installs energy conservation measures where appropriate.

Hardship Fund - Dollar Energy Fund - when available, can provide payment assistance to low income customers who are having trouble paying their electric bill.

Energy Assistance, when available, can be obtained by completing an application. Allegheny County residents can call 412-562-0330 for an application. Beaver County residents can call 724-773-7495.

If you think that you may qualify for one of the Universal Services programs, please call us at 1-888-393-7600 from 8:00 a.m. to 5:00 p.m., Monday through Friday.

Mail payment to: Duquesne Light Company
Payment Processing Center
Pittsburgh, PA 15267-0001

PUCCAPRF

Please return this portion with your payment. Make payment payable to Duquesne Light Company.

Please enclose check facing forward.

Account Number
8000712260002

Please Pay
60.28

\$

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Amount Enclosed

#BWNHBYB
#0400035613000100#

|||||
NADINE WARE
610 CHISLETT ST
PITTSBURGH , PA 15206-2019

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PITTSBURGH, PA 15267-0001

|||||

80007122600024 000000167040 000000058007 000000000000

Payment Confirmation**Nadine Ware**

Payment Type	Debit Card
Account Number	8000712260002
Bill Amount	\$61.00
Processing Fees	\$3.00
Charge Amount	\$64.00
Payment Date	11/30/2010
Confirmation No.	13040334034767

**Thank you for your payment. You can print this page as
confirmation of your payment.**

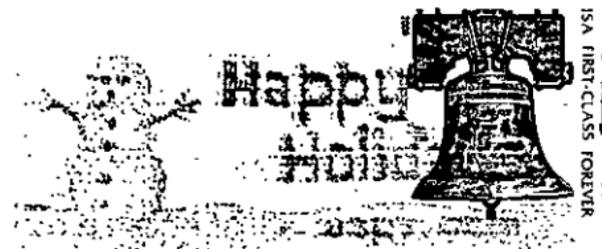
[Please click here to print confirmation.](#)



610 Chislett Street
Pittsburgh, PA 15206

PITTSBURGH PA 150

03 DEC 2010 PM 11



RECEIVED

2010 DEC -6 AM 11:07

PA.P.U.C.
SECRETARY'S BUREAU

Secretary
Pennsylvania Public Utility
Commission
P. O. Box 3265
Harrisburg, PA 17105-3265

171053265



Handwritten mark