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Dale Sattar
504 Marian court
Conshohocken, PA 19428

February 16, 2011

Rosemary Chiavetta, Esquire
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
P. O. Box 3265
Harrisburg, PA 17105

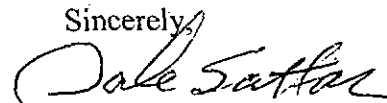
Re: Docket No. C- 2010-2169756
Dale Sattar V. Aqua Pennsylvania, Inc.
Reply to Aqua's Motion to Strike Portions of Reply Brief of Dale Sattar

Dear Secretary Chiavetta:

Enclosed for filing is the Reply to Aqua's Motion to Strike Portions of Reply Brief of Dale Sattar in the above-captioned matter.

As indicated on the Certificate of Service, a copy of the Reply of Dale Sattar has been provided to Aqua Pennsylvania, Inc (Respondent).

Sincerely,



Dale Sattar

CC: Honorable Ky Van Nguyen
Reger Rizzo & Darnall LLP

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

DOCKET NO. C-2010-2169756
DALE SATTAR V. AQUA PA., INC.
REPLY TO AQUA'S MOTION TO STRIKE PORTIONS OF REPLY BRIEF OF DALE
SATTAR

The Complainant Dale Sattar moves and requests to completely deny Aqua's Motion to Strike Portions of Reply Brief of Dale Sattar. The Complainant provides the following reasons why Aqua's Motion should be denied completely and in its entirety.

1) – Aqua is attempting to deprive the Complainant of his due process and freedom of speech rights by trying to shut down and shut off the Complainant. Aqua is gifted for making untrue and misleading statements. Aqua's Motion To Strike PORTIONS Of Reply Brief Of Dale Sattar is not about striking PORTIONS, meaning a word or a sentence here and there. On the contrary, Aqua is asking to strike the Complainant's Reply Brief almost in its ENTIRETY. Furthermore the Complainant denies completely that Aqua's due process is violated or has made "slanderous verbiage". Everything in the Complainant's Reply Brief are true statements and are supported by the Exhibits provided.

2) – Aqua's motion is an insult, again, to the Complainant and to anyone who reads Aqua's motion because the court is knowledgeable enough to know what is within the scope of the current Complaint and what is outside of the scope. As stated at the very beginning of the Complainant Reply Brief: "There Are many aspects of the Aqua Pennsylvania, Inc. customer service charge that are unfair, unjust, unreasonable and outrageous. I am performing a public service by pointing these out to you, the Pennsylvania Public Utility Commission (PUC)." For emphasis "I am performing a public service by pointing these out ...". As you can see the Court was not asked to rule on any item that is not part of the Complaint.

3) – As stated in the Complainant Reply Relief "About \$200 was paid to Aqua while the place was vacant with no water consumptions (0 gallons) for absolutely nothing." Furthermore Aqua is charging the Complainant \$158.88 more than PECO in yearly service charge. [As stated in the Complainant Reply Relief "The current monthly service charge, as shown on Exhibit C-3, is \$17.56. This amount for reading the meter and issuing a bill is excessive and outrageous. Outrageous because PECO's customer charge is \$5.32, see Exhibit C-4, and PECO is not known for low prices."] The Complainant's yearly customer charge from Aqua is $12 \times 17.56 = \$222.72$. The yearly customer charge from PECO is $12 \times 5.32 = \$63.84$. Aqua is charging the Complainant \$158.88 ($222.72 - 63.84$) more in a year for customer charge than PECO.

AS STATED AQUA TOOK ABOUT \$200 FROM THE COMPLAINANT FOR CUSTOMER CHAGE WHEN THE PLACE WAS VACANT AND NOW IS TAKING \$158.88 A YEAR MORE THAN PECO FOR CUSTOMER CHARGE.

THESE AMOUNTS WERE AND ARE BEING PAID TO AQUA FOR ABSOLUTELY NOTHING.

As stated in the Complainant's Reply Brief "The Complainant defines stealing as money taken from him and not getting back anything in return." From the Complainant's point of view this is a true statement. If Aqua does not like the word stealing, call it robbing the Complainant's money. The Mafia also takes money from some people for nothing. The difference is only the type of threat. The Mafia might break an arm or a leg for lack of payment. Aqua would cut off the water. One would live and survive a broken arm or leg. But one cannot survive without water. Please note that my complaint is about the service charge that is unreasonable, excessive and outrageous and not the cost of water.

As stated in Complainant's Reply Relief "Aqua has a gold mine by taking an outrageous amount of money from all customers every month as customer charge. They are not going to give that up easily. **As the Complainant has witnessed at the hearing and now in Aqua's Main Brief, they would adhere to any means including untrue statements and invalid arguments to protect their gold mine.**" Aqua's Motion To Strike Portions Of The Reply Brief Of Dale Sattar is a perfect example of Aqua protecting their gold mine.

For some customers like the Complainant the monthly customer charge is almost four (4) times the cost of water consumed. In anyone's mind that is very unreasonable, unfair, and outrageous. Since the PUC, most unfortunately, has approved the current monthly service charge, the Complainant's proposal to do away with monthly service charge by paying in advance for the whole year, for some senior citizens and those customers who do not use much water (do not have swimming pool, jacuzzi, and/or dishwasher), is a very viable option.

IT IS MOST UNFORTUNATE AND REGRETABLE THAT AQUA DOES NOT HAVE ANY INTEREST WHATSOEVER TO SERVE THE INTEREST OF PUBLIC. IF THEY DID, THEY WOULD WELCOME THE COMPLAINANT'S PROPOSAL, FOR SOME CUSTOMERS TO PAY IN ADVANCE WHATEVER AMOUNT OF MONEY REQUIRED FOR THE WHOLE YEAR SO THAT AQUA DOES NOT HAVE TO READ THE METER AND COLLECT AN OUTRAGEOUS AMOUNT OF MONEY EVERY MONTH AS CUSTOMER CHARGE. IF AQUA DOES NOT READ THE METER AND ISSUE A BILL EVERY MONTH, THEN THEY DO NOT HAVE TO BE COMPENSATED FOR. BUT AQUA DOES NOT HAVE THE INTEREST OF PUBLIC IN MIND. THEY JUST WANT TO ENRICH THEMSELVES.

CERTIFICATE OF SERVICE

February 16, 2011

I hereby certify that a true and correct copy of the foregoing document has been served upon the following person by First Class Mail.

Margaret A. Morris, Esquire

Reger Rizzo & Darnall, LLP

Cira Center, 13th Floor

2929 Arch Street

Philadelphia, PA 19104

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Dale Sattar



Dale Sattar
504 Marian Ct.
Conshohocken, PA 19428-3718

CONSHOHOCKEN, PA 19380

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ROSEMARY CHIAVETTA, ESQUIRE
SECRETARY
P.A. PUC
COMMONWEALTH KEYSTONE BLDG
P.O. BOX 3265
HARTZBURG, PA. 17105

17105+3265

