

## COMMUNITY FOUNDATION

December 9, 2010

Rosemary Chiavetta Secretary For The PUC Pennsylvania Public Utility Commission North Office Building P.O. Box 3265 Harrisburg, PA. 17105-3265

Re: Docket Number M-00031715F0004

Dear Ms.Chiavetta:

On behalf of Kevin Murphy, President of Berks County Community Foundation, and Michael Kane, President of the Community Foundation for the Alleghenies, I am submitting the name of MaryBeth Smialek to serve on the Advisory Board of the Metropolitan Edison Company/Pennsylvania Electric Company Sustainable Energy Fund. Ms Smialek is the Manager Compliance & Human Services for First Energy Corporation. She is taking the place of Charles (Chuck) Mowbray who recently retired from First Energy Corporation. Ms Smialek is the electric utility representative to the Advisory Board.

Because a slot is kept available for First Energy Corporation's utility representative, the Metropolitan Edison Company/Pennsylvania Electric Company Sustainable Energy Fund did not sent out a notice of board vacancy and put the notice of board vacancy on the websites of the Berks County Community Foundation and The Community Foundation For The Alleghenies.

At the November 19, 2010 Metropolitan Edison Company/ Pennsylvania Electric Company Sustainable Energy Fund Advisory Board meeting, MaryBeth Smialek was nominated and unanimously approved to succeed Charles Mowbray, who had resigned after retiring from First Energy Corp.. The Advisory Board respectively requests the Pennsylvania Public Utility Commission approve the appointment of MaryBeth Smialek to the Metropolitan Edison Company/Pennsylvania Electric Company Sustainable Energy Advisory Board.

Sincerely,

Richard Mappin

Vice President For Grantmaking

Cc: Scott Gebhardt, PUC

Mike Kane, Community Foundation for the Alleghenies

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39 Ridge Crest Drive Fleetwood, PA 19522 (610) 921-6023 Tel (610) 730-4116 Cell msmialek@firstenergycorp.com

#### **Employment History**

2008 – Present Manager – Compliance & Human Services - FirstEnergy.

Accountable for managing and monitoring customer complaints, implementing corrective action to reduce complaints and increase customer satisfaction. Additionally, responsible for enhancing business relationships with the public utility commissions in all states throughout FirstEnergy territory and ensuring all tariff enforcement initiatives are implemented appropriately. This position is also accountable for directing the operations of all Human Services Programs, particularly the seven emergency hardship funds, the NJ & PA Customer Assistance Programs (CAP & USF), the PA Customer Assistance Referral Evaluation Services Program (CARES), the LIURP Programs (Comfort Partners & WARM), and the Gatekeeper.

- Successfully launched low-income Energy Efficiency programs in OH
- Reduced "justified" complaints by 38%
- Increased low-income program enrollment by 20%

2001 - 2007Area Manager - Reading for Met-Ed.

> Liaison between the company and local communities on all matters, including service quality and reliability issues. Responsibility included approximately 150,000 customers in the Reading area, including Hamburg, Boyertown and Topton.

- Activated monthly meeting to resolve local issues
- Established effective media and community relationships
- Athena recipient

Energy Service Consultant (Erie, PA & York, PA) 1995 - 2001

> Manage major commercial and governmental customer relations by providing advice and support on energy usage reduction, billing and reliability issues.

- Oversaw installation on primary metering configuration at Mercyhurst
- Structured in-bound call center to handle mid-level commercial customer inquiries.

#### Education

Bachelor of Science degree in Business Administration

Edinboro University

Master's degree in Business Administration

Penn State University Erie, PA

### Community Involvement

American Red Cross Berks Art Council Berks Community Television Children's Home of Reading RiverPlace Development Pennsylvania Economy League Easter Seals RiverFest Miller-Keystone Blood Center Greater Reading Chamber of Commerce and Industry	PA P.U.S. SEGRETARY'S BUREA	2010 DEC 10 AN 9: :
Greater Reading Chamber of Commerce and Industry	EΑ	): 22
Caron Foundation Great Valley Girl Scouts	<del>C</del>	N



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