

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

----- X  
Kevin Bickerstaff v. Philadelphia Gas :  
Works. : Docket No.  
Billing Dispute. : C-2010-2181000  
: :  
Initial Hearing. :  
-----X

Pages 1 through 40

Hearing Room 4125  
Fourth Floor  
801 Market Street  
Philadelphia, Pennsylvania 19107

Thursday, November 18, 2010

Met, pursuant to notice, at 9:30 a.m.

BEFORE:

MARLANE R. CHESTNUT, *Administrative Law Judge*

APPEARANCES:

KEVIN BICKERSTAFF  
1102 East Vernon Road  
Second Floor  
Philadelphia, Pennsylvania 19150  
(Pro Se)

LAURETO FARINAS, Esquire  
Philadelphia Gas Works  
800 West Montgomery Avenue  
Philadelphia, Pennsylvania 19122  
(For Philadelphia Gas Works)

2010 DEC 22 PM 12:14  
RECEIVED  
PA PUC  
SECRETARY'S BUREAU

Commonwealth Reporting Company, Inc.  
700 Lisburn Road  
Camp Hill, Pennsylvania 17011

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

WITNESS INDEX

<u>WITNESS</u>	<u>DIRECT</u>	<u>CROSS</u>	<u>REDIRECT</u>	<u>RECROSS</u>
Kevin Bickerstaff				
(By the Judge)	5	--	--	--
(By Mr. Farinas)	--	16	--	--
Tiffany Higgins				
(By Mr. Farinas)	18	--	--	--
(By Mr. Bickerstaff)	--	37	--	--

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25

EXHIBIT INDEX

<u>NUMBER</u>		<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
<u>PGW</u>			
No. 1	(Contacts for Complainant)	18	37
No. 2	(Packet of letters)	21	37
No. 3	(Bill)	24	37
No. 4	(Letter dated 8/10/2009)	26	37
No. 5	(Statement of Account)	26	37
No. 6	(Gas Usage Analysis)	32	37
No. 7	(Decision)	35	37

Any reproduction of this transcript  
is prohibited without authorization  
by the certifying reporter.

**NO SCANNED IMAGES ARE  
AVAILABLE**

**COMPLETE TRANSCRIPT  
AND/OR EXHIBIT(S)  
MAY BE VIEWED IN THE  
COMMISSION'S  
FILE ROOM**