# Lance J.M. Steinhart, P.C.

Attorney At Law 1720 Windward Concourse Suite 115 Alpharetta, Georgia 30005

Also Admitted in New York and Maryland

Telephone: (770) 232-9200 Facsimile: (770) 232-9208 Isteinhart@telecomcounsel.com

December 24, 2010

# <u>VIA OVERNIGHT DELIVERY</u>

Ms. Rosemary Chiavetta Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Bldg. 400 North Street Harrisburg, Pennsylvania 17120 RECEIVED

DEC 24 2010

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Re:

Dynalink Communications, Inc.

Docket Nos. A-2010-2203061, A-2010-2203064 and A-2010-2203065

Dear Ms. Chiavetta:

Pursuant to the Commission's Order entered on December 17, 2010, enclosed please find for filing and original and three (3) copies of Dynalink Communications, Inc.'s initial Telephone-PA PUC Tariff No. 1 and Telephone-PA PUC No. 2 bearing an effective date of December 28, 2010.

The enclosed tariffs reflect corrected deficiencies noted in Appendix A of its above-referenced Order.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with additional information, please do not hesitate to call me. Thank you.

Respectfully submitted,

Legal Assistant to Lange J.M. Steinhart

Attorney for Dynalink Communications, Inc.

Enclosures

cc: Mendel Birnbaum

# **CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing document upon the participants, listed below, in accordance with the requirements of Section 1.54 (relating to service by a participant).

Dated this 24 day of December, 2010.

Ingela M. Janssen

# Counsel for **Dynalink Communications**, Inc.

Office of Consumer Advocate 555 Walnut Street 5<sup>th</sup> Floor, Forum Place Harrisburg, Pennsylvania 17101-1923

Small Business Advocate Commerce Building, Suite 1102 300 North Second Street Harrisburg, Pennsylvania 17101

Office of the Attorney General Bureau of Consumer Protection Strawberry Square, 14th Floor Harrisburg, Pennsylvania 17120

Stephanie Ulrich Verizon Pennsylvania Inc. 4th Floor Strawberry Square Harrisburg, Pennsylvania 17101

Stephanie Ulrich Verizon North Inc. 4th Floor Strawberry Square Harrisburg, Pennsylvania 17101

The United Telephone Company of Pennsylvania d/b/a CenturyLink David Bonsick, State Executive Payne Shoemaker Building 240 North Third Street, Suite 201 Harrisburg, PA 17101

# RECEIVED

DEC 24 2010

PA PUBLIC UTILITY COMMISSION BECRETARY'S BUREAU

# RECEIVED

DEC 24 2010

# PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

APPENDIX A

Dynalink Communications, Inc.

Docket Nos. A-2010-2203061, A-2010-2203064, and A-2010-2203065

Proposed tariffs for

Competitive Local Exchange Carrier Service

The proposed tariffs contain certain deficiencies that must be addressed by the Applicant before the tariffs can be approved and the Certificate of Public Convenience issued. The Applicant must submit a copy of this Appendix with its revised compliance tariffs. On that copy, please note the page/sheet of the compliance tariffs where the required revision is located for each item below.

# <u>Tariff deficiencies noted - CLEC Local Tariff (A-2010-2203061, A-2010-2203064, and A-2010-2203065)</u>, Tariff No. 1

- 1. All Pages: Enter issued and effective dates as per ordering paragraph. All pages
- 2. Various Pages: Verizon North Retain Company has recently changed its name to Verizon North LLC. Correct tariff to reflect this name change. 1,4,41,44,49,50,63,64,65,66,86,87,88,89
- 3. Page 1, Check Sheet: Correctly state the actual number of pages contained in this tariff. Auge 1
- 4. Original Pages 11-15, Section 2.1.4: Liability: Remove or revise any portion of this section that does not fit within the scope of 52 Pa. Code §69.87 and the Commission Order under

  Docket No. M-00981209. See http://www.pabulletin.com/secure/data/vol29/29-17/659.html.
- 5. Page 44, Section 5.2.10: Add a title to this section. Page 44

# <u>Tariff deficiencies noted - CLEC Switched Access Tariff (A-2010-2203061, A-2010-2203064, and A-2010-2203065)</u>, Tariff No. 2

- 1. All Pages: Enter issued and effective dates as per ordering paragraph. All pages
- 2. Various Pages: Verizon North Retain Company Inc. has changed its name to Verizon North LLC. Correct tariff to reflect this name change.
- 3. Section 2.1, Pages 12-17 & Section 2.3.1, Pages 23-25: Remove or revise any portion of this section that does not fit within the scope of 52 Pa. Code §69.87 and the Commission Order under Docket No. M-00981209. See <a href="http://www.pabulletin.com/secure/data/vol29/29-17/659.html">http://www.pabulletin.com/secure/data/vol29/29-17/659.html</a>. 8,9,10,11\$12,13\$14
- 4. Page 23, Section 2.6: Expand according to 52 Pa Code 63.24 and correctly state the allowances provided for service interruptions. Age 2-3

# DYNALINK COMMUNICATIONS, INC. COMPETITIVE LOCAL EXCHANGE CARRIER REGULATIONS AND SCHEDULE OF CHARGES

This tariff contains the descriptions, regulations, and schedule of rates and charges applicable to the furnishing of resold and facilities-based residential and business service for Telecommunications Services furnished by Dynalink Communications, Inc. (Company). The Company will mirror the local exchange calling areas and exchange area boundaries as listed in the maps in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C, Verizon North LLC Pa. P.U.C. No. 1, 3, 5 and 6 and The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Telephone Pa. P.U.C. No. 27. Local exchange calling areas and rate classes are listed in Section 9 of this tariff.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

This tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available for inspection at the Company's place of business: 927 McDonald Avenue, Brooklyn, NY 11218.

RECEIVED

DEC 24 2010

PA PUBLIC UTILITY COMMISSION BECHETARY'S BUREAU

Effective: December 28, 2010

Issued: December 27, 2010

# **LIST OF MODIFICATIONS**

Issued: December 27, 2010

# **CHECK SHEET** List of Changes made by this Supplement

Page		Page		Page		Page		Page	
Number	Revision	<u>Number</u>	Revision	Number	Revision	Number	Revision	Number	Revision
Title Sheet	Original								
1	Original	33	Original	65	Original	97	Original		
2	Original	34	Original	66	Original	98	Original		
3	Original	35	Original	67	Original	99	Original		
4	Original	36	Original	68	Original	100	Original		
5	Original	37	Original	69	Orig <del>i</del> nal	102	Original		
6	Original	38	Original	70	Original	103	Original		
7	Original	39	Original	71	Original	104	Original		
8	Original	40	Original	72	Original	105	Original		
9	Original	41	Original	73	Original	106	Original		
10	Original	42	Original	74	Original	107	Original		
11	Original	43	Original	<i>7</i> 5	Original	108	Original		
12	Original	<b>44</b>	Original	76	Original	109	Original		
13	Original	45	Original	77	Original	110	Original		
14	Original	46	Original	78	Original				
15	Original	47	Original	<b>7</b> 9	Original		•		
16	Original	48	Original	80	Original				
17	Original	49	Original	81	Original				
18	Original	50	Original	82	Original				
19	Original	51	Original	83	Original				
20	Original	52	Original	84	Original				
21	Original	53	Original	85	Original				
22	Original	5 <del>4</del>	Original	86	Original				
23	Original	55	Original	87	Original				
24	Original	56	Original	88	Original				
25	Original	57	Original	89	Original				
26	Original	58	Original	90	Original				
27	Original	59	Original	91	Original				
28	Original	60	Original	92	Original				
29	Original	61	Original	93	Original				
30	Original	62	Original	94	Original				
31	Original	63	Original	95	Original				
32	Original	64	Original	96	Original				

Issued: December 27, 2010

# TABLE OF CONTENTS

# Description

LIST OF MODIFICATIONS	0.1
CHECK SHEET	1
TABLE OF CONTENTS	2
EXPLANATION OF SYMBOLS	3
APPLICATION OF TARIFF	4
1.0 - DEFINITIONS	5
2.0 - RULES AND REGULATIONS	7
3.0 - NETWORK SERVICE DESCRIPTIONS	25
4.0 – PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE	38
5.0 - LOCAL EXCHANGE SERVICE PRICES LIST	40
6.0 - DIRECTORY ASSISTANCE SERVICES	54
7.0 LIFELINE & LINK UP AMERICA SERVICE	55
9.0 – EXCHANGE AREAS	62
10.0 - MISCELLANEOUS SERVICES	103
11.0 – TELEPHONE MESSAGE SERVICES	107
12.0 - SPECIAL PROMOTIONS / CONTRACTS & ICB	110

Issued: December 27, 2010

# **EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) To signify change.
- (D) To signify decrease in rate.
- (l) To signify increase in rate.

Issued: December 27, 2010

## APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange telecommunications services provided by Dynalink Communications, Inc. to customers within the Commonwealth of Pennsylvania. Dynalink Communications, Inc., will mirror the local exchange calling areas and exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C, Verizon North LLC Pa. P.U.C. No. 1, 3, 5 and 6 and The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Telephone Pa. P.U.C. No. 27. Local exchange calling areas are listed in Section 9 of this tariff.

Issued: December 27, 2010

#### **SECTION 1.0 - DEFINITIONS**

For the purpose of this tariff, the following definitions will apply:

Access Line - An arrangement which connects the Customer's location to a carrier's switching center or point of presence.

Advance Payment - Part or all of a payment required before the start of service.

**Authorized User** - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

**Business** - A class of service provided to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature.

Commission - Pennsylvania Public Utility Commission.

Company or Carrier - Dynalink Communications, Inc., unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

**DID Trunk** - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse (or "DP") - The pulse type employed by rotary dial station sets.

End User - Any person, firm, corporation, partnership or other entity, which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid for by another Customer.

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy.

IXC or Interexchange Carrier - A long distance telecommunications services provider.

**LATA** - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

**LEC** - Local Exchange Company.

Issued: December 27, 2010

#### **SECTION 1.0 - DEFINITIONS**

Minimum Point of Presence ("MPOP") - The main telephone closet in the Customer's building.

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF") - An inter-machine pulse type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

Other Telephone Company - An Exchange Telephone Company, other than the Company.

PBX - Private Branch Exchange

Premises - A building or buildings on contiguous property.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Residence or Residential - A class of service furnished to a Customer at a place of dwelling where the actual or obvious use is for domestic purposes.

Service commencement Date - The first day following the date on which the Company notifies the Customer that the requested service is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order and this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

**Service Order** - The written request for services executed by the Customer and the Company in the format devised by the Company. The signing of an Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges - Charges for minutes or messages traversing over local exchange facilities.

User or End User - A Customer, Joint User, or any other person authorized by a Customer to use service provider under this tariff.

Issued: December 27, 2010

#### **SECTION 2.0 - RULES AND REGULATIONS**

#### 2.1 Undertaking of the Company

#### 2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the Commonwealth of Pennsylvania, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

#### 2.1.2 Shortage of Equipment or Facilities

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- The furnishing of service under this tariff is subject to the availability on a continuing basis **(B)** of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

#### Terms and Conditions 2.1.3

- (A) Service is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- **(B)** Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.
- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon proper notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

Issued: December 27, 2010

## 2.1 Undertaking of the Company, (Cont'd.)

- (D) Service may be terminated upon written notice to the Customer if:
  - (1) the Customer is using the service in violation of this tariff; or
  - (2) the Customer is using the service in violation of the law. See Section 2.9.
- (E) Company complies with the requirements of 52 Pa Code Chapter 64 regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with 52 Pa Code Chapter 64 regulations, the regulations in 52 Pa Code Chapter 64 will prevail.
- (F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other or terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.

#### 2.1.4 Limitations on Liability

(A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.

Issued: December 27, 2010 Effective: December 28, 2010

#### SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

#### 2.1 Undertaking of the Company, (Cont'd.)

#### Limitations on Liability (Cont'd.) 2.1.4

- (B) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense due to:
  - Any act or omission of: (a) the Customer, (b) any other entity furnishing service, **(1)** equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
  - Any unlawful or unauthorized use of the services; **(2)**
  - Libel, slander, invasion of privacy or infringement of patents, trade secrets, or **(3)** copyrights arising from or in connection with the material transmitted by means of services; or by means of the combination of services;
  - **(4)** Breach in the privacy or security of communications transmitted;
  - Any non-completion of calls due to network busy conditions; (5)
  - Any calls not actually attempted to be completed during any period that service is (6) unavailable:
- The Company does not guarantee nor make any warranty with respect to installations **(C)** provided for use in an explosive atmosphere.
- (D) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (E) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.
- **(F)** With respect to Emergency Number 911 Service;
  - This service is offered solely as an aid in handling assistance calls in connection (1) with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits, or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

Issued: December 27, 2010

#### SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

#### 2.1 Undertaking of the Company, (Cont'd.)

#### 2.1.4 Limitations on Liability (Cont'd.)

- **(2)** Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the customer, its users, agencies, or municipalities, or the employees or agents of any one of them.
- When a Customer with a non-published telephone number, as defined herein, (3) places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this tariff, the Customer acknowledges and agrees with the release of information as described above.

#### 2.1.5 Notification of Service-Affecting Activities

The Company shall take all reasonable steps, such as personal contact and use of the mass media, to give earlier notice of the cause and expected duration of the interruption to all customers who may be affected. When service is interrupted due to unforeseen circumstances, notice of the cause and expected duration shall be given as soon as possible thereafter.

Service may be interrupted only as long as necessary to protect the health or safety of the public, to protect property, or to remedy the situation which necessitated the interruption. Service shall be resumed as soon as possible thereafter.

#### 2.1.6 Provision of Equipment and Facilities

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided by the Customer.

Issued: December 27, 2010

#### 2.1 Undertaking of the Company, (Cont'd.)

- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- Except as otherwise indicated, Customer provided station equipment at the Customer's (D) premises for use in connection with the service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- The Company shall not be responsible for the installation, operation, or maintenance of any (E) Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
  - (1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
  - the reception of signals by Customer-provided equipment; or (2)
  - (3)network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

#### 2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply.

#### 2.1.8 **Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction or facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- where facilities are not presently available, and there is no other requirement for the facilities (A) so constructed;
- of a type other than that which the Company would normally utilize in the furnishing of its **(B)** services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;

Issued: December 27, 2010

Issued by:

#### SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

#### 2.1 Undertaking of the Company, (Cont'd.)

#### 2.1.8 Special Construction (Cont'd.)

- (D) in a quantity greater than that which the company would normally construct;
- **(E)** on an expedited basis;
- on a temporary basis until permanent facilities are available; **(F)**
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

#### 2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

#### 2.2 **Prohibited Uses**

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2,2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Pennsylvania Public Utility Commission's regulations, policies, orders, and decisions.
- 2.2.3 The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

Issued: December 27, 2010

## 2.3 Obligations of the Customer

#### 2.3.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the gross negligence or willful misconduct of the employees or agents of the Company;
- (C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in an Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); as stated herein, removing the facilities or equipment of the Company;
- (G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and

Issued: December 27, 2010

Issued by:

#### 2.3 Obligations of the Customer

#### 2.3.1 General (cont'd.)

making Company facilities and equipment available periodically for maintenance purposes (H) at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

#### 2.3.2 Liability of the Customer

- The Customer will be liable for damages to the facilities of the Company and for all (A) incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- To the extent caused by any negligent or intentional act of the Customer as described in (A), (B) preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- The Customer shall not assert any claim against any other Customer or user of the **(C)** Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent to intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

#### 2.4 **Customer Equipment and Channels**

#### 2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designated primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

Issued: December 27, 2010

Issued by:

# 2.4 Customer Equipment and Channels (Cont'd.)

## 2.4.2 Station Equipment

- (A) Terminal equipment of the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

# 2.4.3 Interconnection of Facilities

- (A) Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Pennsylvania Public Utility Commission to provide local exchange service; (b) originate and terminate within a local calling area of the Company.
- (B) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- (C) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- (D) Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

Issued: December 27, 2010

# 2.4 Customer Equipment and Channels (Cont'd.)

#### 2.4.4 Inspections

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

# 2.5 Customer Deposits and Advance Payments

# 2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest.

Payments may be required in advance of furnishing any of the following services:

- 1) Seasonal service;
- 2) The construction of facilities and furnishing of special equipment;
- 3) Temporary service for short-term use.

#### 2.5.2 Deposits

(A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with 52 Pa. Code Chapter 64. The Company's credit and deposit policies will be equitable and non-discriminatory throughout its service area without regard to the economic character of the area or any part there of. The Company will inform a Customer, in writing, of the reasons for a deposit request and the process by which a customer can receive service without the posting of a deposit. The deposit will not exceed an amount equal to two twelfths of the estimated charge for the service for existing residential customers in the Company's exchange during the immediately preceding twelve month period.

Issued: December 27, 2010

Issued by:

## 2.5 Customer Deposits and Advance Payments (Cont'd.)

# 2.5.2 Deposits (Cont'd.)

- (B) Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company in accordance with 52 Pa. Code Chapter 64.
- (C) Deposits for business and residential customers will accrue interest at the rate of six percent (6%) per annum (calculated pursuant to section 202 of the act of January 30, 1974 (P.L. 13, No. 6), referred to as the Loan Interest and Protection Law) shall be payable on deposits without deductions for taxes thereon. Interest shall be paid annually to the customer or, at the option of either the LEC or the customer, shall be applied to the customer's bill.
- (D) The Company shall annually and automatically refund the deposits of Customers who have paid bills for twelve consecutive months without having service suspended or terminated and without having paid bills subsequent to the due date on more than two occasions so long as the customer is not currently delinquent.
- (E) When a Customer's service or facility is discontinued, deposits will be returned in accordance with Commission regulations in 52 Pa. Code Chapter 64.

## 2.6 Payment Arrangements

# 2.6.1 Payment for Services

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in the Pennsylvania Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Pennsylvania, or both, and are charged to a subscriber's telephone number or account in Pennsylvania.

Issued: December 27, 2010

Issued by:

## SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

#### 2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company. The Company complies with the requirements of 52 Pa Code Chapter 64 regarding billing standards and practices for residential customers. In instances where sections of this tariff may conflict with 52 Pa Code Chapter 64 regulations, the regulations in 52 Pa Code Chapter 64 will prevail.

- Non-recurring charges are due and payable within twenty-one (21) days after the date the (A) invoice is mailed to the Customer by the Company.
- (B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within twenty-one (21) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period. If bills are paid by mail, the date of the postmark will be considered the date of payment.
- (C) When service does not begin on the first day of the billing period, or end of the last day of the billing period, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- **(E)** If any portion of the payment is not received by the Company within 21 days of receipt of this bill, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1.5% per month on unpaid balance for business customers and 1.25% per month on the unpaid balance for residential customers, shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

Issued: December 27, 2010

Issued by:

## SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

#### 2.6 Payment Arrangements (Cont'd.)

#### 2.6.2 Billing and Collection of Charges (Cont'd.)

(F) The Customer should notify the Company of any disputed items on an invoice within thirty (30) days of receipt of the invoice. Service may not be suspended while charges are being disputed. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file an informal complaint with the Bureau of Consumer Services at the Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, Pennsylvania 17105-3265, Phone: 1-800-692-7380, Fax: 717-787-6641, in accordance with the Commission's rules of procedure. The Bureau of Consumer Services shall have primary jurisdiction over all complaints arising under 52 Pa. Code §64. The address, phone and fax of the Company are as follows:

Dynalink Communications, Inc. 927 McDonald Avenue Brooklyn, New York 11218 Phone: (877) 396-2546 Fax: (212) 352-7441

**(G)** If service is disconnected by the Company, in accordance with Subchapter D of 52 Pa Code \$64.61-111 and \$64.121-134, and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 5.2.9.

#### 2.6.3 Suspension of Service for Cause

The Company may discontinue service, in accordance with 52 Pa Code §64.61-111 and §64.121-134, for the following reasons provided in this Section 2.6.3.

(A) Prior to termination of service, the Company will mail or deliver written notice to the customer at least ten (10) days prior to the date of the proposed termination. Termination of service by the Company to a residential customer should follow a two step process, whereby the Company shall mail or deliver written notice to the customer at least seven (7) days prior to the date of proposed suspension regardless upon which suspension is sought. When at least 10 days have passed since suspension of service, the Company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: (1) failure to make satisfactory arrangements to pay arrearages; (2) failure to post a deposit; (3) failure to meet the requirements of a payment agreement; (4) failure to give adequate assurances that an unauthorized use of practice will cease.

Issued: December 27, 2010

Issued by:

#### SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

# 2.6 Payment Arrangements (Cont'd.)

## 2.6.3 Suspension of Service for Cause (Cont'd.)

(B) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

## 2.6.4 Notice to Company for Cancellation of Service

A Customer who wishes to have service discontinued must provide at least five days oral or written notice to the Company for discontinuance of service. A final bill will be issued within 42 days of a customer initiated disconnection.

## 2.6.5 Cancellation of Application for Service

- (A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.6,5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

## 2.6.6 Changes in Services Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

Issued: December 27, 2010

Issued by:

## 2.6 Payment Arrangements, (Continued)

#### 2.6.7 Bad Check Charge

A service charge equal to \$20.00 will be assessed for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

# 2.7 Allowances for Interruptions in Service

#### 2.7.1 General

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- (C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- (D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

#### 2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- (B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- (C) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

Issued: December 27, 2010

Issued by:

## 2.7 Allowances for Interruptions in Service, (Continued)

## 2.7.2 Limitations of Allowances (Cont'd)

- (D) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider:
- (E) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (F) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- (G) That was not reported to the Company within thirty (30) days of the date that service was affected.

## 2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

## 2.7.4 Application of Credits for Interruptions in Service

- (A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- (B) For calculating credit allowances, every month is considered to have thirty (30) days.

# (C) Interruptions Over 24 Hours and Less Than 72 Hours

Credit for service interrupted for over 24 hours and less than 72 hours must be 1/30 of monthly rate or more for each of the first three 24 hour periods.

# (D) Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

Issued: December 27, 2010

Issued by:

# 2.7 Allowances for Interruption in Service, (Continued)

#### 2.7.4 Application of Credits for Interruptions in Service (Cont'd.)

#### (E) Interruptions Due to Conditions Beyond Control of Company

When service is interrupted for a period of at least 24 hours due to storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative or substantially impaired shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

## 2.8 Cancellation of Service/Termination Liability

If a Customer cancels a service order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.1) or where the Customer breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

#### 2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

- (A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;
- (B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- (C) all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the *Wall Street Journal* on the third business day following the date of cancellation;
- (D) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

## 2.9 Termination of Service

Termination of service will be in compliance with Subchapter F of 52 Pa. Code section 64.121 – 64.123.

Issued: December 27, 2010

Issued by:

# 2.10 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights an duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

## 2.11 Notices and Communications

- 2.11.1 The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.11.2 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.11.3 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.11.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

Issued: December 27, 2010

Issued by:

## SECTION 3.0 - NETWORK SERVICES DESCRIPTIONS

#### 3.1 General

#### 3.1.1 Services Offered

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the Pennsylvania Public Utility Commission:

Standard Residence Line Service Standard Business Line Service PBX Trunk Service Direct Inward Dial (DID) Service Optional Calling Features

The following services are available to residence/business Customers and are not offered on a resale basis as of the effective date of this page.

Listing Services (including Non Published and Non Listed Services)
Directory Assistance
Miscellaneous Services

## 3.1.2 Application of Rates and Charges

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business or Residence lines, PBX Trunks, DID Trunks and Digital/DS1 service.

## 3.1.3 9-1-1/Emergency Services

<u>Host Telephone Company</u>: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

<u>Telephone Company</u>: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the servicing selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Issued: December 27, 2010

Issued by:

## 3.1 General (Continued)

## 3.1.3 9-1-1/Emergency Services (Continued)

<u>Content</u>: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

<u>Formatting</u>, <u>Format</u>: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

## 3.1.4 Regulations

- (A) The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Verizon Pennsylvania Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- (B) The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990, as amended.
- (C) The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 2, Section 2.
- (D) Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

Issued: December 27, 2010

Issued by:

## 3.1 General (Continued)

#### 3.1.4 Regulations (Continued)

- (E) The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- (F) The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within ten (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- (G) The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- (H) The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designce.
- (I) The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

Issued: December 27, 2010

Issued by:

# 3.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 3.2.1 Calls are measured in durational increments identified for each service. All calls, which are fractions of a measurement increment, are rounded-up to the next whole unit.
- 3.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 3.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 3.2.5 All times refer to local time.

Issued: December 27, 2010

Issued by:

## 3.3 Standard Residence Line

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

## 3.4 Standard Business Line

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

#### 3.5 PBX Trunk Service

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch-tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

## 3.6 Direct Inward Dialing (DID) Service

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

Issued: December 27, 2010

Issued by:

## 3.7 Optional Calling Features

The features listed in Section 3.7.1 are offered by the Company to Residential and Business Customers. Refer to Price List in Section 5 of this tariff for specific features offered with each type of local exchange service.

# 3.7.1 Features Descriptions

(A) Flexible Call Forwarding: Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance number. The end-user may specify a secondary location for routing of calls unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

- (B) Call Forwarding Variable: Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
- (C) Easy Voice (Voice Dialing): Allows you to speak a name to dial a number instead of entering a number manually or choosing it from the phone book.
- (D) Call Forwarding Don't Answer: Permits the forwarding of incoming calls when the enduser's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- (E) Call Forwarding Busy Line: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- (F) Call Forwarding Busy Line & Don't Answer w/Customer Control: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.

Issued: December 27, 2010

Issued by:

## SECTION 3.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

# 3.7 Optional Calling Features, (continued)

#### 3.7.1 Feature Descriptions, (continued)

- (G) Call Waiting: Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.
- (H) Caller 1D: Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.
- (I) Caller ID Name & Number: Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- (J) Anonymous Call Rejection: Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code.
- (K) Call Block: Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the features screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the features screening list.
- (L) Call Return: Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

Issued: December 27, 2010

Issued by:

#### SECTION 3.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

## 3.9 Optional Calling Features, (continued)

#### 3.9.1 Feature Descriptions, (continued)

- (M) Call Tracing: Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number and can then be identified.
- (N) Distinctive Ringing: This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing First Number and Distinctive Ringing Second Number). The designated primary number will receive a normal ringing pattern; other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
- (O) Repeat Dialing: Permits the end-user to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers
Calls to 900 Service numbers
Calls preceded by an interexchange carrier access code
International Direct Distance Dialed calls
Calls to Directory Assistance
Calls to 911

(P) Speed Calling: Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the speed calling list without assistance from the Company.

Issued: December 27, 2010

Issued by:

Effective: December 28, 2010

#### SECTION 3.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

#### 3.9 Optional Calling Features, (continued)

#### 3.9.1 Feature Descriptions, (continued)

- (Q) Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.
- (R) Ultra Forward® Service: Ultra Forward Service combines Call Forwarding Variable with remote access capability. In addition to the current Call Forwarding Variable feature access method, Ultra Forward Service provides customers access from any touch-tone or tone-signalingcapable telephone. The customer will dial a Remote Access Directory Number (RADN) and then be guided by voice prompts to enter required information, including a Personal Identification Number (PIN). Calls forwarded by this feature may be subject to local or toll charges as appropriate. Ultra Forward Service is only offered on a monthly subscription basis. Ultra Forward is a Remote Change Service.
- (S) Home Intercom: Home Intercom allows telephone extensions sharing the same telephone number to be used as an intercom system. This service permits the user to signal other extensions sharing the same telephone number by dialing the telephone number associated with the residence customer's access line. When a Home Intercom call is initiated, all extensions ring with a distinctive ringing pattern. Home Intercom functions on Touch-Tone or dial pulse equipped access lines and will be provided to individual line residence customers by monthly subscription only.
- (T) Intercom Extra® Service: Intercom Extra Service provides the following capabilities in addition to the Home Intercom feature: a) Intercom Code Dialing which permits the user to initiate intercom calls by dialing one of two available activation codes for a distinctive ringing pattern instead of dialing the telephone number of the user's access line; b) Selective Call Transfer which permits the user to transfer an outside call to an extension by dialing one of the two activation codes provided with Intercom Code Dialing for distinctive ringing; c) Call Hold which permits the user to place an outside call on hold by dialing an activation code, hang up the telephone to consult privately with other household members or to continue the call from another extension; d) Three-Way Calling capability (same as the Three-Way Calling feature description in (R) preceding). Intercom Extra Service will be provided to individual line residence customers by monthly subscription only.

Issued: December 27, 2010

Issued by:

Dynalink Communications, Inc. 927 McDonald Avenue Brooklyn, New York 11218

#### <u>SECTION 3.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)</u>

#### 3.9 Optional Calling Features, (continued)

#### 3.9.1 Feature Descriptions, (continued)

(U) Return Call (\*69): This service allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call (\*69), the customer dials a code, then hears an announcement of the telephone number of the last party that called. If the customer wishes to return the call right away, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned.

If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle or the queuing process expires.

If a caller uses per call or line blocking, a called party who activates Return Call (\*69) will not receive the voiceback of the calling party's telephone number and will not be able to return the call through the use of Return Call (\*69) Service.

A Return Call (\*69) activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in cases where the calling number is not available from the network (e.g., calls from areas not equipped to provide this service) or the originating caller is using per call or line blocking.

All telephone numbers, including Non-Published and Non-Listed telephone numbers, will be announced to a Return Call (\*69) user unless blocked on the originating end.

Customers can either pay per use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use.

(V) Priority Call: This service provides one distinctive audible signal to the called customer when a call originates from one of up to six prespecified telephone numbers. Through an interactive dialing sequence, the customer creates a screening list of up to six telephone numbers in the switching machines. This list can only be created from and for telephone numbers located in appropriately equipped offices. When a call arrives from one of the prespecified telephone numbers, the Priority Call rings distinctively. If the called customer subscribes to Call Waiting, and the call arrives while the line is busy, the Call Waiting tone has a distinctive pattern. For calls from a dial tone line with multiline hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

Issued: December 27, 2010

Issued by:

Effective: December 28, 2010

#### SECTION 3.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

#### 3.9 Optional Calling Features, (continued)

#### 3.9.1 Feature Descriptions, (continued)

(W) Select Forward: This service allows the customer to select a maximum of six telephone numbers for forwarding. The customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number.

For calls from a line within multiline hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

- (X) Blocking: A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call (\*69) Service. Customers have two blocking options as follows:
  - Per-Call Blocking: To activate per-call blocking, a customer dials a special 1) code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all customers in the Company's serving territory, or
  - 2) Per-Line Blocking - Per-Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to Per-Line Blocking unless the blocking feature is deactivated. If a customer subscribes to Per-Line Blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only. As facilities permit, a Per-Line Blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate Per-Line Blocking will be the same. Per-Line Blocking is available to all customers in the Company's serving territory. Per-Line Blocking is provided without charge, except as discussed below.

Issued: December 27, 2010

Issued by:

#### SECTION 3.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

#### 3.9 Optional Calling Features, (continued)

#### 3.9.1 Feature Descriptions, (continued)

#### (X) Blocking, (continued)

#### 2) <u>Per-Line Blocking</u>, (continued)

Per-Line Blocking will be available to all customers, free of charge, in the Company's serving area and can only be added or removed from a customer's line by placing a service order with the Company. Initial requests for Per-Line Blocking will be provided at no charge. Subsequent requests for Per-Line Blocking for the same customer and telephone number at the same address may be charged the applicable non-recurring charge(s). This non-recurring charge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency services personnel, while performing their jobs.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID subscribers who have activated the Anonymous Call Rejection feature (ACR) of Caller ID services. If a customer using blocking calls a Caller ID subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call on the Company's network using a Company's telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call. However, the live operator surcharge will be waived for the Company's customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency service personnel, while in the performance of their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods. Blocked calls routed to the Anonymous Call Rejection (ACR) announcement will not be rated as completed calls.

Caller ID blocking will not prevent the delivery of telephone numbers to 911 emergency service providers. Caller ID blocking currently will not work for callers who place calls to 8xx, 900, and/or other information and message services carrying a specific charge billed to a caller by a local telephone company.

Issued: December 27, 2010

Issued by:

Effective: December 28, 2010 Sol Birnbaum, President

## SECTION 3.0 - NETWORK SERVICES DESCRIPTIONS (CONTINUED)

#### 3.10 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance. Residential customers are entitled to two free directory assistance calls per month.

## 3.11 Miscellaneous Services

## 3.11.1 Pay Per Call Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

#### 3.11.2 Presubscription Services

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer. See Section 10.

Issued: December 27, 2010

Issued by:

#### SECTION 4.0 - PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

#### 4.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

#### 4.2 Surcharge

In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelvemonth period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on or after July 1, 2008;

Per residence access line per month \$0.08
Per business access line per month \$0.08

Issued: December 27, 2010

Issued by:

# SECTION 4.0 - PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

# 4.3 Surcharge (continued)

The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis;

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	
282 to 300	27
Each additional 18 Centrex lines	1

#### 4.4 Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Toll calls will be charged at the applicable toll rate found in the selected long distance provider's rate schedule or current tariff. If the customer has not chosen a long distance carrier the default carrier's rates will apply for the toll calls.

Issued: December 27, 2010

Issued by:

#### SECTION 5.0 - LOCAL EXCHANGE SERVICES PRICE LIST

#### 5.1 General

Local Exchange Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies and/or the facilities of the Company.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Pennsylvania Public Utility Commission. The rates, terms and conditions set forth in this Section are applicable as of the effective date hereof.

#### 5.2 Standard Residence Local Exchange Service

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate basis.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Issued: December 27, 2010

Issued by:

# 5.2 Standard Residence Local Exchange Service (Continued)

#### **Monthly Recurring Charges**

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touch-tone Service. No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area. The rates and charges below apply to service provided on a month-to-month basis.

# 5.2.1 Verizon Pennsylvania Inc. Exchanges

Pennsylvania Exchanges	Service Type			
Rate	Local Area	Local Area	Extended Area	Metropolitan
Groups	Standard	Unlimited	Unlimited	Area
Rate Group A-3	\$7.88	\$9.08	\$11.28	\$40.00
Rate Group A-4	\$8.28	\$9.48	\$13.13	\$40.00
Rate Group D-3	\$7.88	\$10.48	\$12.73	\$40.00
Rate Group D-4	\$8.28	\$10.88	\$13.13	\$40.00
Rate Group F-3	\$7.88	\$12.13	\$14.48	\$40.00
Rate Group F-4	\$8.28	\$12.53	\$14.88	\$40.00
Philadelphia Exchanges	Service Type			
Rate	Budget	Local Area	Local Area	Metropolitan
Groups	Usage	Standard	Unlimited	Area
Rate Group 1	\$4.58	\$7.18	\$13.43	\$25.58
Rate Group 2	\$4.88	\$7.48	\$13.73	\$25.88
Rate Group 3	\$5.28	\$7.88	\$12.13	\$31.28
Pittsburgh Exchanges	!	Servi	ce Type	
Rate	Budget	Local Area	Local Area	Metropolitan
Groups	Usage	Standard	Unlimited	Area
Rate Group 1	\$4.58	\$7.18	\$13.43	\$25.58
Rate Group 2	\$4.88	\$7.48	\$13.73	\$25.88
Rate Group 3	\$5.28	\$7.88	\$12.13	\$31.28

# 5.2.2 Verizon North LLC Exchanges

	Service Type		
Rate	Budget	Local Area	
Groups	Usage	Standard	
Rate Class A3	\$6.08	\$11.90	
Rate Class D3	\$6.08	\$13.13	
Rate Class F3	\$6.08	\$14.18	
Rate Class A4	\$6.48	\$12.30	
Rate Class D4	\$6.48	\$13.53	
Rate Class F4	\$6.48	\$14.58	
	į		

Issued: December 27, 2010

Issued by:

# 5.2 Standard Residence Local Exchange Service (Continued)

# 5.2.3 The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Exchanges

Rate Class	Flat Rate	Message Rate	Measured Rate
I	\$18.00	\$13.75	\$11.00
II	\$18.00	\$13.75	\$11.00
Ш	\$18.00	\$13.75	\$11.00

# 5.2.4 The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink

Message Rates

Local Calling Area - each call

\$.07

## 5.2.5 Usage Rate Service

## Verizon North LLC Only

Customers subscribing to Measured Rate Service will pay a recurring service charge as described in 5.2.1 and a per minute rate for all local calls placed from the Customer's line.

Per Minute Usage Charges - PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0756	0.0108
B (22 miles)	0.0850	0.0150
C (22+ miles)	0.0950	0.0200
Home Calling	0.0378	0.0054
Area		

Per Minute Usage Charges - OFF-PEAK

er minare stage en	500 011 121111	
Band	First Minute	Add'l Minute
A (10 miles)	0.0378	0.0054
B (22 miles)	0.0425	0.0075
C (22+ miles)	0.0475	0.0100
Home Calling	0.0189	0.0027
Area		

Issued: December 27, 2010

Issued by:

## 5.2 Standard Residence Local Exchange Service (Continued)

# 5.2.5 Usage Rate Service (Continued)

The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink

Class	First Minute	Add'l Minute
I (1-10 miles)	.08	.02
II (11-16 miles)	.08	.02
III (17-22 miles)	.08	.02
Home Exchange	.06	.02

# 5.2.6 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. All such charges will appear on the next bill following installation of the service.

Non-recurring charges for installation of Residential lines are:

First Line \$40.00 Each Additional Line \$40.00

Issued: December 27, 2010

Issued by:

# 5.2 Standard Residence Local Exchange Service (Continued)

#### 5.2.7 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, or for changes in service.

	<u>Residence</u>	<u>Business</u>
Line Connection Charge		
First Line	\$40.00	\$75.00
Each Additional Line	\$40.00	\$75.00
Line Change Charge		
First Line	\$20.00	\$20.00
Each Additional Line	\$20.00	\$20.00

#### 5.2.8 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

Duration of time, per technician	<u>Residential</u>	<u>Business</u>
Initial 15 minute increment	\$26.00	\$26.00
Each Additional 15 minute increment	\$15.00	\$15.00

#### 5.2.9 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Residence</u>	<u>Business</u>
Per occasion	\$25.00	\$40.00

#### 5.2.10 Call Blocking

Customers will have the option of having access to telephone message services, such as 900/976 and Toll calling, blocked. Calling blocking 900/976 and Toll Denial Services will be offered free of charge. The customer will be informed of this provision at the time of their initial sign up.

Issued: December 27, 2010

Issued by:

# 5.3 Standard Business Local Exchange Service

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

Issued: December 27, 2010

Issued by:

Effective: December 28, 2010

Effective: December 28, 2010

# SECTION 5.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)

#### Standard Business Local Exchange Service, (Continued) 5.3

#### 5.3.1 **Monthly Recurring Charges**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Verizon Pennsylvania Inc.		Samio	е Туре	
Pennsylvania Exchanges Rate	Local Area	Local Area	Local Area	Extended Area
Groups	Standard	Valu-Pak	Unlimited	Unlimited
•	\$22.13	\$24.43	\$25.93	\$30.23
Rate Group A-3 - Individual	\$22.13	\$24.43	\$23.83	\$28.13
Rate Group A-3 - Multiline				
Rate Group A-4 - Individual	\$24.63	\$26.93	\$28.43	\$32.73
Rate Group A-4 - Multiline	\$22.53	\$24.83	\$26.33	\$30.63
Rate Group D-3 - Individual	\$22.13	\$29.03	\$30.23	\$34.48
Rate Group D-3 - Multiline	\$20.03	\$26.93	\$28.13	\$32.38
Rate Group D-4 - Individual	\$24.63	\$31.53	\$32.73	\$36.98
Rate Group D-4 - Multiline	\$22.53	\$29.43	\$30.63	\$34.88
Rate Group F-3 - Individual	\$22.13	\$29.03	\$34.43	\$38.73
Rate Group F-3 - Multiline	\$20.03	\$26.93	\$32.33	\$36.63
Rate Group F-4 - Individual	\$24.63	\$31.53	\$36.93	\$41.23
Rate Group F-4 - Multiline	\$22.53	\$29.43	\$34.83	\$39.13
	,			
Philadelphia Exchanges		Service Type	_	
Rate	Local Area	Local Area	Local Area	
Groups	Standard	Valu-Pak	Unlimited	
Rate Group 1 - Individual	\$17.13	\$28.63	N/A	
Rate Group 1 - Multiline	\$15.03	\$26.53	N/A	
Rate Group 2 - Individual	\$19.63	\$31.13	N/A	
Rate Group 2 - Multiline	\$17.53	\$29.03	N/A	
Rate Group 3 - Individual	\$22.13	\$33.63	\$38.73	
Rate Group 3 - Multiline	\$20.03	\$31.53	\$36.63	
Pittsburgh Exchanges		Service Type		
Rate	Local Area	Local Area	Local Area	
Groups	Standard	Valu-Pak	Unlimited	
Rate Group 1 - Individual	\$17.13	\$28.63	N/A	
Rate Group 1 - Multiline	\$15.03	\$26.53	N/A	
Rate Group 2 - Individual	\$19.63	\$31.13	N/A	
Rate Group 2 - Multiline	\$17.53	\$29.03	N/A	
Rate Group 3 - Individual	\$22.13	\$33.63	\$38.18	
Rate Group 3 - Multiline	\$20.03	\$31.53	\$36.08	
•				
	,			

Issued: December 27, 2010

Issued by:

# 5.3 Standard Business Local Exchange Service, (Continued)

# 5.3.1 Monthly Recurring Charges (Continued)

## Verizon North LLC

	Service Type		
Rate	Budget	Local Area	
Groups	Usage	Standard	
Rate Class A3	\$13.93	\$24.63	
Rate Class D3	\$13.93	\$28.93	
Rate Class F3	\$13.93	\$33.13	
Rate Class A4	\$16.43	\$27.13	
Rate Class D4	\$16.43	\$31.43	
Rate Class F4	\$16.43	\$35.63	

The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink

	Service Type		
Rate Class	Flat Rate	Measured	
		Rate	
I	\$26.53	\$16.35	
П	\$26.53	\$16.35	
III	\$26.53	\$16.35	

# 5.3.2 Usage Sensitive Charges and Allowances

# (A) Usage Charges (Verizon Pennsylvania Inc.)

_		
Call Bands	All Day/Night	All Day/Night
	1 <sup>st</sup> Minute	Add'l Minute
Local & Call Band 1	\$0.03	\$0.03
Call Band 2	\$0.04	\$0.04
Call Band 3	\$0.05	\$0.05
Call Band 4	\$Ó.05	\$0.05
Call Band 5	<b>\$</b> 0.05	\$0.05
Call Band 6	\$Ó.05	\$0.05

Issued: December 27, 2010

Issued by:

## 5.3 Standard Business Local Exchange Service, (Continued)

## 5.3.2 Usage Sensitive Charges and Allowances (Continued)

(B) Usage Allowance (Verizon Pennsylvania Inc.)

Measured Service

Local Valu-Pak Local Standard \$24.00 per month \$ 8.00 per month

(C) Usage Rate Service (Verizon North LLC Only)

Per Minute Usage Charges - PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0756	0.0108
B (22 miles)	0.0850	0.0150
C (22+ miles)	0.0950	0.0200
Home Calling	0.0378	0.0054
Area		

Per Minute Usage Charges - OFF-PEAK

Band	First Minute	Add'l Minute
A (10 miles)	0.0378	0.0054
B (22 miles)	0.0425	0.0075
C (22+ miles)	0.0475	0.0100
Home Calling	0.0189	0.0027
Area		

Issued: December 27, 2010

Issued by:

## 5.3 Standard Business Local Exchange Service, (Continued)

## 5.3.2 Usage Sensitive Charges and Allowances (Continued)

(D) Usage Rate Service (The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink)

Class	First Minute	Add'l Minute
1(1-10 miles)	.08	.02
II (11-16 miles)	.08	.02
III (17-22 miles)	.08	.02
Home Exchange	.06	.02

## 5.3.3 Non-Recurring Charges

Non-recurring charges apply to each line installed for the Customer. All such charges will appear on the next bill following installation of the sérvice.

Non-recurring charges for installation of Business lines are:

First Line \$75.00 Each Additional Line \$75.00

Issued: December 27, 2010

Issued by:

#### 5.4 Business PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 5.5).

Monthly Charge for PBX trunk is \$56.50

Issued: December 27, 2010

Issued by:

#### 5.5 Direct Inward Dialing (DID) Service

Direct Inward Dialing (DID) permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 5.4 of this tariff. The Customer will be charged for the number of DID numbers utilized out of the available 20 numbers.

	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide  1 <sup>st</sup> Block of 20 DID Numbers	\$15.00	\$5.60
Each Additional Block of 20 DID Numbers	\$0.00	\$5.60
DID Trunk Termination:	\$25.00	\$25.00
End User Port Charges, per trunk	\$0.00	\$0.70

Issued: December 27, 2010

Issued by:

## 5.6 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

#### 5.6.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	Residence	Business
Three-Way Calling	\$0.75	\$0.75
Call Return	\$0.75	\$0.75
Repeat Dialing	\$0.75	\$0.75
Call Trace	\$1.00	\$1.00

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

Issued: December 27, 2010

Issued by:

Effective: December 28, 2010

## SECTION 5.0 - LOCAL EXCHANGE SERVICES PRICE LIST (CONTINUED)

#### 5.7 Optional Calling Features, (Continued)

#### 5.7.2 Features Offered on a Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Residence	Business
Intercom Extra	\$6.50	N/A
Call Waiting	\$4.59	\$7.65
Three-Way Calling	\$2.30	\$2.66
Speed Calling – 8 numbers	\$2.30	\$2.69
Speed Calling – 30 numbers	\$3.43	\$3.84
Priority Call	\$4.00	\$6.06
*69	\$4.00	\$6.00
Select Forward	\$4.04	\$6.06
Ultra Forward	\$5.00	\$7.00
Easy Voice (Voice Dialing)	\$3.75	N/A

#### **Hunting Feature**

Hunting Service is an optional arrangement available to customers with two or more individual line or trunk services. Where facilities permit, such lines will be arranged so that incoming calls to a busy line/trunk will overflow to other available lines/trunks for that customer.

The increment for each individual line/trunk arranged for Hunting Service is in addition to the regular access line/trunk rate. The nonrecurring charge applies to establish, change to or from, or to rearrange companion line service. The following monthly increments are for each access line/trunk arranged.

	Nonrecurring Charge	Monthly Rate
Business - Access line/trunk, each	\$10.00	\$8.35
Residence - Access line/trunk, each	\$8.50	\$8.35
*69 (Return Call) - Per Use	\$1.50	

Issued: December 27, 2010

Issued by:

## **SECTION 6.0 - DIRECTORY ASSISTANCE SERVICES**

# 6.1 Directory Assistance Services

# 6.1.1 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer is allowed two (2) requests for Directory Assistance per call. Residential customers will be provided two (2) free Directory Assistance calls per month.

Each Local Directory Assistance Call

\$0.57

Issued: December 27, 2010

Issued by:

#### SECTION 7.0 - LIFELINE & LINK-UP AMERICA SERVICE

#### 7.1 Lifeline Service

#### 7.1.1 Description

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.

#### 7.1.2 Regulations

- (A) Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- (B) Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
  - 1. One-Party Residence Unlimited Service and Local Measured Service, if available.
  - 2. Directory Listing (standard only).
  - 3. Non-Published or Non-Listed Telephone Number Service.
  - 4. Access to Directory Assistance Service.
  - 5. Touch Tone Calling Service.
  - Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  - 7. Access to Operator Services.
  - 8. Voluntary Toll Restriction Option.
  - 9. Link Up America (if eligiblé).
  - 10. Access to 8XX Services.
  - 11. Access to Call Trace.
  - 12. Access to Alerting and Reporting Systems (9-1-1 dialing).
  - 13. Access to the Pennsylvania Telecommunications Relay Service.
  - 14. Caller ID Per-call and Per-line Blocking
  - 15. Other telecommunications services at tariffed rates
- (C) When a Lifeline customer subscribes to the company's or a private vendor's voice mail service as the optional vertical service, a second vertical service may be added if necessary to make the voice mail service function.

Issued: December 27, 2010

Issued by:

#### SECTION 7.0 - LIFELINE & LINK-UP AMERICA SERVICE (CONTINUED)

## 7.1 Lifeline Service (Continued)

#### 7.1.2 Regulations (Continued)

(D) An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs or federal public housing; or be able to provide proof of income which is at or below 135% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by the Company.

# Pennsylvania Department of Public Welfare Lifeline Service Programs:

- \* Temporary Assistance for Needy Families (TANF)
- \* General Assistance (GA)
- \* Supplemental Security Income (SSI)
- Medicaid
- \* Food Stamps
- \* Low Income Home Energy Assistance Program (LIHEAP)

#### Additional Eligible Programs (Federal)

- \* Federal Public Housing
- \* National School Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

(E) Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by the Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.

Issued: December 27, 2010

Issued by:

## SECTION 7.0 - LIFELINE & LINK-UP AMERICA SERVICE (CONTINUED)

# 7.1 Lifeline Service (Continued)

#### 7.1.2 Regulations (Continued)

- (F) A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- (G) Only services listed in 2 (b) above will be provided to Lifeline customers.
- (H) Lifeline Service customers are required to apply for the Link Up America benefit when applicable.
- (I) Customer requested temporary suspension of Lifeline Service is not permitted.
- (J) Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- (K) The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
- (L) Lifeline customers are subject to all Residence service regulations in this and other tariffs of the Company.
- (M) Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
- (N) Resale of Lifeline Services are subject to wholesale rate obligations under Section 251(c) (4) of the Telecommunications Act of 1996.
- (O) All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.

Issued: December 27, 2010

Issued by:

#### SECTION 7.0 – LIFELINE & LINK-UP AMERICA SERVICE (CONTINUED)

#### 7.1 Lifeline Service (Continued)

#### 7.1.2 Regulations (Continued)

- (P) Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- (Q) Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

# 7.1.3 Dial Tone Line Monthly Rate

- (A) Applicable Residence Dial Tone monthly rate minus \$1.75(1).
- (B) Lifeline Service customers will be billed the applicable Subscriber Line Charge monthly rate and will be given credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission Docket Nos. 00-256, 96-45, 98-77, 98-166 and 00-193.
- (C) Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

#### NOTE:

(1) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

Issued: December 27, 2010

Issued by:

#### SECTION 7.0 - LIFELINE & LINK-UP AMERICA SERVICE (CONTINUED)

#### 7.2 Link Up America Service

#### 7.2.1 Description

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers, NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.

#### 7.2.2 Regulations

Link Up America is available to residence customers who meet the following eligibility criteria:

- (A) The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older. The applicant must self-certify this requirement.
- (B) An applicant for Link Up America Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs or federal public housing; or be able to provide proof of income which is at or below 135% of the annual United States Census Bureau Poverty Level Guidelines For All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants may be conducted biennially by Company.

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- \* Temporary Assistance for Needy Families (TANF)
- \* General Assistance (GA)
- \* Supplemental Security Income (SSI)
- Medicaid
- \* Food Stamps
- \* Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- \* Federal Public Housing
- National School Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Telephone Company.

Issued: December 27, 2010

Issued by:

#### SECTION 7.0 - LIFELINE & LINK-UP AMERICA SERVICE (CONTINUED)

## 7.2 Link Up America Service (Continued)

## 7.2.2 Regulations (Continued)

- (C) The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a customer's principal residence.
- (D) Link Up America applicants are not exempt from Telephone Company Deposit requirements.
- (E) Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link UP America discount.
- (F) The Link Up America discount does not apply to applicants who are full-time students living in university or college controlled housing.

#### 7.2.3 Rates

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

Issued: December 27, 2010

Issued by:

## **SECTION 8.0 - SERVICE AREAS**

## 8.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas, as listed in Section 10, currently served by the following Incumbent LECs: 1) Verizon Pennsylvania Inc.; 2) Verizon North LLC; and 3) The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink.

# 8.2 Rate Groups

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

Verizon Pennsylvania Inc. and Verizon North LLC

Rate Groups
A-3
A-4
D-3
D-4
F-3
F-4

All Pittsburgh and Philadelphia exchanges are classified by single number Rate Group (i.e. 1,2,3) and all remaining exchanges are classified by hyphenated letter and number Rate Groups (i.e. A-3, D-4, etc.).

The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink



#### 8.3 Philadelphia and Pittsburgh Exchange Area Rate Groups

Rate Groups	<u>Exchange</u>
1	Allentown, Baldwin, Dewey, Downtown, Locust, Market, North Side, Oakland, Pennypacker, Poplar, Regent, Squirrel Hill.
2	City-West, Overbrook, Eastwick, Saratoga, University City, Oak Lane, Chestnut Hill, Manayunk, Germantown, Davenport (Logan), Fox Chase, Torresdale, Bustleton, Frankford, Mayfair, West View, Bellevue, Sharpsburg, Millvale, Braddock, Wilkinsburg, Homestead, Carrick, Mount Lebanon, Crafton, McKees Rocks, East Liberty and all remaining Philadelphia and Pittsburgh City Exchange Areas or Zones.
3	All Philadelphia and Pittsburgh Suburban Exchange Arcas (Phil. Suburban Zone 10 – Zone 45; Pitt. Sub Zone 10 – Zone 23)

Issued: December 27, 2010

Issued by:

# SECTION 9.0 – EXCHANGE AREAS

# 9.1 Verizon Pennsylvania Inc. and Verizon North LLC (URG=Usage Rate Group – Dial Tone Line Cell)

EXCHANGE	RATE GROUP	EXCHANGE	RATE GROUP	EXCHANGE	RATE GROUP
Airville	D-4	Alexandria	A-4	Aliquippa	D-4
Allentown	F-3	Altoona	D-4	Ambridge	D-3
Annville	D-4	Ashland	A-4	Auburn	D-4
Austin	A-4	Avella	D-4	Avonmore	A-4
Avis	A-4	Avondale	F-4	Baden	D-4
Barnesboro	A-4	Beach Lake	A-4	Bath	F-4
Beaverdale	D-4	Beaver Falls	F-4	Beaver Springs	A-4
Bedminster	D-4	Bellefonte	D-4	Belle Vernon	D-4
Bellwood	D-4	Berlin	A-4	Bernville	F-4
Berwick	D-4	Bessemer	D-4	Bethlehem	F-3
Big Run	A-4	Black Lick	D-4	Blairsville	D-4
Bloomsburg	D-4	Boalsburg	D-4	Bolivar	A-4
Boswell	F-4	Bradford	A-4	Brogue	F-4
Brookside	D-4	Brownsville	D-4	Buckingham	D-4
Buffalo	D-4	Burgettstown	A-4	Bushkill	D-4
California	A-4	Cambridge Sprin	gD-4	Canonsburg	D-4
Carbondale	F-4	Carrolltown	A-4	Carversville	D-4
Catasauqua	F-3	Catawissa	D-4	Center Point	F-4
Central City	F-4	Centre Hall	D-4	Charleroi	D-4
Chapman Lake	F-4	Cherry Tree	A-4	Chester Springs	F-4
Clairton	D-3	Clarion	A-4	Claysville	D-4
Clearfield	D-4	Clintonville	A-4	Clymer	A-4
Coatesville	F-4	Collegeville	F-3	Confluence	A-4
Connellsville	D-4	Cooperstown	A-4	Corry	A-4
Coudersport	A-4	Cresco	F-4	Cresson	F-4
Curwensville	A-4	Danville	D-4	Dauphin	F-4
Davidsville	D-4	Dawson	A-4	Delta	A-4
Derry	D-4	Dillsburg	F-4	Dingman's Ferry	A-4
Donora	D-4	Doven	F-4	Downington	F-3
Doylestown	D-3	Dublin	F-4	DuBois	A-4
Eagle	F-4	East Berlin	F-4	Easton	F-3
East Palestine	A-4	Ebensburg	F-4	Edinboro	F-4
Eldred	D-4	Elizabeth	D-4	Elkland	A-4
Ellwood City	F-4	Elysburg	D-4	Endeavor	A-4
Emmaus	F-4	Erie	F-3	Exton	F-3
Fairchance	D-4	Fairview	F-4	Farmington	D-4
Fawn Grove	A-4	Fayette City	A-4	Finleyville	D-4
Fleetwood	F-4	Frackville	D-4	Franklin	A-4
Freeland	D-4	Frenchville	D-4	Friedenburg	D-4
Frystown	D-4	Galeton	A-4	Galilee	A-4
Girard	F-4	Girardville	A-4	Glen Campbell	A-4
Glen Rock	F-4	Glenmoore	F-4	Glenwillard	D-4

Issued: December 27, 2010

Issued by:

Effective: December 28, 2010

# SECTION 9.0 - EXCHANGE AREAS (CONTINUED)

# 9.1 Verizon Pennsylvania Inc. and Verizon North LLC (Cont'd.) (URG=Usage Rate Group – Dial Tone Line Cell)

EXCHANGE	RATE GROUP	EXCHANGE	RATE GROUP	EXCHANGE	RATE GROUP
Greenville	A-4	Grove City	A-4	Halifax	F-4
Hamburg	F-4	Hamlin	F-4	Harrison Valley	A-4
Harleysville	F-3	Harrisburg	F-3	Hastings	A-4
Hawley	D-4	Hazleton	D-3	Hellertown	F-4
Herminie	D-4	Hershey	F-3	Hollidaysburg	D-4
Homer City	D-4	Honesdale	D-4	Honey Brook	D-4
Hookstown	F-4	Houtzdale	D-4	Hooversville	F-4
Hummelstown	F-4	Huntingdon	A-4	Imperial	D-4
Indiana	D-4	Jeannette	D-3	Jefferson	F-4
Jermyn	F-4	Jersey Shore	D-4	Jim Thorpe	D-4
Johnstown	D-3	Jonestown	D-4	Kane	A-4
Kemblesville	F-4	Kempton	F-4	Kennett Square	F-3
Knoxville	A-4	Kingston	F-3	Kulpmont	A-3
Kutztown	F-4	Lake Ariel	F-4	Lake Como	A-4
Lancaster	F-3	Landenberg	F-4	Landisville	F-3
Lansdale	F-3	Latrobe	D-4	Lebanon	F-3
Leeper	A-4	Lehighton	A-4	Lenape	F-4
Lewistown	D-4	Lincolnville	A-4	Ligonier	A-4
Line Lexington	F-3	Lock Haven	A-4	Loganville	F-4
Lords Valley	F-4	Lowellville	F-4	Loyalsock	D-4
Ludlow	A-4	Mahaffey	A-4	Mahanoy City	A-4
Manchester	F-4	Mantzville	A-4	Marchand	A-4
Marienville	A-4	Marion Center	A-4	Masontown	D-4
Matamoras	D-4	McAdoo	D-4	McClellandton	D-4
McDonald	D-4	McKeansburg,	D-4	McKeen	F-4
McMurray	D-3	McVeytown	A-4	Machanicsburg	F-3
Mendenhall	F-4	Mercer	D-4	Meyersdale	D-4
Middleburg	A-4	Middletown	F-4	Midland	D-4
Milford	D-4	Millersville	F-4	Milheim	F-4
Millville	A-4	Milton	D-4	Minersville	D-4
Monessen	D-3	Monongahela 1	D-4	Moosic	F-4
Morrisville	F-3	Mortonville	F-4	Moscow	D-4
Mount Pl. Mills	A-4	Mountaintop	D-4	Mt. Carmel	A-4
Mt. Gretna	D-4	Mt. Jewett	D-4	Mt. Pleasant	F-4
Mt. Pocono	F-4	Mt. Union	A-4	Myerstown	D-4
Nanticoke	D-4	NantyGlo	F-4	Nazareth	F-4
Nesquehoning	A-4	New Castle	D-4	New Florence	D-4
New Bedford	D-4	Newfoundland	D-4	New Hope	F-4
New Kensington	D-3	New Philadelphi	a D-4	New Salem	D-4
New Smithville	F-4	New Tripoli	F-4	New Wilmington	D-4
Newtown	F-3	Northampton	F-4	Northumberland	
North East	F-4	North Wales	F-3	Numidia	A-4
Oakdale	D-4	Oil City	D-4	Olyphant	F-3
		*		- 1	

Issued: December 27, 2010

Issued by:

Effective: December 28, 2010

# **SECTION 9.0 – EXCHANGE AREAS (CONTINUED)**

#### 9.1 Verizon Pennsylvania Inc. and Verizon North LLC (Cont'd.) (URG=Usage Rate Group - Dial Tone Line Cell)

EXCHANGE	RATE GROUP	EXCHANGE	RATE GROUP	EXCHANGE	RATE GROUP
Orwigsburg	D-4	Osceola Mills	D-4	Oxford	D-4
Palmyra	F-4	Paris	A-4	Parkesburg	D-4
Parkwood	A-4	Patton	D-4	Pennsburg	F-4
Perkasie	F-4	Perryopolis	D-4	Philipsburg	D-4
Phoenixville	F-3	Pine Grove	A-4	Pittston	F-3
Pleasantville	D-4	Plumsteadville	F-4	Plymouth	D-4
Point Marion	D-4	Portage	D-4	Princeton	D-4
Port Allegany	A-4	Pottstown	F-3	Pottsville	D-3
Pughtown	F-4	Punxsutawney	A-4	Quakertown	F-4
Reading	F-3	Red Lion	F-4	Renovo	A-4
Republic	D-4	Rew	A-4	Reynoldsville	A-4
Riegelsville	F-4	Rochester	F-4	Rockwood	A-4
Robesonia	F-4	Roulette	A-4	Royersford	F-3
Russell	A-4	Sabinsville	A-4	Saint Clair	D-4
Salisbury	A-4	Salisburg	A-4	Saxton	A-4
Sayre	A-4	Schuylkill Haven	D-4	Schwenksville	F-4
Schaefferstown	D-4	Scottdale	D-4	Scranton	F-3
Selinsgrove	D-4	Seward	D-4	Shamokin	D-4
Sharon	D-3	Sharpsville	D-4	Shellsville	F-4
Shenandoah	A-4	Shohola	A-4	Slatington	F-4
Smethport	A-4	Smithfield	D-4	Smiths Ferry	D-4
Smock	D-4	Snow Shoe	A-4	Somerset	D-4
Souderton	F-3	South Fork	D-4	Spartansburg	A-4
Springdale	D-3	Spring Mills	F-4	Springtown	F-4
Spring Grove	F-4	State College	D-3	Stewartstown	F-4
Strasburg	F-4	Stroudsburg	F-4	Stoystown	A-4
Sugar Grove	D-4	Sunbury	D-4	Sykesville	A-4
Tamaqua	D-4	Tarentum	D-4	Taylor	F-3
Taylorstown	D-4	Tidioute	D-4	Tionesta	A-4
Titusville	D-4	Trout Run	D-4	Tyrone	D-4
Ulysses	A-4	Union City	F-4	Uniontown	D-4
Unionville	F-4	Upper Black Edd	yD-4	Vandergrift	A-4
Wallenpaupack	D-4	Wampum	D-4	Warren	A-4
Washington	D-4	Washingtonville	D-4	Waterford	F-4
Wattsburg	F-4	Weatherly	D-4	Wellersburg	D-4
Wesley	A-4	Westfield	A-4	West Alexander	D-4
West Chester	F-3	West Grove	F-4	West Middlesex	D-4
West Newton	A-4	Westtown	F-3	White Haven	D-4
Wilkes-Barre	F-3	Williamsport	D-4	Winburne	D-4
Windber	D-4	Womelsdorf	F-4	Wrightsville	F-4
Woolrich	A-4	Wycombe	F-4	Wyoming	F-3
Yardley	F-3	York	F-3	Youngsville	A-4
Youngwood	D-4	Zelienople	D-4	<del>-</del>	
-		· [			

Issued: December 27, 2010

Issued by:

# **SECTION 9.0 – EXCHANGE AREAS (CONTINUED)**

## 9.2 Philadelphia and Pittsburgh Exchanges

	Rate		Rate		Rate
Exchange	Group	Exchange	Group	Exchange	Group
Allentown	1	Baldwin	1	Bellevue	2
Braddock	2	Bustleton	2	Carrick	2
Chestnut Hill	2	City-West	2	Crafton	2
Davenport (Logan)	2	Dewey	1	Downtown	1
East Liberty	2	Eastwick	2	Fox Chase	2
Frankford	2	Germantown	2	Homestead	2
Locust	i	Manayunk	2	Market	1
Mayfair	1	McKees Rocks	2	Millvale	2
Mount Lebanon	2	North Side	1	Oak Lane	2
Oakland	Ţ	Overbrook	2	Pennypacker	1
Poplar	ī	Regent	1	Saratoga	2
Sharpsburg	2	Squirrel Hill	2	Torresdale	2
University City	2	West View	2	Wilkinsburg	2

All Philadelphia and Pittsburgh Suburban Exchange Areas – Rate Group 3; (Phil. Suburban Zone 10 – Zone 45; Pitt. Sub Zone 10 – Zone 23)

# **Central Office Districts**:

	Central		Central
	Office		Office
Philadelphia Zone	District(s) P	ittsburgh Zone	District(s)
1	Baldwin	1	Allentown
	Poplar		Downtown
	Regent		North Side
	Locust		Oakland
	Market		Squirrel Hill
	Pennypacker		•
	Dewey	2	West View
	-	ı	Bellevue
2	City-West		
	Overbrook	3	Sharpsburg
	Eastwick, Saratog	1	Millvale
	University City		
	• •	4	Braddock
		1	Wilkinsburg
3	Oak Lane		J
	Chestnut Hill	5	Homestead
	Manayunk		
	Germantown	6	Carrick
	Davenport (Logan)	1	Mount Labanon
4	Fox Chase	! 7	Crafton
	Torresdale, Bustlet	on	McKees Rocks
	Frankford, Mayfair		
	•	8	East Liberty
			•
		[	
		Ī	

Issued: December 27, 2010

Issued by:

Effective: December 28, 2010 Sol Birnbaum, President Dynalink Communications, Inc.

927 McDonald Avenue Brooklyn, New York 11218

# **SECTION 9.0 – EXCHANGE AREAS (CONTINUED)**

# 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas

Exchange Areas

Local Calling Areas

Alexandria	Alexandria, Huntingdon, McConnellstown		
Aliquippa			
Local Area	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester		
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.		
Allentown	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Emmaus, Hellertown, Ironton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Riegelsville, Slatington, Springtown, Topton		
Altoona	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone		
Ambridge			
Local Area	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16		
Extended Area	All stations included in Local Area preceding plus – Pitb. Subn. Zone 15, Rochester		
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.		
Annville	Annville, Hershey, Jonestown, Lebanon, Mt. Gretna, Palmyra		
Ashland	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah		
Austin	Austin, Coudersport		
Avella .	Avella, Burgettstown, Washington		
Avis	Avis, Jersey Shore, Lock Haven, Woolrich		
Avondale	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE., Wilmington, DE.		
Baden			
Local Area	Aliquippa, Ambridge, Baden, Rochester		
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.		
Barnesboro	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton		
Bath	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington		
Beaver Falls	Beaver Falls, Darlington, Ellwood City, Enon Valley, Hookstown, Midland, Rochester, Wampum, Zelienople		
Bedminster	Bedminster, Carversville, Doylestown, Dublin, Ferndale, Perkasic, Plumsteadville, Quakertown		
Bellefonte	Bellefonte, Boalsburg, Centre Hall, Howard, Snow Shoe, Spring Mills, State College, Zion		

Issued: December 27, 2010

Issued by:

# SECTION 9.0 - EXCHANGE AREAS (CONTINUED)

# 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Belle Vernon		
	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen,	
Local Area	Monongahela, Perryopolis, West Newton	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and	
Plus	all other Zones of the Pittsburgh Suburban Exchange.	
Bellwood	Altoona, Bellwood, Tyrone	
Berwick	Berwick, Bloomsburg, Shickshinny, Wapwallopen	
Bessemer	Bessemer, New Castle	
Dathlaham	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Hellertown,	
Bethlehem	Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown	
Big Run	Big Run, Punxsutawney	
Black Lick	Black Lick, Blairsville, Homer City, Indiana	
Blairsville	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe	
Disconsission	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville,	
Bloomsburg	Washingtonville	
Boalsburg	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College	
Bolivar	Blairsville, Bolivar, New Florence	
Bradford	Bradford, Duke Center, Eldred, Mount Jewett, Rew, Smethport, Limestone, NY	
Brownsville	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown	
Buckingham		
Local Area	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe	
Extended Area	All stations included in Local Area preceding plus – Dublin, Line Lexington,	
	Newtown, Phila. Subn. Zone 39, Phila. Subn. Zone 40, Plumsteadville	
Matropoliton Anon	All stations included in Extended Area preceding plus the Philadelphia Exchange	
Metropolitan Area	and all other Zones of the Philadelphia Suburban Exchange.	
Burgettstown	Avella, Burgettstown, McDonald, Midway, Murdocksville, Paris	
Bushkill	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ	
California	Belle Vernon, Brownsville, California, Charleroi, Fayette City	
Canonsburg		
Local Area	Canonsburg, Hickory, McDonald, McMurray, Pitb. Subn. Zone 13, Washington	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and	
Metropolitali Afea	all other Zones of the Pittsburgh Suburban Exchange.	

Issued: December 27, 2010

Issued by:

# 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

**Exchange Areas** 

Local Calling Areas

Carbondale	Carbondale, Chapman Lake, Clifford, Forest City, Jermyn, Olyphant, Scranton, Waymart
Carrolltown	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
Carversville	
Local Area	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown
Catawissa	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
Center Point	
Local Area	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
Extended Area	All stations included in Local Area preceding plus – Green Lane, Phila. Subn. Zone 29, Phila Subn. Zone 31, Phila. Subn. Zone 33, Phoenixville, Royersford, Souderton
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Centre Hall	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Charleroi	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
Cherry Tree	Barnesboro, Cherry Tree, Clymer, Glen Campbell
Chester Springs	
Local Area	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
Extended Area	All stations included in Local Area preceding plus – Collegeville, Downingtown, Glenmoore, Phila. Subn. Zone 29, Phila. Subn. Zone 26, Pottstown, West Chester
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Clairton	, and the second
Local Area	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Clarion	Clarion, Knox, Leeper, Shippenville, Sligo, Strattanville
Claysville	Claysville, Washington, West Alexander

Issued: December 27, 2010

Issued by:

## 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Clearfield	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Clymer	Clymer, Indiana
Coatesville	
Local Area	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange
Plus	and all other Zones of the Philadelphia Suburban Exchange.
Collegeville	
Local Area	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Connellsville	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
Coudersport	Austin, Coudersport, Roulette, Ulysses
Cresco	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Cresson	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
Curwensville	Clearfield, Curwensville, Mahaffey
Danville	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville
Dauphin	Dauphin, Halifax, Harrisburg Zone 1
Dawson	Connellsville, Dawson, Perryopolis, Scottdale
Derry	Blairsville, Derry, Greensburg, Latrobe
Donora	
Local Area	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Downingtown	
Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

Issued: December 27, 2010

Issued by:

# 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Doylestown	
Local Area	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
Extended Area	All stations included in Local Area preceding plus – Bedminster, Lansdale, New Hope, Newtown, North Wales, Perkasie, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 29, Phila. Subn. Zone 40, Souderton
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Dublin	
Local Area	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasie, Plumsteadville, Quakertown, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
DuBois	Brockway, DuBois, Luthersburg, Penfield, Reynoldsville, Sykesville
Eagle	
Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Easton	Allentown, Bethlehem, Bloomsbury, NJ, Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy
East Palestine	East Palestine, Pa., East Palestine, O., New Waterford, O., Rogers, O.
Ebensburg	Carrolltown, Colver, Cresson, Ebensburg, Nanty-Glo. Johnstown
Eldred	Bradford, Duke Center, Eldred, Port Allegheny, Rew, Smethport
Elizabeth	
Local Area	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Extended Area	All stations included in Local Area preceding plus –Finleyville, Pitb. Subn. Zone 12, West Newton
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Ellwood City	Beaver Falls, Ellwood City, New Castle, Portersville, Wampum, Zelienople

Issued: December 27, 2010

Issued by:

# 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
Endeavor	Endeavor, Tidioute, Tionesta
Exton	
Local Area	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Fairchance	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Farmington	Farmington, Uniontown
Fayette City	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
Finleyville	
Local Area	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
Extended Area	All stations included in Local Area preceding plus – Clairton, Elizabeth, Pitb. Subn. Zone 10
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Fleetwood	Fleetwood, Kutztown, Leesport, Oley, Reading, Topton
Frackville	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah
Freeland	Freeland, Hazleton, McAdoo, Weatherly, White Haven
Frenchville	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
Galeton	Galeton
Girardville	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah
Glen Campbell	Barnesboro, Cherry Tree, Glen Campbell
Glenmoore	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills, Glenmoore, Honey Brook, Morgantown, Parkesburg, Pughtown, West Chester
Glenwillard	
Local Area	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.

Issued: December 27, 2010

# **SECTION 9.0 – EXCHANGE AREAS (CONTINUED)**

#### 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Green Lane	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton, Sassamansville
Greensburg	
Local Area	Delmont, Greensburg, Herminie, Jeannette, Kecksburg, Latrobe, New Alexandria, Youngwood
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Greenville	Greenville, Sharpsville, Sheakleyville, Transfer
Grove City	Blacktown, Grove City, Harrisville, Mercer, Wesley
Halifax	Dauphin, Elizabethville, Halifax, Harrisburg Zone 1, Millersburg
Hamburg	Hamburg, Kempton, Leesport, Reading
Hamlin	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
Harleysville	
Local Area	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Harrisburg	
Zone I	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Lewisberry, Marysville, Mechanicsburg, Middletown, Shellsville
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown
Hastings	Barnesboro, Carrolltown, Hastings, Patton
Hawley	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
Hazleton	Conyngham-Drums, Freeland, Hazleton, McAdoo, Nuremburg, Weatherly, White Haven
Hellertown	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
Herminie	
Local Area	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
Extended Area	All stations included in Local Area preceding plus – Pitb. Subn. Zone 10, Youngwood, West Newton
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.

Issued: December 27, 2010

## 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Hollidaysburg	Altoona, Cresson, Hollidaysburg
Homer City	Black Lick, Blairsville, Homer City, Indiana
Honesdale	Beach Lake, Galilee, Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant
	Mount, South Canaan, Wallenpaupack, Waymart
Honey Brook	Coatesville, Downingtown, Glenmoore, Green Hills, Honey Brook,
Holley Block	Morgantown, Parkesburg
Hookstown	Aliquippa, Beaver Falls, Chester, W. Va., East Liverpool, O., Hookstown,
	Midland, Rochester, Smiths Ferry
Houtzdale	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Hummelstown	Harrisburg Zonc 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown,
Hullineistown	Palmyra, Shellsville
Huntingdon	Alexandria, Huntingdon, Marklesburg, McConnellstown, Mount Union
Imperial	
Local Area	Imperial, McDonald, Murdocksville, Oakdale, Pitb. Subn. Zone 14, Pitb. Subn.
Local Alea	Zone 15
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and
меноронан Агеа	all other Zones of the Pittsburgh Suburban Exchange.
Indiana	Black Lick, Blairsville, Clymer, Elderton, Homer City, Indiana, Marion Center,
maiana	Parkwood
Jeannette	
Local Area	Greensburg, Harrison City, Herminie, Jeannette, Pitb. Subn. Zone 23
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and
Wetropontan Area	all other Zones of the Pittsburgh Suburban Exchange.
Jermyn	Carbondale, Chapman Lake, Jermyn, Olyphant, Scranton
Jersey Shore	Avis, Jersey Shore, Lock Haven, Oval, Williamsport, Woolrich
Jim Thorpe	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven
Kane	Kane, Ludlow, Mount Jewett
Kemblesville	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford,
Remotesville	Unionville, West Grove, Hockessin, DE, Newark, DE
Kennett Square	
	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape,
Local Area	Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown,
	Hockessin, DE, Wilmington, DE
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange
Plus	and all other Zones of the Philadelphia Suburban Exchange.
Vinanton	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke,
Kingston	Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming

Issued: December 27, 2010

Issued by:

#### 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Kulpmont	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Kutztown	Allentown, Fleetwood, Kempton, Kutztown, Reading, Topton
Lake Ariel	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan, Wallenpaupack, Waymart
Lake Como	Lake Como
Lancaster	Intercourse, Lancaster, Landisville, Leola, Lititz, Manheim, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Rawlinsville, Strasburg
Landenberg	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Newark, DE, Wilmington, DE
Landisville	Lancaster, Landisville, Lititz, Manheim, Millersville, Mount Joy, Mountville, Strasburg
Lansdale	
Local Area	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
Extended Area	All stations included in Local Area preceding plus – Collegeville, Doylestown, Dublin, Green Lane, Perkasie, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 45, Schwenksville
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Latrobe	Blairsville, Derry, Greensburg, Kecksburg, Latrobe, Ligonier, New Alexandria
Lebanon	Annville, Frystown, Hershey, Jonestown, Lebanon, Myerstown, Palmyra, Schaefferstown, Mount Gretna
Leeper	Clarion, Leeper, Marienville
Lehighton	Jim Thorpe, Lehighton, Nesquehoning, Palmerton
Lenape	
Local Area	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Lewistown	Belleville, Lewistown, McVeytown, Mifflintown, Port Royal, Reedsville
Ligonier	Latrobe, Ligonier, Stahlstown

Issued: December 27, 2010

## 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

**Local Calling Areas** 

Line Lexington	
Local Area	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 45, Souderton
Extended Area	All stations included in Local Area preceding plus – Buckingham, Phila. Subn. Zone 33, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Plumsteadville
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Lock Haven	Avis, Beech Creek, Jersey Shore, Lock Haven, Mill Hall, Woolrich
Lords Valley	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
Lowellville	Bessemer, Hubbard, O., Lowellville, Lowellville, O., New Castle, North Lima, O., Youngstown, O.
Ludlow	Kane, Ludlow
Mahaffey	Mahaffey, Curwensville
Mahanoy City	Frackville, Girardville, Lakewood, Mahanoy City, Shenandoah, Tamaqua
Marchand	Marchand, Punxsutawney
Marienville	Leeper, Marienville
Marion Center	Indiana, Marion Center
Masontown	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
McAdoo	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
McClellandtown	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown
McDonald	
Local Area	Burgettstown, Canonsburg, Imperial, McDonald, Midway, Oakdale, Pitb. Subn. Zone 13
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
МсМигтау	
Local Area	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
Extended Area	All stations included in Local Area preceding plus the Washington Exchange.
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
McVeytown	Lewistown, McVeytown
Mechanicsburg	Dillsburg, Harrisburg Zone 1, Lewisberry, Mechanicsburg
Mendenhall	
Local Area	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.

Issued: December 27, 2010

Issued by:

## **SECTION 9.0 - EXCHANGE AREAS (CONTINUED)**

#### 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Mercer	Blacktown, Fredonia, Grove City, Mercer, Sharon, Sharpsville, Wesley
Middletown	Elizabethtown, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown
Midland	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
Millersville	Lancaster, Landisville, Millersville, Mountville, Strasburg
Millheim	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Millville	Bloomsburg, Millville, Washingtonville
Milton	Lewisburg, Mifflinburg, Milton, Northumberland, Sunbury, Washingtonville, Watsontown
Minersville	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela
Monongahela	
Local Area	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Moosic	Moosic, Pittston, Scranton, Taylor, Wyoming
Morrisville	
Local Area	Ewing, NJ, Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Yardley
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Mortonville	· · · · · · · · · · · · · · · · · · ·
Local Area	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Moscow	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
Mountaintop	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre
Mount Carmel	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Mount Gretna	Annville, Lebanon, Mount Gretna, Palmyra
Mount Jewett	Bradford, Mount Jewett, Kane
Mount Pleasant	
Local Area	Connellsville, Greensburg, Kecksburg, Mount Pleasant, Scottdale, Youngwood
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and
Plus	all other Zones of the Pittsburgh Suburban Exchange.

Issued: December 27, 2010

Issued by:

Dynalink Communications, Inc. 927 McDonald Avenue Brooklyn, New York 11218

# **SECTION 9.0 – EXCHANGE AREAS (CONTINUED)**

#### 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Mount Pocono	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Mount Union	Huntingdon, McConnelistown, Mount Union
Nanticoke	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre
Nazareth	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
Nesquehoning	Jim Thorpe, Lansford, Lehighton, Nesquehoning
Niew Carda	Bessemer, Ellwood City, New Bedford, New Castle, New Wilmington, Plain
New Castle	Grove, Princeton, Volant, Wampum
New Florence	Bolivar, Johnstown, New Florence, Seward
	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono,
Newfoundland	Newfoundland, Wallenpaupack
New Hope	
·	Buckingham, Carversville, Doylestown, Lambertville, NJ, New Hope, Newtown,
Local Area	Plumsteadville, Wycombe, Yardley
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange
Plus	and all other Zones of the Philadelphia Suburban Exchange.
New Kensington	•
Local Area	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
11.	All stations included in Local Area preceding plus the Pittsburgh Exchange and
Metropolitan Area	all other Zones in the Pittsburgh Suburban Exchange.
N	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill
New Philadelphia	Haven, Tamaqua
New Salem	Brownsville, New Salem, Republic, Uniontown
Newtown	
Local Area	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
Extended Area	All stations included in Local Area preceding plus – Buckingham, Doylestown, Morrisville, New Hope, Phila. Subn. Zone 37, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 42, Phila. Subn. Zone 44, Phila. Subn. Zone 45
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton, Northampton, Slatington
Northumberland	Danville, Milton, Northumberland, Sunbury
North Wales	2 and the first that
	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn.
Local Area	Zone 30, Phila. Subn. Zone 33, Souderton
	All stations included in Local Area preceding plus – Collegeville, Doylestown,
Extended Area	Phila. Subn. Zone 31, Phila. Subn. Zone 32, Phila. Subn. Zone 34, Phila. Subn.
Extended Theu	Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 45
	All stations included in Extended Area preceding plus the Philadelphia Exchange
Metropolitan Area	and all other Zones of the Philadelphia Suburban Exchange.
<u> </u>	and an other Zones of the rithaderphia Suburban Exchange.

Issued: December 27, 2010

Issued by:

## SECTION 9.0 - EXCHANGE AREAS (CONTINUED)

#### 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Numidia	Bloomsburg, Catawissa, Elysburg, Numidia
Oakdale	
Local Area	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and
	all other Zones of the Pittsburgh Suburban Exchange.
Olyphant	Carbondale, Chapman Lake, Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton,
Olyphant	Taylor
Orwigsburg	Auburn, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair,
	Schuylkill Haven
Osceola Mills	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Oxford	Avondale, Kemblesville, Kirkwood, Landenberg, Oxford, West Grove
   Palmyra	Annville, Harrisburg Zone 1, Hershey, Hummelstown, Lebanon, Mount Gretna,
	Palmyra
Paris	Burgettstown, Paris, Weirton, W. Va.
Parkesburg	Atglen, Coatesville, Gap, Glenmoore, Honey Brook, Mortonville, Parkesburg,
	West Grove
Parkwood	Indiana, Parkwood
Patton	Altoona, Barnesboro, Carrolltown, Hastings, Patton
Pennsburg	Bally, Green Lane, Pennsburg, Perkasie, Quakertown, Sassamansville,
	Souderton
Perkasie	
	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line
Local Area	Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville,
	Souderton
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange
Plus	and all other Zones of the Philadelphia Suburban Exchange.
Perryopolis	
Local Area	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and
Plus	all other Zones of the Pittsburgh Suburban Exchange.
Philipsburg	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
Phoenixville	
Local Area	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone
Dour Hou	29, Phoenixville, Pughtown, Royersford
Extended Area	All stations included in Local Area preceding plus – Center Point, Phila. Subn.
DATOMOG THOU	Zone 26, Phila. Subn. Zone 30, Pottstown
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia
	Exchange and all other Zones of the Philadelphia Suburban Exchange.

Issued: December 27, 2010

Issued by:

## SECTION 9.0 – EXCHANGE AREAS (CONTINUED)

#### 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Pittston	Harding, Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Plumsteadville	
Local Area	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale, Line Lexington, New Hope, Perkasie, Plumsteadville, Quakertown
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.
Plymouth	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
Point Marion	Cheat Lake, Fairchance, Masontown, Point Marion, Morgantown, W. Va., Smithfield, Uniontown
Portage	Cresson, Ebensburg, Johnston, Portage, Southfork
Port Allegany	Eldred, Port Allegany, Roulette, Smethport
Pottstown	Boyertown, Collegeville, Douglassville, Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville, Schwenksville
Pottsville	Auburn, Frackville, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
Pughtown	
Local Area	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills, Morgantown, Phoenixville, Pottstown, Pughtown, Royersford
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange
Plus	and all other Zones of the Philadelphia Suburban Exchange.
Punxsutawney	Big Run, Marchand, Punxsutawney
Quakertown	Bedminster, Dublin, Ferndale, Green Lane, Pennsburg, Perkasie, Plumsteadville, Quakertown, Souderton, Springtown
Reading	Adamstown, Bernville, Birdsboro, Fleetwood, Green Hills, Hamburg, Kutztown, Leesport, Morgantown, Oley, Reading, Robesonia, Topton, Womelsdorf, Yellow House
Renovo	Renovo
Republic	Brownsville, New Salem, Republic, Uniontown
Rew	Bradford, Duke Center, Eldred, Limestone, NY, Rew, Smethport
Reynoldsville	DuBois, Reynoldsville, Sykesville
Riegelsville	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy
Rochester	
Local Area	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.
Roulette	Coudersport, Port Allegany, Roulette

Issued: December 27, 2010

Issued by:

#### 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Royersford		
Local Area	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville	
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange	
Plus	and all other Zones of the Philadelphia Suburban Exchange.	
Russell	Russell, Sugar Grove, Warren, Youngsville	
Saint Clair	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven	
Saxton	Hopewell, Saxton	
Schuylkill Haven	Auburn, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven	
Schwenksville		
Local Area	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville, Schwenksville, Souderton	
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange	
Plus	and all other Zones of the Philadelphia Suburban Exchange.	
Scottdale		
Local Area	Connellsville, Dawson, Mount Pleasant, Scottdale	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange	
Plus	and all other Zones of the Pittsburgh Suburban Exchange.	
Scranton	Clarks Summit, Dalton, Factoryville, Hamlin, Jermyn, Lake Ariel, Lake Winola, Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming	
Shamokin	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton	
Sharon	Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex	
Sharpsville	Greenville, Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex	
Shenandoah	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown, Shenandoah	
Slatington	Allentown, Bath, Bethlehem, Catasauqua, Ironton, New Tripoli, Northampton, Slatington	
Smethport	Bradford, Eldred, Port A'llegany, Rew, Smethport	
Smithfield	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown	
Smiths Ferry	Chester, W. Va., East Liverpool, O., Hookstown, Midland, Rochester, Smiths Ferry	
Smock	Brownsville, Smock, Uniontown	
Snow Shoe	Bellefonte, Frenchville, Snow Shoe	

Issued: December 27, 2010

Issued by:

#### 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

Souderton		
Local Area	Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Springdale		
Local Area	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Spring Mills	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College	
Springtown	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Quakertown, Riegelsville, Springtown, Upper Black Eddy	
State College	Bellefonte, Boalsburg, Centre Hall, Port Matilda, Spring Mills, State College	
Strasburg	Gap, Intercourse, Lancaster, Landisville, Millersville, Quarryville, Rawlinsville, Strasburg	
Stroudsburg	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg, Stroudsburg, Stroudsburg, NJ	
Sugar Grove	Russell, Sugar Grove, Warren, Youngsville	
Sunbury	Danville, Elysburg, Milton, Northumberland, Selinsgrove, Shamokin, Sunbury	
Sykesville	DuBois, Luthersburg, Reynoldsville, Sykesville	
Tamaqua	Lakewood, Lansford, Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua	
Tarentum		
Local Area	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum	
Metropolitan Area	All stations included in Local Area preceding plus the Pittsburgh Exchange and	
Plus	all other Zones of the Pittsburgh Suburban Exchange.	
Taylor	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming	
Tidioute	Endeavor, Tidioute, Tionesta, Warren	
Tyrone	Altoona, Bellwood, Tyrone, Warriors Mark	
Tionesta	Endeavor, Tidioute, Tionesta	
Ulysses	Coudersport, Ulysses	
Uniontown	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown	

Issued: December 27, 2010

Issued by:

Dynalink Communications, Inc. 927 McDonald Avenue Brooklyn, New York 11218

Effective: December 28, 2010

## SECTION 9.0 - EXCHANGE AREAS (CONTINUED)

#### 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

**Exchange Areas** 

Local Calling Areas

Unionville		
Local Area	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown	
Metropolitan Arca Plus	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Upper Black Eddy	Easton, Ferndale, Frenchtown, NJ, Milford, NJ, Riegelsville, Springtown, Uhlerstown, Upper Black Eddy	
Wallenpaupack	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack	
Wampum	Beaver Falls, Ellwood City, New Castle, Wampum	
Warren	Russell, Sheffield, Sugar Grove, Tidioute, Warren, Youngsville	
Washington		
Local Area	Avella, Buffalo, Canonsburg, Claysville, Hickory, McMurray, Taylorstown, Washington, West Alexander	
Metropolitan Area Plus	All stations included in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Washingtonville	Bloomsburg, Danville, Millville, Milton, Turbotville, Washingtonville	
Weatherly	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven	
West Alexander	Claysville, Washington, West Alexander	
West Chester		
Local Area	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown	
Extended Area	All stations included in Local Area preceding plus – Avondale, Chester Springs Coatesville, Eagle, Kennett Square, Landenberg, Phila. Subn. Zone 10, Phila. Subn. Zone 11, Phila. Subn. Zone 12, Phila. Subn. Zone 22, Unionville, West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
West Grove	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape	
West Middlesex	Sharon, Sharon, O., Sharpsville, West Middlesex	
West Newton		
Local Area	Belle Vernon, West Newton, Yukon	
Extended Area	All stations included in Local Area preceding plus – Donora, Elizabeth, Herminie, Monessen, Mount Pleasant, Perryopolis, Pitb. Subn. Zone 10, Scottdale	
Metropolitan Area	All stations included in Extended Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	

Issued: December 27, 2010

Issued by:

## 9.3 Verizon Pennsylvania Inc. Exchanges and Local Calling Areas (Cont'd.)

**Exchange Areas** 

Local Calling Areas

Westtown		
Local Area	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown	
Extended Area	All stations included in Local Area preceding plus – Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Mortonville, Phila. Subn. Zone 11, Phila. Subn. Zone 12, Phila. Subn. Zone 28, Unionville, West Grove	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
White Haven	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven	
Wilkes-Barre	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Nuangola, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming	
Williamsport	Jersey Shore, Loyalsock, Oval, Trout Run, Williamsport	
Winburne	Clearfield, Frenchville, Philipsburg, Winburne	
Woolrich	Avis, Jersey Shore, Lock Haven, Woolrich	
Wycombe		
Local Area	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe	
Extended Area	All stations included in Local Area preceding plus – Carversville, Morrisville, Phila. Subn. Zone 37, Phila. Subn. Zone 38, Phila. Subn. Zone 39, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Yardley	
Metropolitan Area	All stations included in Extended Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Wyoming	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming	
Yardley		
Local Area	Ewing, NJ, Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Wycombe, Yardley	
Metropolitan Area	All stations included in Local Area preceding plus the Philadelphia Exchange and all other Zones of the Philadelphia Suburban Exchange.	
Youngsville	Russell, Sugar Grove, Warren, Youngsville	
Youngwood		
Local Area	Greensburg, Mount Pleasant, Youngwood	
Metropolitan Area Plus	All stations in Local Area preceding plus the Pittsburgh Exchange and all other Zones of the Pittsburgh Suburban Exchange.	
Zelienople	Beaver Falls, Criders Corners, Ellwood City, Evans City, Zelienople	

Issued: December 27, 2010

Issued by:

## **SECTION 9.0 – EXCHANGE AREAS (CONTINUED)**

#### 9.4 Verizon North LLC Exchanges and Local Calling Areas

\*Usage Sensitive Service Unavailable

**Exchange Areas** Local Calling Areas

Exchange Areas	Local Calling Aleas	
Airville	Brogue (Call Band 1), Delta (Call Band 1), Red Lion (Call Band 2)	
Auburn*	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven	
Avonmore	Apollo (Call Band 1), Saltsburg (Call Band 1), Vandergrift (Call Band 1)	
Beach Lake*	Galilee, Honesdale, Narrowsburg, NY	
Beaver Springs*	Middleburg, Mount Pleasant Mills, Selinsgrove	
Beaverdale	Johnstown (Call Band 2), South Fork(Call Band 1)	
Berlin	Meyersdale (Call Band 1), Rockwood (Call Band 1), Somerset (Call Band 1), Stoystown (Call Band 2)	
Bernville*	Frystown, Hamburg, Robesonia, Womelsdorf, Reading	
Boswell	Hooversville (Call Band 1), Johnstown (Call Band 2), Somerset (Call Band 2), Stoystown (Call Band 1)	
Brogue	Airville (Call Band 1), Red Lion (Call Band 1), York (Call Band 2)	
Brookside*	Jersey Shore, Trout Run, Williamsport	
Buffalo*	Avella, Canonsburg, Taylorstown, Washington	
Cambridge Springs	Edinboro (Call Band 1), Meadville (Call Band 2), Saegertown (Call Band 1)	
Central City	Berlin (Call Band 2), Johnstown (Call Band 3), Somerset (Call Band 3), Windber (Call Band 1)	
Chapman Lake*	Carbondale, Clark Summit, Jermyn. Olyphant, Scranton	
Clintonville	Franklin (Call Band 2), Wesley (Call Band 1)	
Confluence	Rockwood (Call Band 2), Salisbury (Call Band 2)	
Cooperstown	Franklin (Call Band 1), Oil City (Call Band 1)	
Corry	Spartansburg (Call Band 1), Union City (Call Band 2), Wattsburg (Call Band 2)	
Davidsville	Johnstown (Call Band 1)	
Delta	Airville (Call Band 1), Fawn Grove (Call Band 1), Cardiff, Md. (Call Band 1)	
Dillsburg	Dover (Call Band 2), Harrisburg Zone 1 (Call Band 2), Mechanicsburg (Call Band 1)	
Dingman's Ferry*	Milford/Log Tavern, Montague, NJ	
East Berlin	Dover (Call Band 1), Hanover (Call Band 1), New Oxford (Call Band 1), York (Call Band 2)	
Edinboro	Cambridge Springs (Call Band 1), Erie (Call Band 3), McKean (Call Band 1)	
Elkland*	Knoxville, Lawrenceville, Westfield	
Emmaus*	Allentown, Bethlehem, Ironton	
Erie	Edinboro (Call Band 3), Fairview (Call Band 2), Girard (Call Band 2), McKean (Call Band 1), North East (Call Band 2), Waterford (Call Band 2), Wattsburg (Call Band 3)	
Fairview	Erie (Call Band 2), Girard (Call Band 1), McKean (Call Band 1)	
Fawn Grove	Delta (Call Band 1), Stewartstown (Call Band 1), Jarrettsville, Md. (Service to NXX 692 and 941 only) (Call Band 1), Cardiff, Md. (Call Band 1)	
Franklin	Cooperstown (Call Band 1), Oil City (Call Band 1)	

Issued: December 27, 2010

Issued by:

# **SECTION 9.0 – EXCHANGE AREAS (CONTINUED)**

#### 9.4 Verizon North LLC Exchanges and Local Calling Areas (Cont'd.)

\*Usage Sensitive Service Unavailable

Exchange Areas Local Calling Areas

Grand Valley Pleasantville (Call Band 1), Titusville (Call Band 1), Youngsville (Call Band 2)  Harrison Valley* Ulysses, Westfield  Hershey* Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton  Hooversville Boswell (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1), Somerset  Glen Rock (Call Band 1), Hanover (Call Band 2), Stoystown (Call Band 1), York (Call Band 2)  Johnstown Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2), Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1)  Jonestown* Frystown, Shellsville, Annville, Lebanon  Kempton* Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville* Elkland  Lincolnville Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Logalsock* Muney, Trout Run, Williamsport  Manchester Dover (Call Band 1), York (Call Band 1)  Mantzville* Lehighton, McKeansburg, Tamaqua  Matamoras* Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Meyersdale Berlin (Call Band 1), Rockwood (Call Band 1), Somerset (Call Band 1), Somerset (Call Band 2)  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Exeriange Areas	Econ Carring Areas	
Galilee* Beach Lake, Callicoon, Honesdale, Narrowsburg, NY  Erie (Call Band 2), Fairview (Call Band 1), Stewartstown (Call Band 1)  Glen Rock Jefferson (Call Band 1), Loganville (Call Band 1), Stewartstown (Call Band 1)  Harrison Valley Pleasantville (Call Band 1), Titusville (Call Band 1), Youngsville (Call Band 2)  Harrison Valley* Hershey* Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton  Boswell (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1), Somerset  Jefferson Jefferson Glen Rock (Call Band 1), Hanover (Call Band 1), Spring Grove (Call Band 1), York (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 1), York (Call Band 2), Seward (Call Band 2), Davidsville (Call Band 1), Windber (Call Band 1)  Jonestown* Frystown, Shellsville, Annville, Lebanon  Kempton* Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville* Elkland Lincolnville Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock* Muney, Trout Run, Williamsport  Manchester Dover (Call Band 1), York (Call Band 1)  Mantzville* Lehighton, McKeansburg, Tamaqua  Cuddebackville, Ny, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Berlin (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg* Mantzville, Orwigsburg, Pottsville, Schuylkiil Haven  Meyersdale Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Friedensburg*	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven	
Girard Erie (Call Band 2), Fairview (Call Band 1) Glen Rock Jefferson (Call Band 1), Loganville (Call Band 1), Stewartstown (Call Band 1) Grand Valley Pleasantville (Call Band 1), Titusville (Call Band 1) Harrison Valley* Ulysses , Westfield Hershey* Middletown, Palmyra, Shellsville, Steelton Boswell (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1), Somerset Glen Rock (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1), Somerset Jefferson Glen Rock (Call Band 1), Hanover (Call Band 1), Spring Grove (Call Band 1), York (Call Band 2) Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2) Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1) Jonestown* Frystown, Shellsville, Annville, Lebanon  Kempton* Allentown, Hamburg, Kutztown, New Smithville, New Tripoli Elkland Lincolnville* Elkland Lincolnville Union City (Call Band 1), Red Lion (Call Band 1), Townville (Call Band 1) Loyalsock* Muncy, Trout Run, Williamsport Manchester Dover (Call Band 1), York (Call Band 1) Montzville* Lehighton, McKeansburg, Tamaqua Matamoras* Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY McKean Berlin (Call Band 1), Rockwood (Call Band 1), Somerset (Call Band 1) Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1) Somerset (Call Band 2) Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Frystown*	Bernville, Jonestown, Myerstown, Lebanon	
Glen Rock  Grand Valley  Pleasantville (Call Band 1), Loganville (Call Band 1), Stewartstown (Call Band 1)  Pleasantville (Call Band 2)  Pleasantville (Call Band 1), Titusville (Call Band 1), Youngsville (Call Band 2)  Harrison Valley*  Hershey*  Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton  Boswell (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1), Somerset  Glen Rock (Call Band 1), Hanover (Call Band 2), Stoystown (Call Band 1), York (Call Band 2)  Johnstown  Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2)  Seward (Call Band 2), Davidsville (Call Band 1), Windber (Call Band 1)  Jonestown*  Frystown, Shellsville, Annville, Lebanon  Kempton*  Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville*  Elkland  Lincolnville  Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville  Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock*  Muncy, Trout Run, Williamsport  Manchester  Dover (Call Band 1), York (Call Band 1)  Mantaville*  Lehighton, McKeansburg, Tamaqua  Matamoras*  Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1)  Somerset (Call Band 2)  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	Galilee*	Beach Lake, Callicoon, Honesdale, Narrowsburg, NY	
Grand Valley Pleasantville (Call Band 1), Titusville (Call Band 1), Youngsville (Call Band 2)  Harrison Valley* Ulysses, Westfield  Hershey* Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton  Hooversville Boswell (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1), Somerset  Glen Rock (Call Band 1), Hanover (Call Band 2), Stoystown (Call Band 1), York (Call Band 2)  Johnstown Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2)  Seward (Call Band 2), Davidsville (Call Band 1), Windber (Call Band 1)  Jonestown* Frystown, Shellsville, Annville, Lebanon  Kempton* Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville* Elkland  Lincolnville Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Logalsock* Muney, Trout Run, Williamsport  Manchester Dover (Call Band 1), York (Call Band 1)  Mantzville* Lehighton, McKeansburg, Tamaqua  Matamoras* Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Berlin (Call Band 1), Rockwood (Call Band 1), Somerset (Call Band 1), Somerset (Call Band 2)  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Girard		
Grand Valley Pleasantville (Call Band 1), Titusville (Call Band 1), Youngsville (Call Band 2) Harrison Valley* Ulysses, Westfield Hershey* Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton Boswell (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1), Somerset Glen Rock (Call Band 1), Hanover (Call Band 2), Stoystown (Call Band 1), York (Call Band 2) Johnstown Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2), Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1) Jonestown* Frystown, Shellsville, Annville, Lebanon  Kempton* Allentown, Hamburg, Kutztown, New Smithville, New Tripoli Knoxville* Elkland Lincolnville Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1) Loganville Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1) Loyalsock* Muney, Trout Run, Williamsport Manchester Dover (Call Band 1), York (Call Band 1) Mantzville* Lehighton, McKeansburg, Tamaqua Matamoras* Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY McKean Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2) Somerset (Call Band 2) Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Clan Book	Jefferson (Call Band 1), Loganville (Call Band 1), Stewartstown (Call Band 1),	
Harrison Valley*  Hershey*  Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton  Boswell (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1), Somerset  Glen Rock (Call Band 1), Hanover (Call Band 1), Spring Grove (Call Band 1), York (Call Band 2)  Johnstown  Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2), Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1)  Jonestown*  Frystown, Shellsville, Annville, Lebanon  Kempton*  Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville*  Elkland  Lincolnville  Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Logalousek*  Muncy, Trout Run, Williamsport  Manchester  Dover (Call Band 1), York (Call Band 1)  Mantzville*  Lehighton, McKeansburg, Tamaqua  Matamoras*  Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean  Berlin (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  Mortzville, Orwigsburg, Pottsville, Schuylkill Haven  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)  Middleburg*  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	CIEH ROCK	York (Call Band 2)	
Hershey*  Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton  Boswell (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1), Somerset  Glen Rock (Call Band 1), Hanover (Call Band 1), Spring Grove (Call Band 1), York (Call Band 2)  Johnstown  Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2), Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1)  Jonestown*  Frystown, Shellsville, Annville, Lebanon  Kempton*  Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville*  Elkland  Lincolnville  Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville  Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock*  Muncy, Trout Run, Williamsport  Manchester  Dover (Call Band 1), York (Call Band 1)  Mantzville*  Lehighton, McKeansburg, Tamaqua  Matamoras*  Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean  Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg*  Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)  Middleburg*  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	Grand Valley	Pleasantville (Call Band 1), Titusville (Call Band 1), Youngsville (Call Band 2)	
Hersney* Middletown, Palmyra, Shellsville, Steelton Boswell (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1), Somerset Glen Rock (Call Band 1), Hanover (Call Band 1), Spring Grove (Call Band 1), York (Call Band 2)  Beaverdale (Call Band 2)  Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2), Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1)  Jonestown*  Frystown, Shellsville, Annville, Lebanon  Kempton* Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville* Elkland Lincolnville Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock* Muncy, Trout Run, Williamsport  Manchester Dover (Call Band 1), York (Call Band 1)  Mantzville* Lehighton, McKeansburg, Tamaqua Matamoras* Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Edinboro (Call Band 1), Eric (Call Band 1), Fairview (Call Band 1)  McKeansburg* Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)  Middleburg* Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Harrison Valley*	Ulysses , Westfield	
Hooversville  Boswell (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1), Somerset  Glen Rock (Call Band 1), Hanover (Call Band 1), Spring Grove (Call Band 1), York (Call Band 2)  Johnstown  Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2), Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1)  Jonestown*  Frystown, Shellsville, Annville, Lebanon  Kempton*  Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville*  Elkland  Lincolnville  Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville  Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock*  Muncy, Trout Run, Williamsport  Manchester  Dover (Call Band 1), York (Call Band 1)  Mantzville*  Lehighton, McKeansburg, Tamaqua  Matamoras*  Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean  Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg*  Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Meyersdale  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)  Middleburg*  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Mulford/Log Tavern*  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	Harshay*	Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon,	
Jefferson Glen Rock (Call Band 1), Hanover (Call Band 1), Spring Grove (Call Band 1), York (Call Band 2)  Johnstown Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2) Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1)  Jonestown* Frystown, Shellsville, Annville, Lebanon  Kempton* Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville* Elkland  Lincolnville Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock* Muncy, Trout Run, Williamsport  Manchester Dover (Call Band 1), York (Call Band 1)  Mantzville* Lehighton, McKeansburg, Tamaqua  Matamoras* Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Edinboro (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1)  McKeansburg* Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Meyersdale Berlin (Call Band 2)  Middleburg* Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Mulford/Log Tavern*  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Heisiley		
Jefferson Glen Rock (Call Band 1), Hanover (Call Band 1), Spring Grove (Call Band 1), York (Call Band 2)  Johnstown Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2) Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1)  Jonestown* Frystown, Shellsville, Annville, Lebanon  Kempton* Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville* Elkland  Lincolnville Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock* Muncy, Trout Run, Williamsport  Manchester Dover (Call Band 1), York (Call Band 1)  Mantzville* Lehighton, McKeansburg, Tamaqua  Matamoras* Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg* Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Meyersdale Berlin (Call Band 2)  Middleburg* Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Milford/Log Tavern*  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Hooversville	Boswell (Call Band 1), Johnstown (Call Band 2), Stoystown (Call Band 1),	
Johnstown  Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2) Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1)  Jonestown*  Frystown, Shellsville, Annville, Lebanon  Kempton*  Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville*  Elkland  Lincolnville  Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville  Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock*  Muncy, Trout Run, Williamsport  Manchester  Dover (Call Band 1), York (Call Band 1)  Mantzville*  Lehighton, McKeansburg, Tamaqua  Matamoras*  Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean  Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg*  Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1),  Somerset (Call Band 2)  Middleburg*  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	Hooversyme	Somerset	
Johnstown Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2) Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1)  Jonestown* Frystown, Shellsville, Annville, Lebanon  Kempton* Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville* Elkland Lincolnville Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock* Muncy, Trout Run, Williamsport  Manchester Dover (Call Band 1), York (Call Band 1)  Mantzville* Lehighton, McKeansburg, Tamaqua  Matamoras* Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg* Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Meyersdale Berlin (Call Band 2)  Middleburg* Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	lofforcon	Glen Rock (Call Band 1), Hanover (Call Band 1), Spring Grove (Call Band 1),	
Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1)  Jonestown* Frystown, Shellsville, Annville, Lebanon  Kempton* Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville* Elkland  Lincolnville Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock* Muncy, Trout Run, Williamsport  Manchester Dover (Call Band 1), York (Call Band 1)  Mantzville* Lehighton, McKeansburg, Tamaqua  Matamoras* Cuddebackville, Ny, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg* Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Meyersdale Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1),  Somerset (Call Band 2)  Middleburg* Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis  NY  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Jeffersoff		
Jonestown*  Frystown, Shellsville, Annville, Lebanon  Kempton*  Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville*  Lincolnville  Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville  Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock*  Muncy, Trout Run, Williamsport  Manchester  Dover (Call Band 1), York (Call Band 1)  Mantzville*  Lehighton, McKeansburg, Tamaqua  Matamoras*  Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean  Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg*  Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)  Middleburg*  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	lohaetoum	Beaverdale (Call Band 2), Davidsville (Call Band 1), Nanty Glo (Call Band 2),	
Kempton*  Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville*  Elkland  Lincolnville  Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville  Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock*  Muncy, Trout Run, Williamsport  Manchester  Dover (Call Band 1), York (Call Band 1)  Mantzville*  Lehighton, McKeansburg, Tamaqua  Matamoras*  Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean  Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg*  Meyersdale  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)  Middleburg*  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	Johnstown	Seward (Call Band 1), South Fork (Call Band 1), Windber (Call Band 1)	
Kempton*  Allentown, Hamburg, Kutztown, New Smithville, New Tripoli  Knoxville*  Elkland  Lincolnville  Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville  Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock*  Muncy, Trout Run, Williamsport  Manchester  Dover (Call Band 1), York (Call Band 1)  Mantzville*  Lehighton, McKeansburg, Tamaqua  Matamoras*  Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean  Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg*  Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)  Middleburg*  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	1	Fort of Old Health Annual Port	
Knoxville*  Lincolnville  Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville  Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock*  Muncy, Trout Run, Williamsport  Manchester  Dover (Call Band 1), York (Call Band 1)  Mantzville*  Lehighton, McKeansburg, Tamaqua  Matamoras*  Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean  Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg*  Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)  Middleburg*  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	Jonestown*	Frystown, Shellsville, Annville, Lebanon	
Lincolnville Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)  Loganville Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock* Muncy, Trout Run, Williamsport  Manchester Dover (Call Band 1), York (Call Band 1)  Mantzville* Lehighton, McKeansburg, Tamaqua  Matamoras* Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg* Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Meyersdale Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1),  Somerset (Call Band 2)  Middleburg* Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Kempton*	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli	
Loganville Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock* Muncy, Trout Run, Williamsport  Manchester Dover (Call Band 1), York (Call Band 1)  Mantzville* Lehighton, McKeansburg, Tamaqua  Matamoras* Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg* Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Meyersdale Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1),  Somerset (Call Band 2)  Middleburg* Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Knoxville*	Elkland	
Loganville Glen Rock (Call Band 1), Red Lion (Call Band 1), York (Call Band 1)  Loyalsock* Muncy, Trout Run, Williamsport  Manchester Dover (Call Band 1), York (Call Band 1)  Mantzville* Lehighton, McKeansburg, Tamaqua  Matamoras* Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg* Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Meyersdale Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1),  Somerset (Call Band 2)  Middleburg* Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Lincolnville	Union City (Call Band 1), Spartansburg (Call Band 1), Townville (Call Band 1)	
ManchesterDover (Call Band 1), York (Call Band 1)Mantzville*Lehighton, McKeansburg, TamaquaMatamoras*Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NYMcKeanEdinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)McKeansburg*Mantzville, Orwigsburg, Pottsville, Schuylkill HavenMeyersdaleBerlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)Middleburg*Beaver Springs, Mifflinburg, Mount Pleasant Mills, SelinsgroveMilford/Log Tavern*Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NYMount Pleasant Mills*Beaver Springs, Middleburg, Selinsgrove	Loganville		
Mantzville* Lehighton, McKeansburg, Tamaqua  Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg* Mantzville, Orwigsburg, Pottsville. Schuylkill Haven  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)  Middleburg* Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	Loyalsock*		
Matamoras*  Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY  McKean  Edinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)  McKeansburg*  Mantzville, Orwigsburg, Pottsville, Schuylkill Haven  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1),  Somerset (Call Band 2)  Middleburg*  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis  NY  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	Manchester		
Matamoras*Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NYMcKeanEdinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)McKeansburg*Mantzville, Orwigsburg, Pottsville, Schuylkill HavenMeyersdaleBerlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)Middleburg*Beaver Springs, Mifflinburg, Mount Pleasant Mills, SelinsgroveMilford/Log Tavern*Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NYMount Pleasant Mills*Beaver Springs, Middleburg, Selinsgrove	Mantzville*	<u> </u>	
McKeanEdinboro (Call Band 1), Erie (Call Band 1), Fairview (Call Band 1)McKeansburg*Mantzville, Orwigsburg, Pottsville, Schuylkill HavenMeyersdaleBerlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)Middleburg*Beaver Springs, Mifflinburg, Mount Pleasant Mills, SelinsgroveMilford/Log Tavern*Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NYMount Pleasant Mills*Beaver Springs, Middleburg, Selinsgrove	Matamoras*		
McKeansburg*Mantzville, Orwigsburg, Pottsville. Schuylkill HavenMeyersdaleBerlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)Middleburg*Beaver Springs, Mifflinburg, Mount Pleasant Mills, SelinsgroveMilford/Log Tavern*Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NYMount Pleasant Mills*Beaver Springs, Middleburg, Selinsgrove			
Meyersdale  Berlin (Call Band 1), Rockwood (Call Band 1), Salisbury (Call Band 1), Somerset (Call Band 2)  Middleburg*  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	McKeansburg*		
Middleburg* Somerset (Call Band 2)  Middleburg* Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills* Beaver Springs, Middleburg, Selinsgrove	<b>-</b>		
Middleburg*  Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove			
Milford/Log Tavern*  Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis NY  Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove	Middleburg*		
Mount Pleasant Mills*  Beaver Springs, Middleburg, Selinsgrove		Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis,	
	Millord/Log Tavern*		
	Mount Pleasant Mills*		
wyerstown*   Frystown, Schaefferstown, Womelsdorf, Lebanon	Myerstown*	Frystown, Schaefferstown, Womelsdorf, Lebanon	
Nanty Glo Ebensburg (Call Band 1), Johnstown (Call Band 2)			
New Bedford New Castle (Call Band 2), New Wilmington (Call Band 1)			
New Smithville*  Allentown, Ironton, Kempton, New Tripoli			

Issued: December 27, 2010

Issued by:

Dynalink Communications, Inc. 927 McDonald Avenue Brooklyn, New York 11218

# **SECTION 9.0 – EXCHANGE AREAS (CONTINUED)**

## 9.4 Verizon North LLC Exchanges and Local Calling Areas (Cont'd.)

\*Usage Sensitive Service Unavailable

Exchange Areas

Local Calling Areas

New Tripoli*	Allentown, Kempton, New Smithville, Slatington	
New Wilmington	New Bedford (Call Band 1), New Castle (Call Band 1), Sharon (Call Band 2),	
	Volant (Call Band 1)	
North East	Erie (Call Band 2), South Ripley (Call Band 1), NY, Wattsburg (Call Band 2)	
Oil City	Cooperstown (Call Band 1), Franklin (Call Band 1), Pleasantville (Call Band 2),	
<u>-</u>	Titusville (Call Band 2)	
Pine Grove*	Auburn, Friedensburg, Tremont	
Pleasantville	Grand Valley (Call Band 1), Oil City (Call Band 2), Titusville (Call Band 1)	
Princeton	New Castle (Call Band 1), Portersville (Call Band 1), Ellwood City (Call Band 1)	
Red Lion	Brogue (Call Band 1), Loganville (Call Band 1), York (Call Band 1)	
Robesonia*	Bernville, Womelsdorf, Reading	
Rockwood	Berlin (Call Band 1), Confluence (Call Band 2), Meyersdale (Call Band 1),	
Rockwood	Somerset (Call Band 1)	
Sabinsville*	Westfield	
Calichum	Confluence (Call Band 2), Meyersdale (Call Band 1), Grantsville, Md. (Call	
Salisbury	Band 1)	
Saltsburg	Avonmore (Call Band 1)	
Sayre	Waverly, NY (Call Band 1)	
Schaefferstown*	Myerstown, Womelsdorf, Lebanon	
Selinsgrove*	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury	
Selinsgrove – Shamokin Dam*	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury	
Seward_	Johnstown (Call Band 1), New Florence (Call Band 1)	
Shellsville*	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey	
Shohola*	Barryville, NY, Milford/Log Tavern	
Somerset	Berlin (Call Band 1), Boswell (Call Band 2), Rockwood (Call Band 1),	
	Stoystown (Call Band 1)	
South Fork	Beaverdale (Call Band 1), Johnstown (Call Band 1)	
Cunutanahuna	Corry (Call Band 1), Lincolnville (Call Band 1), Titusville (Call Band 2),	
Spartansburg	Townville (Call Band 2)	
Spring Grove	Hanover (Call Band 1), Jefferson (Call Band 1), York (Call Band 1)	
Standard and a sum	Fawn Grove (Call Band 1), Glen Rock (Call Band 1), Red Lion (Call Band 2),	
Stewartstown	York (Call Band 3), Jarrettsville, Md. (Service to NXX 941 only) (Call Band 2)	
6	Berlin (Call Band 2), Boswell (Call Band 1), Hooversville (Call Band 1),	
Stoystown	Somerset (Call Band 1)	
Taylorstown*	Buffalo, Claysville, Washington	
Timeville	Grand Valley (Call Band 1), Oil City (Call Band 2), Pleasantville (Call Band 1),	
Titusville	Spartansburg (Call Band 2)	
	Spartansourg (Carr Dana 2)	

Issued: December 27, 2010

Issued by:

## SECTION 9.0 - EXCHANGE AREAS (CONTINUED)

#### 9.4 Verizon North LLC Exchanges and Local Calling Areas (Cont'd.)

\*Usage Sensitive Service Unavailable

**Exchange Areas** 

Local Calling Areas

Union City	Corry (Call Band 2), Erie (Call Band 3), Lincolnville (Call Band
Onion City	1), Waterford (Call Band 1), Wattsburg (Call Band 1)
Vandergrift	Apollo (Call Band 1), Avonmore (Call Band 1), Leechburg (Call
vandergitt	Band 1)
Waterford	Erie (Call Band 2), Union City (Call Band 1), Wattsburg (Call
wateriord	Band 2)
Wattsburg	Corry (Call Band 2), Erie (Call Band 3), North East (Call Band 2),
wallsburg	Union City (Call Band 1), Waterford (Call Band 2)
	Mt. Savage, Md. (Call Band 1), Cumberland, Md. (Call Band 1),
Wellersburg	Frostburg, Md. (Call Band 1), Meyersdale (Call Band 2),
	Hyndman (Call Band 1)
Wesley	Clintonville (Call Band 1), Harrisville (Call Band 1), Grove City
	(Call Band 1), Mercer (Call Band 2)
Westfield*	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City (Call Band 1), Johnstown (Call Band 1)
Wesley	Clintonville (Call Band 1), Harrisville (Call Band 1), Grove City
wesley	(Call Band 1), Mercer (Call Band 2)
Westfield*	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City (Call Band 1), Johnstown (Call Band 1)
-	Mt. Savage, Md. (Call Band 1), Cumberland, Md. (Call Band 1),
Wellersburg	Frostburg, Md. (Call Band 1), Meyersdale (Call Band 2),
	Hyndman (Call Band 1)
Wesley	Clintonville (Call Band I), Harrisville (Call Band I), Grove City
	(Call Band 1), Mercer (Call Band 2)
Westfield*	Elkland, Harrison Valley, Knoxville, Sabinsville
Windber	Central City (Call Band 1), Johnstown (Call Band 1)
Womelsdorf*	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion (Call Band 1), York (Call Band 2), Columbia (Call Band
	1)
	Dover (Call Band 1), Loganville (Call Band 1), Manchester (Call
York	Band 1), Red Lion (Call Band 1), Spring Grove (Call Band 1),
	Wrightsville (Call Band 1)

Issued: December 27, 2010

## **SECTION 9.0 - EXCHANGE AREAS (CONTINUED)**

#### 9.5 Verizon Pennsylvania, Inc., Pittsburgh Suburban Exchanges and Local Calling Areas

Local Calling Areas **Exchange Areas** 

Exchange 7 treas	Ecca Caning / Ireas
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

Issued: December 27, 2010

# 9.6 Verizon Pennsylvania, Inc., Pittsburgh Exchanges and Local Calling Areas

Exchange Areas

Local Calling Areas

llevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty,
nievue (niciudes west view)	Homestead, Millvale, Perrysville, Pittsburgh
addaak (Ingludea Willeinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead,
addock (includes wilkinsburg)	Millvale, Monroeville, Penn Hills, Pittsburgh
unials (Includes Mt. Labones)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick,
mick (metudes wit. Lebanon)	Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
-A (Includes MeVess Deels)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East
ation (includes McKees Rocks)	Liberty, Homestead, Millvale, Pittsburgh
at Libouts	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel,
St Liberty	Homestead, Millvale, Oakmont, Pittsburgh
	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead,
mestead	McKeesport, Millvale, Pittsburgh, Pleasant Hills
Huala (Inaludas Chamahuma)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel,
invale (includes Snarpsburg)	Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
4-L	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead,
tsburgn	Millvale, Pittsburgh
addock (Includes Wilkinsburg)  arrick (Includes Mt. Lebanon)  afton (Includes McKees Rocks)  st Liberty  omestead  illvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh  Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant H  Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh  Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh  Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills  Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh  Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh

## 9.7 Verizon Pennsylvania, Inc., Philadelphia Exchanges and Local Calling Areas

Exchange Areas

Local Calling Areas

Philadelphia Zone 1	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4	
District deleting 2 2	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 14,	
Philadelphia Zone 2	Phila. Sub. Zone 17, Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24	
Philadelphia Zone 3	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23,	
	Phila. Sub. Zone 31, Phila. Sub. Zone 32, Phila. Sub. Zone 34	
Philadelphia Zone 4	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34,	
	Phila. Sub. Zone 37, Phila. Sub. Zone 40, Phila. Sub. Zone 41	

Issued: December 27, 2010

# 9.8 Verizon Pennsylvania, Inc., Philadelphia Suburban Exchanges and Local Calling Areas

**Exchange Areas** 

Local Calling Areas

Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon – DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon – DE)
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon - DE), Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newton Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newton Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newton Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Broomall-Newton Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newton Square, Bryn Mawr, Havertown- Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newton Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newton Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern-Berwyn, Phoenixville, Valley Forge, Wayne. West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge. Wayne

Issued: December 27, 2010

Issued by:

## 9.8 Verizon Pennsylvania, Inc., Philadelphia Suburban Exchanges and Local Calling Areas (Cont'd.)

**Exchange Areas** 

Local Calling Areas

Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park- Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park- Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park- Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

Issued: December 27, 2010

# 9.9 The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Exchanges and Local Calling Areas

Exchange Areas

Local Calling Areas

Allensville

Local:

Allensville, Belleville, Huntington, Lewistown

Bedford

Local:

Bedford, Charlesville, Everett, Fishertown,

Osterburg, Schellsburg

Bedford Valley

Local:

Bedford, Bedford Valley, Hyndman

Beech Creek

Local:

Beech Creek, Howard, Lock Haven, Mill Hall

Belleville

Local:

Allensville, Belleville, Lewistown, Reedsville

Biglerville

Local:

Biglerville, Gettysburg, York Springs

Blacktown

Local:

Blacktown, Plain Grove, Volant, Grove City,

Mercer

Blain

Local:

Blain, East Waterford, Loysville

Blue Ridge Summit

Local:

Blue Ridge Summit, Highfield, Md., Waynesboro

Bruin

Local:

Bruin, Chicora, Parker, Petrolia

North Washington

Butler

Local:

Chicora, Connoquenessing, Meridian, Nixon,

Prospect, West Sunbury, Butler

Issued: December 27, 2010

# 9.9 The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas Local Calling Areas

Carlisle

Local: Carlisle, Mount Holly Springs, Newville

Chambersburg

Local: Chambersburg, Fayetteville, Marion, Saint

Thomas

Charlesville

Local: Bedford, Charlesville, Everett

Chicora

Local: Bruin, Butler, North Washington, Petrolia,

Chicora

Claysburg

Local: Altoona, Claysburg, Hollidaysburg, Osterburg,

Roaring Spring

Clearville

Local: Bedford, Clearville, Everett

Columbia

Local: Columbia, Elizabethtown, Lancaster, Marietta,

Mount Joy, Mountville, Wrightsville

Connoquenessing

Local: Butler, Evans City, Meridian, Nixon,

Prospect, Connoquenessing

Dry Run

Local: Chambersburg, Dry Run

Duncannon

Local: Duncannon, Harrisburg (Zone 1), Marysville,

New Bloomfield, Newport

East Waterford

Local: Blain, East Waterford, Mifflintown, Port

Royal

## SECTION 9.0 - EXCHANGE AREAS (CONTINUED)

# 9.9 The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas Local Calling Areas

Eau Claire

Local: Emlenton, Foxburg, North Washington,

Parker, Eau Claire

Elizabethtown

Local: Elizabethtown, Columbia, Hershey,

Lancaster, Landisville, Marietta, Mt. Joy,

Middletown

Emlenton

Local: Eau Claire, Foxburg, Parker, Rockland,

Emlenton

**Evans City** 

Local: Butler, Connoquenessing, Criders Corners,

Nixon, Zelienople, Evans City

Everett

Local: Bedford, Breezewood, Clearville, Everett

Fairfield

Local: Emmitsburg, Md., Fairfield, Gettysburg

Fayetteville

Local: Chambersburg, Fayetteville

Fishertown

Local: Bedford, Fishertown, Osterburg, Schellsburg

Foxburg

Local: Eau Claire, Emlenton, Parker, Foxburg

Gettysburg

Local: Biglerville, Fairfield, Gettysburg

Issued: December 27, 2010

# 9.9 The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas Local Calling Areas

Greencastle

Local: Chambersburg, Greencastle, Marion,

Waynesboro

Hanover

Local: Hanover, Jefferson, Littlestown, New Oxford

Harrisville

Local: Plain Grove, Portersville, Slippery Rock,

Volant, West Sunbury, Wesley, Harrisville,

Grove City

Hewitt

Local: Cumberland, Md., Flintstone, Md.,

Hewitt, Oldtown, Md., Ridgeley, W. Va.,

State Line, Pa.

Hopewell

Local: Everett, Hopewell, Saxton

Howard

Local: Beech Creek, Bellefonte,

Howard, State College, Zion

Hyndman

Local: Bedford, Bedford Valley, Hyndman

Ickesburg

Local: Ickesburg, Loysville, Millerstown, New

Bloomfield, Newport Port Royal

Littlestown

Local: Gettysburg, Hanover, Littlestown, New

Oxford, Silver Run, Md.

Issued: December 27, 2010

# 9.9 The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

**Local Calling Areas** 

Liverpool

Local:

Liverpool, Millerstown, Newport

Loysburg

Local:

Loysburg, Martinsburg, Roaring Spring

Loysville

Local:

Blain, Ickesburg, Loysville, New Bloomfield

Marietta

Local:

Columbia, Elizabethtown, Lancaster, Marietta, Mt. Joy,

Mountville

Marion

Local:

Chambersburg, Greencastle, Marion

Marklesburg

Local:

McConnellstown, Huntingdon, Marklesburg

Martinsburg

Local:

Altoona, Hollidaysburg,

Loysburg, Martinsburg, Roaring Spring,

Williamsburg

Marysville

Local:

Duncannon, Harrisburg, Marysville

McAlisterville

Local:

McAlisterville, Mifflintown, Port Royal,

Richfield, Thompsontown

McConnellstown

Local:

Alexandria, Huntingdon,

Mount Union, Marklesburg, McConnellstown

Effective: December 28, 2010

McConnellsburg

Local:

McConnellsburg

Issued: December 27, 2010

### **SECTION 9.0 - EXCHANGE AREAS (CONTINUED)**

# 9.9 The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas Local Calling Areas

Mercersburg

Local: Chambersburg, Greencastle, Marion,

Mercersburg, Saint Thomas

Meridian

Local: Butler, Connoquenessing, Nixon, Prospect,

Meridian

Mifflintown

Local: East Waterford, Lewistown, McAlisterville,

Mifflintown, Port Royal, Thompsontown

Millerstown

Local: Ickesburg, Liverpool, Millerstown, New

Bloomfield, Newport Thompsontown

Mill Hall

Local: Beech Creek, Lock Haven, Mill Hall

Mount Joy

Local: Columbia, Elizabethtown, Marietta, Mount Joy,

Mountville, Lancaster, Landisville, Manheim

Mountville

Local: Mountville, Columbia, Marietta,

Millersville, Mount Joy, Lancaster, Landisville

Mt. Holly Springs

Local: Mt. Holly Springs, Carlisle

New Bloomfield

Local: Duncannon, Ickesburg, Loysville,

Millerstown, New Bloomfield, Newport

Newburg

Local: Chambersburg, Newburg, Newville,

Shippensburg

Issued: December 27, 2010

9.9 The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas

Local Calling Areas

New Oxford Local:

East Berlin, Hanover,

Littlestown, New Oxford, Gettysburg

Newport

Local:

Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport

Newville

Local:

Carlisle, Newburg, Newville

Nixon

Local:

Butler, Connoquenessing, Evans City,

Meridian, Nixon, Saxonburg

North Washington

Local:

Bruin, Butler, Chicora, Eau Claire,

Petrolia, West Sunbury, North Washington

Orbisonia

Local:

Orbisonia, Mt. Union, Shade Gap, Three Springs

Osterburg

Local:

Bedford, Claysburg, Fishertown, Osterburg

Parker

Local:

Bruin, Eau Claire, Emlenton, Foxburg,

Petrolia, Callensburg, Parker

Petrolia

Local:

Bruin, Butler, Chicora, North Washington,

Parker, Petrolia

Plain Grove

Local:

Harrisville, Portersville, Slippery Rock,

Volant, Blacktown, Grove City, New Castle,

Plain Grove

Issued: December 27, 2010

Issued by:

# 9.9 The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas Local Calling Areas

Portersville

Local: Butler, Harrisville, Plain Grove, Prospect,

Volant, Slippery Rock, Princeton, Elwood

City, Portersville, Zelienople

Port Royal

Local: East Waterford, Ickesburg, Lewistown,

McAlisterville, Mifflintown, Port Royal,

Thompson town

Prospect

Local: Butler, Connoquenessing, Meridian,

Portersville, Prospect

Reedsville

Local: Belleville, Lewistown, Reedsville

Richfield

Local: McAlisterville, Mt. Pleasant Mills, Richfield

Roaring Spring

Local: Altoona, Claysburg, Hollidaysburg,

Loysburg, Martinsburg, Roaring Spring

Saint Thomas

Local: Chambersburg, Mercersburg, Saint Thomas

Schellsburg

Local: Bedford, Fishertown, Schellsburg

Shade Gap

Local: Orbisonia, Shade Gap, Three Springs

Shippensburg

Local: Chambersburg, Newburg, Shippensburg

Issued: December 27, 2010

# 9.9 The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink Exchanges and Local Calling Areas (Cont'd.)

Exchange Areas Local Calling Areas

Slippery Rock

Local: Butler, Harrisville, Plain Grove,

Portersville, Volant, West Sunbury,

Slippery Rock

State Line

Local: Cumberland, Md., Flintstone, Md., Hewitt,

Oldtown, Md., Ridgeley, W. Va., State Line

Thompsontown

Local: McAlisterville, Mifflintown, Millerstown,

Port Royal, Thompsontown

Three Springs

Local: Orbisonia, Shade Gap, Three Springs,

Huntingdon

Volant

Local: Harrisville, Plain Grove, Portersville,

Slippery Rock, New Castle, Blacktown, New Wilmington,

Volant

Waynesboro

Local: Blue Ridge Summit, Greencastle, Highfield,

Md., Waynesboro, Chambersburg

West Sunbury

Local: Butler, Harrisville, North Washington,

Slippery Rock, West Sunbury

Williamsburg

Local: Altoona, Hollidaysburg, Martinsburg, Williamsburg

York Springs

Local: Biglerville, Gettysburg, York Springs

Zion

Local: Bellefonte, Howard, State College, Zion

Issued: December 27, 2010

#### 9.10 Verizon Pennsylvania Inc., Pittsburg Suburban Exchanges and Local Calling Areas

Exchange Areas	Local Calling Areas
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Craston, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Alltel), Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

Issued: December 27, 2010

Issued by:

## 9.11 Verizon Pennsylvania Inc., Pittsburg Exchanges and Local Calling Areas

# Exchange Areas

## Local Calling Areas

Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

Issued: December 27, 2010

### **SECTION 10.0 - MISCELLANEOUS SERVICES**

### 10.1 IntraLATA Toll Presubscription

Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXCs must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in 10.1.3 (A) I following.

### 10.1.1 Presubscription Charge Application

- (A) End user choices for toll presubscription:
  - (1) Designating an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
  - (2) Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.
- (B) If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.

Issued: December 27, 2010

Effective: December 28, 2010

#### SECTION 11.0 - MISCELLANEOUS SERVICES (CONTINUED)

#### 10.1 IntraLATA Toll Presubscription (Continued)

#### 10.1.1 Presubscription Charge Application (Continued)

(C) If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

(D) Aunauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in 10.1.2 following. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as herein and in the Telephone Company's corresponding F.C.C. Tariff.

#### 10.1.2 **End User Charge Discrepancy**

- (A) When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:
  - (1) A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
  - (2) When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.

Issued: December 27, 2010

Effective: December 28, 2010

#### **SECTION 10.0 - MISCELLANEOUS SERVICES (CONTINUED)**

#### 10.1 IntraLATA Toll Presubscription (Continued)

#### 10.1.2 End User Charge Discrepancy (Continued)

- (3) If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.
- (B) Verification of Orders for Telemarketing

Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

#### 10.1.3 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.

Issued: December 27, 2010

#### SECTION 10.0 - MISCELLANEOUS SERVICES (CONTINUED)

#### 10.1 IntraLATA Toll Presubscription (Continued)

#### 10.1.4 Presubscription Charges

#### (A) **Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Section 10.1.1(A), for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

#### **(B) Nonrecurring Charges**

Per business or residence line, trunk, or port

Initial Line, or Trunk or Port	\$5.00
Additional Line, Trunk or Port	\$5.00

#### 10.2 **Emergency Services (Enhanced 911)**

Allows the Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary 911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 911 provider for display at the Public Service Answering Point (PSAP).

The Company is in compliance with all requirements of the Public Safety Emergency Telephone Act (Act 78-1990)

Issued: December 27, 2010

Issued by:

Effective: December 28, 2010

Effective: December 28, 2010

#### SECTION 11.0 - TELEPHONE MESSAGE SERVICES

#### 11.1 **Telephone Message Services:**

- Notice: Any telephone message service that provides a commercial, informational, public service or other message for a specific charge billed to the caller by a local phone company, prior to the presentation of the message, shall warn the caller that the cost of the call will be charged and that the charge will be itemized on the caller's telephone bill. In the event the message requested contains explicit sexual material, the warning preceding the message shall also inform the caller the message contains explicit sexual material.
- Intrastate Services: Before any call can be completed to a telephone message service containing 11.1.2 explicit sexual material, the caller shall have first obtained an access code number or other personal identification number consisting of not less than nine digits from the telephone message service through written application to the telephone message service. This access code number or personal identification number must be presented to the telephone message service after the warning message and in order to complete the call.
- Dissemination to Minors: Access codes or personal identification numbers obtained to complete 11.1.3 calls containing explicit sexual material as defined in 18 Pa.C.S. §5903 (relating to obscene and other sexual materials) shall not be issued to a minor. Telephone message services shall exercise all reasonable methods to ascertain that the applicant is not a minor.
- 11.1.4 Telephone Company Duties: Every local telephone company and competitive interexchange telephone service shall list all telephone message service calls on the customer telephone bill and shall designate the type or title of message obtained. In addition, the telephone company shall provide, upon request, at no cost to the consumer, the name and address of any telephone service provider. All telephone companies shall include in their telephone message service tariffs, whether provided through the 976 exchange or otherwise, or in any contract with such telephone message service sponsor, a clause requiring compliance with this section as a condition for continuation of the service.

#### 11.1.5 Costs of Service:

- (A) All costs relating to this section shall be borne solely by the telephone message service.
- **(B)** All telephone message services shall provide, in writing, to all telephone companies and competitive interexchange telephone companies providing service in this Commonwealth, their complete telephone number or numbers, including area codes and type or title of service provided. This information shall be provided at the time of newly established service, change in service and annually.

Issued: December 27, 2010

Issued by:

Sol Birnbaum, President Dynalink Communications, Inc. 927 McDonald Avenue Brooklyn, New York 11218

#### SECTION 11.0 – TELEPHONE MESSAGE SERVICES (CONTINUED)

#### 11.1 Telephone Message Services (Cont'd.)

11.1.6 Blocking Access: Every telephone company shall, except to the extent that written authorization is required by a customer for availability of access to all or certain types of telephone message services, provide to customers the option of having access to such telephone message services blocked. The telephone company may not charge the customer any fee or other cost for blocking access to availability of telephone message services unless such telephone company has already provided such blocking to the customer without fee.

#### 11.1.7 Enforcement:

- (A) The Commission shall promulgate rules or regulations to ensure the compliance of telephone companies providing messages covered by this section.
- (B) The failure of a telephone company to comply with this section shall be a violation of this section and the telephone company shall be subject to enforcement proceedings pursuant to Section 502 (relating to enforcement proceedings by Commission).
- (C) Failure of a telephone message service to comply with this section shall be a violation of the act of December 17, 1968 (P.L. 1224, No. 387), known as the Unfair Trade Practices and Consumer Protection Law, and 18 Pa.C.S. Ch. 39 (relating to theft and related offenses).

#### 11.2 Dissemination of Telephone Numbers and Other Identifying Information:

- 11.2.1 General Rule: Notwithstanding any other provision of law, but subject to the provisions of this title, any telephone call identification service offered in this Commonwealth by a public utility or by any other person, partnership, association or corporation that makes use of the facilities of a public utility shall be lawful if it allows a caller to withhold display of the caller's telephone number and other identifying information on both a per-call and per-line basis from the telephone instrument of the individual receiving the telephone call.
- 11.2.2 Charge Prohibited: There shall be no charge to the caller who requests that the caller's telephone number and other identifying information be withheld on a per-call basis. This service shall provide to the calling party only the ability to selectively unblock at no charge on a per-call basis a blocked line using a means which differs from the means to activate per-call blocking. Per-line blocking will be free for the first instance. Tariffed rates will apply in the case where a customer subscribes to per-line blocking, cancels per-line blocking, and requests reinstatement of per-line blocking. Per-line blocking is transferable to a new location for the same customer. Tariff rates will not apply to victims of domestic violence receiving services from a domestic violence program or protected by a court order; or to social welfare agencies such as a women's shelters, health and counseling centers, public service hotlines and their staffs. In addition to preventing the transfer of caller identification information, per-call and per-line blocking provide to automatically prevent the completion of telephone calls to customers who do not wish to receive calls from callers that withhold their telephone number or other identifying information.

Issued: December 27, 2010 Effective: December 28, 2010

#### SECTION 11.0 – TELEPHONE MESSAGE SERVICES (CONTINUED)

- 11.2 Dissemination of Telephone Numbers and Other Identifying Information (Cont'd.)
  - Notice: A public utility offering a call identification service shall notify its subscribers that their calls may be identified to a called party at least 60 days before the service is offered and shall clearly advise its subscribers of their ability to withhold their telephone number and other identifying information on both a per-call and a per-line basis. The form of the required notices must be approved by the commission.
  - Exceptions: Notwithstanding any other provision of law, but subject to the provisions of this title, 11.2.4 provision of any of the following caller identification services shall be lawful even if the caller cannot withhold display of the caller's telephone number and other identifying information from the instrument of the individual receiving the telephone call:
    - An identification services which is used within the same limited system, including a (A) Centrex or private branch exchange (PBX) system, as the recipient telephone.
    - (B) An identification service which is used on a public agency's emergency telephone line or on the line which receives the primary emergency telephone number 911.
    - An identification service provided in connection with any "800" or "900" access code **(C)** telephone service until the public utility develops the technical capability to comply with subsection (a), as determined by the commission. Until such capacity is developed, telephone subscribers shall be notified annually by the public utility that use of an "800" or "900" number may result in the disclosure of the subscriber's telephone number or other identifying information to the called party.
    - An identification service for which the identification information is a necessary **(D)** component of the communication being conveyed and for which, without such information, the called party would not reasonably be able to act upon or otherwise use the other portions of the communication. This exception is intended to cover services, such as health alert, home monitoring and other similar telemetry services.

Effective: December 28, 2010 Issued: December 27, 2010

Effective: December 28, 2010

#### SECTION 12.0 - PROMOTIONAL OFFERINGS / CONTRACTS & ICB

#### 12.1 **Special Promotions**

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Promotional service offerings shall be no longer than 6 months in any rolling 12-month period. Customers will be notified of promotions via bill inserts and advertising campaigns. Requests for promotional offerings will be presented to the Commission on one (1) day notice for its review and will be submitted as a supplement to the tariff for Commission approval.

#### 12.2 Contracts

The Company may provide any of the services offered under this Tariff, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this Tariff do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract.

Services provided under contract are not eligible for any promotional offerings which may be offered by the Company from time to time.

#### 12.3 **Individual Case Basis Arrangements**

Arrangements will be developed on an individual case basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the Pennsylvania Public Utility Commission upon request.

Issued: December 27, 2010

# DYNALINK COMMUNICATIONS, INC. COMPETITIVE LOCAL EXCHANGE CARRIER SWITCHED ACCESS TARIFF REGULATIONS AND SCHEDULE OF CHARGES

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C, Verizon North LLC Pa. P.U.C. No. 1, 3, 5 and 6 and The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink P.U.C. No. 27.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S., the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

This tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available for inspection at the Company's place of business: 927 McDonald Avenue, Brooklyn, NY 11218.

# LIST OF MODIFICATIONS

#### **CHECK SHEET**

Sheets of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this sheet.

Page Number	Revision	Page Number	Revision	Page Number	Revision
Title Page	Original	21	Original	-	
1	Original	22	Original		
2	Original	23	Original		
3	Original	24	Original		
4	Original	25	Original		
5	Original	26	Original		
6	Original	27	Original		
7	Original	28	Original		
8	Original	29	Original		
9	Original	30	Original		
10	Original	31	Original		
11	Original	32	Original		
12	Original	33	Original		
13	Original	34	Original		
14	Original				
15	Original				
16	Original				
17	Original				
18	Original				
19	Original				
20	Original				

<sup>\*-</sup> indicates pages included in this filing

# TABLE OF CONTENTS

List of Modifications	0.1
Check Sheet	1
Table of Contents	2
Symbols	3
Tariff Format	4
Section 1 - Definitions	5
Section 2 - Rules and Regulations	8
Section 3 - Ordering Options for Access Service	26
Section 4 - Switched Access Service	28
Section 5 - Switched Access Rates	31
Section 6 - Contracts, Individual Case Basis Arrangements and Special Promotions	34

#### **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- (I) To signify increase in rates.
- **(D)** To signify decrease in rates.
- (C) To signify any other changes.

#### TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in its Tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- **C. Paragraph Numbering Sequence** There are nine levels of paragraph coding. Each level of coding is subservient to the next higher level:

```
2.

2.1.

2.1.1.A.

2.1.1.A.1.

2.1.1.A.1.(a)

2.1.1.A.1.(a).1.

2.1.1.A.1.(a).1.(i).

2.1.1.A.1.(a).1.(i).
```

D. Check Sheets - When a Tariff filing is made with the Pennsylvania Public Utility Commission, an updated Check Sheet accompanies the Tariff filing. The Check Sheet lists the sheets contained in the Tariff, with a cross-reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some sheets.) The Tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the Pennsylvania Public Utility Commission.

#### **SECTION 1 – DEFINITIONS**

Certain terms used generally throughout this Tariff for the Access Services of this Company are defined below.

<u>3-Tone Slope</u>: Routine of steps performed in gathering data to be used in obtaining a measure of noise with tone and intermodulation distortion.

<u>Access Code</u>: A uniform seven digit code assigned by the Company to an individual Customer. The seven digit code has the form 950-XXXX or 101XXXX.

<u>Access Service</u>: Switched Access to the network of an Interexchange Carrier for the purpose of originating or terminating communications.

<u>Access Service Request (ASR)</u>: The industry service order format used by Access Service Customers and access providers as agreed to by the Ordering and Billing Forum.

<u>Address Signaling</u>: A process used to convey address information. Address signaling methods - Dial Pulse used in telephone systems.

<u>Authorized User</u>: A person, firm, corporation or other entity that either is authorized by the Customer to use Access Services or is placed in a position by the Customer, either through acts or omissions, to use Access Services.

<u>C-Notched Noise</u>: The frequency-weighted noise on a channel with a holding tone that is removed at the measuring end through a notch (very narrow band) filter.

<u>Carrier or Common Carrier</u>: See Interexchange Carrier or Exchange Carrier.

Commission: The Pennsylvania Public Utility Commission

<u>Company</u>: Dynalink Communications, Inc., or Dynalink, issuer of this Tariff.

<u>Constructive Order</u>: Delivery of calls to or acceptance of calls from the Company's End User locations over Company-switched local exchange services constitutes a Constructive Order by the Customer to purchase switched access services as described herein. Similarly the selection by a Company's End User of the Customer as the presubscribed IXC constitutes a Constructive Order of switched access by the Customer.

<u>Customer</u>: The person, firm, corporation or other entity which orders Service and is responsible for the payment of charges and for compliance with the Company's Tariff regulations. The Customer could be an interexchange carrier, or any other carrier authorized to operate in the state.

#### SECTION 1 - DEFINITIONS, (Cont'd.)

8XX Data Base Access Service: The term "8XX Data Base Access Service" denotes a toll-free originating Trunkside Access Service when the 8XX Service Access Code (i.e., 800, 822, 833, 844, 855, 866, 877, or 888 as available) is used.

<u>Dial Plus</u>: The pulse type employed by rotary dial station sets.

<u>End User</u>: Any individual, association, corporation, governmental agency or any other entity other than an Interexchange Carrier which subscribes to intrastate service provided by an Exchange Carrier.

<u>Exchange Carrier</u>: Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

<u>Individual Case Basis</u>: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

<u>In-Band Tone Signaling</u>: The exchange of call control information within the same channel that the telephone call itself is using.

<u>Interexchange Carrier (IXC)</u> or <u>Interexchange Common Carrier</u>: Any individual, partnership, association, joint stock company, trust, governmental entity or corporation engaged in state or foreign communication for hire by wire or radio, between two or more exchanges.

<u>LATA</u>: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

<u>Local Access</u>: The connection between a Customer's premises and a point of presence of the Exchange Carrier.

<u>Local Switching Center</u>: The switching center where telephone exchange service Customer station Channels are terminated for purposes of interconnection to each other and to interoffice Trunks.

Meet Point: A point of interconnection that is not an end office or tandem.

Meet Point Billing: The arrangement through which multiple Exchange Carriers involved in providing Access Services, divide the ordering, rating, and billing of such services on a proportional basis, so that each Exchange Carrier involved in providing a portion of the Access Service agrees to bill under its respective Tariff.

MOU: Rates for termination of IntraMTA Traffic.

#### SECTION 1 - DEFINITIONS, (Cont'd.)

<u>Network Services</u>: The Company's telecommunications Access Services offered on the Company's Network.

<u>Non-Recurring Charges</u>: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Out of Band Signaling: An exchange access signaling feature which allows customers to exchange call control and signaling information over a communications path which is separate from the message path.

<u>Outpulsing</u>: The process of transmitting address information over a trunk from one switching center or switchboard to another.

<u>Point of Presence</u>: Location where the Customer maintains a facility for purposes of interconnecting to the Company's Network.

<u>Premises</u>: The space occupied by a Customer or Authorized User in a building or buildings or on contiguous property (except railroad rights-of-way, etc.).

<u>Recurring Charges</u>: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

<u>Service Order</u>: The written request for Network Services executed by the Customer and the Company in a format devised by the Company; or, in the alternative, the submission of an Access Service Request by the Customer in the manner specified in this Tariff.

Service(s): The Company's telecommunications Access Services offered on the Company's Network.

<u>Signaling System 7 (SS7)</u>: The common Channel Out of Band Signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI).

<u>Switched Access Service</u>: Access to the switched network of an Exchange Carrier for the purpose of originating or terminating communications. Switched Access is available to carriers, as defined in this Tariff.

<u>Trunk</u>: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

#### **SECTION 2 - RULES AND REGULATIONS**

# 2.1 Undertaking of Dynalink Communications, Inc.

# 2.1.1 <u>Scope</u>

Dynalink's services offered pursuant to this Tariff are furnished for Switched Access Service. Dynalink may offer these services over its own or resold facilities.

Dynalink installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. Dynalink may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Customer, to allow connection of a Customer's location to the Dynalink network. The Customer shall be responsible for all charges due for such service agreement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

#### 2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- B. The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the company may obtain from other Carriers from time to time, to furnish service as required at the sole discretion of the Company.
- C. The provisioning and restoration of service in emergencies shall be in accordance with Part 64, Subpart D, Appendix A of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

#### 2.1 Undertaking of Dynalink Communications, Inc. (Cont'd.)

#### 2.1.3 Terms and Conditions

- A. Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this Tariff, a month is considered to have 30 days.
- B. Customers seeking to cancel service have an affirmative obligation to block traffic originating from or terminating to the Company's network. By originating traffic from or originating traffic to the Company's network, the Customer will have constructively ordered the Company's switched access service.
- C. The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.D below.
- D. The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

# 2.1.4 <u>Liability of the Company</u>

A. The liability of the Company shall be limited to interruption or cessation of service.

## 2.1 Undertaking of Dynalink Communications, Inc. (Cont'd.)

# 2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities within its control that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. The Company will work cooperatively with the Customer to determine the reasonable, notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

#### 2.1.6 Provisions of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, and attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Customer shall be responsible for the payment of service charges imposed on the Company by another entity, for visits to the Customer Premises when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

## 2.1 Undertaking of Dynalink Communications, Inc. (Cont'd.)

# 2.1.6 Provisions of Equipment and Facilities (cont'd.)

- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Notwithstanding the above, the Company shall not be responsible for:
  - 1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission;
  - 2. the reception of signals by Customer-provided equipment; or
  - 3. network control signaling where such signaling is performed by Customer-provided network control signaling equipment.
- G. The Company intends to work cooperatively with the Customer to develop network contingency plans in order to maintain maximum network capability following natural or man-made disasters which affect telecommunications services.
- H. The Company reserves the reasonable right to assign, designate or change telephone numbers, any other call number designations associated with Access Services, or the Company serving central office prefixes associated with such numbers, when necessary in the conduct of its business.

# 2.1.7 <u>Non-routine Installation</u>

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

# 2.1 Undertaking of Dynalink Communications, Inc. (Cont'd.)

#### 2.1.8 Special Construction

Subject to the arrangement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken and characterized by one or more of the following:

- A. where facilities are not presently available and there is no other requirement for the facilities so constructed;
- B. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. where facilities are to be installed over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. where facilities are requested in a quantity greater than that which the Company would normally construct;
- E. where installation is on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. installation involving abnormal costs; or
- H. in advance of its normal construction schedules.

Special construction charges for Switched Access Service will be determined on an individual use basis.

#### 2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the Company, its agents, contractors or suppliers.

#### 2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purposes or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming their use of the Company's offerings complies with relevant laws and applicable state regulations, policies, orders, and decisions; and if the Reseller intends to provide intrastate services, is certified with the appropriate state entity.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

# 2.3 Obligations of the Customer

- 2.3.1 The Customer shall be responsible for:
  - A. the payment of all applicable charges pursuant to this rate sheet;
  - B. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space, and power to operate Company facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such Premises;
  - C. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Access Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.B above. Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be owned entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this subsection prior to accepting an order for service;

#### 2.3 Obligations of the Customer, (Cont'd.)

## 2.3.1 The Customer shall be responsible for (cont'd.):

- D. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the Premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- E. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer Premises or the rights-of-way for which Customer is responsible for obtaining under Section 2.3.1.C above; and granting or obtaining permission for Company agents or employees to enter the Customer Premises at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- F. not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities.

#### 2.3.2 <u>Claims</u>

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs, and expenses for:

- A. any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees;
- B. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

# 2.3 Obligations of the Customer (Cont'd.)

# 2.3.3 <u>Jurisdictional Reporting</u>

The jurisdictional reporting requirements will be as specified below. When a Customer orders Access Service, its projected Percent Interstate Usage (PIU) must be provided in whole numbers to the Company. These whole number percentages will be used by the Company to apportion the use and/or charges between interstate and intrastate until a revised report is received as set forth herein. Reported or default PIU factors are used only where the call detail is insufficient to determine the appropriate jurisdiction of the traffic.

- A. <u>Originating Access</u>: Originating access minutes is only traffic originating from the Company Local Switching Center(s). The Customer should provide the Company with a projected PIU factor on a quarterly basis.
  - If no PIU for originating minutes is submitted as specified herein, then the projected PIU will be set on a default basis of 50 percent interstate traffic and 50 percent intrastate traffic.
- B. <u>Terminating Access</u>: For Feature Group D Switched Access Service(s), the Customer should provide the Company with a projected PIU factor by supplying the Company with an interstate percentage of terminating access minutes on a quarterly basis, as described in Sections 2.3.3.D below.
  - If no projected PIU factor is submitted by the Customer, then the projected PIU will be set on a default basis of 50 percent interstate traffic and 50 percent intrastate traffic.
- C. Except where the Company measured access minutes are used as set forth above, the Customer reported Projected PIU factor as set forth above will be used until the Customer reports a different projected PIU factor, as set forth below.

# 2.3 Obligations of the Customer (Cont'd.)

# 2.3.3 <u>Jurisdictional Reporting</u> (cont'd.)

- D. Effective on the first of January, April, July and October of each year the Customer should update its interstate and intrastate jurisdictional report. The Customer should forward to the Company, to be received no later than 15 days after the first of each such month, a revised report showing the interstate and intrastate percentage of use for the past three months ending the last day of December, March, June, and September, respectively, for each service arranged for interstate use, based solely on the traffic originating from or terminating to the Company Local Switching Center. The revised report will serve as the basis for the next three months' billing and will be effective on the bill date for that service. If the Customer does not supply the reports for those services where reports are needed, the Company will assume the percentage to be the same as that provided previously. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the percentages to be the same as those provided in 2.3.3A and 2.3.3B above.
- E. <u>Jurisdictional Reports Verification</u>: For Switched Access Service, if a billing dispute arises or a regulatory commission questions the projected PIU factor, the Customer will provide the data issued to determine the projected PIU factor. The Customer will supply the data within 30 days of the Company request. The Customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained and, upon request of the Company, shall make the records available for inspection as reasonably necessary for purposes of verification of the percentages. The Company reserves the right to conduct an audit at any time during the year. The Customer, as its own expense, has the right to retain an independent auditing firm.

# 2.4 Customer Equipment and Channels

#### 2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

# 2.4.2 Station Equipment

- The Customer is responsible for providing and maintaining any terminal A. equipment on the Customer Premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

#### 2.4 Customer Equipment and Channels (Cont'd.)

# 2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Access Services and the Channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. Access Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

# 2.4.4 Inspections

- A. Upon reasonable notification of the Customer, and at reasonable times, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.B for the installation, operation, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

#### 2.5 Payment Arrangements

#### 2.5.1 Payment for Service

The Customer is responsible for payment of all charges for services and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

#### A. <u>Taxes</u>

The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision, sale or use of Access Services. All such taxes shall be separately designated on the Company's invoices.

# 2.5.2 <u>Billing and Collection of Charges</u>

Unless otherwise specified herein, bills are due and payable upon receipt.

The Company shall bill on a current basis all charges incurred by, and credits due to, the Customer under this Tariff attributable to services established, provided, or discontinued during the preceding billing period. Any known unbilled charges for prior periods and any known adjustments also will be applied to the current bill.

Non-Recurring Charges are due and payable within 30 days after the invoice date.

The Company shall present invoices for all Charges monthly to the Customer.

Amounts not paid within 30 days after the date of invoice will be considered past due. The Company will assess a late payment charge equal to 1.5% per month for any past due balance that exceeds 30 days. If the Company becomes concerned at any time about the ability of a Customer to pay its bills, the Company may require that the Customer pay its bills within a specified number of days and make such payments in cash or the equivalent of cash.

If a service is disconnected by the Company in accordance with Section 2.5.3 following and later restored, restoration of service will be subject to all applicable installation charges.

# 2.5 Payment Arrangements (Cont'd.)

#### 2.5.2 Billing and Collection of Charges (cont'd.)

The Customer shall notify the Company of any disputed items on an invoice within 30 days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Commission in accordance with the Commission's rules of procedures.

After the dispute is settled, the Customer will be credited with any payments in excess of those actually due the Company. Deposits for business and residential customers will accrue interest annually at the rate of 6% per annum without deduction in taxes on such deposits in accordance with 52 Pa. Code 53.82(4).

If dispute is in the Company's favor and the customer does not pay, the customer will be accrued interest for the disputed charges.

#### 2.5.3 Refusal and Discontinuance of Service

- A. Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer discontinue or suspend service without incurring any liability.
- B. Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D. Upon any governmental prohibition, or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any Liability.

# 2.5 Payment Arrangements (Cont'd.)

# 2.5.3 Refusal and Discontinuance of Service (cont'd.)

- E. Upon the Company's discontinuance of service to the Customer under Section 2.5.3.A or 2.5.3.B above, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.
- F. The Company may discontinue the furnishings of any and/or all service(s) to Customer, without incurring any liability:
  - 1. If the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.3.F.1.(a-e), if
    - (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of Common Carrier communications services or its planned use of service(s); or
    - (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Common Carrier communications services, or its planned use of the Company's service(s); or
    - (c) The Customer states that it will not comply with a request of the Company for security for the payment for service(s) in accordance with Section 2.5.3.A above; or
    - (d) The Customer has been given written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other Common Carrier communications services to which the Customer either subscribes or had subscribed or used; or

## 2.5 Payment Arrangements (Cont'd.)

- 2.5.3 Refusal and Discontinuance of Service (cont'd.)
  - F. (cont'd)
    - 1. (cont'd)
      - (e) The Customer uses, or attempts or use, service with the intent to void the payment, either in whole or in part, of the Tariff charges for the service by:
        - I. Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this Tariff, or
        - 11. Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
        - III. By delivering calls to or accepting calls from the Company's End User locations over Company switched local exchange services; or
        - IV. Continuing to have Company End Users presubscribed to the Customer; or
        - V. Any other Fraudulent means or devices; or
    - 2. Upon ten (10) days' written notice to the Customer of any sum thirty (30) days past due;
    - 3. Upon ten (10) days' written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.3.A, above; or
    - 4. Seven (7) days after sending the Customer written notice of noncompliance with any provision of this Tariff if the noncompliance is not corrected within that seven (7) day period. The discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance.

# 2.5 Payment Arrangements (Cont'd.)

#### 2.5.4 Cancellation of Application for Service

Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the company that would have been chargeable to the Customer had service begun.

The special charges described will be calculated and applied on a case-by-case basis.

# 2.6 Allowances for Interruptions in Service

Interruptions in service which are not due to the negligence of or noncompliance with the provisions of this rate sheet by the Customer or the operation or malfunction of the facilities, power, or equipment provided by the Customer will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

- (A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- (B) For calculating credit allowances, every month is considered to have thirty (30) days.
- (C) Credit for service interrupted for over 24 hours and less than 72 hours must be 1/30 of monthly rate or more for each of the first three 24 hour periods.
- (D) Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

A Service Outage ends when the affected circuit and/or associated Company equipment is fully operational in accordance with the technical specifications.

Credit allowances do not apply to outages due to mutually agreed upon maintenance and repair. Credit Allowances received by the Company from the LEC for Off-Net facility outages which affect the IXC's Switched Services will be passed through to the IXC in the form of a credit on the next invoice.

# 2.6 Allowances for Interruptions in Service, (Cont'd.)

#### 2.6.1 Limitations on Allowances

No credit allowance will be made for:

- A. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions. If the Company cannot reach the facilities because of an Act of God, the Company will offer a credit for the service that was not rendered;
- B. interruptions of service during a period in which the Customer continues to use the service on an impaired basis; and
- C. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements.

#### 2.7 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent Company or affiliate of the Company (b) pursuant to any sale or transfer of substantially all the assets of the Company; or pursuant to any financing, merger or reorganization of the Company.

## SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

#### 2.8 Notices and Communications

- 2.8.1 Delivery of calls to or acceptance of calls from the Company's End User locations over Company-switched local exchange services constitutes an order by the Customer to purchase switched access services as described herein. Similarly the selection by a Company's End User of the Customer as the presubscribed IXC constitutes an order of switched access by the Customer. In these cases, an invoice will be the first communication from the Company to the Customer. In other instances a Service Order may be used.
- 2.8.2 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.8.3 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that the Company may designate a separate address, on each bill for service, to which the Customer shall mail payment on that bill.
- 2.8.4 All notices or other communications required to be given pursuant to this Tariff shall be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication, or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.8.5 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

#### 2.9 Meet Point Billing

Meet Point Billing applies when more than one Exchange Telephone Company is involved in the provision of Access Service. All recurring and nonrecurring charges for services provided by each Exchange Telephone Company are billed under each company's applicable rates as set forth below. The Company accepts and adheres to the Ordering and Billing Forum guidelines, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD).

#### SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE

#### 3.1 General

This section sets forth the regulations and order related charges for Access Service Requests (ASR) for Switched Access Service, as defined in this Tariff. These charges are in addition to other applicable charges set forth in other sections of this Tariff.

# 3.1.1 Ordering Conditions

Customer may order switched access through a Constructive Order, as defined herein, or through an ASR.

The format and terms of the ASR will be as specified in the Industry Access Service Order Guidelines, unless otherwise specified herein.

#### 3.1.2 Minimum Period of Service

The minimum period for which Access Service is provided and for which charges are applicable is one month.

- A. The following changes will be treated as a discontinuance of the existing service and a request for installation of a new service. All associated Non-Recurring Charges will apply for the new service, and a new minimum period will be established:
  - 1. A change in the identity of the Customer of record; or
  - 2. A move by the Customer to a different building.
- B. When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. The Minimum Period Charge for monthly billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is equivalent to 50,000 billed minutes of use for the applicable service.

All applicable Non-Recurring Charges for the service will be billed in addition to the Minimum Period Charge.

# SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE, (Cont'd.)

# 3.2 Miscellaneous Charges

Customer Requested Due Date Change<sup>1, 2</sup>

\$50, per order

Customer Requested Expedite<sup>2</sup>

\$250, per location, per order

Cancellation

(after 3 business days from order placement)<sup>2</sup>

Full NRCs + \$250, per order

Design Change, DS0/DS1<sup>2</sup>

\$150, per circuit

Design Change, DS3 and higher<sup>2</sup>

\$300, per circuit

Administrative Processing<sup>2</sup>

\$25, per order

Company Due Date Change Policy - No due date change accepted at or after four (4) days prior to the current due date. If a Customer request is received during that time period, the supplemental charge will apply and, in addition, the billing will start on the current due date without exception.

For services involving facilities leased from other telecommunications providers, Supplementary Charges will be priced on an Individual Case Basis, and will be based upon a pass-through of all charges assessed by other providers, and the Company's administrative costs.

#### SECTION 4 - SWITCHED ACCESS SERVICE

#### 4.1 General

Switched Access Service, which is available to Customers for their use in furnishing their services to end users, provides a two-point communications path between a Customer's Premises and an End User's Premises. It provides for the use of common terminating, switching and transport facilities. Switched Access Service provides the ability to originate calls from an End User's Premises to a Customer's Premises, and to terminate calls from a Customer's Premises to an End User's Premises.

Switched Access Service is available when originating or terminating calls from or to an end user who subscribes to the Company's Local Exchange Services.

Rates and charges are set forth in Section 5. The application of rates for Switched Access Service is described in Section 5.

# 4.2 Provision and Description of Switched Access Service Arrangements

### 4.2.1 Feature Group Access

FG Access is provisioned at the DS-1 level and provides trunk-side access to Local Switching Center switches, for the Customer's use in originating and terminating communications. Basic FG Access service will be provided with Multi-Frequency In Band Signaling (SS7 is also available, where capabilities exist).

All traffic is routed to and from the Company's local switching center via the Customer's tandem provider or via end office trucking, where available. Delivery of calls to, or acceptance of calls from, the Company's End User locations over Company-switched local exchange services shall constitute an agreement by the Customer to purchase switched access services as described herein. The Company reserves the right to require the Customer to submit an ASR for switched access.

#### 4.2.2 Manner of Provision

Trunks used for Switched Access Service may be configured for one-way (either originating only or terminating only) or for two-way directionality.

#### SECTION 4 - SWITCHED ACCESS SERVICE, (Cont'd.)

# 4.2 Provision and Description of Switched Access Service Arrangements, (Cont'd.)

# 4.2.3 Call Types

The following Switched Access Service call types are available:

- A. Originating FG Access
- B. Originating 800 FG Access
- C. Terminating FG Access

## 4.2.4 Originating FG Access

The access code for FG Access switching is a uniform access code of the form 1+ or 011+ or 101XXXX. For 101XXXX dialing a single access code will be the assigned number of all FG Access provided to the Customer by the Company. When the access code is used, FG Access switching also provides for dialing the digit 0 for access to the Customer's operator service, 911 for access to emergency service, and/or the end of dialing digit (#) for cut-through access to the Customer's premises. The Company will provide originating FG access consistent with dialing parity obligations.

## 4.2.5 Originating 800 FG Access

800 Data Base Access Service is a service offering utilizing originating Trunk side Switched Access Service. When an 8XX + NXX + XXXX call is originated by an End User, the Company will perform Customer identification based on screening of the full ten-digits of the 8XX number to determine the Customer location to which the call is to be routed.

#### 4.2.6 Terminating FG Access

FG Access, when used in the terminating direction, may only be used to access end users who are subscribing to the Company's Local Exchange Services. Calls in the terminating direction will not be completed to 950-0XXX or 950-1XXX access codes, local operator assistance (0- and 0+), Directory Assistance, (411 or 555-1212) service codes 611 and 911 and 101XXXX access codes.

# SECTION 4 - SWITCHED ACCESS SERVICE, (Cont'd.)

# 4.3 Reports and Testing

- 4.3.1 <u>Design Layout Report</u>: At the request of the Customer, the Company will provide to the Customer the makeup of the facilities and services provided from the Customer's Premises to the first point of switching. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided to the Customer at no charge.
- 4.3.2 <u>Acceptance Testing</u>: At no additional charge, the Company will, at the Customer's request, cooperatively test, at the time of installation, the following parameters: loss, Cnotched noise, C-message noise, 3-tone slope, d.c. continuity and operational signaling.

#### **SECTION 5 - SWITCHED ACCESS RATES**

#### 5.1 General

This section contains the specific regulations governing the rates and charges that apply for Switched Access Services:

There are three types of rates and charges that apply to Switched Access Service:

- Non-Recurring Charges: One-time charges that apply for a specific work activity.
- Recurring Charges: Fixed charges apply each month and depend on the number and type of facilities in place.
- Usage Charges: Charges that are applied on a per access minute basis. Usage rates are accumulated over a monthly period.

#### 5.2 Rate Categories

- 5.2.1 There are several rate categories which apply to Switched Access Service:
  - Blended Carrier Switched Access Originating
  - Blended Carrier Switched Access Terminating
  - Toll-Free 8XX Data Base Access Service

The Company provides originating and terminating switched access service through a single blended rate based on aggregate traffic volumes from the following cost categories:

# Common Line

The Common Line cost category establishes the charges related to the use of Company-provided end user common lines by customers and end users for interstate access.

#### Switched Transport

The Switched Transport cost category establishes the charges related to the transmission and tandem switching facilities between the customer designated premises and the end office switch(es) where the customer's traffic is switched to originate or terminate the customer's communications.

#### **End Office Switching**

The End Office Switching cost category establishes the charges related to the use of end office switching equipment, the terminations in the end office of end user lines, the terminations of calls at Company Intercept Operators or recordings, the Signaling Transfer Point (STP) costs, and the SS7 signaling function between the end office and the STP.

#### SECTION 5 - SWITCHED ACCESS RATES, (Cont'd.)

# 5.2 Rate Categories, (Cont'd.)

# 5.2.2 Toll-Free 8XX Data Base Query

The Toll-Free 8XX Data Base Query Charge, will apply for each Toll-Free 8XX call query received at the Company's (or its provider's) Toll-Free 8XX data base.

# 5.2.3 Optional Features

Other optional features may be available on an Individual Case Basis (ICB).

## 5.3 Billing of Access Minutes

When recording originating calls over FG Access with multi-frequency address signaling, usage measurement begins when the first wink supervisory signal is forwarded from the Customer's facilities. The measurement of originating call usage over FG Access ends when the originating FG Access entry switch receives disconnect supervision from either the originating End User's Local Switching Center - (indicating that the originating End User has disconnected), or the Customer's facilities, whichever is recognized first by the entry switch.

For terminating calls over FG Access with multi-frequency address signaling, the measurement of access minutes begins when a seizure signal is received from the Carrier's trunk group at the Point of Presence within the LATA. The measurement of terminating call usage over FG Access ends when a disconnect signal is received, indicating that either the originating or terminating user has disconnected.

When recording originating calls over FG Access with SS7 signaling, usage measurement begins with the transmission of the initial address message by the switch for direct trunk groups and with the receipt of an exit message by the switch for tandem trunk groups. The measurement of originating FG Access usage ends when the entry switch receives or sends a release message, whichever occurs first.

For terminating calls over FG Access with SS7 signaling, the measurement of access minutes begins when the terminating recording switch receives the initial address message from the terminating End User. On directly routed trunk groups or on tandem routed trunk groups, the Company switch receives the initial address message and sends the indication to the Customer in the form of an answer message. The measurement of terminating FG Access call usage ends when the entry switch receives or sends a release message, whichever occurs first.

# SECTION 5 - SWITCHED ACCESS RATES, (Cont'd.)

# 5.4 Rates and Charges

5.4.1 Blended Carrier Switched Access

Originating

\$0.014710

per minute

Terminating

\$0.014710

per minute

5.4.2 Toll-Free 8XX Data Base Query

Per Query

\$0.0041

5.4.3 <u>Switched Access Optional Features</u>

All Optional Features are offered on an Individual Case Basis (ICB).

Issued: December 27, 2010

#### SECTION 6 - CONTRACTS AND INDIVIDUAL CASE BASIS ARRANGEMENTS

#### 6.1 Contracts

The Company may provide any of the services offered under this Tariff, or combinations of services, to Customers on a contractual basis. The terms and conditions of each contract offering are subject to the agreement of both the Customer and Company. Such contract offerings will be made available to similarly situated Customers in substantially similar circumstances. Rates in other sections of this Tariff do not apply to Customers who agree to contract arrangements, with respect to services within the scope of the contract.

Services provided under contract are not eligible for any promotional offerings which may be offered by the Company from time to time.

# 6.2 Individual Case Basis Arrangements

Arrangements will be developed on an individual case basis (ICB) in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis and will be filed with the Pennsylvania Public Utility Commission upon request.

# 6.3 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Promotional service offerings shall be no longer than 6 months in any rolling 12-month period. Customers will be notified of promotions via bill inserts and advertising campaigns. Requests for promotional offerings will be presented to the Commission on one (1) day notice for its review and will be submitted as a supplement to the tariff for Commission approval.

