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\*Also admitted in NY  
\*Also admitted in NJ  
†Also admitted in DC & MD  
\*Also admitted in MA

March 15, 2011

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
Post Office Box 3265, 400 North Street  
Harrisburg, PA 17105-3265

**RE: Susan Bickel v PPL Electric Utilities Corporation**  
**No. F-2011-2229622**

RECEIVED  
2011 MAR 17 PM 9:30  
PA P.U.C.  
SECRETARY'S BUREAU

Dear Ms. Chiavetta:

Enclosed for filing in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

In addition, please date and time-stamp the enclosed extra copy of this letter and return it to me in the envelope provided.

Very truly yours,

  
KIMBERLY G. KRUPKA

KGK/ejm  
Enclosures

cc: Susan Bickel (w/ enc)  
Kimberly A. Galligani (w/ enc); *via email*  
Kimberly Gerhard (w/ enc); *via email*  
Kristin M. Cressman (w/ enc); *via email*

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SUSAN BICKEL,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2011-2229622

RECEIVED  
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**CERTIFICATE OF SATISFACTION OF COMPLAINT**

1. Complainant is Susan Bickel.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as "PPL").
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. PPL hereby certifies that the parties to the above-referenced formal Complaint, now pending before the Pennsylvania Public Utility Commission (hereafter "Commission"), have mutually and voluntarily agreed upon the following terms as full satisfaction of all outstanding legal and factual disputes in this proceeding, and Complainant have acknowledged satisfaction to PPL:
  - (a) Complainant, Susan Bickel, and Respondent, PPL, agree that beginning March 23, 2011, Complainant is will pay her current bill plus \$15 per month towards arrearages, until all arrearages are paid in full.
  - (b) Complainant withdraws her Complaint.
5. Respondent, PPL hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant object or disagree with the terms of

the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

Respectfully submitted,

PPL Electric Utilities Corporation

By:   
KIMBERLY G. KRUPKA, ESQUIRE

Dated: March 15, 2011  
at Allentown, Pennsylvania

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SUSAN BICKEL,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2011-2229622

CERTIFICATE OF SERVICE

This is to certify that THE CERTIFICATE OF SATISFACTION of PPL ELECTRIC UTILITIES CORPORATION TO THE COMPLAINT OF SUSAN BICKEL is mailed to counsel/complainant of record on behalf of Complainant by first class United States mail, postage on this the 15<sup>th</sup> day of March 2011.

SUSAN BICKEL  
134 LOWER MARKET ST  
MILTON PA 17847

GROSS McGINLEY, LLP

By:

  
KIMBERLY G. KRUPKA, ESQUIRE  
I.D. # 83071

Counsel for Respondent  
PPL Electric Utilities Corporation  
33 South 7<sup>th</sup> Street, P.O. Box 4060  
Allentown, PA 18105

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