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January 26, 2011

**VIA HAND DELIVERY**

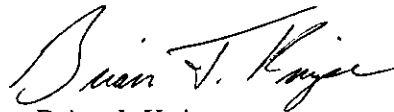
Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2nd Floor North  
Harrisburg, PA 17120

Re: *Jamal & Aisha McKay v. Pennsylvania-American Water Company*,  
Docket No. C-2010-2185908

Dear Secretary Chiavetta:

On behalf of Pennsylvania-American Water Company, I have enclosed for filing an original and three (3) copies of a Certificate of Satisfaction in the above-referenced proceeding. A copy of the Certificate of Satisfaction has been provided to the Complainants in the manner indicated on the attached Certificate of Service.

Very truly yours,



Brian J. Knipe

For BUCHANAN INGERSOLL & ROONEY, P.C.

BJK/kra

Enclosures

cc: The Honorable Dennis J. Buckley (Via Hand Delivery)  
Certificate of Service

SECRETARY'S BUREAU  
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**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

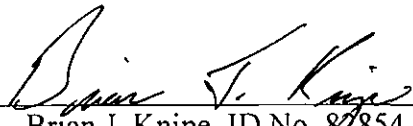
JAMAL & AISHA MCKAY	:	
Complainant	:	
	:	
v.	:	Docket No. C-2010-2185908
	:	
PENNSYLVANIA-AMERICAN WATER	:	
COMPANY	:	
Respondent	:	

**CERTIFICATE OF SATISFACTION OF FORMAL COMPLAINT**

Pennsylvania-American Water Company ("Company"), by and through its attorneys, hereby certifies, pursuant to 52 Pa. Code § 5.24(b), that it has addressed the Formal Complaint filed by Jamal and Aisha McKay ("Complainants"), who have acknowledged satisfaction to the Company and authorized the Company to file this Certificate of Satisfaction. A copy of this Certificate is being served on Complainants by First-Class U.S. Mail, as evidenced by the attached Certificate of Service. Unless Complainants object, in writing, to this Certificate of Satisfaction within ten (10) days of its filing, the complaint docket will be marked closed.

Respectfully submitted,

BUCHANAN INGERSOLL & ROONEY PC

By:   
Brian J. Knipe, ID No. 82854  
17 North Second Street, 15th Floor  
Harrisburg, PA 17101-1503  
Phone: (717) 237-4820  
Fax: (717) 233-0852  
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SECRETARY'S BUREAU

Dated: January 26, 2011

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Jamal and Aisha McKay :  
 :  
 v. : Docket No. C-2010-2185908  
 :  
 Pennsylvania-American Water Company :

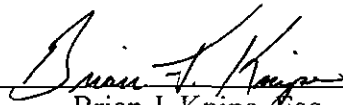
**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of § 1.54 (relating to service by a party).

**Via First-Class U.S. Mail**

Jamal & Aisha McKay  
7873 Country Place Drive  
Lot G37  
Tobyhanna, PA 18466

Dated this 26th day of January, 2011.

  
\_\_\_\_\_  
Brian J. Knipe, Esq.

Counsel for  
Pennsylvania-American Water Company

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