

GROSS   
McGINLEY <sup>LLP</sup>  
ATTORNEYS AT LAW

MALCOLM J. GROSS  
PAUL A. MCGINLEY  
HOWARD S. STEVENS  
DONALD LABARRE, JR.  
J. JACKSON EATON, III  
MICHAEL A. HENRY  
PATRICK J. REILLY  
ANNE K. MANLEY  
SUSAN ELLIS WILD†  
VICTOR F. CAVACINI  
THOMAS E. REILLY, JR.  
STUART T. SHMOOKLER  
JAMES A. RITTER  
ROBERT A. ALPERT  
ALLEN I. TULLAR  
RAYMOND J. DeRAYMOND  
THOMAS A. CAPEHART  
JOHN F. GROSS  
KIMBERLY G. KRUPKA  
KIMBERLY A. SPOTTS-KIMMEL  
ANDREW H. RALSTON, JR.

ERROL C. DEANS, JR.\*  
PETER J. DRUCKENMILLER, JR.  
MICHAEL J. BLUM\*\*  
SAMUEL E. COHEN-  
EWALDE M. COOK  
ROBERT G. VIDONI\*  
GRAIG M. SCHULTZ

[www.grossmcginley.com](http://www.grossmcginley.com)

Please reply to:  
Allentown Office  
Kimberly G. Krupka  
kkrupka@grossmcginley.com

OF COUNSEL  
DAVID C. KEEHN  
MICHAEL J. PIOSA

\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA

January 6, 2011

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Jean Mitchell v. PPL Electric Utilities Corporation**  
**Docket No: F-2010-2217601**

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter are an original and three copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK:ejm  
Enclosure

cc: Jean Mitchell (w/ enc)  
Kimberly A. Galligani, Paralegal (w/ enc); *via email only*  
Kimberly Gerhard (w/ enc); *via email only*  
Deborah M. Thiel (w/ enc); *via email only*

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RECEIVED  
2011 JAN 10 AM 10:34  
PA.P.U.C.  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

JEAN MITCHELL,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2010-2217601

PA.P.U.C.  
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**CERTIFICATE OF SATISFACTION OF COMPLAINT**

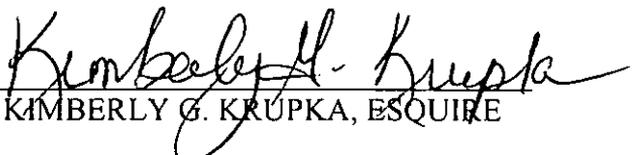
1. Complainant is Jean Mitchell.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:
  - (a) Complainant, Jean Mitchell, and Respondent, PPL, agree that beginning with the bill due February 2011, Complainant will pay her currently monthly bill plus \$23 per month towards arrearages, until all arrearages are paid in full. In addition, PPL will refer Complainant to the OnTrack Program in March.
  - (b) Complainant withdraws her Complaint.

5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of his objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: January 6, 2011  
at Allentown, Pennsylvania

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BEFORE THE  
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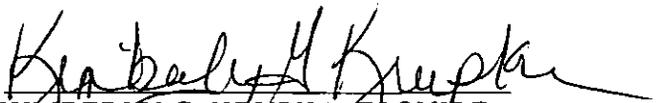
CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF JEAN MITCHELL, was mailed to counsel/complainant of record on behalf of Complainant by first class United States mail, postage on this the 6<sup>th</sup> day of January 2011.

JEAN MITCHELL  
141 DARROW ST  
UNIONDALE PA 18470

GROSS MCGINLEY, LLP

By:

  
KIMBERLY G. KRUPKA, ESQUIRE  
I.D. # 83071

Counsel for Respondent  
PPL Electric Utilities Corporation  
33 South 7<sup>th</sup> Street, P.O. Box 4060  
Allentown, PA 18105  
Phone (610) 820-5450; Fax (610) 820-6006

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