



Jeanne Shearer
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Windstream Communications
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Ephrata, Pennsylvania 17522-9550
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Jeanne.Shearer@windstream.com

December 14, 2010

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
2nd Floor, Room N201
Harrisburg, PA 17105-3265

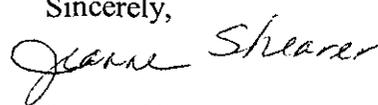
Re: Tracy Rankin v. Windstream Pennsylvania
Docket No: C-2010-2211624

Dear Secretary Chiavetta:

Windstream Pennsylvania, LLC ("Windstream" or "Company") provides this letter pursuant to the Commission's regulations at 52 Pa. Code §5.24(b)(2) requesting that the existing complaint docket be marked closed as described herein. An affidavit to this letter is enclosed.

By copy of this letter, Complainant is also advised that she has ten (10) days to object in writing to this letter acknowledging satisfaction of the complaint. If no objection is filed, Windstream respectfully requests that the above complaint docket be marked closed.

If you have any questions regarding the resolution of this complaint, please contact me at 717-738-8169.

Sincerely,

Jeanne Shearer

cc: Tracy Rankin
4760 Rt 861
Rimersburg, PA 16248

RECEIVED

DEC 14 2010

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

AFFIDAVIT

RECEIVED

DEC 14 2010

COMMONWEALTH OF PENNSYLVANIA

COUNTY OF LANCASTER

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

JEANNE SHEARER, being duly sworn according to law, deposes and says that she is Vice President for State Government Affairs of **Windstream Pennsylvania, LLC.**; that she is authorized to and does make this affidavit for it; and that the facts set forth are true and correct to the best of her knowledge, information and belief and she expects the said **Windstream Pennsylvania, LLC.** to be able to prove the same at any hearing.

- Windstream Pennsylvania, LLC. has resolved all matters in case no: C-2010-2211624 (In the Matter of Tracy Rankin v. Windstream Pennsylvania)
- Tracy Rankin has confirmed she has no dispute with Windstream Pennsylvania, LLC.
- Tracy Rankin acknowledged to me that she no longer wishes to pursue the complaint against Windstream Pennsylvania, LLC.
- Tracy Rankin has been advised that Windstream Pennsylvania, LLC. will be filing this notice with the Pennsylvania Public Utility Commission that the matter has been resolved.



Jeanne Shearer
Vice President, State Government Affairs

Sworn and subscribed before me this 13 day of December, 2010

COMMONWEALTH OF PENNSYLVANIA
Notarial Seal
Tiffany N. Tennant, Notary Public
East Cocalico Twp., Lancaster County
My Commission Expires Jan. 4, 2013
Member, Pennsylvania Association of Notaries



Notary Public

My Commission Expires: 1/4/13

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Form ID No

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1 From
 Date 12/14/10 Sender's FedEx Account Number 121178982
 Sender's Name JSANNE SHEARER Phone 717 738-8169
 Company WINOSTREAM
 Address 4139 OREGON PIKE
 City EPARATA State PA ZIP 17522

2 Your Internal Billing Reference

3 To
 Recipient's Name ROSEMARY CHIAVETTA Phone 717 772-7777
 Company PA PUBLIC UTILITY COMM
 Address 2ND FLOOR ROOM N201
 City HARRISBURG State PA ZIP 17105-3265



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4a Express Package Service * To most locations. Packages up to 150 lbs.

1 FedEx Priority Overnight Next business morning. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

5 FedEx Standard Overnight Next business afternoon. Saturday Delivery NOT available.

6 FedEx First Overnight Earliest next business morning delivery to select locations. Saturday Delivery NOT available.

3 FedEx 2Day Second business day. Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

20 FedEx Express Saver Third business day. Saturday Delivery NOT available.

4b Express Freight Service ** To most locations. Packages over 150 lbs.

7 FedEx 1Day Freight Next business day. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

8 FedEx 2Day Freight Second business day. Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

83 FedEx 3Day Freight Third business day. Saturday Delivery NOT available.

5 Packaging * Declared value limit \$500

6 FedEx Envelope* **2** FedEx Pak* Includes FedEx Small Pak, FedEx Large Pak, and FedEx Sturdy Pak. **3** FedEx Box 4 FedEx Tube 1 Other

5 Special Handling and Delivery Signature Options

3 SATURDAY DELIVERY

No Signature Required Package may be left without obtaining a signature for delivery.

10 Direct Signature Someone at recipient's address may sign for delivery. Fee applies.

34 Indirect Signature If no one is available at recipient's address, someone at a neighboring address may sign for delivery. For residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?
 One box must be checked.

No 4 Yes As per attached Shipper's Declaration. Yes Shipper's Declaration not required. **6** Dry Ice Dry ice, 9 UN 1845 _____ x _____ kg

Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box. Cargo Aircraft Only

7 Payment Bill to:

1 Sender Acct. No. in Section 1 will be billed. **2** Recipient **3** Third Party **4** Credit Card **5** Cash/Check

Enter FedEx Acct. No. or Credit Card No. below. Obtain Recip. Acct. No.

Total Packages _____ Total Weight _____ lbs. Credit Card Auth. _____

*Our liability is limited to \$100 unless you declare a higher value. See the current FedEx Service Guide for details.

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FORM NO. 4930-100 (REV. 08-07)