



Aqua Pennsylvania, Inc.  
762 W. Lancaster Avenue  
Bryn Mawr, PA 19010

www.aquapennsylvania.com

**VIA OVERNIGHT MAIL**

January 27, 2011

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17105-3265

RE: *Carol Clymer v. Aqua Pennsylvania, Inc.*  
*PUC Docket No. C-2011-2219861*

Dear Secretary Chiavetta:

Please be advised that the above-captioned complaint has been resolved pursuant to an agreement reached between Complainant and Aqua Pennsylvania, Inc.

This letter shall serve as a certification pursuant to 52 Pa. Code §5.24(b) that there is satisfaction with the manner in which we have resolved this complaint. By copy of this letter, Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Please acknowledge receipt of this filing by date stamping the extra copy of this letter and returning it to me in the self-addressed stamped envelope that is enclosed.

Sincerely,

Mary McFall Hopper  
Regulatory Counsel  
(610) 645-1170

cc: Carol Clymer

**RECEIVED**  
JAN 27 2011  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU