

Suzan DeBusk Paiva
Assistant General Counsel



March 21, 2011

Verizon Pennsylvania Inc.
1717 Arch Street, Floor 3 SE
Philadelphia, PA 19103

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street – Filing Room (2 North)
P.O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED

MAR 21 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Re: Andree Lombard v. Verizon Pennsylvania Inc.;
Docket No. C-2010-2170404 **CERTIFICATE OF SATISFACTION**

Dear Secretary Chiavetta:

Verizon Pennsylvania Inc. received a notice scheduling the above case for a hearing before Administrative Law Judge Cynthia W. Fordham on April 25, 2011. On March 21, 2011 Verizon representative Nancy Dascher spoke with Mr. Lombard and confirmed that this matter has been resolved. Accordingly, I am enclosing for filing with the Commission the original and three (3) copies of a Certificate of Satisfaction in connection with the above-referenced case. This Certificate indicates that Verizon Pennsylvania Inc. ("Verizon PA") has satisfied the issues raised in the Formal Complaint filed by Mr. Andree Lombard, Docket No. C-2010-2170404.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Mr. Andree Lombard files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2010-2170404 shall be withdrawn and the Commission's file closed.

Verizon also respectfully requests that the hearing scheduled for April 25, 2011 be canceled. Mr. Lombard is in agreement that the issue has been resolved and there is no reason for a hearing.

Verizon PA is filing this Certificate of Satisfaction in lieu of its Answer in this matter. Should Mr. Lombard later object to this filing, Verizon PA reserves its right to file an Answer at that time.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

A handwritten signature in black ink that reads "Suzan D. Paiva /mt".

Suzan D. Paiva
Counsel for Verizon Pennsylvania Inc.

SDP/meb
Enclosures

cc: Office of Administrative Law Judge Cynthia W. Fordham
Andree Lombard

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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MAR 21 2011

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Andree Lombard,

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Complainant

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:
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v.

Docket No. C-2010-2170404

VERIZON PENNSYLVANIA INC.,

Respondent

CERTIFICATE OF SATISFACTION

I, Suzan D. Paiva, an attorney representing Verizon Pennsylvania Inc. ("Verizon PA") in this matter, hereby certify that the issues raised in the Formal Complaint filed by Mr. Andree Lombard, with the Pennsylvania Public Utility Commission ("Commission") and assigned Docket No. C-2010-2170404 have been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Mr. Andree Lombard files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2010-2170404 shall be withdrawn and the Commission's file closed.

Verizon PA is filing this Certificate of Satisfaction in lieu of its Answer in this matter. Should Mr. Lombard, later object to this filing, Verizon PA reserves its right to file an Answer at that time.



Suzan D. Paiva
Attorney ID No. 53853
Verizon Pennsylvania Inc.
1717 Arch Street, 3rd floor
Philadelphia, PA 19103
215-563-2658 (Facsimile)

DATE: March 21, 2011

Counsel for Verizon Pennsylvania Inc.

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the party listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

Service by First Class U.S. Mail:

Andree Lombard
404 Aldan Ave.
Aldan, PA 19018

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MAR 21 2011

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**

Dated this 21st day of March, 2011.


Suzan D. Paiva
Counsel for Verizon Pennsylvania Inc.