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January 12, 2011

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Byers Butterflake Bakery v PPL Electric Utilities Corporation  
No. F-2010-2198952**

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter are an original and three copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK:ejm  
Enclosure

cc: Naomi Byers/Byers Butterflake Bakery (w/ enc)  
Administrative Law Judge Dennis J. Buckley  
Kimberly A. Galligani, Paralegal (w/ enc); *via email only*  
Sherry A Shaffer (w/ enc); *via email only*  
Kristin M. Cressman, Paralegal (w/ enc); *via email only*

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RECEIVED  
2011 JAN 13 AM 9:15  
PA.P.U.C.  
SECRETARY'S BUREAU

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

BYERS BUTTERFLAKE BAKERY,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2010-2198952

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**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainant is Byers Butterflake Bakery.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant has acknowledged satisfaction to PPL:

(a) Complainant, Byers Butterflake Bakery, and Respondent, PPL, agree that PPL will apply customer's security deposit of \$2,744.14 to Complainant's overdue balance. Beginning with the bill due January 2011, Complainant will pay her monthly bill plus \$1000 towards arrearages, until all arrearages are paid in full.


(b) Complainant withdraws her Complaint with prejudice.

5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of his objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: January 12, 2011  
at Allentown, Pennsylvania

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PENNSYLVANIA PUBLIC UTILITY COMMISSION

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Complainant,

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Respondent.

COMPLAINT DOCKET

NO. F-2010-2198952

CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF BYERS BUTTERFLAKE BAKERY, was mailed to counsel/complainant of record on behalf of Complainant by first class United States mail, postage on this the 12<sup>th</sup> day of January 2011.

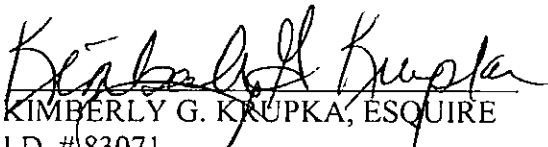
BYERS BUTTERFLAKE BAKERY  
C/O NAOMI BYERS  
44 W. MAIN STREET  
LEOLA, PA 17540

RECEIVED

2011 JAN 13 AM 9:15

PA.P.U.C.  
SECRETARY'S BUREAU

GROSS MCGINLEY, LLP

By:   
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