

Suzan DeBusk Paiva
Assistant General Counsel



Verizon Pennsylvania Inc.
1717 Arch Street, Floor 3 SE
Philadelphia, PA 19103

January 11, 2011

RECEIVED
2011 JAN 21 AM 9:47
PA PUC
SECRETARY'S BUREAU

Kim Hafner, Legal Division Supervisor
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Formal C-2010-2210542, Dwight L. Read v. Verizon Pennsylvania Inc.

Dear Ms. Hafner:

We are requesting another extension of time to file an answer in the above referenced formal complaint. We are currently working with the customer to resolve this matter and need additional time to settle this complaint. The customer is in agreement with this extension request. Our answer is due on Wednesday, January 12, 2011 and we would like to extend that until Wednesday, January 26, 2011.

Thank you for your consideration in this matter.

Very truly yours,

Suzan D. Paiva
Assistant General Counsel

RECEIVED
OFFICE OF CALL
11 JAN 11 AM 10:18
PA PUC

cc. Dwight L. Read