

Philadelphia Gas Works



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February 23, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Ling Sai Mai v. PGW, Docket No. F – 2011 – 2224332

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant's nephew, Mr. Jian Mai, to whom the Complainant has given authorization to speak on her behalf, have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated through her Mr. Mai that she is satisfied with the resolution of this complaint.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "Laureto Fariñas", is written over a large, stylized blue flourish that extends to the left and then curves back under the signature.

Laureto Fariñas, Esq.

cc: Ling Sai Mai (Regular Mail)
Jian Mai (Regular Mail)
Anne Marie Cromley (PGW Mail)
Linda Pereira (PGW Mail)