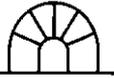


MALCOLM J. GROSS  
PAUL A. MCGINLEY  
HOWARD S. STEVENS  
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J. JACKSON EATON, III  
MICHAEL A. HENRY  
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ANDREW H. RALSTON, JR.

**GROSS**   
**McGINLEY** LLP  
**ATTORNEYS AT LAW**

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Please reply to:  
Allentown Office

Andrew H. Ralston, Jr.  
Direct Dial Number 610/871-1323  
aralston@grossmcginley.com

LOREN L. SPEZIALE\*  
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OF COUNSEL  
DAVID C. KEEHN  
MICHAEL J. PIOSA

\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA

January 17, 2011

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Sydelle O'Neil v. PPL Electric Utilities Corporation**  
**Docket No. C-2010-2212465**

RECEIVED  
2011 JAN 20 AM 9:51  
PA.P.U.C.  
SECRETARY'S BUREAU

Dear Ms. Chiavetta:

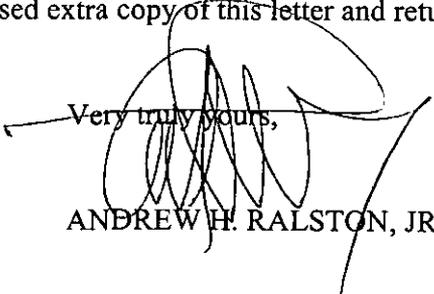
Enclosed for filing in the above-captioned matter are an original and three copies of a Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
ANDREW H. RALSTON, JR.

AHR:cjc-m  
Enclosures

cc: Ms. Sydelle O'Neil (w/enc.)  
Kimberly Ann Galligani, Paralegal (w/enc.)

00362050.DOC

33 South Seventh Street, P.O. Box 4060, Allentown, PA, 18105-4060 Telephone 610/820-5450 Fax 610/820-6006

717 Washington Street, Easton, PA 18042 Telephone 610/258-1506 Fax 610/258-0701

111 East Harrison Street, Suite 2, Emmaus, PA 18049 Telephone 610/967-1030 Fax 610/967-0622

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SYDELLE O'NEIL,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2010-2212465

RECEIVED  
2011 JAN 20 AM 9:51  
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SECRETARY'S BUREAU

**CERTIFICATION OF SATISFACTION OF COMPLAINT**

1. Complainant is Sydelle O'Neil (hereinafter "Complainant").
2. Respondent is PPL Electric Utilities Corporation (hereafter "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code §5.24(b).

4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission, have mutually and voluntarily agreed on the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complaint has acknowledged satisfaction to PPL:

- (a) Complainant accepts responsibility for \$624.22 on her active account (#76074-38010) transferred from 442 Colfax Ave., Apt. 2, Scranton, PA;
- (b) PPL will write off all other charges that were transferred;
- (c) Customer's current balance is \$562.10; and
- (d) Complainant agrees to withdraw her Complaint with prejudice.

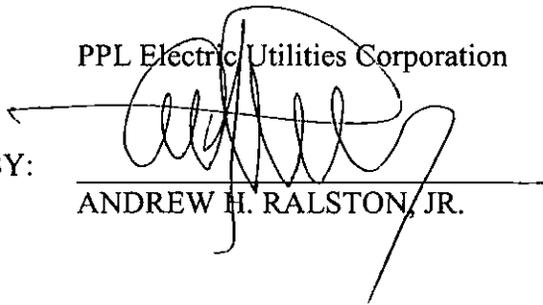
5. Respondent, PPL, hereby notifies Complainant of the filing of the Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of his objection and/or disagreement within ten (10) days of the date that the Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

**WHEREFORE**, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

BY:

  
\_\_\_\_\_  
ANDREW H. RALSTON, JR.

Dated: January 17, 2011  
at Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SYDELLE O'NEIL,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

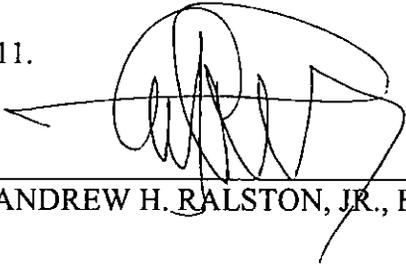
NO. C-2010-2212465

**CERTIFICATE OF SERVICE**

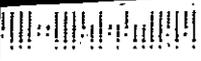
I hereby certify that I have this date served a true copy of the foregoing document upon the participants, listed below, in accordance with the requirements of § 1.54 (relating to service by a participant):

Sydelle O'Neil  
830 Crown Ave.  
Apt. 304  
Scranton, PA 18505

Dated this 17th day of JANUARY 2011.

  
\_\_\_\_\_  
ANDREW H. RALSTON, JR., ESQUIRE

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TUE 18 JAN 2011 PM

**GROSS**   
**McGINLEY** LLP 139

ATTORNEYS AT LAW  
33 SOUTH SEVENTH STREET  
P. O. BOX 4060  
ALLENTOWN, PA 18105-4060

**TO:**  
ROSEMARY CHIAVETTA, SECRETARY  
PA PUBLIC UTILITY COMMISSION  
COMMONWEALTH KEYSTONE BUILDING  
POST OFFICE BOX 3265, 400 NORTH STREET  
HARRISBURG, PA 17105-3265