

Neil Touchet
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January 4, 2011

Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

PA P.U.C.
SECRETARY'S BUREAU

2011 JAN -5 AM 10:04

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RE: Docket No: C-2010-2204479
Neil H. Touchet v Frontier Communications of PA, LLC

Secretary Chiavetta:

I wish to offer new matters in the above captioned complaint.

When I call Frontier with legitimate questions about my current bill, they refuse to talk to me since I have a complaint pending with the PUC.

This is totally outrageous and perhaps illegal.

Please add this new matter as an amendment to my formal complaint.

Sincerely,



Neil H. Touchet

