

Neil Touchet
525 Paul Avenue
Lewisberry, PA 17339
(717) 938-6790

February 21, 2011

Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Docket No: C-2010-2204479
Neil H. Touchet v Frontier Communications of PA, LLC

Secretary Chiavetta:

I filed the original above captioned complaint on or about October 5, 2010.

In the intervening period, over 130 days, I have received no written or telephonic communication from the PUC. I find this to be excessive, even for a government entity.

I would appreciate a written reply as to why this matter is taking so long to resolve and an explanation as what action the PUC is taking to resolve this matter.

Sincerely,



Neil H. Touchet

RECEIVED
2011 FEB 23 AM 9:52
PA P.U.C.
SECRETARY'S BUREAU

