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February 25, 2011

VIA HAND DELIVERY

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
Harrisburg, PA 17120

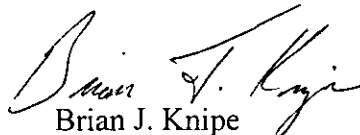
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PA PUC
SECRETARY'S BUREAU

Re: *Portia Harris v. Pennsylvania-American Water Company*,
Docket No. C-2010-2214628

Dear Secretary Chiavetta:

On behalf of Pennsylvania-American Water Company, I have enclosed for filing an original and three (3) copies of a Certificate of Satisfaction in the above-referenced proceeding. A copy of the Certificate of Satisfaction has been provided to the Complainant in the manner indicated on the attached Certificate of Service.

Very truly yours,



Brian J. Knipe

For BUCHANAN INGERSOLL & ROONEY, P.C.

BJK/kra

Enclosures

cc: The Honorable Mark A. Hoyer (via email and first class mail)
Certificate of Service

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

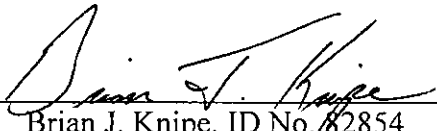
PORTIA HARRIS	:	
Complainant	:	
	:	
v.	:	Docket No. C-2010-2214628
	:	
PENNSYLVANIA-AMERICAN WATER	:	
COMPANY	:	
Respondent	:	

CERTIFICATE OF SATISFACTION OF FORMAL COMPLAINT

Pennsylvania-American Water Company ("Company"), by and through its attorneys, hereby certifies, pursuant to 52 Pa. Code § 5.24(b), that it has addressed the Formal Complaint filed by Portia Harris ("Complainant"), who has acknowledged satisfaction to the Company and authorized the Company to file this Certificate of Satisfaction. A copy of this Certificate is being served on Complainant by First-Class U.S. Mail, as evidenced by the attached Certificate of Service. Unless Complainant objects, in writing, to this Certificate of Satisfaction within ten (10) days of its filing, the complaint docket will be marked closed.

Respectfully submitted,

BUCHANAN INGERSOLL & ROONEY PC

By: 
Brian J. Knipe, ID No. 62854
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Harrisburg, PA 17101-1503
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brian.knipe@bipc.com

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PENNSYLVANIA PUBLIC UTILITY COMMISSION**

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Complainant	:	
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COMPANY	:	
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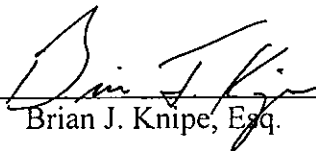
CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of § 1.54 (relating to service by a party).

Via First-Class U.S. Mail

Portia Harris
606 Wall Street
New Castle, PA 16101

Dated this 25nd day of February, 2011.



Brian J. Knipe, Esq.

Counsel for
Pennsylvania-American Water Company

SECRETARY'S BUREAU
PA PUC

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