



PHILADELPHIA GAS WORKS

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March 23, 2011

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Kenneth Hancock v. PGW, Docket No. C – 2010 – 2197860

Dear Secretary Chiavetta:

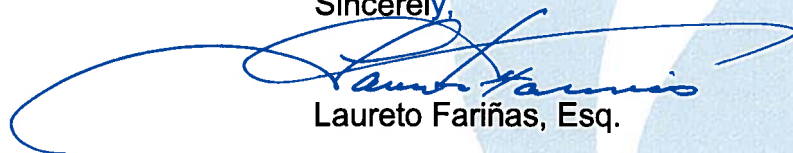
Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that he is satisfied with the resolution of this complaint.

Therefore, the hearing scheduled for Thursday, March 24, 2011, in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Laureto Fariñas', is written over a large, faint, light-blue graphic of a flame or gas burner. Below the signature, the name 'Laureto Fariñas, Esq.' is printed in a black, sans-serif font.

Laureto Fariñas, Esq.

cc: Kenneth Hancock (Regular Mail)
Administrative Law Judge Eranda Vero (E-mail)
Anne Marie Cromley
Linda Pereira