

February 17, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RECEIVED
2011 FEB 18 AM 9:42
PA.P.U.C.
SECRETARY'S BUREAU

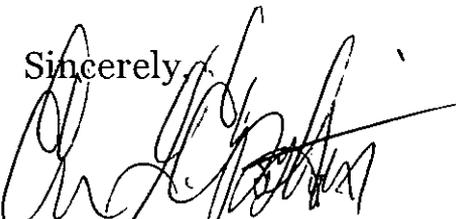
**Eric Joseph Epstein Statement in Support of the Settlement
Re: Petition of PPL Electric Utilities Corporation for Approval
of the Universal Service and Energy Conservation Plan
for 2011-2013 (Docket No. M-2010-2179796)**

Dear Secretary Chiavetta:

Enclosed please find a original and three (3) copies of Eric Joseph Epstein's Statement in Support of the Settlement Re: Petition of PPL Electric Utilities Corporation for Approval of the Universal Service and Energy Conservation Plan for 2011-2013. (Docket No. M-2010-2179796)

Copies have been served on all parties of record.

Sincerely,



Eric J. Epstein, *Pro se*
4100 Hillsdale Road
Harrisburg, PA 17102

cc: Certificate of Service

**BEFORE THE
Pennsylvania Public Utility Commission**

Petition of PPL Electric Utilities :
Corporation for Approval of the :
Universal Service Program and : Docket No. M-2010-2179796
and Energy Conservation Plan :
or 2011-2013 :

Eric Joseph Epstein's Statement in Support of the Settlement

Topics:

Programing for senior citizens.

*Programing to increase Universal Service enrollment
among eligible customers.*

RECEIVED
2011 FEB 18 AM 9:42
PA.P.U.C.
SECRETARY'S BUREAU

**Eric Joseph Epstein's Statement in
Support of the Settlement**

Programing for senior citizens.

Epstein Proposal:

The growth in the number and age of older Pennsylvanians coupled with an increase in the number of PPL customers living below the federal poverty level ("FPL"), should compel PPL to incorporate timely data and assist residential customers based on the PUC's 63 years-of-age reporting requirements.

Settlement:

PPL Electric has agreed to meet with key Area Agencies on Aging to review and discuss the Company's programs and services for low-income customers; LIHEAP; credit and collection procedures; and various billing options and services (e.g., third-party notification). Prior to holding these meetings, PPL Electric will provide an agenda to parties in this proceeding and give parties the opportunity to provide input on the agenda. PPL Electric retains its sole discretion in determining whether to make any changes to its meeting agenda. PPL Electric agrees to complete these meetings within six (6) months of the Commission's final approval of the Company's USP Plan (i.e., date final order is entered). A list of the key Area Agencies on Aging that the Company will meet with is provided in Attachment B of the Settlement. PPL Electric further agrees to consider changes, if any, to its programs and services for low-income customers based on information obtained from these meetings.

Eric Joseph Epstein's Statement in Support of the Settlement

Programing for senior citizens.

Public Interest:

This collaborative is consistent with the Commission's "Prepare Now" strategy and Correspondence of the Commissioners to Utility CEO's dated October 15, 2008, encouraging proactive measures to minimize consumer hardships. All five Commissioners asked the Utility CEOs to engage in a number of activities including: "Exercise more leniency in establishing payment arrangement plans for all customers. Be as sensitive as possible to the needs of all customers." And, "Accelerate efforts to help customers meet their winter heating requirements in the most cost-effective manner possible."

This proposal is also consistent with the PUC's Low-Income Working Group recommendations to ensure EDC compliance with the proportionate number of measures for low-income households and to review the supplemental information and recommend adjustments to those programs through modifications to EE&C plans in future years, in a manner that is consistent with the overall goals of the plans, or for designing EE&C plans beyond May 31, 2013. (Report of the Act 129 Low-Income Working Group, Docket No. M-2009-2146801, March 19, 2010)

**Eric Joseph Epstein's Statement in
Support of the Settlement**

***Programing to increase Universal Service enrollment
among eligible customers.***

Epstein Proposal:

PPL should deploy pilot programing to increase Universal Service participation per PPL's offer to pilot measures in specific areas and, if cost-effective, will implement it as standard measures throughout the PPL Electric service area.

Settlement:

PPL Electric agrees to conduct an analysis of the four (4) payment plan options offered through OnTrack. The analysis will address issues including, but not limited to, the number of customers participating in each payment option, the average payment amount of each option, and the default rate of each payment plan option. PPL Electric will complete this analysis within three (3) months of the Pennsylvania Public Utility Commission's ("Commission") final approval of the Company's USP Plan (i.e., date final order is entered) and provide the analysis at that time to each of the parties in this proceeding.

PPL Electric agrees to include in its 2011-2013 Universal Service and Energy Conservation Plan a description of its efforts to coordinate WRAP services with other low-income weatherization programs (e.g., WRAP and ARRA) as part of a compliance filing after final approval of the USP Plan.

**Eric Joseph Epstein's Statement in
Support of the Settlement**

***Programing to increase Universal Service enrollment
among eligible customers***

Public Interest:

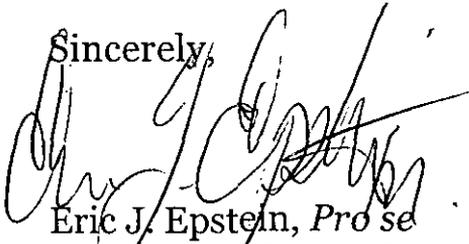
This collaborative is consistent with the Commission's "Prepare Now" strategy and Correspondence of the Commissioners to Utility CEO's dated October 15, 2008, encouraging proactive measures to minimize consumer hardships. All five Commissioners asked the Utility CEOs to engage in a number of activities including: "Exercise more leniency in establishing payment arrangement plans for all customers. Be as sensitive as possible to the needs of all customers." And, "Accelerate efforts to help customers meet their winter heating requirements in the most cost-effective manner possible."

This proposal is also consistent with the PUC's Low-Income Working Group recommendations to ensure EDC compliance with the proportionate number of measures for low-income households and to review the supplemental information and recommend adjustments to those programs through modifications to EE&C plans in future years, in a manner that is consistent with the overall goals of the plans, or for designing EE&C plans beyond May 31, 2013. (Report of the Act 129 Low-Income Working Group, Docket No. M-2009-2146801, March 19, 2010)

Conclusion:

For the reasons set fourth, Eric Joseph Epstein supports the Settlement Agreement, Re: Petition of PPL Electric Utilities Corporation for Approval of the Universal Service and Energy Conservation Plan for 2011-2013. (Docket No. M-2010-2179796)

Sincerely,



Eric J. Epstein, *Pro se*
4100 Hillside Road
Harrisburg, PA 17102

RECEIVED
2011 FEB 18 AM 9:42
PA.P.U.C.
SECRETARY'S BUREAU

CERTIFICATION OF SERVICE

I hereby certify that I have this day served a true and correct copy of the foregoing document upon the active participants named below by US mail or hand delivery or electronic transmission in accordance with the requirements of Section 1.54.

Honorable Susan D. Colwell
Administrative Law Judge
PA PUC
Commonwealth Keystone Bldg.
400 North Street, Floor 2 West
POB 3265
Harrisburg, PA 17105

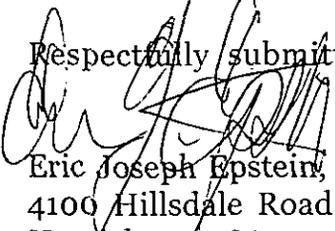
Paul E. Russell, Esquire
PPL Electric Utilities Corporation
Two North Ninth Street
Allentown, PA 18101-1179

Pamela C. Polacek, Esquire
Shelby Linton-Keddie, Esquire
McNees Wallace & Nurick LLC
100 Pine Street
P.O. Box 1166
Harrisburg, PA 17108-1166

Aron Beatty, Esquire
Office of Consumer Advocate
555 Walnut Street
Office of Consumer Advocate
Harrisburg, PA 17101-1921

Steven C. Gray, Esquire
Small Business Advocate
Suite 1102, Commerce Building
300 North Second Street
Harrisburg, PA 17101

Respectfully submitted,


Eric Joseph Epstein, Pro se
4100 Hillsdale Road
Harrisburg, PA 17112

Craig R. Burgraff, Esquire
Todd S. Stewart, Esquire
Hawke, McKeon & Sniscak
100 N. Tenth Street
Harrisburg, Pa 17101

Richard Kanaskie, Esquire.
PA Public Utility Commission
Office of Trial Staff
P.O. Box 3265
Harrisburg, PA 17105-3265

Anthony Kanagy, Esquire
Michael W. Hassell, Esquire
Post & Schell
17 N. Second Street
Harrisburg, PA 17101

Joseph J. Vullo, Esquire
1460 Wymossing Avenue
Forty Fort, PA 18704

PCOC/PULP c/o
Harry Geller, Esquire
Julie George, Esquire
118 Locust Street
Harrisburg, PA 17101

RECEIVED
2011 FEB 18 AM 9:42
PA P.U.C.
SECRETARY'S BUREAU

Mr. Eric Epstein
4100 Hillside Rd.
Harrisburg, PA 17112



RECEIVED

2011 FEB 18 AM 9:42

PA.P.U.C.
SECRETARY'S BUREAU

PA PUC
Rosemary Chiavetta
Secretary
Commonwealth Keystone
Bldg.
400 North St.
Harrisburg, PA
17120

AM