

C-2010-2214718

January 11, 2011

(letter was received on the 6th of January

Rosemary Chiavetta
Pennsylvania Public Utility Commission
Keystone Building
400 N. Street Harrisburg, PA 17120

Dear Secretary Chiavetta:

In response to your notice of January 3, 2011 this is a response to the details requested as best as I can provide them:

On or about 1989 I sold a home at 1902 Weatherstone Drive, Paoli PA. The settlement sheet included a balance due to Peco of approximately \$200 that was to be paid by buyer.

Several years later, the above bill appeared on my bill at my new address at 22 N. Creek Rd. Chadds Ford, PA. I called customer service to protest the charge without success. After multiple calls and notices of my denial, I gave up trying to resolve it with Peco

On or about 1993 I moved to 328 W. Wayne Ave. While there, my bill went up dramatically. This year in talking to Samantha she acknowledged that my past due bill rose from approximately \$800 to \$2200, for which she could not explain it. She promised to get back to me but never did.

In Early 2010 I reached a payment agreement excluding the then balance of \$3823.03. I was told by a person in the resolution dept. that I would need to file that complaint as a separate complaint. I've called resolution several times and no one ever calls back. They say there records don't back that far, but they would try to retrieve them; but again no call backs.

In the many years of trying to resolve this no one in the resolution dept. has ever called me back.

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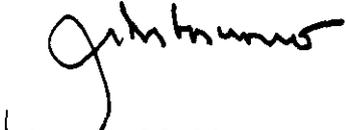
JAN 11 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Since the bulk of the balance is for interest and penalties I am protesting the amount and am willing to pay for the original balance due.

I hope this is an adequate explanation. I am 68 on fixed income and cannot pay this bill, particularly due to the circumstances,

Sincerely,



James M. Munro

CC: Michael A Gruin



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