

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint Form

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SECRETARY'S BUREAU

C-2011-2219911

Please print in ink or type.

1. CUSTOMER (COMPLAINANT) INFORMATION

Your name, mailing address, county, telephone number, utility account number and service address:

Name Charles McMenamin

Street/P.O. Box 2000 LAUREL ST Apt # None

City PHILA State Pa Zip 19149

County PHILA

Daytime Telephone Number Where We Can Contact You: () 267-333-0201

E-mail Address (optional): _____

Utility Account Number _____
(from your bill)

If your complaint involves utility service provided to a different address than your mailing address, please list this information below.

Name Charles McMenamin 5100 DITMAN ST PHILA

Street/P.O. Box 2000 LAUREL ST

City PHILA State Pa Zip 19149

2. FULL NAME OF UTILITY COMPANY (RESPONDENT):

PECO

3. TYPE OF UTILITY (check one)

- ELECTRIC
- GAS
- WATER
- TELEPHONE
(local, long distance)
- STEAM HEAT
- WASTE WATER
- MOTOR CARRIER
(e.g., taxi, moving company, limousine)

~~RECEIVED
2011 FEB 15 AM 9:41
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5. RELIEF

How do you want your complaint to be resolved? Use additional paper if you need more space.

5100 DITMAN ST

USE - 10 YEARS

COMMUNITY CENTER

SENIORS AND HOMELESS

FOLLOWING RECENT PASSING OF MY
WIFE OF 45 YEARS -

I WAS HOSPITALIZED WITH HEART
FAILURE THE PAST YEAR AND HALF -

THE PAST WINTER = WE HAD
TWO HOMELESS GUEST AT THE LOCATION -

NEIGHBORS INFORM ME BECAUSE
OF FAULTY HEATER - ABUSE OF ELECTRIC
WIRING OPEN ETC - I IMMEDIATELY REMOVED
HOMELESS FROM PROPERTY -

MANY MANY YEARS OF BEING
A PECO CUSTOMER - I CLOSED THE FACILITY
AND FOLLOWING RECEIVED A BILL OF 1700 -

I AGREE TO SETTLE THIS BILL WITH MY
S. SECURITY CHECK OF 200 MONTHLY - MY S SECURITY
IS UNDER 800 MONTHLY -

OVER.

4. COMPLAINT (check one)

A. In general, what is your complaint?

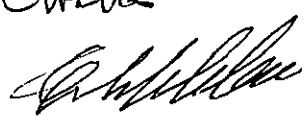
- I want to oppose the company's proposed rate increase.
- There are incorrect charges on my bill.
- There is a reliability, safety or quality problem with my utility service.
- I received a notice that my utility service is being terminated.
- I would like a payment agreement.
- Other (explain).

B. State the facts of your complaint.

Include any specific dates, times or places that may be important. If the complaint is about a bill, tell us about any charges that you believe are not correct. Use additional paper if you need more space. Provide copies of all relevant documents you believe will support your complaint.

The 5100 OUTMAN ADDRESS ~~IS~~ WAS A WELL KNOWN
 NEIGHBORHOOD COMMUNITY LOCATION THAT I COULD AFFORD TO
 PERSONALLY PAY PEECS WITH MY INCOME - THE PAST FEW
 YEARS OF THE CENTER WAS PARTIALLY CLOSED AND FOR SALE -
 TWO OF HOMELESS YOUTH - UTILIZED 2ND FLOOR AS I WAS
 IN AND OUT OF THE HOSPITAL - I COMPLETELY CLOSED THE
 LOCATION AND NOTIFIED PEECS I HAD NO INTENTION TO UTILIZE
 BE BACK ON - THE BUILDING WAS 100% RENTED AND
 BROWN CLOSED - THE CITY COMMISSIONER HAS ELECTRIC
 ON - (ANYWAY ONE DAY) THE TOTAL BILL WAS 1700 -
 I AM RETIRED WITH INCOME OF \$750 ~~PER~~

MONTHLY AND HOPING TO A CONSISTENTLY 1700
 THE BILL OF 2500 - IS TOTALLY RESIDUAL
 AND I AM HOPING TO A CONSISTENTLY -

Thank You
 Charles Williams


The Blog was completely closed
and totally empty—

City of Phila Requested my
permission to use Blog for Election Day
(one day only) City promised to have

The Electric off following one day—

The bill came to 2800—
which was absolutely

I will agree to pay
1700 - @ 200 monthly—

in court— following by day

I cannot afford a lawyer
Nor can I pay the difference of
900 —

Charles Mendenamin
2000 LARDNER ST
PHILA. PA 19149

SS. 204.24.5509

D. of
Birth 8/13/33

6. PROTECTION FROM ABUSE

Answer the following question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a billing problem, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection from Abuse" order for your personal safety or welfare?

YES

NO

7. PRIOR UTILITY CONTACT

Answer the following question only if you are a residential customer and your complaint is against an electric distribution utility, natural gas distribution utility or a water distribution utility.

Have you spoken to a utility company representative about this complaint?

YES (includes appeals of BCS determinations)

NO

If you tried to, but could not speak to a utility company representative about your complaint, please explain why.

TOTAL (1700) I AGREE TO A PAY OUT OF NOT 2800 THE CITY OF PHILA USE

8. LEGAL REPRESENTATION (IF ANY)

If you are represented by a lawyer in this matter you must provide your lawyer's name, address, telephone number, and e-mail address, if known.

Lawyer's Name

~~JOE SIMON ESQ.~~

Street

~~_____~~ I CAN NOT AFFORD A LAWYER FEE

City

Blue-Bell

State

PA

Zip

AT THIS TIME

Area Code/Phone Number

~~610 - 313 9119~~

E-mail Address (If Known)

9. VERIFICATION AND SIGNATURE

You must print or type your name below on the line provided for the verification paragraph, and you must sign and date (in ink) this form on the lines provided.

Verification:

I CHARIS McMEGANIV, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Charles Johnson 12/1/10
(Signature) (Date)

Charles Johnson 3/2/11
Title of authorized employee or officer

10. FILING

Please return the completed form to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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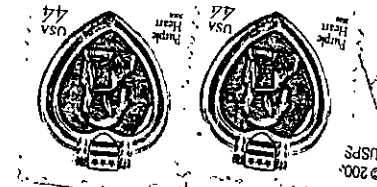
Facsimiles and/or electronic filings of the complaint will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your complaint for your records.



Charles Mc Menamin
2000 Lardner St.
Philadelphia, PA 19149-3526



PA

PUBLIC UTILITY COM -

P.O. BOX 3265

HARRISBURG PA 17105-7777